AvePoint® User Guide

Compliance Guardian 3

Installation and Administration User Guide

Service Pack 3

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Table of Contents

What's New in this Guide 14

About Compliance Guardian 15

Complementary Products 16

Submitting Documentation Feedback to AvePoint 17

Accessibility Information for Screen Reading Software 18

Preparations Before the Installation 19

- Ports Used by Compliance Guardian 19
- Compliance Guardian Manager System Requirements 20
  - System Requirements for Control Service Installation 20
- Compliance Guardian Agent System Requirements 23
- Where to Install Compliance Guardian Agent 24
  - System Requirements for Agent Service Installation 25
  - SQL Server Requirements for Compliance Guardian Databases 25
  - SharePoint Environment Requirements for Compliance Guardian Agents 25
- Required Permissions for Scanning Lync Content 26
- Required Permissions for Scanning Oracle Database 26
- Required Permissions for Scanning SQL Database 27
- Overview of Compliance Guardian Manager and Agent Services 28

Installing Compliance Guardian 29

- Compliance Guardian Manager 29
  - Installing Compliance Guardian Manager 29
- Compliance Guardian Agent 32
  - Installing Compliance Guardian Agent 33
- Accessing the Compliance Guardian GUI 36
- Internet Explorer Setup 37
- Logging In to Compliance Guardian 40
- How to Use Your Keyboard in Compliance Guardian 41
- Compliance Guardian Manager and Agent Maintenance 41

Update Compliance Guardian 42

Compliance Guardian Report Database Upgrade Tool 42
Using the Tool 43
Uninstalling Compliance Guardian 45
Uninstalling Compliance Guardian Manager 45
Uninstalling Compliance Guardian Agent 46
Resolve Issues Occurred During the Compliance Guardian Installation 46
Unattended Installation: Compliance Guardian Manager 47
Generating the Installation Answer File for Compliance Guardian Manager 47
Import the UnattendedInstallation.dll File 50
Commands and Command Parameters for Compliance Guardian Manager Unattended Installation 50
Installation Command 50
Unattended Installation: Compliance Guardian Agent 54
Generating the Installation Answer File for Compliance Guardian Agent 54
Import the UnattendedInstallation.dll File 55
Commands and Command Parameters for Compliance Guardian Agent Unattended Installation 56
Installation Command 56
Installing Compliance Guardian App for Real-Time Classification 59
Uninstalling Compliance Guardian App for Real-Time Classification 62
Navigation Bar 63
Navigating Compliance Guardian 64
Control Panel 66
Getting Started 66
Launching Control Panel 66
Understanding the Control Panel 67
Accessing the Control Panel 68
Monitor 68
Using the Manager Monitor 68
Using the Agent Monitor 68
System Options 71
Configuring General Settings 71
Configuring Security Settings 72
Viewing Security Information 74

Authentication Manager 75
Configuring Windows Authentication 75
Configuring AD Integration 75
Configuring ADFS Integration 77
Configuring Client Certificate Authentication 79
Account Manager 80
Managing Permission Levels 81
Managing User Groups 82
Managing Users 85
My Settings 88
License Manager 90
Viewing License Information 90
Importing and Exporting the License File 92
Configuring License Renewal Notifications 93
Configuring Server Usage 94
Update Manager 94
Configuring Update Settings 95
Checking for Updates 96
Managing Updates 97
Reviewing the Installation History of Updates 98
Agent Groups 99
Managing Agent Groups 99
User Notification Settings 100
Configuring Send E-Mail Settings 101
Configuring Receive E-Mail Settings 101
Configuring Receive E-Mail Notification 102
Managing Receive E-Mail Notification 103
Configuring E-mail Templates 103
Job Pruning 104
Configuring Pruning Rules 104
Configuring Settings 105
Configuring a Schedule 105

Log Manager 107
Configuring Log Settings 107
Collecting Logs 108
SharePoint Sites 108
Managing SharePoint Online Site Collection URLs 108
Office 365 Account Profile Manager 112
Profile Manager 114
Security Profile 114
Auditor 115
Configuring Pruning Settings 115
Exporting Auditor Data Report 116
Self Checker 116
Managing Self Checker Profiles 117
Managing Rules in a Self Checker Profile 120
Exporting Self Checker Report 121
Solution Manager 121
Managing Solutions 121
Solution Description 123
Database Manager 124
Database 124
Database Policy 125
Test Suite Manager 126
Background Information 126
Managing Test Suites 127
Creating a New Check or Test Suite 127
Uploading Checks and Test Suites 129
Downloading a Test Suite 130
Viewing Details about a Test Suite 130
Editing a Previously Configured Check or Test Suite 130
Deleting a Test Suite 132
Risk Formula 132
Viewing a Test Suite's or Check's Version History 134

Report Configuration 135
Managing Report Settings 135
Configuring Report Settings 135
Allowed Location 136
Configuring Allowed Location 136
Export Location 137
Managing Export Locations 138
Configuring Export Locations 138
Filter Policy 138
Managing Filter Policies 139
Configuring Filter Policies 139
Editing Filter Policies 140
Website Scanner Settings 141
Configuring Authentication Profile 141
Configuring User Agent Profile 142
Compliance Manager 144
Pre-Configurations 145
Configuring Scan Policies 145
Configuring Filter Policies 146
Configuring Database Policies 146
Configuring the Account Manager 146
Configuring Connections for File System 147
Configuring Connections for Database 148
Compliance Scanner 150
Launching Compliance Scanner 150
Home Page Overview 152
Selecting Mode 152
Managing Compliance Guardian Scanner Plans 152
Compliance Guardian Scanner for SharePoint 153
Launching Compliance Guardian Scanner SharePoint Mode 154
Selecting the Scan Scope 154
Scanning User Profiles 154

Using Plan Builder to Perform a Compliance Guardian Scanner Plan for SharePoint 155
Editing Template File for Filtering User Profiles 160
Compliance Guardian Scanner for File System 160
Launching Compliance Guardian Scanner File System Mode 161
Selecting the Scan Scope 161
Using Plan Builder to Perform a Compliance Guardian Scanner Plan for File System 161
Compliance Guardian Scanner for Website 164
Launching Compliance Guardian Scanner in Website Mode 164
Using Plan Builder to Perform a Compliance Guardian Scanner Plan for Website 164
Scanning Gmail 167
Compliance Guardian Scanner for Lync 169
Launching Compliance Guardian Scanner Lync Mode 169
Configuring Archiving Plans 169
Searching Lync Content 170
Selecting the Scan Scope 173
Using Plan Builder to Perform a Compliance Guardian Scanner Plan for Lync 174
Compliance Guardian Scanner for Database 176
Launching Compliance Guardian Scanner in Database Mode 176
Selecting the Scan Scope 176
Using Plan Builder to Perform a Compliance Guardian Scanner Plan for Database 176
Compliance Reports 180
Getting Started 180
Launching Compliance Report 180
User Interface Overview 181
Classification Manager 182
Real-Time Classification Scanner 183
Pre-Configurations 183
Configuring Scan Policies 183
Configuring Filter Policies 185
Configuring Action Policies 185
Configuring Action Policies for Social Network 195
Getting Started 199

Launching Real-Time Classification Scanner 199
Home Page Overview 201
Configuring Actions on the Ribbon 201
Selecting Mode 201
Managing Nodes 202
Real-Time Classification Scanner for SharePoint 202
Launching Real-Time Classification Scanner SharePoint Mode 202
Using Real-Time Classification Scanner Rules in SharePoint Mode 202
Customizing SharePoint Page and Message 206
Real-Time Classification Scanner for Social Network 208
Launching Real-Time Classification Scanner Social Network Mode 208
Configuring Connections to Yammer 208
Using Real-Time Classification Scanner Rules in Social Network Mode 209
Using AvePoint Yammer Connector Web Part to Post Messages to Yammer 212
Enable the AvePoint Yammer Connector Feature 212
Adding the AvePoint Yammer Connector Web Part 212
Posting Messages to Yammer through the AvePoint Yammer Connector Web Part 212
Scheduled Classification Scanner 213
Pre-Configurations 213
Configuring Scan Policies 213
Configuring Filter Policies 214
Configuring Action Policies for SharePoint 214
Configuring Action Policies for File System 214
Configuring Action Policies for Social Network 221
Configuring Connections for File System 224
Getting Started 226
Launching Scheduled Classification Scanner 226
Home Page Overview 227
Selecting Mode 227
Managing Scheduled Classification Scanner Plans 227
Scheduled Classification Scanner for SharePoint 229
Launching Scheduled Classification Scanner SharePoint Mode 229

Scanning User Profiles 229
Performing a Scheduled Classification Scanner Plan in Wizard Mode 230
Performing a Scheduled Classification Scanner Plan in Form Mode 234
Scheduled Classification Scanner for File System 234
Launching Compliance Guardian Scanner File System Mode 235
Performing a Scheduled Classification Scanner Plan in Wizard Mode 235
Performing a Scheduled Classification Scanner Plan in Form Mode 237
Scheduled Classification Scanner for Social Network 238
Launching Scheduled Classification Scanner Social Network Mode 238
Configuring Connections to Yammer 238
Performing a Scheduled Classification Scanner Plan in Wizard Mode 238
Performing a Scheduled Classification Scanner Plan in Form Mode 242
Using Compliance Guardian Features in SharePoint 242
Using Compliance Guardian Tag Assist Manager in SharePoint 242
Using Compliance Guardian Quarantine Manager in SharePoint 245
Classification Report 254
Launching Classification Report 254
Job Monitor 255
Getting Started 255
Launching Job Monitor 255
Understanding Job Monitor 256
Job Monitor Interface 256
Job Monitor vs. Scheduled Job Monitor 257
Configuring the Viewing Pane 257
The View Toolbar 257
The Filter Toolbar 258
Searching Jobs 258
Managing Jobs 259
Operations in the Job Monitor Tab 259
The Manage Toolbar 259
The Actions Toolbar 260
The Settings Toolbar 260

Operations in the Scheduled Job Monitor Tab 261
The Actions Toolbar 261
The Filter Toolbar 261
Using Check Validator Tool 262
Related Configuration File 264
Using Detailed Risk Report Analysis Tool 265
Generating the Report 265
Information Included in the Exported Excel File 266
Generate Detailed Risk Report of a File 267
Before You Begin 267
Using Compliance Guardian Transaction Capture 269
System Requirements for Using Compliance Guardian Transaction Capture 269
Installing Compliance Guardian Transaction Capture 269
Using the Tool 270
Exporting Action Reports and Social Reports to Event Viewer 272
Monitoring Compliance Guardian Job Performance in Performance Monitor 274
Using the Fingerprinting Tool 275
Appendix A: Accessing Hot Key Mode 278
Compliance Scanner Page 278
Compliance Scanner for Lync Page 285
Classification Scanner Page 287
Scheduled Classification Scanner Page 287
Scheduled Classification Scanner for Social Network Page 291
Real-Time Classification Scanner page 292
Job Monitor Page 295
Scheduled Job Monitor Page 296
Control Panel Page 296
Appendix B: Configuring Checks and Test Suites 297
Configuring Check Type Attributes 297
Element Type Check 298
EnhancedElement Type Check 305
MatchedElement Type Check 311

FindText Type Check 317
ComplexFindText Type Check 319
RegularExpression Type Check 322
ComplexRegEx Type Check 325
Dictionary Type Check 330
Cookie Type Check 334
SSL Type Check 336
WebBeacons Type Check 337
FindFile Type Check 340
LinkValidation Type Check 341
FileProperty Type Check 344
Redaction Type Check 347
CustomScan 351
Fingerprinting 351
Context 352
Configuring Test Suite File Attributes 356
Test Suite for Compliance Reporting File Body Configuration 356
Test Suite for Classification and Tagging File Body Configuration 361
Test Suite for Redaction 365
Using CustomScan in Compliance Guardian 366
Method 366
CustomCheck 368
Using CustomCheck 368
Method 368
Configuration 369
Example 369
Related Configuration File 370
Appendix C: Supported File Types in Compliance Guardian 371
Appendix D: Compliance Guardian Configuration File 372
Appendix E: Using the Scan Engine API 373
Initialize the ScanEngine Class 373
Parameters of the ScanEngine.Scan Method 373

Usage Example 374
Scan Files Using CCC 374
Scan Files Using MCC 378
Scan Metadata 381
CCE.EngineWorker.exe Mode 383
Appendix F: Using the ComplianceSetting.config file 385
Configuring to Scan User Profiles 385
Configuring Restricted Attachment Types and Modifying the Allowed Maximum Size of Uploaded Attachments in Incident Manager 385
Appendix G: Displaying Only Violations in the Error Highlight Report 387
Appendix H: Configuring for Supporting Load Balancing 388
Configuring for Supporting Network Load Balancing 388
Working Process 388
Installing Network Load Balancing Feature 388
Editing Network Load Balancing Cluster Properties 389
Configuring File Share Locations 389
Using CCE.EngineService.exe file to Encrypt Passwords and Do Operations on the <FS> Node 390
Configuring Communication Settings 391
Control Service Load Balancing 392
Installing Compliance Guardian Manager Control Service Load Balancing Environment 392
Appendix I: Compliance Guardian Control Service Disaster Recovery 396
Preparations and Configuration 396
Prerequisite 396
Compliance Guardian Installation 396
Synchronizing Databases from PROD Environment to DR Environment 397
Simulating the Disaster Recovery Process 397
Appendix J: Limitations of Scanning Oracle Database and SQL Server 399
Prerequisite and Limitation of Scanning Oracle Database 399
Prerequisite 399
Installing ODP.NET Provider 399
Limitation of Scanning Oracle Database 401
Limitation of Scanning SQL Server 402

Appendix K: Customizing the Interval of Retrieving Social Report Data 403
Appendix L: Using the Discovery Function 404
Using the EXE File 404
Using the BAT File 405
Configuring the CSV File 405
Notices and Copyright Information 406

What's New in this Guide

- Now support Real-Time Classification and Real-Time Classification Scanner for Social Network. Currently, Compliance Guardian only supports scanning content in Yammer.
- Now support Compliance Guardian Scanner for Lync. Allows users to scan archived Lync content. Users can scan by initiator, participant, time, conversation type or attachment.
- Now support Compliance Guardian Scanner for Database. Allows users to scan database content.
- Added the Context and Fingerprinting type checks.
- Now support Installing Compliance Guardian App for Real-Time Classification in order to use Real-Time Classification rule to scan SharePoint Online sites.
- Now support the Self Checker function.
- Add the Dynamic type in the Test Suite for Classification and Tagging File Body Configuration.
- Support exporting action reports and social reports in Exporting Action Reports and Social Reports to Event Viewer.
- Added the Form-based Authentication method in Configuring Authentication Profile.
- Add the Alert Only action in Configuring Action Policies for SharePoint and file system.

About Compliance Guardian

Compliance Guardian is designed to ensure that information is available and accessible to the people who should have it and protected from the people who should not. Compliance Guardian helps Chief Privacy Officers, Chief Information Security Officers, Compliance Managers, Records Managers, SharePoint Administrators, and Company Executives proactively protect their IT environments from harmful information leaks, contamination, or misuse while simultaneously ensuring that all activities and content residing in their environments are compliant, accessible, and manageable.

Compliance Guardian is designed to empower organizations to comply with regulatory, statutory, or organization specific requirements to manage and oversee access to sensitive data.

Compliance Guardian works with AvePoint's extended Compliance Solutions to provide a "heat map" that provides additional actionable context about the document including: how old is the document, who authored it, how many times has it been accessed, who can access it, who has accessed it, and what have they done with it. In this way, organizations can take specific steps to protect and mitigate their risk.

By identifying, classifying, and taking action on compliance risks, and presenting this information in easily digestible formats for various stakeholders, organizations can more effectively build and maintain a compliant framework.

Complementary Products

Many products and product suites on the Compliance Guardian platform work in conjunction with one another. The DocAve Auditor Reports are recommended for use with Compliance Guardian. Auditor Reports are available in DocAve 6 Report Center under Compliance Reports.

Submitting Documentation Feedback to AvePoint

AvePoint encourages customers to provide feedback regarding our product documentation. You can Submit Your Feedback on our website.

Accessibility Information for Screen Reading Software

Ensure that the following requirements are met before you use Job Access with Speech (JAWS) or NonVisual Desktop Access (NVDA) to read Microsoft Silverlight:

1. JAWS does not read ActiveX controls. In order to enable JAWS to read Silverlight, the following text must be added to the **FsDomSrv.ini** file, and JAWS must be restarted.

   Add this text to the **FsDomSrv.ini** file:

   [MS Silverlight Embedded in Internet Explorer using OBJECT Tag with type]
   DLLName=SDomNodeMSAA
   ; TagNameMatch | ParamAndValueMatch
   MappingFlags=96
   Param=application/x-silverlight-2
   TagName=OBJECT
   StartString=Silverlight application start
   EndString=Silverlight application end
   ImplementationFlags=7
   InteractionModeFlags=3

   The user must disable the Virtual Cursor by pressing **Ins + Z** after the page containing the Silverlight application (Compliance Guardian interface) has loaded.

2. For the NVDA screen reader, the following step must be performed in order to enable NVDA to read Silverlight:

   The user must enable NVDA **Virtual Buffer Pass-through** using **Ins + Space** after the page containing the Silverlight application (Compliance Guardian interface) has loaded.

Preparations Before the Installation

Refer to the following sections for the prerequisites before installing Compliance Guardian.

Ports Used by Compliance Guardian

Before the installation, make sure the ports required for Compliance Guardian Manager and Agents can be accessed through the firewall software installed on the corresponding machines. For example, if the **Windows Firewall** is enabled on the servers which have installed Compliance Guardian, you must make sure the 14100 and 14104 ports are allowed in the **Inbound Rules** on the corresponding servers.

***Note**: If there are multiple Compliance Guardian services installed on the same server, make sure all of the required ports are enabled on that server.

1. Remotely connect to the server where the **Compliance Guardian Timer Service** is installed.
2. Navigate to **Start** > **Administrative Tools** > **Windows Firewall with Advanced Security**.
3. Select **Inbound Rules** under **Windows Firewall with Advanced Security on Local Computer** and select **New Rule**.
4. In the **Rule Type** step, select **Port** to configure the inbound rule for the ports used by **Compliance Guardian Timer Service**, and select **Next**.
5. In the **Protocol and Ports** step, specify the rule to be applied to **TCP**, and then select **Specific local ports** option. Enter **14100** in the textbox, and then select **Next**.
6. In the **Action** step, select the **Allow the connection** option to allow the connection to port 14100, and then select **Next**.

   ***Note**: The port numbers may vary according to the settings configured when installing Compliance Guardian in your environments.
7. In the **Profile** step, keep the default selection so that all three options are selected, and then select **Next**.
8. In the **Name** step, enter the **Name** and an optional **Description** for this inbound rule.
9. Select **Finish** to complete the inbound rule creation.
10. Repeat the same steps on all of the other servers that have Compliance Guardian Agents installed and have **Windows Firewall** enabled. The port used by the Compliance Guardian Agent is 14104.

Compliance Guardian Manager System Requirements

Compliance Guardian Manager consists of one service called the Compliance Guardian Timer Service (a control service). You can either run it on the same server as your Compliance Guardian Agent or on a separate server. For more information on Compliance Guardian Manager, refer to Installing Compliance Guardian Manager.

While it is possible to have the Compliance Guardian Manager and Agent on a single server, it is not recommended. To maximize performance, AvePoint recommends you install the Manager Service on one server, and install only the necessary agents on the agent servers.

Refer to System Requirements for Control Service Installation for the system requirements of the Compliance Guardian Control Service.

System Requirements for Control Service Installation

Rules		Requirements
Operating System Edition: Windows Server 2008, Windows Server 2008 R2, Windows 7, Windows Server 2012, Windows Server 2012 R2	Total Physical Memory	Required: 512MB or above Recommended: 2GB
	Available Disk Space	Required: 1GB or above
	.Net Framework Version	.NET Framework 3.5 SP1 or above (excluding .NET Framework 4.0)
	.Net Framework Features	The Windows features, including WCF Activation, HTTP Activation and Non-HTTP Activation must be installed
	Net.Tcp Port Sharing Service	Net.Tcp Port Sharing Service is started
	Windows Process Activation Service	• Windows Process Activation Service is started • Process Model, .NET Environment and Configuration APIs are installed
	World Wide Web Publishing Service	World Wide Web Publishing Service is started

Rules		Requirements
	Web Server (IIS) Role	The following Windows features are installed: • Web Server • Common HTTP Features (Static Content, Default Document) • Application Development (ASP.NET, .NET Extensibility, ISAPI Extensions and ISAPI Filters) • Management Tools (IIS Management Console, IIS 6 Management Compatibility and IIS 6 Metabase Compatibility)
Operating System Edition: Windows Server 2003, Windows Server 2003 R2	Total Physical Memory	Required: 512MB or above Recommended: 2GB
	Available Disk Space	Required: 1GB or above
	.Net Framework Version	.NET Framework 3.5 SP1 or above (excluding .NET Framework 4.0)
	Net.Tcp Port Sharing Service	Net.Tcp Port Sharing Service is started
	World Wide Web Publishing Service	World Wide Web Publishing Service is started
	ASP.NET	ASP .Net 2.0.50727 or above
	Application Server	• Network COM+ access is enabled. • Internet Information Services (IIS) is started, including the following installed features: Common Files, IIS Manager, and World Wide Web Service
	IIS Service	IIS Admin Service is started IIS version must be 6.0 or above
	HTTP SSL	HTTP SSL Service is started

Required Application Pool Settings

The following application pool settings are required by Compliance Guardian Control Service Installation. If you choose to create a new application pool, Compliance Guardian will automatically configure these settings. If you choose to use an existing application pool, you must configure the application pool according to the following table:

IIS Version	IIS Setting	Value	Note
IIS7	Advanced Settings > General > .NET Framework Version	v2.0 / v4.0	**No Managed Code** is not supported.
	Advanced Settings > General > Enable 32-bit Applications	False	**False** is required since Compliance Guardian must load some third-party dlls which are 64-bit ones.
	Advanced Settings > General > Managed Pipeline Mode	Integrated / Classic	It is not supported to use **Classic** together with **.NET Framework v4.0**.
	Process Model > Load User Profile	True	**True** is required by Compliance Guardian SSO, and **False** is not supported.
	Advanced Settings > General > Start Automatically	True / False	**True** is strongly recommended because if you set the value to **False**, the application pool requires manual start up.

Required Application Pool Account Permissions

The application pool account must have the following local system permissions. The selected application pool account will be granted Full Control permission to the following groups and folders automatically during Compliance Guardian Manager installation:

- IIS_WPG (for IIS 6.0) or IIS_IUSRS (for IIS 7.0)
- Full Control to HKEY_LOCAL_MACHINE\SOFTWARE\AvePoint\ComplianceGuardian
- Full Control to Compliance Guardian Manager folder
- Member of the Performance Monitor Users group
- Full Control to Compliance Guardian Certificate private keys
- Full Control (or Read, Write, Modify, and Delete) to C:\WINDOWS\Temp (only for Windows 2003 environment)

You can add the application pool account to the local **Administrators** group to meet the required permissions.

The application pool account must have the following permissions to use the AvePoint Yammer Connector Web Part:

- Full Control to Compliance Guardian Agent folder
- Full Control HKEY_LOCAL_MACHINE\SOFTWARE\AvePoint\ComplianceGuardian

Compliance Guardian Agent System Requirements

The Compliance Guardian Agent has one service called the Compliance Guardian Agent Service. A Compliance Guardian Agent communicates with SharePoint based on the commands it receives from the Compliance Guardian Manager's Control Service. Multiple agent setups provide redundancy as well as scalability for large environments by allowing you to use different accounts for different farms where multiple farms exist. The Compliance Guardian Agent can be installed on different machines according to the role of the machine, and the Compliance Guardian modules and functionalities you want to use. For more information on where to install the Compliance Guardian Agents, refer to Where to Install Compliance Guardian Agent.

***Note**: Compliance Guardian supports scanning Microsoft Office files in a 2003 or earlier format using iFilter. If you are using an earlier version of Compliance Guardian or if you updated to Compliance Guardian 3 SP3 from an earlier version, you must download a compatibility pack to scan the Microsoft Office files (can keep the file's accessibility attributes). If you prefer to scan these files through installing the compatibility pack but not through iFilter, you can install the pack and then add the following node under the **OfficeFileMapping** node in the configuration file **ContentComplianceConfig.xml** (you can find the file under the path …*Compliance Guardian**Agent**Bin*):

```
<NeedConvert>
       <Extension>.xls</Extension>
 </NeedConvert>
```

```
- <OfficeFileMapping>
    + <Word>
    - <Excel>
        - <Supported>
            <Extension>.xlsx</Extension>
            <Extension>.xlsm</Extension>
            <Extension>.xltm</Extension>
            <Extension>.xlam</Extension>
            <Extension>.xltx</Extension>
          </Supported>
        - <NeedConvert>
            <Extension>.xls</Extension>
            <Extension>.xlsb</Extension>
            <Extension>.xlt</Extension>
            <Extension>.xla</Extension>
          </NeedConvert>
      </Excel>
    + <PowerPoint>
  </OfficeFileMapping>
```

Figure 1: NeedConvert node.

The value in the **Extension** attribute is the extension of the file that you want to scan through the compatibility pack.

Where to Install Compliance Guardian Agent

In order to install Compliance Guardian Agents, the following requirements must be met to make all of the functions and configurations of the product available:

- All of the installed Compliance Guardian Agents must be properly licensed in the modules you want to use.
- In order to use Compliance Scanner, Compliance Guardian Agent must be installed on at least one of the front-end Web servers.
- In order to use the Scheduled Classification Scanner, Compliance Guardian Agent must be installed on at least one of the front-end Web servers.
- In order to use the Real-Time Classification Scanner, Compliance Guardian Agents must be installed on all of the front-end Web servers.

System Requirements for Agent Service Installation

Rules		Requirements
Operating System Edition: **Windows Server 2003, Windows Server 2003 R2, Windows Server 2008, Windows Server 2008 R2, Windows Server 2012, Windows Server 2012 R2**	Total Physical Memory	Required: 512MB or above Recommended: 2GB
	Available Disk Space	Required: 1GB or above
	.NET Framework Version	.NET Framework 3.5 SP1 or above (excluding .NET Framework 4.0)
	.Net Framework Features (only in **Windows Server 2008, Windows Server 2008 R2** and **Windows Server 2012** environments)	The Windows features, including HTTP Activation and Non-HTTP Activation are installed.
	Net.Tcp Port Sharing Service	Net.Tcp Port Sharing Service has started.
	SharePoint Version	SharePoint Server 2007, SharePoint Server 2010, or SharePoint 2013 is installed.

SQL Server Requirements for Compliance Guardian Databases

Databases	SQL Server Edition
Control Database Report Database	• Microsoft SQL Server 2005 • Microsoft SQL Server 2008 R2 • Microsoft SQL Server 2012 RTM

SharePoint Environment Requirements for Compliance Guardian Agents

Compliance Guardian Agents can be installed and used in the following SharePoint environments:

- Microsoft Office SharePoint Server 2007 with SP2
- Windows SharePoint Services 3.0 with SP2
- Microsoft SharePoint Server 2010 with SP1
- Microsoft SharePoint Foundation 2010 with SP1
- Microsoft SharePoint Server 2010 RTM
- Microsoft SharePoint Foundation 2010 RTM
- Microsoft SharePoint Server 2013 with SP1
- Microsoft SharePoint Foundation 2013 with SP1
- Microsoft SharePoint Server 2013 RTM
- Microsoft SharePoint Foundation 2013 RTM

Required Permissions for Scanning Lync Content

In order to scan the Lync content, the agent account must meet the following permission requirements:

- Local System Permissions
    - Compliance Guardian users must have **Read** permission to the Registry HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Real-Time Communications\{A593FD00-64F1-4288-A6F4-E699ED9DCA35}.
- PowerShell Permission
    - The agent account must be member of Domain Users and RTCUniversalServerAdmins. The PowerShell cmdlet: Get-CsSite, Get-CsPool, Get-CsManagementStoreReplicationStatus requires the permission of RTCUniversalServerAdmins.
- Database Permission
    - Database role of **db_owner** for all databases that are related with Lync, including **LcsLog** and **LcsCDR**.
    - Compliance Guardian archiving database (**db_owner** for existing database and **db_creator** for new database)
    - Compliance Guardian report database (**db_owner** for existing database and **db_creator** for new database)
- Lync File Share Folder Permission
    - At least **Read** permission to the **Files Stores** that are defined in the topology to store attachments.
- Domain Permission
    - Member of the Domain Users group under Default Group Policy.

Required Permissions for Scanning Oracle Database

In order to scan an Oracle database, the user who creates the connection with the database must meet the following permission requirements:

- The **CREATE SESSION** permission
- The **SELECT** permission to the table that will be scanned.
- The **SELECT** permission to the captured table.
- The **SELECT** permission to the remote objects if using distribution CDC.
- If the table that will be scanned has the **BFILE** column, the **BFILE** table will use one or more directories. The user must have the **READ** permission to these directories.
- The **SELECT** permission to the following objects:

- ALL_CHANGE_TABLES
- ALL_CHANGE_SETS
- ALL_CHANGE_SOURCES
- ALL_USERS
- ALL_CONSTRAINTS
- ALL_CONS_COLUMNS
- ALL_DB_LINKS
- ALL_TAB_COLUMNS
- ALL_INDEXES
- ALL_IND_COLUMNS
- ALL_TABLES
- ALL_TYPES
- ALL_COLL_TYPES
- ALL_TYPE_ATTRS
- v$Instance
- v$database
- v$services

If you want to use Oracle network alias to connect to the database, make sure the agent account has the **READ** permission to the following files:

- %ORACLE_HOME%\network\admin\listener.ora
- %ORACLE_HOME%\network\admin\tnsnames.ora
- %ORACLE_HOME%\network\admin\sqlnet.ora

***Note**: %ORACLE_HOME% means your ORACLE_HOME environment.

Required Permissions for Scanning SQL Database

If **Windows Authentication** or **SQL Authentication** was selected when creating the connection with the database, the agent account or the user who creates the connection must meet the following permission requirements:

- The Database-Level role is **db_datareader** for the database that will be scanned; the Server-Level Role is **Public**.
- The **SELECT** permission to the table columns.
- The **SELECT** permission to the captured table.

- The **EXECUTE** permission to the following functions or procedures:
    - Procedure:sys.sp_cdc_help_change_data_capture
    - Procedure:sys.sp_cdc_get_captured_columns
    - Function:SERVERPROPERTY
    - Function:COLLATIONPROPERTY
    - Function:DATEDIFF
    - Function:DATEADD
    - Function:sys.fn_cdc_map_time_to_lsn
    - Function:SQL_VARIANT_PROPERTY
    - Function:GET_FILESTREAM_TRANSACTION_CONTEXT()
    - Function:[FileStreamColumn].PathName()
- The **SELECT** permission to the following system views:
    - sys.databases
    - sys.columns
    - sys.identity_columns
    - sys.indexes
    - sys.index_columns
    - sys.foreign_key_columns
    - sys.foreign_keys
    - sys.schemas
    - sys.tables
    - sys.types

Overview of Compliance Guardian Manager and Agent Services

After properly installing all of the services, including Compliance Guardian Manager and Agent Services, you are able to manage the compliance of your SharePoint data via the Compliance Guardian product.

Control Service receives the request from Compliance Guardian Manager, and then sends the request to Agent Services which retrieves the data from SharePoint. Agent Services then send the data to the Control Service for analyzing. If an action should be performed on the SharePoint contents that are considered not compliant by Compliance Guardian, those actions will be performed by the Agent Services. The Agent Services will also be used to export the compliance reports from the report database.

Installing Compliance Guardian

The Compliance Guardian Installation Wizard will guide you through the installation process. In order to complete the installation successfully, a local administrator account must be used to run the Installation Wizard.

***Note:** Install Compliance Guardian in the following order:

1. Install the Compliance Guardian Manager with the Manager Installation Wizard.
2. Install the Compliance Guardian Agents with the Agent Installation Wizard.
3. Log into Compliance Guardian to make sure the Manager and Agent are able to communicate with each other properly.

Compliance Guardian Manager

Make sure the system requirements are met before starting installation for Compliance Guardian Manager. For more information, refer to System Requirements for Control Service Installation.

***Note**: When running the Manager Installation Wizard on the server running Windows Server 2003/Windows Server 2003 R2, make sure the Windows components are not being added or removed during the rule scanning; otherwise, the scanning result will be affected.

***Note**: When running the Manager Installation Wizard on the server running Windows Server 2008/Windows Server 2008 R2/Windows 7, make sure the Server Manager is not being used to add or remove Windows features during the rule scanning; otherwise, the scanning result will be affected.

Installing Compliance Guardian Manager

To install Compliance Guardian Manager, complete the following steps:

1. Download the Manager ZIP file, either by requesting a demo version or by contacting an AvePoint representative for links to this package.
2. Unzip the package, and then open the unpacked Compliance Guardian Manager directory. Run the **Setup.exe** file.
3. After the welcome screen appears, select **Next**.
4. Enter your **Name** and **Organization** into the provided fields. Select **Next**.
5. Carefully review the Compliance Guardian License Agreement. After you have read the agreement, check the **I accept the terms in the license agreement** checkbox, and select **Next**.
6. Select **Browse**, and then select the location for the Manager installation. By default, the installation location is **C:\Program Files\AvePoint**. Select **Next**.

7. Select the Compliance Guardian Manager Service you want to install by checking the corresponding checkbox. There is only one service to install.

   Control Service – Manage all Compliance Guardian operations and achieve the Web-based Compliance Guardian platform, allowing users to interact with the software. All agents can communicate with the manager through the Control Service, so it is imperative that the machine you install the control service on is accessible by all agent machines.

   Select **Next**.

8. Compliance Guardian will perform a brief pre-scan of the environment to ensure that all rules meet the requirements. The status for each rule will be listed in the **Status** column. Select the hyperlink of the status, and the detailed information about the scan result will be listed in the pop-up window. You may select **Details** to view the detailed information of all of the requirements.

   If any rules have failed the pre-scan, update your environment to meet the requirements, and then select the **Rescan** button to check your environment again. Once all the rules pass, select **Next**.

9. Set up the Control Service Configuration:

   - **Control Service Address** – Specify the current machine's hostname or IP address. The Control Service manages internal configuration data, user access control, scheduling, and job monitoring.
   - **IIS Website Settings** – Configure the IIS website settings for the Control Service. You can select to use an existing IIS website or create a new IIS website. The IIS website is used to access Compliance Guardian Manager.
     - **Use an existing IIS website** – Select an existing IIS website from the drop-down list, and if necessary, you can adjust the **Website Port** used to access the Compliance Guardian Control Service.
     - **Create a new IIS website** – Enter the website name and create a new IIS website for the Control Service. The default **Website Port** used to access Compliance Guardian Control Service is 14100; you do not need to change it unless a known port conflict exists.
     - **Website Port** – Control Service communication port. The default port is 14100.
   - **Application Pool Settings** – Configure the IIS application pool settings for the corresponding website. You can select to use an existing application pool or create a new application pool. The application pool is used to handle the requests sent to the corresponding website. The following settings can be configured:
     - **Use an existing application pool (not recommended)** – Select an existing application pool from the drop-down list. If you choose to use an existing application pool, the Application Pool Account settings are greyed out and cannot be changed.

- **Create a new application pool** – Enter the application pool name and application pool account settings to create a new IIS application pool for the corresponding website. By default, the new application pool's name is **ComplianceGuardian**.

Select **Next** to continue to configure the database settings for Control Service.

10. In this page, **MS SQL** is selected in the **Database Type** drop-down menu. The following information must be configured for the MS SQL database:

    - **Database Server** – The MS SQL server name.
    - **Control Service Database Name** – Enter a database name for the Control Service, if the database does not exist, it will be created in the provided MS SQL server.
    - **Database Credentials** – Select the credentials for this Control Service database.
        - **Windows Authentication** (the default option) – Use this method when you want the user identity to be confirmed by Windows. The specified account must have permission to access the SQL Server machine where you want to create the Control Service Database.
        - **SQL Authentication** – SQL server will confirm the user identity itself according to the specified account and password. The specified account must have the following permission: DB Owner of the existing Compliance Guardian Control Database or DB Creator of the newly created Compliance Guardian Control Database.
    - **Passphrase Settings** – Enter the passphrase you want to use for protecting Compliance Guardian Manager data.
    - **Advanced Database Settings** – You can choose to associate the Compliance Guardian Control database with a specific failover SQL server that is used in conjunction with SQL Server database mirroring.

    Select **Next**.

11. Set up the Advanced Configuration.

    - **SSL Certification** – Specify the method for encrypting information and providing authentication for Compliance Guardian:
        - **Built-in Certificate** – Uses the certificate provided by Compliance Guardian. No additional configuration is necessary.
        - **User-defined Certificate** – Enabling this option allows you to select a certificate from your local machine. It will use the Certificate Authentication server of the current machine to check whether the certificate is revoked. After the certificates are filtered, only the certificates that are not revoked will be displayed.

    Select **Next**.

12. In the **Ready to install Compliance Guardian Manager** page, all of the information configured in the previous steps is listed. Select **Install** to begin the installation. Select **Back** to change any of the previous settings. Select **Cancel** to abandon all of the configurations and exit the installation wizard.
13. When the Manager installation is completed, the Manager Passphrase you specified to protect Compliance Guardian Manager data will be displayed on the **Install Completed** page. Save this passphrase to enter it during the Agent installation.

After the installation is complete, select **Finish** to exit the installation wizard.

Compliance Guardian Agent

Make sure the system requirements are met before starting the Compliance Guardian Agent installation. For more information, refer to

System Requirements for Agent Service Installation.

Check that the Compliance Guardian Manager services have started before installing the Compliance Guardian Agents.

Installing Compliance Guardian Agent

After the Manager's services have started, complete the following steps to install the Compliance Guardian Agent:

1. Download the Agent ZIP file, either by requesting a demo version or by contacting an AvePoint representative for links to this package.
2. Unzip this package and navigate to the Compliance Guardian Agent directory. Run the **Setup.exe** file.
3. From the welcome screen, select **Next**.
4. Enter your **Name** and **Organization** into the provided fields, and then select **Next**.
5. Carefully review the Compliance Guardian License Agreement.

   After you have read the terms in the license agreement, check the **I accept the terms in the license agreement** checkbox, and then select **Next**.
6. Select **Browse**, and then select the location for the Agent installation. By default, the installation location is **C:\Program Files\AvePoint**. Select **Next**.
7. Compliance Guardian will perform a brief pre-scan of the environment to ensure that all rules meet the requirements. The status for each rule will be listed in the **Status** column. Select the hyperlink of the status, and the detailed information about the scan result will be listed in the pop-up window.
8. Select **Details to** view the detailed information of all of the requirements. Update your environment to meet the requirements if there are some checked rules that failed.
9. Select the **Rescan** button to check your environment again. Once all rules pass, select **Next**.
10. Set up the Communication Configuration.

    - **Compliance Guardian Agent Host** – Specify the current server's hostname, IP address, or fully qualified domain name (FQDN).
    - **Compliance Guardian Agent Port** – The port specified here is used by the Manager or other Agents for communication. The default port number is 14104.
    - **Control Service Host** – The hostname or IP address of the machine where the Control Service is installed.

      ***Note**: If you want to configure the connection with Yammer for scanning posts, you must enter the hostname of the machine where the Control Service is installed. For

more information on configuring the connection, refer to Configuring Connections to Yammer.

- **Control Service Port** – This is the port used for communication with Control Service and should match the information provided during the Manager configuration. The default port number is 14100.
- **SSL Certification** – Specify the SSL Certification used for the specified Compliance Guardian Manager.

Select **Next**.

11. Set up the Agent Configuration:

    - **Agent Authentication** – Enter the Manager Passphrase specified when configuring the Compliance Guardian Manager installation. If you forget the passphrase, you can view it by navigating to **Compliance Guardian** > **Control Panel** > **System Options** > **Security Settings**. For more information, refer to Viewing Security Information.
    - **Agent Account** – Specify the Agent Account under which the agent activities are performed. For more information on the permissions required for each Compliance Guardian module, refer to the section of that module in this user guide. The ideal account permissions for all Compliance Guardian products are listed below:

      Local System Permissions

      The specified Agent Account will be granted Full Control permission to the following groups and folders during Compliance Guardian Agent installation:

      ***Note**: The **local administrator** permission is required for the Agent Account when you are installing the Compliance Guardian solutions using the Agent Account in Solution Manager.

        - IIS_WPG (for IIS6.0) or IIS_IUSRS (for IIS7)
        - Performance Monitor Users
        - Compliance Guardian Users (the group is created by Compliance Guardian automatically and it has the following permissions):
            - Full Control to the Registry of HKEY_LOCAL_MACHINE\SOFTWARE\AvePoint\ComplianceGuardian.
            - Full Control to the Registry of HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\services\eventlog.
            - Full Control to the Communication Certificate.
            - Permission of **Log on as a batch job** (it can be found within Control Panel\Administrative Tools\Local Security Policy\Security Settings\Local Policies\User Rights Assignment)

- Full Control Permission of Compliance Guardian Agent installation directory

SharePoint Permissions for SharePoint 2007

- Member of the Farm Administrators group
- Full Control permission to all zones of all Web applications via the User Policy for Web Applications
- Manage User Profiles of Shared Services Rights

SharePoint Permissions for SharePoint 2010

- Member of the Farm Administrators group
- Full Control permission to all zones of all Web applications via the User Policy for Web Applications
- User Profile Service Application permissions:
  - Permissions > Connection Permissions for User Profile Service: Full Control
  - Administrators > Administrators for User Profile Service Application: Manage Profiles
  - Administrators > Administrators for User Profile Service Application: Manage Social Data
  - Use Personal Features
  - Create Personal Site
  - Use Social Features
- Managed Metadata Service: Term Store Administrator
- Business Data Connectivity Service: Full Control
- Search Service: Full Control

SharePoint Permissions for SharePoint 2013

- Member of the Farm Administrators group
- Full Control permission to all zones of all Web applications via the User Policy for Web Applications
- User Profile Service Application permissions:
  - Permissions > Connection Permissions for User Profile Service: Full Control
  - Administrators > Administrators for User Profile Service Application: Manage Profiles

        - Administrators > Administrators for User Profile Service Application: Manage Social Data
        - Use Personal Features
        - Create Personal Site
        - Use Social Features
    - Managed Metadata Service: Term Store Administrator
    - Business Data Connectivity Service: Full Control
    - Search Service: Full Control

SharePoint Online

- For regular scan
    - Site collection administrator of the target site collections
- In scan mode
    - Global administrator role, and the user must apply a valid SharePoint Online license

SQL Server Permissions

- Database role of **db_owner** for all of the databases related with SharePoint, including content databases, SharePoint configuration database, and Central Admin database, and for Compliance Report database and Classification Report database
- Database role of **dbcreator** and Security Admin to SQL Server, and database role of **dbcreator** for creating new Compliance Report database and Classification Report database

Select **Next**.

12. In the **Ready to install Compliance Guardian Agent** Page, review the customer information you defined, and then select **Install** to begin the installation. Select **Back** to change any of the previous settings. Select **Cancel** to abandon all configurations and exit the installation wizard.
13. After the installation is complete, select **Finish** to exit the installation wizard.

Congratulations! Compliance Guardian is now installed and configured. Once you have completed the product installation, you can begin to configure the report database needed to store the report data.

Accessing the Compliance Guardian GUI

The following table displays the supported browsers and their requirements on the Silverlight version if you want to access the Compliance Guardian GUI in a Windows Server 2008 R2 Enterprise SP1 environment.

Rules	Requirement
Silverlight Version	5.0 or above
Internet Explorer	IE 7 or above
Google Chrome	19.0.1084.52
Mozilla Firefox	14.0.1

Internet Explorer Setup

When first accessing Compliance Guardian using Microsoft Internet Explorer (IE), some initial security settings must be configured. Run Compliance Guardian's server application found in the Start menu on the machine where the Compliance Guardian Control Service is installed, and complete the following steps:

1. When you access Compliance Guardian by IE, the browser will display a security certificate prompt. Select the **Continue to this website** option listed next to the shield.

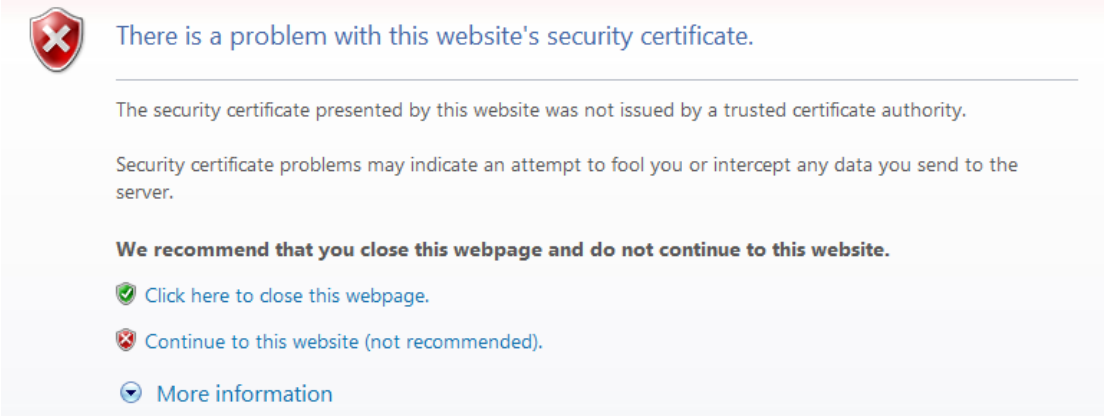

Figure 2: Security certificate prompt.

2. Select the **Certificate Error** button next to the address bar.

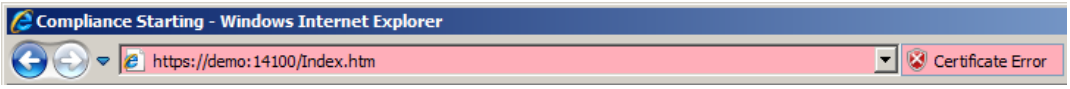

Figure 3: Certificate Error button.

3. Select **View certificates** in the pop-up. The Certificate window appears.

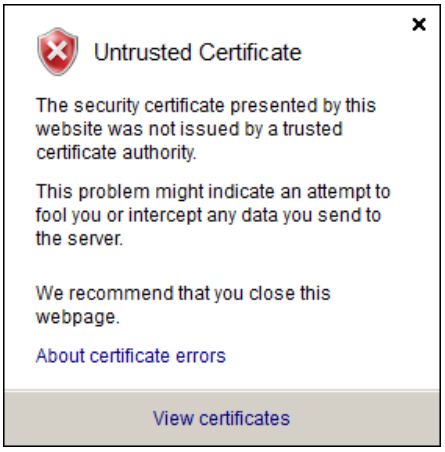

Figure 4: View certificates link.

4. Select the **Install Certificate…** button to install the Compliance Guardian certificate. The name of this certificate is the same as the hostname of the server that has Compliance Guardian Control Service installed.

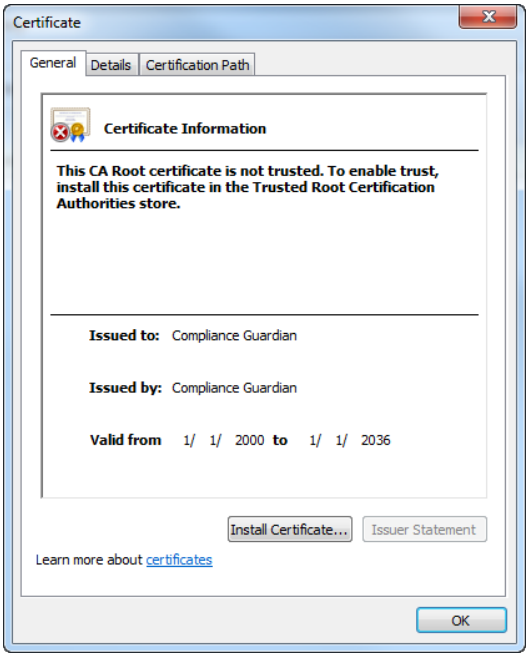

Figure 5: Install Certificate button.

5. Select **Next** to continue installing the certificate.

6. Select the **Place all certificates in the following store** option and select **Browse** to browse to the **Trusted Root Certification Authorities** folder. Select **OK** to confirm the selection and select **Next**.

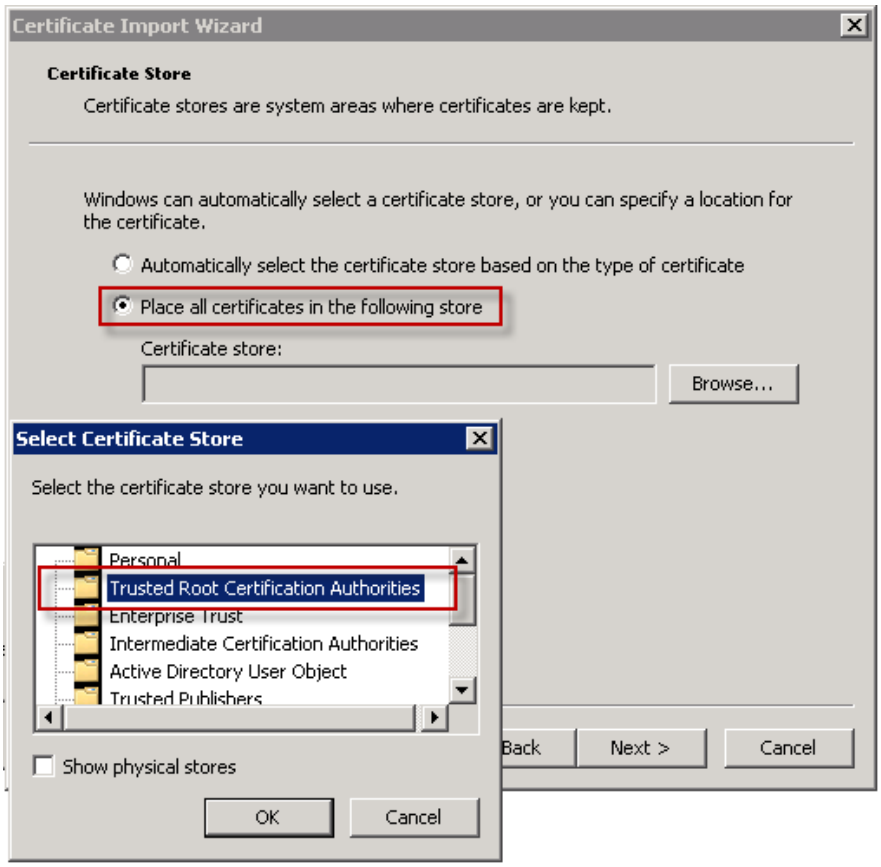

Figure 6: Certificate Import Wizard.

7. Select **Finish** to complete the certificate import.
8. Select **OK** in the prompt window to acknowledge the successful import.
9. Choose to temporarily allow the Compliance Guardian GUI pop-up window or to always allow the Compliance Guardian GUI in the prompt window.

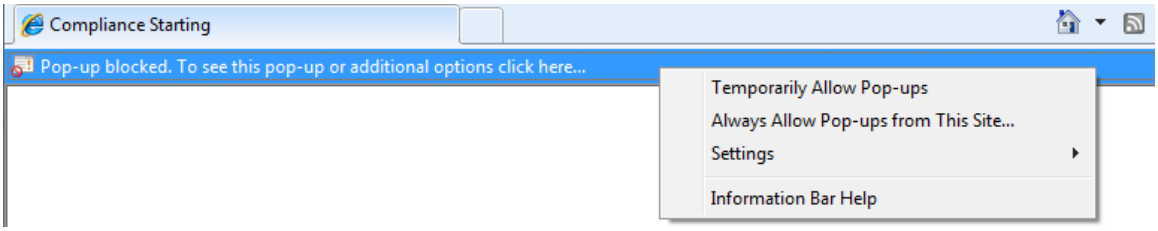

Figure 7: Choose how to allow the pop-ups.

You can now log into Compliance Guardian from Internet Explorer.

Logging In to Compliance Guardian

The Compliance Guardian GUI can be launched from Web browsers within the same network as the Compliance Guardian Manager. Refer to Accessing the Compliance Guardian GUI for the supported Web browsers. Connect to the interface using the IP/hostname for the Compliance Guardian Manager Control Service, as well as the Control Service Port if it was changed.

1. Open an Internet Explorer window and enter **https://<machine>:14100** where <machine> is the hostname or IP address of the machine running the Compliance Guardian Control Service. If the default port number has been changed from 14100, enter the new port number.

   ***Note**: If the hostname of the machine running the Compliance Guardian Control Service contains the underline (_), use the IP address of the corresponding machine to access Compliance Guardian.

2. The Compliance Guardian login screen pops up. Select **Local System** from the **Log on to** drop-down list and enter the default login account information:

   - **Login ID:** admin
   - **Password:** admin

3. Select **Login**.

   ***Note**: When you log on to Compliance Guardian for the first time, it is strongly recommended that you back up the Compliance Guardian security keys for protection. For more information, refer to Viewing Security Information.

You can also log on Compliance Guardian using the integration with other authentication methods. For more information, refer to

Authentication Manager.

How to Use Your Keyboard in Compliance Guardian

Please refer to the following table for instructions on using the keyboard in Compliance Guardian.

Keyboard Key	When to Use
Tab	Switch among all of the functions in one page.
Enter	Select one button.
Space	Select one check box/radio button/button.
F2	Gain focus in one cell of a table.
↑↓←→	Switch among options in one list box, options in one combo box, or among cells in one table.

Compliance Guardian Manager and Agent Maintenance

If you want to modify the configuration of Compliance Guardian Manager/Agent after the installation, open the **Start Menu** in Windows on the Compliance Guardian Manager/Agent server, and navigate to **All Programs** > **AvePoint Compliance Guardian**. Then, open the **Compliance Guardian Manager Tools**/**Compliance Guardian Agent Tools** folder and select **Manager Configuration Tool**/**Agent Configuration Tool**.

Select the items listed on the left part of the tool and you can modify the corresponding settings.

Refer to Installing Compliance Guardian Manager and Installing Compliance Guardian Agent for detailed information about the settings.

Update Compliance Guardian

To update Compliance Guardian, complete the following steps:

1. Navigate to **Compliance Guardian Manager** > **Control Panel** > **Update Manager**. The **Update Manager** interface appears.
2. Select **Manage Updates** on the ribbon. The **Manage Updates** interface appears.
3. Select **Download** to download the selected update from Compliance Guardian update server, or select **Browse** on the ribbon to browse and load the update file into Compliance Guardian Manager.
4. Select the update you want to install and select **Install**. The **Server Selection** pop-up window shows all of the available Manager services on the **Manager** tab and all of the available Agents on the **Agent** tab.
5. On the **Manager** tab, select the **Install the update for all the managers below** checkbox to install the update on the Manager services.
6. On the **Agent** tab, select the farms whose Agent services you want to update by selecting the corresponding checkboxes. The update will be installed on the selected Agents.
7. Select **Install** on the ribbon or on the lower-right corner. A message appears to prompt you whether to automatically restart the IIS service immediately.
8. Select **OK** to automatically restart the IIS service, or select **Cancel** to manually restart the IIS service later. The **Update Installation** page appears, displaying the progress. After installation, a message appears to indicate that the installation is successful.
9. Select **Finish**.

   After updating Compliance Guardian and the IIS service finishes restarting, you must update the report databases if you still want to use the databases in the updated Compliance Guardian version.

10. Navigate to **Control Panel** > **Solution Manager**.
11. If a message appears after a solution (**The Current solution version is lower than the agent version**), then select the checkbox before the solution, and select **Upgrade** on the ribbon to update the solution.

Compliance Guardian Report Database Upgrade Tool

Compliance Guardian Report Database Upgrade tool is used to update the report database or out of quarantined files (only applies to files created in a version earlier than Compliance Guardian 3 SP3) if you want use it in Compliance Guardian 3 SP3.

Using the Tool

To upgrade the Compliance Guardian report database or out of place quarantined files, complete the following steps:

1. Navigate to the machines with Compliance Guardian Manager installed.
2. Open the …*Compliance Guardian**Manager**Shared**Tools**CGReportDBUpgrade* directory to find the **CGReportDBUpgrade.exe** file.
3. Select **CGReportDBUpgrade.exe**, and then select **Run as administrator**. The command line interface appears.
4. Enter the Compliance Guardian Manager Server IP address, and press **Enter**.
5. Enter the Compliance Guardian Manager Server port, press **Enter**.
6. Enter the Compliance Guardian login username, and press **Enter**.
7. Enter the login password, and press **Enter**.

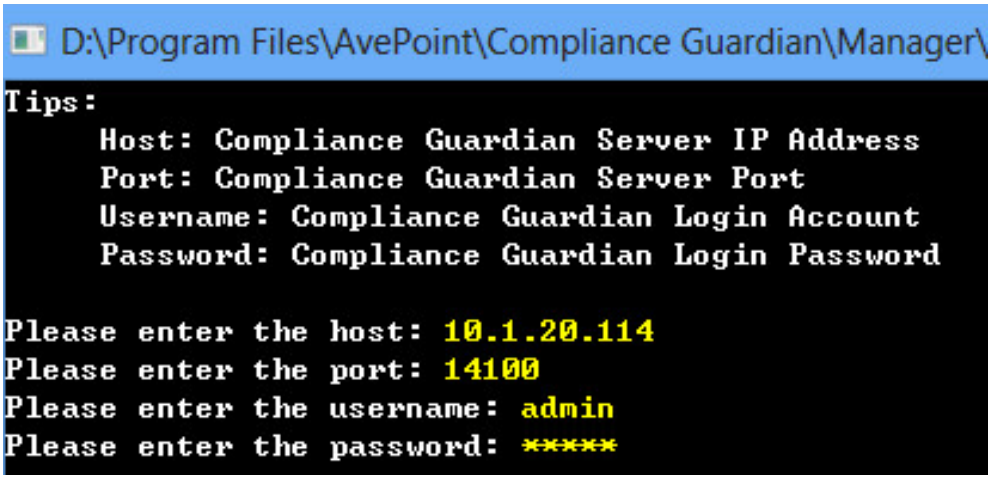

Figure 8: The CGReportDBUpgrade.exe file interface.

8. Enter the version to which you want to update.
    - If you want to update the report databases that store the Compliance Scanner from the previous version (the version lower than Compliance Guardian 3 SP1) to Compliance Guardian 3 SP1, enter **3.1.0**, and then wait until the **Press any key to exit** message appears after the databases finishes updating.
    - If you want to update the report databases that store the Compliance Scanner data and the report databases that store the Classification Scanner data from the previous Compliance Guardian version (the Compliance Guardian 3 SP1 version or the version greater than Compliance Guardian 3 SP1 but lower than Compliance Guardian 3 SP2 or Compliance Guardian 3 SP3) to Compliance Guardian 3 SP2 or 3 SP3. Enter **3.2.0** or **3.3.0**. Then, wait until the **Press any key to exit** message appears. If you have entered **n**, you must finish the following steps (**step 4** and **step 5**) for completing the update of the report databases.

***Note**: You can only update the Compliance Guardian version in sequence. For example: if you want to update Compliance Guardian 3 SP1 to Compliance Guardian 3 SP3, you can only first update Compliance Guardian 3 SP1 to Compliance Guardian 3 SP2, and then update Compliance Guardian 3 SP2 to Compliance Guardian 3 SP3.

9. Update the old report data in the Compliance Guardian Agent server.
10. Go to the machines with Compliance Guardian Agent installed and open the *…\Compliance Guardian\Agent\Bin* directory to find the **CCS.Toolkit.v2.exe** or **CCS.Toolkit.v4.exe** file.
11. In the SharePoint 2007 or SharePoint 2010 environment, select **CCS.Toolkit.v2.exe**; in the SharePoint 2013 environment, select **CCS.Toolkit.v4.exe.**
12. Select **Run as administrator**. The command line interface appears.
13. Enter **7** to update all of the old report data and press **Enter**. Wait until **Press Enter to exit** appears after the report databases finishes updating.

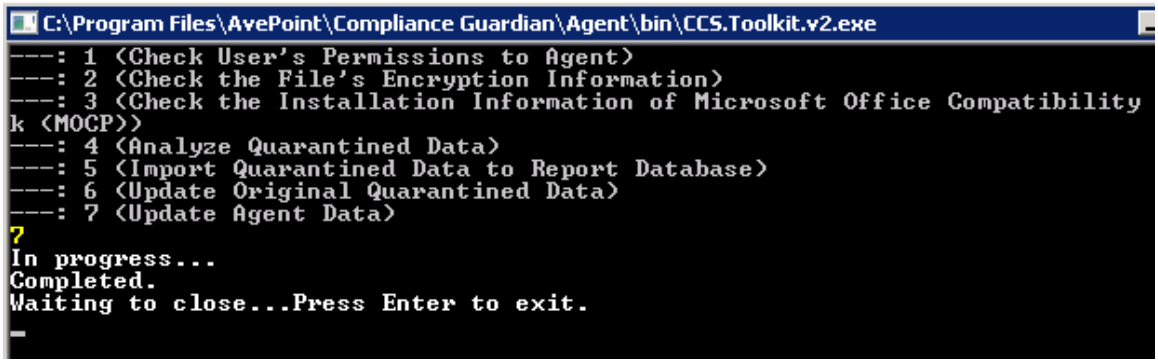

Figure 9: The CCS.Toolkit.v2.exe file interface.

***Note**: You are only required to run **CCS.Toolkit.v2.exe** or **CCS.Toolkit.v4.exe** and perform the action in **step 11** on one agent service per SharePoint farm.

Uninstalling Compliance Guardian

The Compliance Guardian Uninstallation Wizard is there to guide you through this uninstallation process. By following the steps below, you will have Compliance Guardian removed from your environment very quickly. In order to complete the uninstallation successfully, the Uninstallation Wizard must be run by a local administrator.

Uninstalling Compliance Guardian Manager

In order to uninstall Compliance Guardian Manager, please ensure the Manager Service being removed is not in use by another process. To uninstall Compliance Guardian Manager, complete the following steps:

***Note:** Once the uninstallation is in progress, it cannot be cancelled and the uninstallation interface cannot be closed.

1. Open the **Start Menu** in Windows on the Compliance Guardian Manager Server, and navigate to **All Programs** > **AvePoint Compliance Guardian**.
2. Open the **Compliance Guardian Manager Tools** folder, and then select **Manager Uninstall**.
3. Select the **Remove** option, and then select **Next**.
4. In the **Ready to Remove Compliance Guardian Manager** page, configure the **Remove configuration file** option. Select this option if you want to remove all of the folders and configuration files generated by the Compliance Guardian Manager installation.

   ***Note:** The Logs folder will not be removed whether you select the **Remove configuration file** option or not.
5. Select **Remove** to start the Manager uninstallation process.

   If the application pool created by Compliance Guardian Manager installation is still useful, it will not be deleted during the Manager uninstallation. If the application pool created by Compliance Guardian Manager installation is not used by any other applications, it will be deleted during the Manager uninstallation.

   ***Note:** The Manager uninstallation will not delete the Manager databases.
6. Select **Finish** to complete the uninstallation.

Uninstalling Compliance Guardian Agent

In order to uninstall Compliance Guardian Agent, please ensure there are no current jobs running on the agent. To uninstall Compliance Guardian Agent, complete the following steps:

***Note:** Once the uninstallation is in progress, it cannot be cancelled and the uninstallation interface cannot be closed.

1. Open the **Start Menu** in Windows on the Compliance Guardian Agent server, and navigate to **All Programs** > **AvePoint Compliance Guardian.**
2. Open the **Compliance Guardian Agent Tools** folder, and then select **Agent Uninstall**.
3. Select the **Remove** option, and then select **Next**.
4. In ready to Remove Compliance Guardian Agent page, configure the **Remove configuration file** option. Select this option if you want to remove all of the folders and configuration files generated by the Compliance Guardian Agent installation.

   ***Note**: The Logs folder will not be removed whether you select the **Remove configuration file** option or not.
5. Select **Remove** and the Agent uninstallation process starts.
6. Select **Finish** to complete the uninstallation.

Resolve Issues Occurred During the Compliance Guardian Installation

If you encounter other issues when installing the Compliance Guardian Manager or Agents, follow the prompt messages to resolve the issue, and run the installation program again.

If the issue persists, refer to the AvePoint Technical Support site for additional help.

Unattended Installation: Compliance Guardian Manager

Make sure the system requirements are met before starting the Compliance Guardian Manager unattended installation. For more information, refer to Compliance Guardian Manager System Requirements.

Generating the Installation Answer File for Compliance Guardian Manager

The Answer file is an XML file which provides configuration information required for the unattended installation. Before performing the unattended installation, the Answer file must be generated using the Compliance Guardian Setup Manager.

Navigate to the …*UnattendedInstall**SetupManager* folder inside the unzipped Manager installation package, and double select **SetupManager.exe** to run it. Complete the following steps:

1. On the welcome screen, select **Next**.
2. Select **Create a new answer file for Compliance Guardian Manager**.

    - **Modify an existing answer file** – If you want to reuse an existing Answer file, select **Modify an existing answer file**. If this is selected, the path field will be enabled. Enter the full path of the answer file is or select **Browse** to browse for an answer file. For example, C:\AnswerFile.xml

      ***Note**: We recommend you create a generic Answer file so that it can be reused later with modification.

    Select **Next**.

3. Carefully review the Compliance Guardian License Agreement.
4. After you have read the terms in the license agreement, check the **I accept the terms in the license agreement** checkbox to agree to the terms. Select **Next**.
5. Enter your name and the organization into the provided field. Select **Next** to continue the configuration, or select **Back** to return to the previous interface.
6. Set up the installation location using the following conditions:

    - **Default directory** – The Compliance Guardian Manager will be installed to the default installation location on the specified destination server, which is …*Program Files**AvePoint**Compliance Guardian**Manager.*
    - **Customized directory** – If you select this option, enter a customized path in the **Installation Path** field where you want to install the Compliance Guardian Manager on the destination server.

- **Use the default directory if your customized directory is invalid** – Enable this option to install Compliance Guardian Manager to the default directory should the path you defined for customized directory be invalid. For example, if the drive indicated by the path you specified does not exist on the destination server.

7. Select the Compliance Guardian Manager service you want to install. There are only one service you can install.

   - **Control Service** – Manages all Compliance Guardian operations and communicates with Compliance Guardian, allowing users to interact with the software. All agents communicate with the Manager via the Control Service, so it is imperative that the machine you install the Control Service on is accessible by all agent machines. This service can be run on a Windows Network Load Balanced cluster to ensure load balancing which leverages the Windows Network Load Balancer to automatically select the proper Compliance Guardian Control Service for optimal performance.

   Select **Next**.

8. Set up the **Control Service Configuration:**

   - **IIS Website Settings** – Configure the IIS website settings for the Control Service. The IIS website is used to access Compliance Guardian Manager.
     - **IIS website** – Enter the website name and create a new IIS website for the Control Service. The default **Website Port** used to access Compliance Guardian Control Service is 14100, you do not need to change it unless a known port conflict exists.
     - **Website Port** – Control Service communication port. The default port is 14100.
   - **Application Pool Settings** – Configure the IIS application pool settings for the corresponding website. The application pool is used to handle the requests sent to the corresponding website.
     - **Application pool** – Enter the application pool name for the corresponding website.
     - **Application Pool Account** – Enter an application pool account to be the administrator of the specified application pool, and the corresponding password.

       ***Note**: The application pool account for connecting an existing IIS website or creating a new IIS website must have the following **Local System Permissions:**

       Member of the following local group:

       - IIS_WPG (for IIS 6) or IIS_IUSRS (for IIS 7 and IIS 8)
       - Full Control to HKEY_LOCAL_MACHINE\SOFTWARE\AvePoint\Compliance Guardian
       - Full Control to Compliance Guardian Manager folder

- Member of the Performance Monitor Users group
- Full Control to Compliance Guardian Certificate private keys
- Full Control (or Read, Write, Modify and Delete) to *C:\WINDOWS\Temp* (only for Windows 2003 environment)

You can add the application pool account to the local **Administrators** group to meet the required permissions.

Select **Next** to continue to configure the database settings for the Control Service.

9. Configure a database for storing the relevant data of Control Service.
    - **Database Type** – Only MS SQL Server is supported to serve as the database server for Control Service.
    - **Database Server** – Enter the MS SQL server name.
    - **Control Database Name** – Enter a database name for the Control Service. If the database does not exist, it will be created in the provided MS SQL server.
    - **Database Credentials** – Select the credential for this Control Service database.
        - **Windows Authentication** (the default option) – Use this method when you want the user identity to be confirmed by Windows. The specified account must have the necessary permission to access the SQL Server machine where you want to create the control service database.
        - **SQL Authentication** – SQL server will confirm the user identity itself according to the specified account and password. The specified account must have the following permission: DB Owner of the existing Compliance Guardian Control Database or DB Creator of the newly created Compliance Guardian Control Database.
    - **Passphrase Settings** – Enter the passphrase you want to use for protecting Compliance Guardian Manager data.
    - **Advanced Database Settings** – You can choose to associate the Compliance Guardian Control Database with a specific failover SQL server that is used in conjunction with SQL Server database mirroring.

    Select **Next**.

10. Once all of the required information has been configured, all of the information configured in the previous steps is listed on the **Installation Summary** page. Select **Save**, and specify the path you want to save the Answer file to. You can also modify the Answer file's name in the pop-up window.

Import the UnattendedInstallation.dll File

Before performing the Compliance Guardian Manager unattended installation, the **UnattendedInstallation.dll** file must be imported into Windows PowerShell using either of the two methods below.

***Note**: If the **UnattendedInstallation.dll** file is not imported successfully, use the **Set-ExecutionPolicy** command to set the execution policy to **Unrestricted**, **RemoteSigned,** or **AllSigned** in Windows PowerShell and perform the import again using one of the following methods.

To manually import the UnattendedInstallation.dll file, complete the following steps:

1. Select **Start** on the server with the unzipped Manager installation package residing in, and find Windows PowerShell. Right-click on it, and select **Run as administrator** to run it.
2. Enter the following command, and press **Enter** to import the **UnattendedInstallation.dll** file:

   ```
   Import-Module
   …\UnattendedInstall\PowerShellModules\UnattendedInstallation.dll
   ```

To automatically import the **UnattendedInstallation.dll** file, complete the following steps:

1. Navigate to the …*UnattendedInstall**PowerShellModules* folder inside the unzipped Manager installation package.
2. Right-click on the UnattendedInstallationLauncher.bat file, and select **Run as administrator** to run it.

Now that you have imported the UnattendedInstallation.dll file, you can use the commands in the following sections to check your environment, perform the manager installation, and configure settings.

Commands and Command Parameters for Compliance Guardian Manager Unattended Installation

To perform the Compliance Guardian Manager unattended installation, refer to the following sections for the commands.

Installation Command

The Compliance Guardian Manager Unattended Installation command for installing Compliance Guardian Manager remotely is **Install-CGManager**. For example:

Install-CGManager -CustomTDFPath *C:\Users\add\Desktop\custom checks.zip* **-TargetName** *hostmachine* **-Username** *AvePoint\Compliance Guardian* **-Password** *"Ave"* **-PackageFilesFolder** *"C:\Compliance Guardian Manager"* **-AnswerFilePath** *"C:\AnswerFile.xml"* **-RemoteTempPath** *"C:\TempFolder"*

This table contains detailed information for each of the parameters:

Parameter	Type	Description
-CustomTDFPath	Optional	The path of the ZIP file that contains the custom ZIP checks. After Compliance Guardian is installed, the ZIP file will locate in …*Compliance Guardian**Manager**Control**bin**Resources*. The name of the ZIP file will be changed to **Custom XML AIO.zip**. Compliance Guardian's built-in checks and the checks in this ZIP file will be loaded in Test Suite Manager of Compliance Guardian.
-TargetName	Required	The name or IP address of the destination machine where you want to install the Compliance Guardian Manager. ***Note**: If the hostname is used, ensure that the specified computer name can be resolved through the local Hosts file, by using Domain Name System (DNS) queries, or through NetBIOS name resolution techniques.
-Username	Required	The username of the user used to access the destination machine where you want to install the Compliance Guardian Manager. The format of the username is: domain\username. The permissions of the user specified here are as follows: • If the specified user is the local administrator of the destination machine, it can be used directly. Enter .*administrator* for the *Username* parameter. • If the specified user is from the domain which the destination machine belongs to, the domain user must be added to the **Administrators** group on the destination machine. The user specified here must have the Full Control permission to the path specified in *RemoteTempPath* parameter.
-Password	Required	The password of the user specified above. Quote the password if it contains any special character or space.
-PackageFilesFolder	Required	The local path on the machine where you run the command. The specified path stores the unzipped Compliance Guardian Manager installation package

Parameter	Type	Description
		(Manager ZIP file). The format of the path is: *C:\package*. Quote the path if it contains any special character or space.
-AnswerFilePath	Required	The local path where you saved the Answer file. The path must be detailed to the name of the Answer file. For example, *C:\AnswerFile.xml*.
-RemoteTempPath	Required	A local path on the destination machine that the Compliance Guardian Manager is installed to. The format of the path is: *C:\temp*. The path will be used to store the temporary files generated during the Compliance Guardian Manager unattended installation. The temporary files will be deleted as soon as the unattended installation finishes.
-Log	Optional	This is an optional parameter. If used, the logs of the unattended installation will be saved to the .txt file in the specified path. The path specified in this parameter must be detailed to the name of the log file. For example, *C:\Log.txt.* If the specified log file does not exist, it will be generated automatically.
-UseIPv6forCommunication	Optional	This is an optional parameter used to specify the communication method between the machine where the command is run and the destination machine that the Compliance Guardian Manager is installed. If an IPv6 address is entered in **TargetName** parameter, this parameter must be entered. ***Note**: When using this parameter, both the destination machine and the machine where you run this command must support IPv6.
-ReceiveInfoPort	Optional	This is an optional parameter to specify a port for the source machine to receive the data from the destination machine. This port and the destination machine's IP are added to an inbound rule of the source machine's firewall so it allows all the connections from the destination machine. Compliance Guardian recommends you configure this parameter to ensure smooth communication between the source machine and the destination machine.
-Timeout	Optional	This is an optional parameter to specify a timeout value for the connection to the destination machine. A

Parameter	Type	Description
		timeout error will occur if there is no connection to the destination machine in the specified period.

Unattended Installation: Compliance Guardian Agent

The Compliance Guardian Agent can be installed remotely using the unattended installation after the Manager's services have started. Ensure the system requirements are met before starting the Compliance Guardian Agent unattended installation. For more information, refer to System Requirements for Agent Service Installation.

Generating the Installation Answer File for Compliance Guardian Agent

The Answer file is an XML file which provides configuration information required for the unattended installation. Before performing the unattended installation, the Answer file must be generated using the Compliance Guardian 6 Setup Manager.

Navigate to the **…\UnattendedInstall\SetupManager** folder inside the unzipped Manager installation package, and double select *SetupManager.exe* to run it. You will be guided through the following steps.

1. On the welcome screen, select **Next**.
2. Select **Create a new answer file for Compliance Guardian Agent**.
    - **Modify an existing answer file** – If you want to reuse an existing Answer file, select **Modify an existing answer file**. If this is selected, the path field will be enabled. Enter the full path of the answer file or select **Browse** to browse for an answer file. For example, C:\AnswerFile.xml

    ***Note**: We recommend you create a generic Answer file so that it can be reused later with modification.
3. Select **Next**.
4. Carefully review the Compliance Guardian License Agreement.

    After you have read the terms in the license agreement, select on the check-box to select **I accept the terms in the license agreement.** Select **Next**.
5. Enter your name and the organization into the provided field. Select **Next** to continue the configuration. Select **Back** to go back to the previous interface.
6. Set up the installation location using the following conditions.
    - **Default Directory** – The Compliance Guardian Agent will be installed to the default installation location on the specified destination server, which is … *\Program Files\AvePoint\Compliance Guardian\Agent.*
    - **Customized Directory** – If select this option, the **Installation Path** field will be enabled, enter a customized path and the Compliance Guardian Agent will be installed to the specified path on the destination server.

- Use the default directory if your customized directory is invalid – If this option is selected, the Compliance Guardian Agent will be installed to the default directory when the customized directory is invalid. For example, the path you specified is on a drive which does not exist on the destination server.

7. Set up the Control Service configuration:
    - **Compliance Guardian Control Service Host** – The hostname or IP address of the machine where installed Control Service.
    - **Compliance Guardian Control Service Port** – This is the port used for communication with Control Service and should match the information provided during the Manager configuration. The default port number is 14100.
8. Set up the **Agent port**:
    - **Compliance Guardian Agent Port** – The port specified here is used by the Manager or other Agents for communication. The default port number is 14004.
        - **Use a random port number if the specified one is being used** – If select this option, Compliance Guardian will use a random port number if the port you specified has already been used. This option is selected by default.
9. Set up the Agent configuration:
    - **Manager Passphrase** – Enter the Manager Passphrase specified when configuring the Compliance Guardian Manager installation answer file.
    - **Compliance Guardian Agent Account** – Specify the username and password of the Agent account under which the Agent activities are performed.
10. Once all the required information has been configured, all of the information configured in the previous steps is listed in the **Installation Summary** page. Select **Save**, and specify the path you want to save the Answer file to. You can also modify the Answer file's name in the pop-up window.

Import the UnattendedInstallation.dll File

Before performing the Compliance Guardian Agent unattended installation, the **UnattendedInstallation.dll** file must be imported into Windows PowerShell using either of the two methods below.

***Note**: If the **UnattendedInstallation.dll** file is not imported successfully, use the **Set-ExecutionPolicy** command to set the execution policy to **Unrestricted**, **RemoteSigned**, or **AllSigned** in Windows PowerShell and perform the import again using either of the two methods below.

To manually import the **UnattendedInstallation.dll** file, complete the following steps:

1. Select **Start**, and find Windows PowerShell.
2. Right-click on Windows PowerShell, and select **Run as administrator** to run it.

3. Enter the following command.

   ```
   Import-Module
   …\UnattendedInstall\PowerShellModules\UnattendedInstallation.dll
   ```

4. Press **Enter** to import the UnattendedInstallation.dll file.

To automatically import the **UnattendedInstallation.dll** file, complete the following steps:

1. Navigate to the …*UnattendedInstall**PowerShellModules* folder inside the unzipped Manager installation package.
2. Right click on the UnattendedInstallationLauncher.bat file, and select Run as administrator to run it.

   ***Note**: The value of the **Set-ExecutionPolicy** of the Powershell must be set as **AllSigned**.

Now that you have imported the UnattendedInstallation.dll file, you can use the commands in the following sections to check your environment, perform the agent installation and configure settings.

Commands and Command Parameters for Compliance Guardian Agent Unattended Installation

To perform the Compliance Guardian Agent unattended installation, run the commands in the following sections.

Installation Command

The Compliance Guardian Agent Unattended Installation command for installing Compliance Guardian Agent remotely is **Install-CGAgent**.

For example:

Install-CGAgent -TargetName *hostmachine* **-Username** *AvePoint\Compliance Guardian* **-Password** *"Ave"* **-PackageFilesFolder** *"C:\Compliance Guardian_Agent"* **-AnswerFilePath** *"C:\AnswerFile.xml"* **-RemoteTempPath** *"C:\TempFolder"*

Detailed information about the parameters is listed in the following table:

Parameter	Type	Description
-TargetName	Required	The name or IP address of the destination machine where you want to install the Compliance Guardian Agent. ***Note**: If the hostname is used, ensure that the specified computer name can be resolved through the local Hosts file, by using Domain Name System (DNS) queries, or through NetBIOS name resolution techniques.

Parameter	Type	Description
-Username	Required	The username of the user used to access the destination machine where you want to install the Compliance Guardian Agent. The format of the username is: domain\username. The permissions of the user specified here are as follows: • If the specified user is the local administrator of the destination machine, it can be used directly. Enter .*administrator* for the *Username* parameter. • If the specified user is from the domain which the destination machine belongs to, the domain user must be added to the **Administrators** group on the destination machine. • The user specified here must have the Full Control permission to the path specified in *RemoteTempPath* parameter.
-Password	Required	The password of the user specified above. Quote the password if it contains any special character or space.
-PackageFilesFolder	Required	The local path on the machine where you run the command. The specified path stores the unzipped Compliance Guardian Agent installation package (Agent ZIP file). The format of the path is: C:\package. Quote the path if it contains any special character or space.
-AnswerFilePath	Required	The local path where you saved the Answer file. The path must be detailed to the name of the Answer file. For example, C:\AnswerFile.xml.
-RemoteTempPath	Required	A local path on the destination machine that the Compliance Guardian Agent is installed to. The format of the path is: C:\temp. The path will be used to store the temporary files generated during the Compliance Guardian Agent unattended installation. The temporary files will be deleted as soon as the unattended installation finishes.
-Log	Optional	This is an optional parameter. If used, the logs of the unattended installation will be saved to the .txt file in the specified path. The path specified in this

Parameter	Type	Description
		parameter must be detailed to the name of the log file. For example, *C:\Log.txt*. If the specified log file does not exist, it will be generated automatically.
-UseIPv6forCommunication	Optional	This is an optional parameter. It specifies the communication method between the machine where the command is run and the destination machine that the Compliance Guardian Agent is installed to. If an IPv6 address is entered in **TargetName** parameter, this parameter must be entered. ***Note**: When using this parameter, both the destination machine and the machine where you run this command must support IPv6.
-ReceiveInfoPort	Optional	This is an optional parameter to specify a port for the source machine to receive the data from the destination machine. This port and the destination machine's IP are added to an inbound rule of the source machine's firewall so it allows all the connections from the destination machine. Compliance Guardian recommends you configure this parameter to ensure smooth communication between the source machine and the destination machine.
-Timeout	Optional	This is an optional parameter to specify a timeout value for the connection to the destination machine. A timeout error will occur if there is no connection to the destination machine in the specified period.

Installing Compliance Guardian App for Real-Time Classification

Compliance Guardian App for Real-Time Classification is used to support scanning SharePoint Online sites in real time. To scan SharePoint Online sites, you must first install the app, and then activate the app in **Control Panel** > **SharePoint Sites.** For more information on Real-Time Classification Scanner, refer to Real-Time Classification Scanner.

***Note**: Microsoft .NET Framework 4.5 or above version must be installed before installing this app.

The user who installs the app must have local system permissions. The user will be granted Full Control permission to the following groups and folders automatically during the Compliance Guardian Manager App installation:

- IIS_IUSRS (for IIS 7.0)
- Full Control to HKEY_LOCAL_MACHINE\SOFTWARE\AvePoint\ComplianceGuardian\App
- Full Control to Compliance Guardian App folder
- Member of the Performance Monitor Users group
- Full Control to Compliance Guardian Certificate private keys

The application pool account needs to be added to the local **Administrators** group to meet the required permissions.

Refer to the following steps to install the app:

1. Download the **ComplianceGuardian_O365APP_Serial_Number.zip** file to a machine by contacting your AvePoint representative.
2. Unzip the package, and then open the extracted directory. Run the **Setup.exe** file.
3. The Compliance Guardian App for Real-Time Classification Installation Wizard interface appears. Select **Next**.
4. Enter your **Name** and **Organization** into the provided fields. Select **Next**.
5. Carefully review the Compliance Guardian License Agreement. After you have read the agreement, check the **I accept the terms in the license agreement** checkbox, and select **Next**.
6. Select **Browse**, and then select the location for the app installation. By default, the installation location is **C:\Program Files\AvePoint**. Select **Next**.
7. Compliance Guardian will perform a brief pre-scan of the environment to ensure that all rules meet the requirements. The status for each rule will be listed in the **Status** column. Select the hyperlink of the status, and the detailed information about the scan result will be listed in the pop-up window. You may select **Details** to view the detailed information of all of the requirements.

If any rules have failed the pre-scan, update your environment to meet the requirements, and then select the **Rescan** button to check your environment again. Once all the rules pass, select **Next**.

8. Set up the Communication Configuration:

    - **Compliance Guardian App Host** – Specify the current server's hostname, IP address, or fully qualified domain name (FQDN).
    - **Compliance Guardian App Port** – The port entered here is used by the Manager or other Agents for communication. The default port number is 14105.
    - **Control Service Host –** The hostname or IP address of the machine where the Compliance Guardian Control Service is installed.
    - **Control Service Port –** This is the port used for communication with the Compliance Guardian Control Service and should match the information provided during the Manager configuration. The default port number is 14100.
    - **Manager Passphrase** – Manager Passphrase you entered to protect Compliance Guardian Manager data.
    - **SSL Certification** – Select the method for encrypting information and providing authentication for Compliance Guardian:
        - **Built-in Certificate** – Uses the certificate provided by Compliance Guardian. No additional configuration is necessary.
        - **User-defined Certificate** – Enabling this option allows you to select a certificate from your local machine. It will use the Certificate Authentication server of the current machine to check whether the certificate is revoked. After the certificates are filtered, only the certificates that are not revoked will be displayed.

    Select **Next**.

9. Set up the App Configuration:

    - Configure the App Account settings:
        - **App Catalog Site** – Enter the catalog site URL used to store the app in SharePoint Online.
        - **Username** – Enter the username that is used to log into Office 365.
        - **Password** – Enter the password.
    - Configure the App Address settings: Log into the SharePoint Online site page: **SharePoint Online site URL/_layouts/15/AppRegnew.aspx**, and then copy the **Client ID, Client Secret, App Title**, **App Domain**, **Redirect URL** information and then paste to the corresponding field of this App Settings information field to build trust.

    Select **Next**.

10. Set up the website configuration:

- **IIS Website Settings** – Configure the IIS website settings for the app. You can select to use an existing IIS website or create a new IIS website. The IIS website is used to communicate between Office 365 and Compliance Guardian.
    - **Use an existing IIS website** – Select an existing IIS website from the drop-down list.
    - **Create a new IIS website** – Enter the website name and create a new IIS website for the app.
- **Application Pool Settings** – Configure the IIS application pool settings for the corresponding website. You can select to use an existing application pool or create a new application pool. The application pool is used to handle the requests sent to the corresponding website. The following settings can be configured:
    - **Use an existing application pool (not recommended)** – Select an existing application pool from the drop-down list. If you choose to use an existing application pool, the Application Pool Account settings are greyed out and cannot be changed.
    - **Create a new application pool** – Enter the application pool name and application pool account settings to create a new IIS application pool for the corresponding website.
- IIS SSL Certification:
    - **Not Use IIS SSL Certificate** – Do not select an IIS SSL certificate. If you select this radio button, you can still add a certificate in IIS for the website after you finish installing the app.
    - **Select SSL Certificate** – Select an IIS SSL certificate.

Select **Next**.

11. In the **Ready to install Compliance Guardian App** page, all of the information configured in the previous steps is listed. Select **Install** to begin the installation. Select **Back** to change any of the previous settings. Select **Cancel** to abandon all of the configurations and exit the installation wizard.
12. After the installation is complete, select **Finish** to exit the installation wizard.

Uninstalling Compliance Guardian App for Real-Time Classification

To uninstall Compliance Guardian App for Real-Time Classification, complete the following steps:

***Note:** Once you have initiated the uninstallation, it cannot be cancelled and the uninstallation interface cannot be closed.

1. Open the **Start Menu** in Windows on the Compliance Guardian Manager Server, and navigate to **All Programs** > **AvePoint Compliance Guardian**.
2. Open the **Compliance Guardian Manager Tools** folder, and then double-click **Compliance Guardian App for Real-Time Classification Uninstall**.
3. In the appeared page, select the **Remove configuration file** option if you want to remove all of the folders and configuration files generated by app installation.
4. Select **Remove** to start the uninstallation process.
5. Select **Finish** to complete the uninstallation.

Navigation Bar

After you login to Compliance Guardian, select **Report** or **Administration** on the top-left corner of the home page. The navigation bar appears. You can navigate to your desired module by selecting the corresponding tab in the navigation bar.

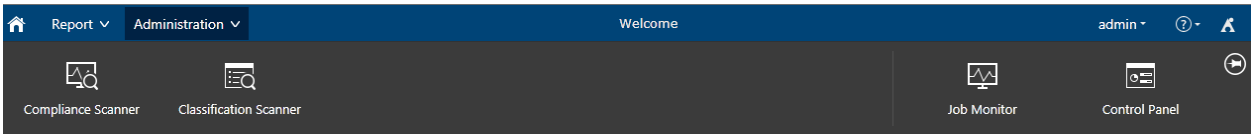

Figure 10: Navigation bar.

Navigating Compliance Guardian

Compliance Guardian mimics the look and feel of many Windows products, making for an intuitive and familiar working environment. While there are many windows, pop-up displays, and messages within Compliance Guardian, they share similar features and are navigated in the same ways.

Below is a sample window in Compliance Guardian. It features a familiar, dynamic ribbon, and a searchable, content list view.

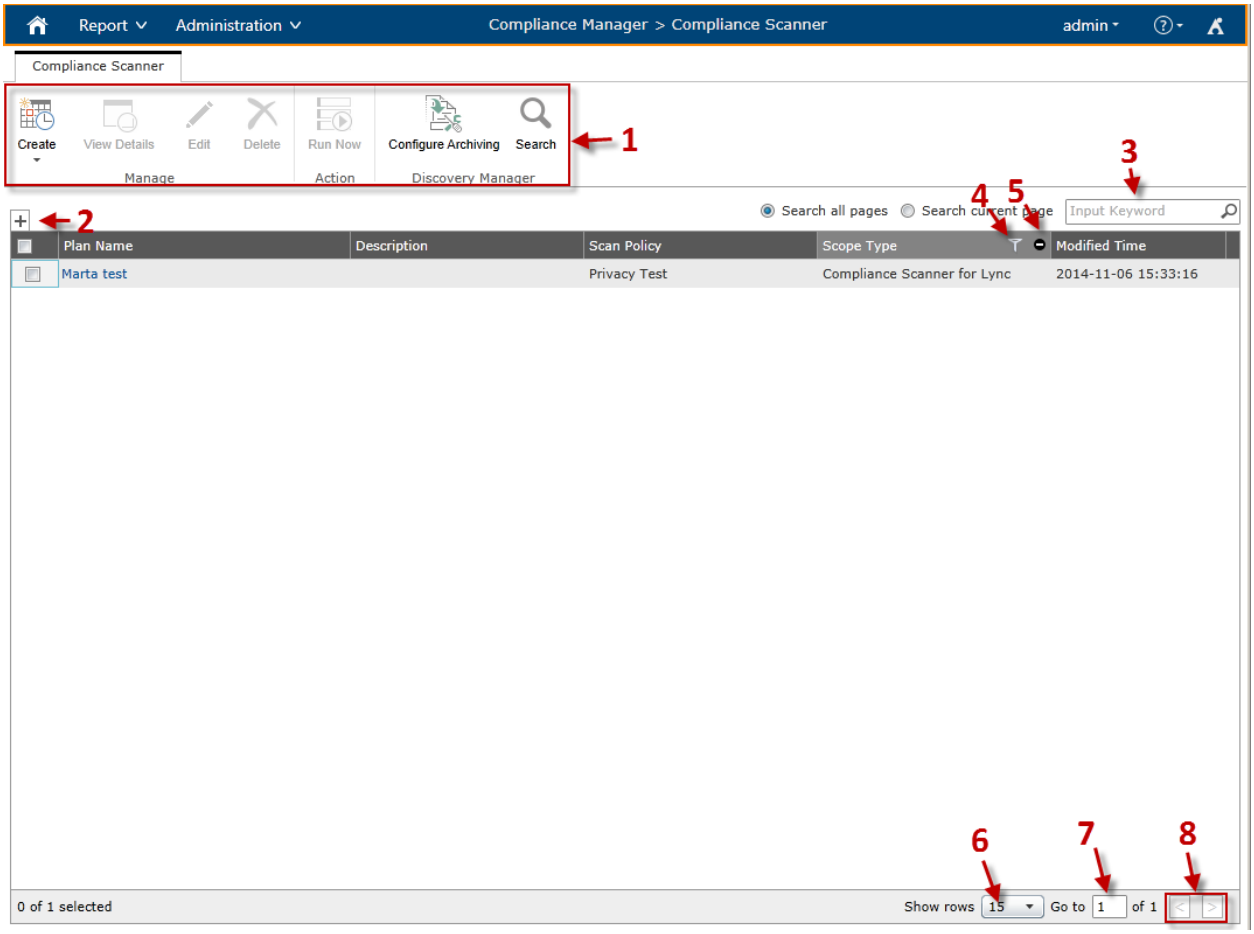

Figure 11: Navigating Compliance Guardian.

1. **Ribbon Buttons** – Allows users to access the functionality of the active Compliance Guardian functions.
2. **Manage columns** (⊞) – Allows users to manage which columns are displayed in the list. Select the manage columns (⊞) button, and then select the checkbox next to the column name in the drop-down list.
3. **Search** – Filter the content displayed by the keyword you designate; the keyword must be contained in a column value. At the top of the viewing pane, enter the keyword for the permission level you want to display. You can select to **Search all pages** or **Search current page**.

***Note**: The search function is not case sensitive.

4. **Filter the column** ( ) – Allows users to filter the information in the List View. Click the filter the column ( ) button next to the column and then select the checkbox next to the column name.
5. **Hide the column** ( ) – Allows users to hide the selected column.
6. Change the number of items displayed per page, select the desired number from **5**, **8**, **10**, **15**, **20**, **25**, **50**, **100** in the **Show rows** drop-down menu at the lower-right corner.
7. Enter the page number in the **Go to … of** text box at the lower-right corner and press **Enter** to go to the specified page
8. Select the **>** button at the lower-right corner to go to the next page; select the **<** button at the lower-right corner to return to the previous page.

Control Panel

The Compliance Guardian Control Panel is the central interface for managing Compliance Guardian and how it interacts with your SharePoint environments.

Control Panel is also integrated into other Compliance Guardian products, enabling you to configure relevant settings without having to leave the interface of the module you are using.

Getting Started

Refer to the following sections for important information on getting started with Control Panel.

Launching Control Panel

To launch Control Panel and access its functionality, complete the following steps:

1. Log in to Compliance Guardian. If you are already in the software, select the home page button ( ) on the top-left corner to go back to the home page.
2. From the **Compliance Guardian** home page, select **Control Panel** to launch the Control Panel.
3. Alternatively, you can select **Administration** on the top-left corner, and select the **Control Panel** tab on the appeared navigation bar to launch Control Panel.

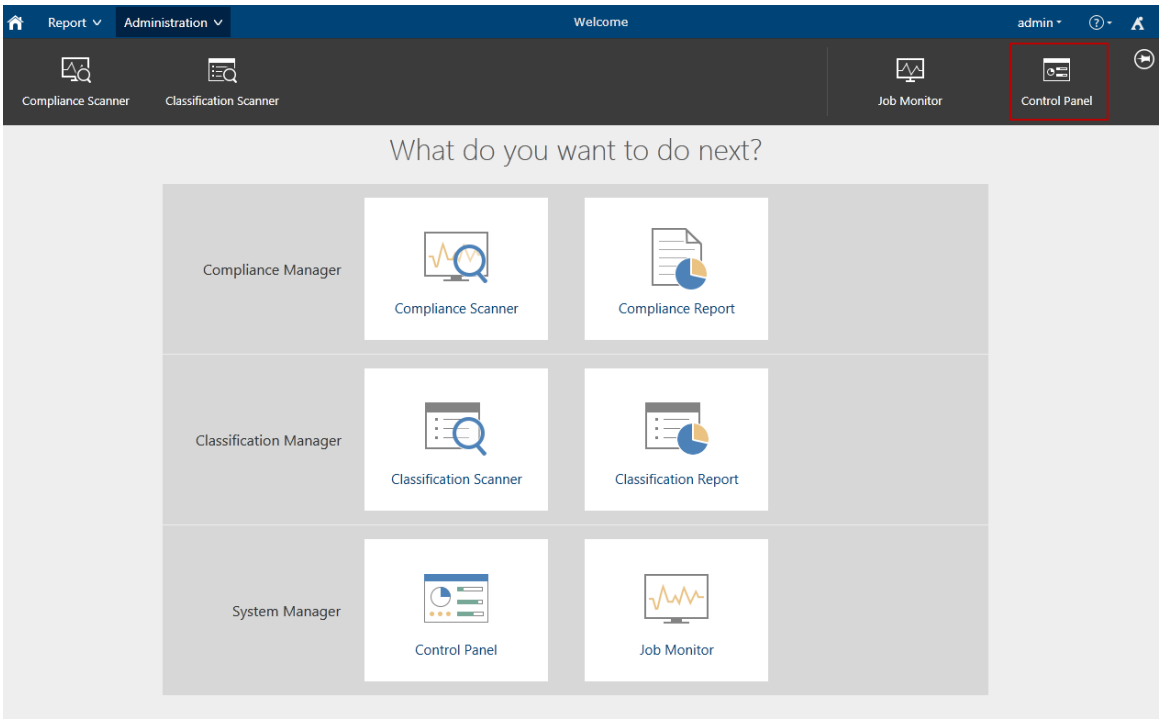

Figure 12: Control Panel tab on the navigation bar.

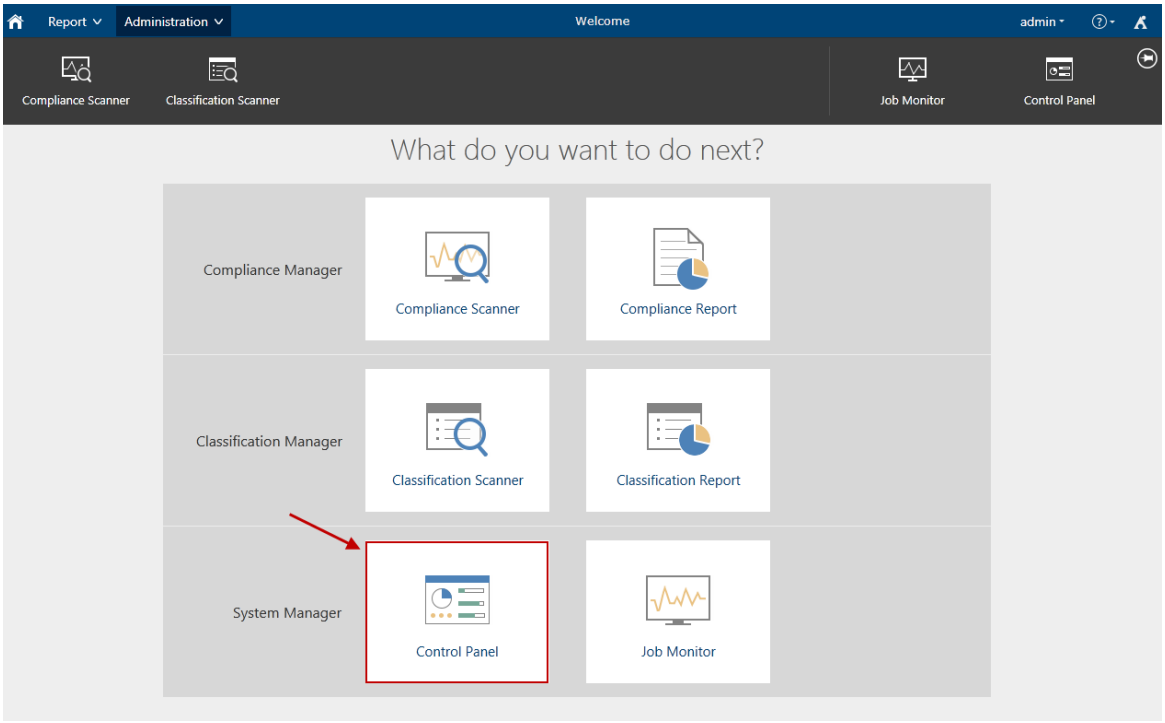

Figure 13: Control Panel module launch window.

Understanding the Control Panel

Control Panel has three key groups of components:

- **System Settings** – View and manage your Compliance Guardian settings, managers, agents, authentication, licenses, and product version. All of these functions are performed in Control Panel so that you can easily access them without leaving the interface for your current task in Compliance Guardian.
- **Application Settings** – Configure settings affect common tasks performed by all Compliance Guardian products. All of these settings are configured in Control Panel so that you can easily access them without leaving the interface for your current task in Compliance Guardian.
- **Specific Products Settings** – Certain products in Compliance Guardian use preset configurations for certain functionalities. While these settings may not affect all Compliance Guardian products, all of these settings are configured in Control Panel because they can be leveraged by more than one product.

Accessing the Control Panel

Since features in Control Panel overlap with so many products, it is important that it is easily accessible, but not disruptive of your current task. For this reason, while there are many ways to access Control Panel, the interface opens as a pop-up window so that you can remain on whichever page you are on, and when you are finished configuring settings in Control Panel, closing it will return you to the page you were on.

To access Control Panel, select the **Compliance Guardian** tab, and then select **Control Panel**. While in the interface of a certain product, if the product utilizes a feature in Control Panel, selecting on that feature on the ribbon of the product page will bring up the Control Panel pop-up window with the appropriate tab open. Whenever you are finished configuring settings in Control Panel, close the window to return to the previous screen you were on.

Monitor

The monitor features in the Control Panel of Compliance Guardian allow you to view and manage Compliance Guardian Control Service and Compliance Guardian Agents:

- **Manager Monitor** – Here you can view details about your Compliance Guardian Control Service.
- **Agent Monitor** – Here you can view and configure your Compliance Guardian Agents currently installed on your SharePoint environment. This can be useful if there is a change in personnel, and the SharePoint account that the Agent uses to communicate with SharePoint needs to be changed. With Agent Monitor, you can also perform basic maintenance operations on your agents if an agent ever becomes unresponsive or is having issues, or temporarily disable the Compliance Guardian Agent Service to perform server maintenance.

Using the Manager Monitor

To access Manager Monitor in the Control Panel interface, select **Manager Monitor** under the Monitor heading. In Manager Monitor, you will see the Compliance Guardian Control Service.

You can select the Control Service by checking the checkbox next to the service name, then select **View Details** on the ribbon to bring up the **View Details** page with information about the selected Manager Service. When you are finished viewing the information about the Control Service, select **Close** on the ribbon to close the Manager Monitor tab and return to the Control Panel main page.

Using the Agent Monitor

To access Agent Monitor, open the Control Panel interface, and then select **Agent Monitor** under the Monitor heading. In Agent Monitor, you will see a list of Compliance Guardian Agents which have been registered to the current Compliance Guardian Control Service.

Once your Compliance Guardian Agents are appropriately displayed, you can select an agent by checking the checkbox next to the Agent Name, and then select:

- **Configure** – Once you select an agent, this button will become available. Select **Configure** on the ribbon to access the Agent Configuration interface. Here you can configure the SharePoint Account for the agent as well as the agent type.
    - **SharePoint Account** – The SharePoint Account is used by the Compliance Guardian Agent to provide Compliance Guardian with access and control to your SharePoint environment. The account configured here must have the required permissions for the Compliance Guardian products that are enabled. To configure the SharePoint account, enter the **Username** and **Password** for the desired account into the corresponding text box.
    - **Agent Type Configuration** – In order to use a certain product, the corresponding agent type must first be configured. Before selecting the product, the necessary agents for that product must already be installed.

      To configure the agent type for the agent, check the checkbox next to the corresponding product. You can navigate through the different product suites that are enabled by selecting on the name of the suite. The configuration of the agent type is on your local environment.
    - **Job Restriction** – Limit the maximum number of jobs that are allowed to run simultaneously by this agent by enabling the **Restrict the simultaneously running job count** option and enter a positive integer into the text box.

  Once you are finished configuring the agent, select **OK** to save the configurations and return to the Agent Monitor interface, or select **Cancel** to return to the Agent Monitor interface without saving any changes.

- **Configuration File** – Upload agent configuration files to the Manager Server and change them for the specified agents. Select the desired Compliance Guardian Agents in Agent Monitor and select **Configuration File** on the ribbon to change the configuration file for them. In the pop-up window, select **OK** to confirm the modification action and you will be redirected to the configuration page. Refer to the instructions below to change the configuration file.

  ***Note**: Since modifying the agent configuration files can be risky, it is not recommended for end-users to do it.
    - **Agent Information** – In this field, you can view the agents you have selected previously.
    - **Browse Configuration File** – Upload the configuration file to the Manager Server. Select **Browse** to find the specified **.config** file and select **Open** to upload it. You are able to upload multiple configuration files.

***Note:** The name of the configuration file you upload must have the same name as the existing one, and then you are able to apply the configuration file to destination.

- **Destination Path** – Enter the place where you want to upload the configuration file. Compliance Guardian supports configuration file change in **Agent\Bin** and **Agent\data** paths.
- **Conflict Resolution** – Select a resolution when two configuration files have the same name.
  - **Merge** – The content of the newly uploaded configuration file will be merged into the old one.
  - **Replace** – The newly uploaded configuration file will replace the old one.

Select **OK** to change the configuration files as you have configured or select **Cancel** to exit the interface without saving the configuration. If you select **OK**, you will be asked to restart the Agent Service. Select **Auto** to automatically restart the Agent Service immediately or select **Manual** to manually restart the Agent Service later.

- **View Details** – Select **View Details** on the ribbon to bring up the View Details page with information about the selected Compliance Guardian Agent.
- **Restart** – Select **Restart** on the ribbon to restart the selected Compliance Guardian Agent. This is useful in situations where the agent is sluggish, or if a job it is running hangs. You can restart the agent and try again.

  ***Note**: Any jobs that are running when you restart the agent will fail.

- **Remove** – Select **Remove** on the ribbon to remove the selected Compliance Guardian Agent from the Agent Monitor. The removed agent will no longer be used by the Control Service. You can only remove agents that have a down arrow ( ) in the **Status** column. Removing an agent does not uninstall the agent.

  ***Note**: When removing the last agent of one farm in Agent Monitor, the associated farm and plans will also be deleted from the Compliance Guardian databases.

- **Deactivate** – Select **Deactivate** on the ribbon to deactivate the selected Compliance Guardian Agent. Once the agent is deactivated, it is marked as **Inactive**, and will not be used by the current control service. However, the deactivated service will still run normally. This is useful when you want to perform maintenance on a specified Compliance Guardian Agent.

  ***Note**: Any jobs that are running when you deactivate the agent will fail.

- **Activate** – Select **Activate** on the ribbon to activate the selected Compliance Guardian Agent. Once the agent is activated, it is marked as **Active**, and will be used by the current control service.

When you are finished viewing and managing your Compliance Guardian Agents, select **Close** on the ribbon to close the Agent Monitor tab and return to the Control Panel main page.

System Options

System Options allow you to customize the Compliance Guardian software interface itself. Within the System Options tab, you can access Compliance Guardian General Settings, Security Settings, and Advanced Settings:

- **General Settings** – These settings affect Compliance Guardian's interface, which includes settings for Appearance and SharePoint Farm Settings. You can display Compliance Guardian in the language of your preference, use date and time format that you are comfortable with, insert a custom logo for your reports and e-mail templates, and rename your SharePoint farms so that it is easier for you to recognize them.
- **Security Settings** – These settings affect access to Compliance Guardian, which includes settings for System Security Policy and System Password Policy. This way, you have control over the users that are able to access Compliance Guardian.

Configuring General Settings

To access General Settings for Compliance Guardian, open the Control Panel interface, and then select **General Settings** under the System Options heading.

The following settings can be configured in this page:

- **Language Preference** – Specify a language for Compliance Guardian to be displayed in, or allow users to utilize a translation engine to have Compliance Guardian displayed in the language of the user's browser.
    - **Display … for all users** – Select this option to display Compliance Guardian in the language specified here. To change the display language, select the drop-down menu, and select your desired language.
    - **Change to the end user browser used language** – Select this option to allow Compliance Guardian to be displayed in the language used by the user's browser. Then select a language for Compliance Guardian to default to in the **If the language does not change successfully, please select to use a default language** drop-down menu. This way, if Compliance Guardian does not properly display in the user's browser language, Compliance Guardian will be displayed in the language specified here.
- **Date and Time Format** – Set the system location by selecting a location from the **Locale (Location)** drop-down menu. Set the format for all date and time displayed in Compliance Guardian by selecting a date format from the **Date format** drop-down menu, and selecting a time format from the **Time format** drop-down menu.
- **Customize Logo** – Customize the logo for Compliance Guardian system reports and e-mail templates. Select **Browse** to find the desired logo file in the pop-up, then select the

logo, and select **Open** to open it. Select **Preview** to view the logo in the Show Preview area. To hide the Show Preview area, select **Hide Preview.**

Select and drag the logo in the display field to change its placement. Select the zoom in button (), the zoom out button (), or the reset button () to reset the settings of the new logo. Select **Restore to Default** button to roll back to the default logo.

- **Farm Name Mapping** – Customize the display names for your farms in Compliance Guardian. To find a specific farm, enter the farm name in the search text box, and select the search button (). For each farm, enter the desired display name in the corresponding **Display Name in Compliance Guardian** text field.

  ***Note:** The search function is not case sensitive.

When you are finished configuring Compliance Guardian General Settings, select **Save** to save all changes, then **Close** to exit the System Options interface. If you select **Close** without saving first, any changes you have made will be lost.

Configuring Security Settings

To access Security Settings for Compliance Guardian, open the Control Panel interface, and then select **General Settings** under the System Options heading. Select **Security** on the ribbon. There are two tabs under Security Settings, System Security Policy, and System Password Policy.

System Security Policy

In the **System Security Policy** tab, the following options can be configured:

- **Maximum User Session** – Configure the number of simultaneous logons allowed for Compliance Guardian. For any new sessions that surpass the designated number, the earliest session will be terminated.
- **Session Timeout** – Configure how long a user can be inactive before being automatically logged off. Enter an integer into the **Logon will expire in:** text box, and then select either **Minute(s)** or **Hour(s)** in the drop-down menu.
- **Failed Logon Limitation** – Specify the maximum number of failed logon attempts allowed in one day. If a specific account fails to provide the correct login information in a single day, it will be locked. To unlock the specified account, refer to

- Account Manager.

  ***Note**: The default **admin** account cannot be locked.

- **Inactive Period** – Configure how long a user can be inactive before the account is automatically disabled. Enter an integer into the **Deactivate the account when the inactive period reaches:** text box, then select either **Day(s)** or **Month(s)** in the drop-down menu. Once deactivated, a Compliance Guardian administrator must activate the account before the user can log onto Compliance Guardian.
- **Network Security** – Configure the IP addresses to have the desired level of access to Compliance Guardian. To access these settings, check the **Enable network security** checkbox, and then select either:
  - **Trusted network** – If selected, only the IP addresses added to this field can access Compliance Guardian. To add an IP address as a trusted network, enter the IP address in the **Equals** text box, and then select **Add**. Repeat these steps to add additional IP addresses.
  - **Restricted network** – If selected, the IP addresses added to this field cannot access Compliance Guardian. To add an IP address as a restricted network, enter the IP address in the **Equals** text box, and then select **Add**. Repeat these steps to add additional IP addresses.

System Password Policy

In the **System Password Policy** tab, the following options can be configured:

- **Default Password Settings** – Specify the rules to be applied on the password after it has been saved. Select **Account is inactive** if you would like to manually activate the account before it can be used.

  ***Note:** If no option is selected in this field, the password does not need to be modified at first login, and it will never expire.

- **Maximum and Minimum Password Length** – Enter an integer for the maximum and minimum number of characters allowed in a password.
- **Password Rule** – Configure the requirements for the password.
  - **Minimum number of alpha** – Enter a positive integer. There must be at least the specified number of letters in the password.
  - **Minimum number of numeric** – Enter a positive integer. There must be at least the specified number of numbers in the password.
  - **Minimum number of special characters** – Enter a positive integer, there must be at least the specified number of special characters in the password. The special characters include **!**, **@**, **#**, **$**, **%**, **^**, **&**, and ***.
  - **Password cannot contain user ID** – Select this option and the password cannot contain the user's name.

- **Password cannot contain space** – Select this option and the password cannot contain spaces.

- **Password Expiration Warning** – Send out warnings if the password of a user will expire in the specified time period. Set the period by entering a positive integer using the **Day(s)** or **Month(s)** option. You can choose the forms of the warning by selecting the **Pop-up message** or **E-mail notification**.

Viewing Security Information

Compliance Guardian uses a passphrase to protect the Compliance Guardian databases and secure the communication. Before connecting to the Compliance Guardian Manager when installing the Compliance Guardian Agents, the passphrase must be entered to verify the access.

The default passphrase is generated automatically at the end of the Manager's Installation. To manage the passphrase, open the System Options tab, and then select **Security Information** on the ribbon to perform the following actions:

- **Back Up** – Select this button to back up the passphrase to the following path: **…\AvePoint\Compliance Guardian\Manager\KeysBak.** It is strongly recommended that you back up the security keys and save the backup in a safe place.

- **Manage Passphrase** – Select this button to view and modify the passphrase. The **Modify** option will be displayed. By default, the password cannot be modified. You can select this button to enable the modification of the default password. Enter a new passphrase in the corresponding text box and select **OK** to save it.

  ***Note**: Only the users of Administrators group have the permission to modify the passphrase. For more information about adding users into Administrators group, refer to Managing Users.

Authentication Manager

Authentication Manager allows you to view and manage integrated authentication methods usable by Compliance Guardian. This means that Compliance Guardian can leverage your pre-existing authentication methods, and customize it for access to Compliance Guardian. These authentication methods include:

- **Windows Authentication** – Allows the users to log onto Compliance Guardian using their Windows Authentication credentials.
- **AD Integration** – Allows the users to log onto Compliance Guardian using their Active Directory authentication credentials.
- **ADFS Integration** – Allows the users to access Compliance Guardian as long as they have logged into the local machine using their ADFS credentials.
- **Client Certificate Authentication** – Allows the users to access Compliance Guardian using Client Certificate Mapping Services.

To access Authentication Manager for Compliance Guardian, open the Control Panel interface, select **Authentication Manager** under the Authentication Manager heading. Select **Close** on the ribbon to close the Authentication Manager interface.

Configuring Windows Authentication

To leverage Windows Authentication credentials to access Compliance Guardian, complete the following steps:

1. In the Authentication Manager interface, select **Windows Authentication** on the ribbon.
2. Select the **Authentication Type** from the drop-down menu:
   - NTLM
   - Negotiate (Kerberos)

     ***Note**: Kerberos authentication method must be previously configured in the operating system before you select the **Negotiate (Kerberos)** option when enabling the integration with Windows Authentication. Otherwise, the **NTLM** authentication method will be enabled.
3. Select **OK** to save any changes made and close the Windows Authentication interface, or select **Cancel** to close the Windows Authentication interface without saving any changes made.

Configuring AD Integration

To leverage Active Directory authentication credentials to access Compliance Guardian, configure your Active Directories in the AD Integration interface.

To access your Active Directory integration configurations, open the Authentication Manager interface, and then select **AD Integration** on the ribbon. In the AD Integration configuration interface, you will see a list of previously configured Active Directories. You can customize how these Active Directories are displayed in the following ways:

- **Search** – Filter the Active Directories displayed by the keyword you designate; the keyword must be contained in a column value. At the top of the viewing pane, enter the keyword for the Active Directory you want to display. You can select to **Search all pages** or **Search current page**.
- **Manage columns** (( ) – Manage which columns are displayed in the list so that only the information you want to see will be shown. Select the manage columns button ( ), and then check the checkbox next to the column name to have that column shown in the list.
- **Hide the column** ( ) – Hover over a column name, and then select the hide the column button ( ) in the column name to hide the column.
- **Filter the column** ( ) – Filter which item in the list is displayed. Unlike Search, you can filter whichever item you want, rather than search based on a keyword. Hover over a column name, and then select the filter the column button ( ) of the column you want to filter, and then check the checkbox next to the item name to have that item shown in the list. To remove all of the filters, select **Clear Filter**.

To manage your integrated Active Directories, you can perform the following actions:

- **Add** – To add a new Active Directory, select **Add** on the ribbon, then enter the **Domain**, **Username** and **Password** in the corresponding text box. Select **Validation Test** to see if the values you entered are valid, and then select **OK** to save the configurations for the new Active Directory and return to the AD Integration interface, or select **Cancel** to return to the AD Integration interface without saving the configurations.
- **Edit** – To make changes to a previously configured integrated Active Directory, select the Active Directory by checking the corresponding checkbox, then select **Edit** on the ribbon. Make the necessary changes, and then select **OK** to save the changes and return to the AD Integration interface, or select **Cancel** to return to the AD Integration interface without saving any changes.
- **Delete** – To delete a previously configured Active Directory, select the Active Directory by checking the corresponding checkbox, then select **Delete** on the ribbon. You will be presented with a pop-up window notifying you that "**The user(s) associated with the selected domain(s) will be disabled. The user(s) can be enabled only by adding the selected domain(s) again. Are you sure you want to proceed?"** There is also an option to remove all of the users that are associated with the selected Active Directories from Compliance Guardian; to do so, check the **Remove all users associated with the selected domain(s)** checkbox. Select **OK** to confirm the deletion, or select **Cancel** to return to the AD Integration interface without deleting the selected Active Directories.
- **Enable** – Select **Enable** to allow the use of credentials from the corresponding Active Directory to access Compliance Guardian.

- **Disable** – Select **Disable** to not allow the use of credentials from the corresponding Active Directory to access Compliance Guardian. This option is useful during the maintenance of the Domain Controller machine. You can disable the integration with the domain to be maintained and enable the integration again after the maintenance.

After one Active Directory has been integrated with Compliance Guardian, it will be shown in the **Domain** text box after you select **AD Integration** in the **Log on to** drop-down list of the Compliance Guardian login page. If a domain has father domain, sub domain or trust domain, when a user from these domains has been added to Compliance Guardian, the corresponding domain will also be added into Compliance Guardian and you will be able to view this domain in Compliance Guardian login page.

Configuring ADFS Integration

To leverage Active Directory Federation Services (ADFS) authentication credentials to access Compliance Guardian, configure your ADFS integration in the ADFS Integration interface.

To access your ADFS integration configurations, in the Authentication Manager interface, select **ADFS Integration** on the ribbon, then select **ADFS Integration** in the drop-down menu. You will be brought to the **ADFS Integration Configure Wizard**. Complete the following steps in the wizard to set up ADFS integration:

1. **ADFS Information** – Specify the following general information of the ADFS you want to integrate:
    - **ADFS Integration Method** – Select **Manually** to configure the settings yourself, or select **Automatically** to get the required information by using a federation metadata trust XML file.
        - Manual configuration – Enter the URL of the security token service (STS) in the **ADFS Issuer** text box in the following format: **https://full qualified domain name/adfs/ls**
        - Automatic configuration – Enter the URL of the federation metadata trust XML file in the **Federation Metadata Trust** text box in the following format: **https://full qualified domain name/FederationMetadata/2007-06/FederationMetadata.xml**
    - **Relying Party Identifier** – Enter Compliance Guardian's Relying Party Identifier, which must first be configured in ADFS in the **Relying Party Identifier** text box.

    When you are finished configuring the ADFS Information, select **Next** to configure the Security Token Settings.

2. **Security Token Settings** – Configure the certificates used in the ADFS integration:
    - Token-signing – Choose **Select.** A new Select Certificate pop-up window will appear for you to specify a token-signing certificate to communicate with ADFS. This certificate must be the same as the one configured in ADFS. Alternatively, you may also select **Find Certificate** to search for the desired certificate. Select a **Find in:** parameter from the drop-down menu, enter the keywords in the **Contains:** text box, select a **Look in field:**

parameter from the drop-down menu, then select **Find Now** to start the search. Select **Stop** to stop the search. Once you have selected your desired certificate, select **OK** to save and exit the Select Certificate interface, or select **Cancel** to exit the Select Certificate interface without saving specifying a certificate.

***Note**: The certificate specified here must be the same as the one configured in ADFS.

- Token-decrypting (optional) – Choose **Select.** A new Select Certificate pop-up window will appear for you to specify a token-decrypting certificate to protect the communication between Compliance Guardian and ADFS. This certificate must be the same as the one configured in ADFS. Alternatively, you may also select **Find Certificate** to search for the desired certificate. Select a **Find in:** parameter from the drop-down menu, enter the keywords in the **Contains:** text box, select a **Look in field:** parameter from the drop-down menu, then select **Find Now** to start the search. Select **Stop** to stop the search. Once you have selected your desired certificate, select **OK** to save and exit the Select Certificate interface, or select **Cancel** to exit the Select Certificate interface without saving specifying a certificate.

When you are finished configuring the Security Token Settings, select **Next** to configure the Claim Configuration.

3. **Claim Configuration** – Configure the mappings between the Claim Name displayed in Compliance Guardian and the Claim Type displayed in ADFS. You can perform the following actions to your claims:
    - You can change the order of the claims in the **Order** column of the table. If a user can be identified using several claims, Compliance Guardian will use the Claim Name of the first claim listed here as the display name for each respective user.
    - Select to delete the selected claim.
    - Select **Automatically** to have the claim type be specified automatically after you select the claim name from the **Claim Name** drop-down menu. Select **Manu** to add the claims manually. Select **Auto** to switch back to the default option.
4. **Overview** – Review the settings you have configured in the previous steps. To make changes, select **Edit** in the corresponding section, and you will be brought back to that step so you can make changes.
5. **Finish** – Provides you with three options to import the relying party data for Compliance **Guardian** in ADFS (using the **Add Relying Party Trust Wizard**).
    - **Option 1** – Select the link to import relying party data that is published online from the local network Federation metadata address.
    - **Option 2** – Select the link to download the Federation metadata XML file, then upload the downloaded file to the ADFS server. Follow the wizard to configure other settings.
    - **Option 3** – Enter the relying party data and the relying party identifier manually in the ADFS configuration wizard.

In this step, you can also choose to export the current ADFS configuration information to a specified location by selecting **Export** on the ribbon, then explore to the location you want to save the XML file to.

Select **Finish** to save your configurations, and return to the Authentication Manager interface, or select **Cancel** to return to the Authentication Manager interface without saving any of the configurations made.

Once you have configured an ADFS integration for Compliance Guardian, the **Add Federation Trust** option will become available**. Add Federation Trust** allows you to integrate another trusted ADFS with the ADFS you have already configured for Compliance Guardian.

To add integration with another trusted ADFS, open the Authentication Manager interface, select **ADFS Integration** on the ribbon, and then select **Add Federation Trust** from the drop-down menu. In the Add Federation Trust interface, enter the following information:

- **Name** – The name entered here will be displayed in the **Server** drop-down menu on the login page. You can select the corresponding name to log on Compliance Guardian using the trusted ADFS.
- **URL** – The identifier of the trusted ADFS.

  Select **Add** to add the new record or select to delete a selected ADFS trust.

Configuring Client Certificate Authentication

In the **Authentication Manager** interface, configure **Client Certificate Authentication** in any of the following ways:

- Select **Enable** in the **Action** column of the **Client Certificate Authentication** row to enable the Client Certificate Authentication.
- Select **Disable** to disable this authentication.
- Select **Set as default** to set this authentication as the default.

Account Manager

Account Manager allows you to view and manage users and configure user groups with custom permission levels for Compliance Guardian. This module allows you to give specific people, or groups of people your desired level of access to Compliance Guardian.

In Account Manager you can give specified permissions to Compliance Guardian users to limit which Compliance Guardian module a user is able to access and which farms specific Compliance Guardian users can access. A user can belong to multiple groups.

*__Note:__ If you would like to leverage authentication credentials from Windows Authentication, AD or ADFS, you must first configure the relevant integration settings in the

Authentication Manager.

To access Account Manager for Compliance Guardian, open the Control Panel interface, and then select **Account Manager** under the Account Manager heading. Select **Close** on the ribbon to close the Account Manager interface.

Managing Permission Levels

The Permission Level module allows you to create pre-configured permissions that can be applied to user groups or users to quickly and easily apply the same permission configuration for multiple users.

To configure permission levels for Compliance Guardian, open the Account Manager interface, and then select **Permission Level** on the ribbon. In the Permission Level interface, previously configured Permission Levels will be displayed.

To manage your permission levels, you can perform the following actions:

- **Add** – To create a new permission level, select **Add** on the ribbon. After selecting to add the corresponding permission level, you will be redirected to the configuration page to perform the following actions:
    - **Name and Description** – Enter a name for the new system permission level and an optional **Description** for future reference.
    - **Module** – Select the modules you want to grant permission to for all groups and users using this permission level.

  Select **Save** to save the configuration. Select **Cancel** to return to the Permission Level Interface without saving changes.

- **Edit** – To edit a previously configured permission level, select the permission level you want to edit by checking the corresponding checkbox, then select **Edit** on the ribbon. In the Edit Permission Level interface, you can modify the **Name** and a **Description** of this Permission Level. In the Module section, you can select the modules you want to allow this permission level to access by checking the corresponding checkboxes. You can select a product suite name to modify the access to its modules.

  ***Note:** Unlicensed products have grayed out tabs and cannot be configured. Select **OK** to save the modifications for the permission level and return to the Permission Level interface, or select **Cancel** to return to the Permission Level interface without saving the modifications.

- **Delete** – To delete a previously configured permission level, select the permission level you want to delete by checking the corresponding checkbox, and then select **Delete** on the ribbon. A pop-up window will appear to confirm this action. Select **OK** to delete the selected permission level and return to the Permission Level interface, or select **Cancel** to return to the Permission Level interface without deleting the selected permission level.

When you are finished managing your permission levels, select **Cancel** on the ribbon to return to the Account Manager interface.

There following permission levels are configured in advance:

- **Real-Time Classification Scanner** – Enables the Real-Time Classification Scanner module.
- **Scheduled Classification Scanner** – Enables the Scheduled Classification Scanner module.
- **Compliance Report** – Enables the Compliance Report module.
- **Compliance Scanner** – Enables the Compliance Scanner module.
- **Action Report** – Enables the Action Report in Classification Report module.
- **Human Auditor** – Enables the Human Auditor in Compliance Report module.
- **Encryption** – Enables the Encryption in Classification Report > Incident Manager module.
- **Quarantine** – Enables the Quarantine in Classification Report > Incident Manager module.
- **Redaction** – Enables the Redaction in Classification Report > Incident Manager module.
- **Yammer** – Enables the Yammer Report in Classification Report module.

Managing User Groups

User groups allow you to apply the same permission levels to all users within the same user group. This way, you can change the permission levels of multiple users by editing your user group rather than individually configuring permission levels for each user. You can also change the permission levels of a user by changing the group they belong to with pre-configured permission levels.

To access your user group configurations, go the Account Manager interface and then select **Groups** on the ribbon. In the Groups configuration interface, you will see a list of previously configured user groups. The Administrators group comes pre-configured and users of this group have Full Control permissions for all modules.

To manage your user groups, you can perform the following actions:

- **Add Group** – To add a new group, select **Add Group** on the ribbon. You will be directed to the configuration page accordingly, and then you can perform the following actions:
    - **Group Information** – Enter a **Group Name** for the new group, then enter an optional **Description** for future reference.
    - **Group Permissions** – In the Scope section, select **Global permission** to grant the users of this group access to all farms with the permission levels configured here or select **Permission for different farms** to grant users of this system group access to specific farms with the configured system permission levels. If **Global permission** is selected, choose which or all of the Permission Levels you want to

associate with this Group. If **Permission for different farms** is selected, for each farm, choose which or all of the Permission Levels you want to associate with this group.

***Note:** At least one permission level must be assigned to the new group.

When you are finished configuring the settings for the new group, select **OK** to save and return to the Account Manager interface, or select **Cancel** to return to the Account Manager interface without saving the configurations.

- **Edit Group** – To edit a group, select the group by checking the corresponding checkbox, then select **Edit Group** on the ribbon, or select the name of the desired group. You will be brought to the Edit Group interface. Here you can change the description for this group, as well as the permission scope and permission levels.

  ***Note**: If you have a group with **Full Control** permission configured in Compliance Guardian, after upgrading to Compliance Guardian, this group will maintain the **Full Control** permission but this will not show up on the interface by default. When you edit this group and change the permission, it will pop up a warning message that the **Full Control** permission of this group will be replaced by the newly granted permissions. You can select **OK** to continue the action and save the change or select **Cancel** to cancel the operation. In Compliance Guardian, only users of **Administrators** group have **Full Control** permission.

  When you have finished making changes to the configurations for this group, select **OK** to save and return to the Account Manager interface, or select **Cancel** to return to the Account Manager interface without saving any changes.

- **Show Users** – To view and manage the users in a group, select the group by checking the corresponding checkbox, then select **Show Users** on the ribbon. You will be brought to the Show Users interface. Here you will see a list of all of the users that belong to this group. You can customize how these users are displayed in the following ways:
  - **Search** – Filter the users displayed by the keyword you designate; the keyword must be contained in a column value. At the top of the viewing pane, enter the keyword for the user you want to display. You can select to **Search all pages** or **Search current page**.
  - **Manage columns** () – Manage which columns are displayed in the list so that only the information you want to see is shown. Select the manage columns button (), then check the checkbox next to the column name to have that column shown in the list.
  - **Hide the column** () – Hover over a column name, and then select the hide the column button () in the column name to hide the column.
  - **Filter the column** ( ) – Filter which item in the list is displayed. Unlike Search, you can filter whichever item you want, rather than search based on a keyword. Hover over a column name, and then select the filter the column button ( ) of

the column you want to filter, and then check the checkbox next to the item name to have that item shown in the list. To remove all of the filters, select **Clear Filter**.

You can perform the following actions on the users of this group:

- **Add User to Group** – To add users to this group, select **Add User to Group** on the ribbon. You will be brought to the Add User to Group interface. Enter the username of the user you want to add, and then select the check names button ( ) to verify that the username you entered is valid. Alternatively, you can select the browse button ( ) to search for the desired user. In the pop-up window, enter the value to search for in the **Find** text box, and then select the search button ( )**.** Select the desired user, and then select **Add**. Select **OK** to add the users, or select **Cancel** to close the window without adding the users.
- **Remove User from Group** – To remove users from this group, select the desired users by checking the corresponding checkbox, then select **Remove User from Group** on the ribbon. A confirmation pop-up window will appear to confirm the remove operation. Select **OK** to delete the selected users, or select **Cancel** to return to the Show Users interface without deleting the users.

When you are finished, select **Cancel** to add the defined users to this group and return to the Show Users interface.

There following groups are configured in advance:

- **Administrators** – The permission scope is Global permission. The users in this group have Full Control of all Compliance Guardian modules.
- **Real-Time_Classification_Scanner** – The permission scope is Global permission. The users in this group can only access the Real-Time Classification Scanner module.
- **Scheduled_Classification_Scanner** – The permission scope is Global permission. The users in this group can only access the Scheduled Classification Scanner module.
- **Compliance_Report** – The permission scope is Global permission. The users in this group can only access the Compliance Report module.
- **Compliance_Scan** – The permission scope is Global permission. The users in this group can only access the Compliance Scanner module.
- **Action Report** – The permission scope is Global permission. The users in this group have the permission to use **Classification Report** > **Action Report**.
- **Human Auditor** – The permission scope is Global permission. The users in this group have the permission to use **Compliance Report** > **Human Auditor**.
- **Encryption** – The permission scope is Global permission. The users in this group have the permission to use **Classification Report** > **Incident Manager** > **Encryption**.
- **Redaction** – The permission scope is Global permission. The users in this group have the permission to use **Classification Report** > **Incident Manager** > **Redaction**.

- **Quarantine** – The permission scope is Global permission. The users in this group have the permission to use **Classification Report** > **Incident Manager** > **Quarantine**.
- **Yammer** – The permission scope is Global permission. The users in this group have the permission to use **Classification Report** > **Yammer Report**.

Managing Users

***Note**: If a domain is integrated with Compliance Guardian and a user from its parent domain, subdomain or trust domain is added in Compliance Guardian Account Manager, the corresponding parent domain, subdomain or trust domain will be integrated into Compliance Guardian and added to the **Log on to** drop-down list in Compliance Guardian login page.

To view and manage users, go to the Account Manager interface, select **Users** on the ribbon. In the Users interface, you will see a list of previously added users.

To manage users, you can perform the following actions:

- **Add User** – To add a user for Compliance Guardian, select **Add User** on the ribbon. You will be brought to the Add User interface. Select the **User Type** to configure the method for authentication:
    - **Local User** – Select **Local User** to manually enter the authentication credentials for this user. Configure the following settings to add a local user:
        - Enter the **Username** and **E-mail** of the user you are adding, as well as an optional **Description** for future reference.
        - Enter the desired password into the **Password** and **Confirm password** text boxes, and then configure the Password Settings. The password entered here must meet the **System Password Policy**. For more information, refer to System Password Policy.

          You can select to use the **Default** password settings, or select **Customized** to configure the password settings manually. Check the corresponding checkbox next to the **User must change password at next logon**, **User cannot change password**, **Password never expires**, **Account is inactive** setting.
        - Set the permissions for this user by adding the user to a previously configured Compliance Guardian user group or manually configure the user's permission levels. Select the **Add user to group(s)** drop-down menu, and then select the desired user group from the drop-down menu. The user will have all of the permissions of the specified group.
    - **Active Directory User/Group** – Select **Active Directory User/Group** to utilize the user's active directory authentication credentials for this new user. Configure the following settings to add an active directory user:

- Enter the name of the user/group you want to add into the **AD User/Group Name** field, and then select the check names ( ) button to verify that the username you entered is valid. Alternatively, you can select the browse ( ) button to search for the desired user/group. In the pop-up window, enter the value to search for in the **Find** text box, then select the find names ( ) button. Select the desired user, then select **Add**. Select **OK** to add the users, or select **Cancel** to close the window without adding the users. Enter an optional description for future reference.
- Set the permissions for this user by adding the user to a previously configured Compliance Guardian user group or, manually configure the user's permission levels. Select the **Add user to group(s)** option, and then select the desired user group from the drop-down menu. The user will have all of the permissions of the specified group.

- **Windows User/Group** – Select **Windows User/Group** to utilize the user's Windows authentication credentials for this new user. Configure the following settings to add a Windows user:
  - Enter the username of the user/group you want to add into the **Windows User/Group Name** field, and then select the check names ( ) button to verify that the username you entered is valid. The users/groups that are in the same domain as the Compliance Guardian Control server can be added to Compliance Guardian. Alternatively, you can select the browse ( ) button to search for the desired user/group; In the pop-up window, enter the value to search for in the **Find** text box, and then select the find name ( ) button. Select the desired user, and then select **Add**. Select **OK** to add the users, or select **Cancel** to close the window without adding the users.
  - Enter an optional description for future reference.

    ***Note**: In order to log on Compliance Guardian using the added user, the corresponding user must have the permission to access the machine where the Compliance Guardian Control Service is installed.

  - Set the permissions for this user by adding the user to a previously configured Compliance Guardian user group or, manually configure the user's permission levels. Select the **Add user to group(s)** option, and then select the desired user group from the drop-down menu. The user will have all of the permissions of the specified group.
- **ADFS Claim** – Select **ADFS Claim** to utilize the user's ADFS authentication credentials for this new user. Configure the following settings to add an ADFS user:
  - Select a **Claim name** from the drop-down menu. Claims are configured in Authentication Manager. Enter the username in the **Claim value** text box. The value entered in the **Claim value** text box will be displayed as the logon name for the user in Compliance Guardian.

        - Set the permissions for this user by adding the user to a previously configured Compliance Guardian user group or, manually configure the user's permission levels. Select the **Add user to group(s)** option, and then select the desired user group from the drop-down menu. The user then has all of the permissions of the specified group.

    - **Client Certificate User** – Before adding Client Certificate user to Compliance Guardian Manager, make sure the **Client Certificate Authentication** has been enabled in Authentication Manager. Select **Client Certificate User** in the **User Type** section to utilize the user's Client Certificate authentication credentials for this new user. Configure the following settings to add a Windows user:

        - **User Information** – Enter the username of the user/group you want to add into the **Windows User/Group Name** field, and then select the check names ( ) button to verify that the username you entered is valid. The users/groups in the same domain as the Compliance Guardian Control server can be added to Compliance Guardian. Alternatively, select the browse name ( ) button to search for the desired user/group; in the pop-up window, enter the value to search for in the **Find** text box, and then select the find name ( ) button. Select the desired user, and then select **Add**. Select **OK** to add the users, or select **Cancel** to close the window without adding the users. Enter an optional **Description** for future reference.

          ***Note**: In order to log into Compliance Guardian Manager using the added user, the corresponding user must have the permission to access the machine where the Compliance Guardian Control service is installed.

        - **Group** – Set the permissions for this user by adding the user to a previously configured Compliance Guardian user group, the user will have all of the permissions of the specified group.

    When you are finished, select **Save** to add the user and return to the Users interface, or select **Cancel** to return to the Users interface without saving the configurations for this new user.

- **Edit User** – To edit a user for Compliance Guardian, select the user by checking the corresponding checkbox, and then select **Edit User** on the ribbon, or select the username. You will be brought to the Edit User interface where you can configure the following settings for a user:

    - **Edit Information** – Edit the user information for the current user.

        - **E-mail** – Enter the e-mail address of the current logged-on user.

        - **Description** – Enter the optional description for future reference.

    - **Password** – Change the user password and configure the security settings for the logged-on user. Check the **Change my password** checkbox, supply the **New password**, and re-enter the new password in the **Confirm new password** field.

Select the desired security settings by checking the corresponding checkboxes. If desired, select a deactivation method for the password:

- **Never** – The password never expires.
- **After __ day(s)** – Enter the number of days you wish the password to be valid for before it expires.
- **On __** – Select the calendar button ( ) to choose the date when you wish the password to expire.

- **Group** – Change the group the logged-on user belongs to. Select the desired group from the drop-down menu. The user will have all of the permissions of the specified group.

When you are finished, select **Save** to save your changes and return to the Users interface, or select **Cancel** to return to the Users interface without saving any changes made.

- **Delete User** – To delete previously configured users, select the users by checking the corresponding checkbox, then select **Delete User** on the ribbon. A confirmation window will pop up for this deletion. Select **OK** to delete the selected users, or select **Cancel** to return to the Account Manager interface without deleting the selected users.
- **Activate** – To activate the **Inactive** user, select the user by checking the corresponding checkbox, then select **Activate** on the ribbon.

  ***Note:** If a user fails to provide the correct credentials when attempting to log into Compliance Guardian, they will receive the following alert: **Sorry, the login ID or password is incorrect**. If the user receives this alert more times than the number of Failed Login Attempts, the user's account will become **Inactive**.

- **Deactivate** – To deactivate the **Active** user, select the user by checking the corresponding checkbox, then select **Deactivate** on the ribbon.

My Settings

In Compliance Guardian, some users do not have the permission to navigate to the Account Manager. **My Settings** allows the user to edit his/her own account information.

When you log into Compliance Guardian GUI, the currently logged-on user will be displayed at the top right corner of the Compliance Guardian interface. Select the current username and a drop-down list will appear. Select **My Settings** and enter the My Settings interface where you can view detailed information of the current logged-on user and the Compliance Guardian groups it belongs to. Select **Edit** on the ribbon and you can configure the settings. For more information about how to configure the settings, refer to Managing Users. In addition, refer to the following steps:

1. In the **Password** field, if one user does not have the permission to change the password, the password field will be grayed out. You must supply the **Old password** here.

2. In the **Group** field, refer to the following information:

    - Only users of **Administrators** group have the permission to change the Compliance Guardian groups it belongs to. If a user both belongs to **Administrators** group and the other groups, it also has the permission to change the Compliance Guardian groups it belongs to. If the user moves itself out of **Administrators** group, the action will take effect the next time that user logs in.
    - If the user is **admin** (Compliance Guardian default user), it can view that it belongs to the **Administrators** group but is not able to edit the **Group** setting.
    - For users who do not belong to the **Administrators** group, they can only view the group names they belong to and are not able to edit the **Group** setting.

After you have saved the modifications, select **Cancel** to exit the **My Settings** interface and return to the previous Compliance Guardian interface you are in.

License Manager

License Manager provides you with information regarding your Compliance Guardian licenses. Here you are also able to import and export license files, generate license reports, set up expiration notifications, as well as monitor the number of servers you have used up in your license.

To access License Manager for Compliance Guardian, open the Control Panel interface and select **License Manager** under the License Manager heading. Select **Close** on the ribbon to close the License Manager interface.

Viewing License Information

In the License Manager interface, the License Details section displays the following information:

- **License Type** – Whether you have a Trial license or an Enterprise license.
- **Server Host/IP** – The host/IP of the server used to install Compliance Guardian Control Service.
- **Maintenance Expiration Details** – The start time and expiration date of the Compliance Guardian maintenance service you have purchased.
- **License Details** – The detailed license information for every SharePoint version in SharePoint mode, File System mode, Website mode or social networks by selecting the corresponding tab under **License Details**.
    - **SharePoint** – Select the **SharePoint** tab under License Details to see every SharePoint version or remote farm (for SharePoint Online) license information specific to:
        - **Source** – The SharePoint version.
        - **License Type** – The type of license purchased for the product.
        - **Number of Servers** – The number of servers you have bought.
        - **Registered Servers** – The number of servers you have used.
        - **Expiration Time** – The expiration time of the license for this SharePoint.
        - **Status** – The current status of the SharePoint which reflects proper licensing.
        - **Number of User Seats** – The number of user seats for SharePoint Online (displayed for the remote farm).

      If the **License Type** is **Trial**, the following two columns appear:

        - **Max Scanning Files** – The maximum number of files that can be scanned.
        - **Remaining Scanning Files** – The number of the files that can still be scanned.

***Note**: You are only able to view the SharePoint you are licensed for.

- **File System** – Select the **File System** tab under **License Details** to see the file system license information specific to:
  - **License Type** – The type of license purchased for the product.
  - **Number of Agents** – The number of agents you have bought.
  - **Registered Agents** – The number of agents you have used.
  - **Expiration Time** – The expiration time of the license for the file system.
  - **Status** – The current status of the file system which reflects proper licensing.

  If the **License Type** is **Trial**, the following two columns appear:

  - **Max Scanning Files** – The maximum number of files that can be scanned.
  - **Remaining Scanning Files** – The number of the files that can still be scanned.
- **Website** – Select the **Website** tab under **License Details** to see Website license information specific to:
  - **License Type** – The type of license purchased for the product.
  - **Expiration Time** – The expiration time of the license for the website.
  - **Status** – The current status of the website which reflects proper licensing.
  - **Test Suite Groups** – Display the Check groups.
  - **Used Host** – The number of hosts you have used.
  - **Remaining Host** – The number of hosts you have not used.
  - **Used Domain** – The number of domains you have used.
  - **Remaining Domain** – The number of domains you have not used.

  If the **License Type** is **Trial**, the following two columns appear:

  - **Max Scanning Files** – The maximum number of files that can be scanned.
  - **Remaining Scanning Files** – The number of the files that can still be scanned.

  Select **Details** to the right of **Test Suite Groups** to view details about the used hosts, remaining hosts, used domains, and remaining domains. Select **Close** to return to the License Manager interface.

- **Social Network** – Select the **Social Network** tab under **License Details** to see the Yammer license information:
  - **Source** – Yammer is displayed.
  - **License Type** – The type of license purchased.
  - **Number of Allowed Users** – The number of users who can use Yammer in one domain.
  - **Expiration Time** – The expiration time of the license for using Yammer.
  - **Status** – The current status of the Yammer license.
- **Instant Message/Communications** – Select the **Instant Message/Communications** tab under **License Details** to see the Lync license information:
  - **Source** – Instant Message/Communications is displayed.
  - **License Type** – The type of license purchased.
  - **Number of Allowed Users** – The number of users who can use the Lync function.
  - **Expiration Time** – The expiration time of the license for using the Lync function.
  - **Status** – The current status of the Yammer license.
- **Database** – Select the **Database** tab under **License Details** to see Database license information:
  - **License Type** – The type of license purchased for the product.
  - **Expiration Time** – The expiration time of the license for using the Database function.
  - **Status** – The current status of the Yammer license.

Importing and Exporting the License File

In License Manager, you can import a license file to apply that new license. Since all of Compliance Guardian products are installed as a single platform, activating any product is as simple as applying the new license file.

To import a license file, select **Import** on the ribbon. In the Import License interface, select **Browse**. Find and choose the desired LIC file, then select **Open**. You will see a summary view of this license. Select **Apply** to apply this license, or select **Cancel** to return to the previous page without applying this license.

To export a license file, complete the following steps:

1. Select **Export** on the ribbon.
2. Select to export the license file or license report.

3. Save the exported file or report.

***Note**: Compliance Guardian will automatically log you off in order to use the new license upon logging in again.

Configuring License Renewal Notifications

Compliance Guardian can be configured to notify you before licenses or maintenance expires. You can set how many days prior to expiration and at what interval you want to be notified, as well as configure the method of notification to use.

To configure License Renewal Notifications, select **Settings** on the ribbon. You will be brought to the License Renewal Notification Settings interface. Here you can configure the following settings for Notification Schedule:

- **By expiration date** – Configure these settings for notifications of license expiration:
    - Enter a positive integer into the text box and select **Day**, **Week** or **Month** from the **Remind me starting from __ before license expires for any modules** drop-down menu.
    - Check the **Interval** checkbox to have the reminder repeat at a set interval. Enter a positive integer into the text box and select **Day**, **Week** or **Month** from the drop-down menu.
- **By maintenance expiration date** – Configure these settings for notifications of maintenance expiration:
    - Enter a positive integer into the text box and select **Day**, **Week** or **Month** from the **Remind me starting from __ before license maintenance expires** drop-down menu.
    - Check the **Interval** checkbox to have the reminder repeat at a set interval. Enter a positive integer into the text box and select **Day**, **Week** or **Month** from the drop-down menu.
- **By number of servers** – Configure these settings for notifications of the number of available servers left for any farm.
    - Enter a positive integer into the text box and Compliance Guardian will send you a notification when the number of servers left of any farm is less than the specified value.
    - Check the **Interval** checkbox to repeat the reminder at a set interval. Enter a positive integer into the text box and select **Day**, **Week**, or **Month** from the drop-down menu.

Configure the following settings for the Notification Method:

***Note:** You must select at least one of the options in order for License Renewal Notifications to work.

- **Pop-up message box when you login** – Select this option to have a message box pop up with a reminder for expiring licenses or maintenance.
- **E-mail notification** – Select this option to be notified of expiring licenses or maintenance by e-mail based on the Notification Schedule you configured above. A drop-down menu will appear where you can either select a previously configured Notification Profile or you can choose **New Notification Profile** to set up a new e-mail notification profile. For more information on how to configure the notification profile, refer to User Notification Settings.

When you are finished configuring License Renewal Notification Settings, select **OK** to save and return to the License Manager interface, or select **Cancel** to return to the License Manager interface without saving the new configurations.

Configuring Server Usage

In Server Usage, you can register a new farm/agent or remove a previously registered farm/agent.

Select **Server Usage** on the ribbon or the server number/agent number in the **Registered Servers/Registered Agents** column of the **License Details** area to enter the **Server Usage** interface. Refer to the instructions below to configure the settings.

Select a SharePoint/File System tab, and then modify its registered farms or agents. You can perform the following actions:

- Register a farm/agent – Select the farm or agent you want to register in the **Unregistered Farms/Unregistered Agents** list and select **Add>>**. The farm or agent will be moved to the **Registered Farms/Registered Agents** list.
- Unregister a farm – Select the farm or agent you want to unregister in the **Registered Farms/Registered Agents** list and select **<<Remove** button. The farm or agent will be moved to the **Unregistered Farms/Unregistered Agents** list.

***Note:** If the number of servers in the **Registered Farms/Registered Agents** list reaches the number of servers/agents for which the license you have purchased allows, Compliance Guardian will not allow you to register more farms or agents and the exclamation point ( ) will appear left of the SharePoint/File System name.

Select **OK** to save the changes or select **Cancel** to cancel the operation. You will then be redirected to the License Manager interface.

Update Manager

Compliance Guardian Update Manager provides you with information regarding Compliance Guardian versions. You can check whether you are running the most up to date version of Compliance Guardian, download updates, view download and installation history, and configure download and update

settings. Update Manager allows you to update the current version of Compliance Guardian within the Compliance Guardian GUI to reduce the time and risk of a manual update.

Before performing an update, if multiple Compliance Guardian Control Services are installed in the Windows Network Load Balance environment, the **Download Location** must be configured before you can perform the update operation successfully.

To access Update Manager for Compliance Guardian, navigate to the Control Panel interface, and then select **Update Manager** under the Update Manager heading. Select **Close** on the ribbon to close the Update Manager interface.

Configuring Update Settings

In Update Manager, you can configure settings for custom locations to download updates, set Update Manager to download or check for updates automatically, and configure a proxy server for downloading Compliance Guardian updates. To configure these settings, select **Update Settings** on the ribbon. You will be brought to the Update Settings interface where you can configure the following settings:

- **Download Location** – Download Compliance Guardian updates to a net share path and store them for future use. To utilize this capability, check the **Use the Net Share path as the update storage location** checkbox, and then enter the **UNC path**, **Username**, and **Password** into the corresponding text boxes.

  ***Note**: The UNC path should be entered in the following format: **\\admin-PC\c$\data** or **\\admin-PC\c$\shared folder**.

  Select **Validation Test** to verify the access to the specified path.

  If you are changing the download location to a new one, you can perform the following two actions on the previously downloaded updates in the old path:

  - **Move the uninstalled update(s) to the new location** – All of the uninstalled updates whose versions are higher than the current Compliance Guardian version will be moved to the new location. The original update files in the old location will be deleted.
  - **Delete the installed update(s)** – All of the downloaded files of the installed updates will be deleted from the old path.

- **Automatic Update** – Configuring Automatic Update can save time and effort for Compliance Guardian administrators. Choose from the following options:

  ***Note**: Automatic Update settings can only be configured if you have purchased maintenance for Compliance Guardian.

  - **Download the update for me, but let me choose when to install it** – Compliance Guardian will download the available updates for you, and save them to the default installation path or the customized net share path. All of the updates will be ready for installation at your own discretion.

- **Please notify me of the new updates, but do nothing to the updates** – Compliance Guardian will notify the configured users of available updates but will not download the updates automatically.

  ***Note**: The maintenance license must already have been applied in order to select this option.

  - Select an e-mail notification profile you previously configured from the drop-down list or select **New E-mail Notification** to set up a new e-mail notification. For more information about how to configure the notification, refer to User Notification Settings.

- **Turn off automatic updates** – The automatic updates function will be turned off and you will not be notified about the Compliance Guardian updates.

- **Proxy** – Configure the settings of the proxy server you want to use to download Compliance Guardian updates. Enter the proxy port to use when updating Compliance Guardian Control Service in the **Update Port** text box. The default port is 14007. Select the proxy protocol you want to use from the **Proxy Type** drop-down menu:

  - **No Proxy** (default) – No proxy server will be used.
  - **HTTP Proxy** – Select this to use the HTTP proxy, then configure the following settings:
    - **Proxy host** – Host name or IP address of the proxy server.
    - **Proxy port** – Port used to access the proxy server.
    - **Username** – Username to log on the proxy server.
    - **Password** – Password to access the proxy server.
  - **SOCKS5 Proxy** – Select this to use the SOCKS5 proxy, then configure the following settings:
    - **Proxy host** – Host name or IP address of the proxy server.
    - **Proxy port** – Port used to access the proxy server.
    - **Username** – Username to log on the proxy server.
    - **Password** – Password to access the proxy server.

Checking for Updates

To check for the latest updates, select **Check for Updates**. You can only check for updates after having purchased maintenance for Compliance Guardian. If there are any new updates available, the following information will be displayed in the area to the right:

- **Update Name** – Name of the update.
- **Product Name** – Compliance Guardian.
- **Type** – Type of the update.

- **Size** – Size of the update. The unit of the size is megabyte.
- **Status** – Installation status of the update.
- **Version** – Version of the update.

Managing Updates

To manage available updates, select **Manage Updates** on the ribbon. All available updates found by using the **Check for Updates** function will be listed in this page. You can perform the following actions on these updates:

- **View History** – Select **View History** on the ribbon to view a list of previously installed Compliance Guardian updates. You can customize how the list is displayed in the following ways:
    - **Search** – Filter the updates displayed by the keyword you designate; the keyword must be contained in a column value. At the top of the viewing pane, enter the keyword for the update you want to display. You can select to **Search all pages** or **Search current page**.
    - **Manage columns** ( ) – Manage which columns are displayed in the list so that only the information you want to see is shown. Select manage columns button ( ), then check the checkbox next to the column name to have that column shown in the list.
    - **Hide the column** ( ) – Hover over a column name, and then select the hide the column button () in the column name to hide the column.
    - **Filter the column** ( ) – Filter which item in the list is displayed. Unlike Search, you can filter whichever item you want, rather than search based on a keyword. Hover over a column name, and then select the filter the column button ( ) of the column you want to filter, then check the checkbox next to the item name to have that item shown in the list. To remove all of the filters, select **Clear Filter**.

    To see more information about an update, select the update by checking the corresponding checkbox, and then select **View Details** on the ribbon. In the pop-up window, you can perform the following actions:

    - **Uninstall** – Select **Uninstall** to uninstall the selected update. The following options can be configured in the pop-up window:

        ***Note**: Only hotfixes and feature packs can be uninstalled. Service packs and cumulative updates contain major important changes between different versions, so they cannot be uninstalled.

        - In the **Manager** tab, all of the installed Manager services will be displayed. Select **Uninstall the update from all the managers below** when uninstalling updates from the Compliance Guardian Manager

services since all of the available manager services must be updated at the same time.

- In the **Agent** tab, select a farm to remove the update from all Compliance Guardian Agents in that farm.

- **Browse** – Select **Browse** on the ribbon to look for the updates on your local server. Select the desired update, and then select **Open** to load the update file into Compliance Guardian. The hotfix will be stored in the UNC path you specified in **Update Settings**. If there is no UNC path configured, the hotfix will be stored under the default path: **…\AvePoint\Compliance Guardian\Manager\Work\patchFolder**.
- **Download** – Select **Download** to download the selected updates from Compliance Guardian update server.
- **Stop** – Select **Stop** to interrupt the selected downloading update.

  ***Note:** The download progress will be reset to 0%.

- **Install** – Select **Install** to install the selected updates. The following options can be configured in the pop-up window:
  - In the **Manager** tab, all of the installed Manager services will be displayed. Select **Install the update for all the managers below** when installing updates for the Compliance Guardian Manager services since all of the available manager services must be updated at the same time.
  - In the **Agent** tab, select a farm to update all Compliance Guardian Agents in that farm.
- **Delete** – Select **Delete** to delete the selected updates from Compliance Guardian. The downloaded/browsed update files will be deleted at the same time.

Reviewing the Installation History of Updates

To review the installation history of your Compliance Guardian updates, select **View History** on the ribbon. You will see a list of all of the previously installed Compliance Guardian updates. You can customize how the list is displayed in the following ways:

- **Search** – Filter the updates displayed by the keyword you designate; the keyword must be contained in a column value. At the top of the viewing pane, enter the keyword for the update you want to display. You can select to **Search all pages** or **Search current page**.
- **Manage columns** () – Manage which columns are displayed in the list so that only the information you want to see is shown. Select manage columns button (), then check the checkbox next to the column name to have that column shown in the list.
- **Hide the column** () – Hover over a column name, and then select the hide the column button () in the column name to hide the column.
- **Filter the column** ( ) – Filter which item in the list is displayed. Unlike Search, you can filter whichever item you want, rather than search based on a keyword. Hover over a

column name, and then select the filter the column button ( ) of the column you want to filter, then check the checkbox next to the item name to have that item shown in the list. To remove all of the filters, select **Clear Filter**.

To see more information about an update, check the corresponding checkbox next to the update, and then select **View Details** on the ribbon. In the pop-up window, you can select **Uninstall** if you want to uninstall the selected update. The following options can be configured in the pop-up window:

***Note**: Only hotfixes and feature packs can be uninstalled. Service packs (SP) and cumulated updates (CU) contain major important changes between different versions and cannot be uninstalled.

- In the **Manager** tab, all of the installed Manager services will be displayed. Select **Uninstall the update from all the managers below** when uninstalling updates from the Compliance Guardian Manager services since all of the available manager services must be updated at the same time.
- In the **Agent** tab, select a farm to remove the update from all Compliance Guardian Agents in that farm.
- When you are finished, select **Close** to close the pop-up window, and then select **Cancel** to return to the Update Manager interface.

Agent Groups

Agent Groups allow you to assign specific agents for performing certain jobs. This way, you can maintain balanced work load for different agents, and not have certain agents perform slower due to poor load distribution.

To access Agent Groups for Compliance Guardian, open the Control Panel interface, and then select **Agent Groups** under the Agent Groups heading. Select **Close** on the ribbon to close the Agent Group interface. If you have several Agents enabled for an agent type, they will be displayed in different colors in the **Available Agents** table.

Managing Agent Groups

In the Agent Groups interface, you will see a list of previously configured Agent Groups.

The following settings can be configured in the Agent Groups interface:

- **Create** – Select **Create** on the ribbon to create a new Agent Group. In the Create interface, you can configure the following settings:
    - **Agent Group Name** – Enter a name for the new Agent Group, and then enter an optional description for future reference.
    - **Agent Group Type** – Select one of the three Agent Group Types: **SharePoint On-premises**, **File System, Website**, and **SharePoint Sites**.

If **SharePoint** is selected, you must select a farm where you want to create this new Agent Group.

- **Available Agents** – Available agents will be displayed in the lower panel. Select the desired agent by checking the corresponding checkbox, then select **Add** to add the agent to the Agent Group. To remove an agent from the Agent Group, select the desired agent in the **Agents in Group** column by checking the corresponding checkbox, then select **Remove**.

When you are finished, select **OK** to save these configurations and return to the Agent Groups interface, or select **Cancel** to return to the Agent Groups interface without saving this new Agent Group.

- **View Details**– Select an Agent Group by checking the corresponding checkbox, then select **View Details** on the ribbon to view detailed information about the Agent Group. In the View Details interface, select **Edit** on the ribbon to make changes to the configurations of this Agent Group. Follow the instructions in the next bullet point to edit Agent Groups.
- **Edit** – Select an Agent Group by checking the corresponding checkbox, then select **Edit** on the ribbon to make changes to the configurations. In the Edit Agent Group interface, enter a new name for the Agent Group, and then enter a description for future reference. Select the desired agent by checking the corresponding checkbox, and then select **Add** to add the agent to the Agent Group. To remove an agent from the Agent Group, select the desired agent in the **Agents in Group** column by checking the corresponding checkbox, then select **Remove**.

  When you are finished, select **Save** to save all changes made to the configurations of this Agent Group, select **Save As** to save the new configurations as a new Agent Group, or select **Cancel** to return to the Agent Groups interface without saving any changes.

- **Delete** – Select an Agent Group by checking the corresponding checkbox, then select **Delete** to delete the selected Agent Group. A confirmation window will pop up to ask if you are sure you want to delete the selected Agent Groups. Select **OK** to delete the selected Agent Groups, or select **Cancel** to return to the Agent Groups interface without deleting the selected Agent Groups.

User Notification Settings

Certain Compliance Guardian products provide e-mail reports or notifications to provide you with information when a certain triggering event occurs. Currently, Compliance Guardian notifications are provided as a pop-up window within Compliance Guardian or as e-mails to designated recipients. We are working on providing you with additional notification options which will be configurable in the Integration Settings interface. Once the notification integration feature is activated, the **Integration Settings** button on the ribbon will become available.

To access User Notification Settings for Compliance Guardian, navigate to the Control Panel interface, and then select **User Notification Settings** under the User Notification Settings heading. Select **Close** on the ribbon to close the User Notification Settings interface.

Configuring Send E-Mail Settings

The outgoing e-mail server must be configured before Compliance Guardian can send out e-mail notifications. To configure the outgoing e-mail server, complete the following steps:

1. Check the **Enable Sending E-Mail Servers Settings** checkbox in order to activate e-mail server settings.
2. **Send e-mail server (SMTP)** – Enter the address of the outgoing e-mail server.
3. **Secure password authentication** – Check this checkbox if you have this option enabled in your E-mail account configuration.
4. **Port** – Enter the SMTP port. The default SMTP port is 25. For SSL authentication, the default port is 587.
5. **Sender** – Enter the e-mail address for all Compliance Guardian e-mails to be sent from.
6. **Username on SMTP** – Enter the sender's username on the SMTP server.
7. **Password on SMTP** – Enter the sender's password to log onto the SMTP server.
8. **SSL authentication** – Configure this option according to your e-mail settings.
9. Select the **Validation Test** button to verify the information entered. If the information you entered is verified successfully, a test e-mail will be sent to the sender you configured.
10. Select **Save** to save your configurations and select **Close** to exit the interface.

Configuring Receive E-Mail Settings

In the Receive E-Mail Settings interface, you will see a list of previously configured e-mail notification profiles. You can customize how these notification profiles are displayed in the following ways:

- **Search** – Filter the notification displayed by the keyword you designate; the keyword must be contained in a column value. At the top of the viewing pane, enter the keyword for the notification you want to display. You can select to **Search all pages** or **Search current page**.
- **Manage columns** (⊞) – Manage which columns are displayed in the list so that only the information you want to see is shown. Select manage columns button (⊞), then check the checkbox next to the column name to have that column shown in the list.
- **Hide the column** (⊖) – Hover over a column name, and then select the hide the column button (⊖) in the column name to hide the column.
- **Filter the column** (▽) – Filter which item in the list is displayed. Unlike Search, you can filter whichever item you want, rather than search based on a keyword. Hover over a column name, and then select the filter the column button (▽) of the column you want

to filter, then check the checkbox next to the item name to have that item shown in the list. To remove all of the filters, select **Clear Filter**.

Configuring Receive E-Mail Notification

The receive e-mail notification profile allows you to specify e-mail address to receive reports from Compliance Guardian plans and services. To create a receive e-mail notification profile, select **Create** on the ribbon, and complete the following settings:

- **Type** – Select a type for the profile you are about to create:
  - **Alert** – An alert is sent to let you know that the file cannot be scanned, or operation has been made according to the action policy.
  - **Notification** – A notification is sent to let you know the job report information after the job finished.

If **Alert** is selected, configure the following settings:

- **Name and Description** – Enter a **Name** for the Receive E-mail Notification profile and an optional **Description** for future reference.
- **Notification Address** – Configure the recipients for this alert.
  - **E-mail Address** – If the **E-mail Address** radio button is selected, select **Add a Notification Address**, enter a recipient's e-mail address in the **Recipient** column, and then select a corresponding e-mail template. Select **Add a Notification Address** again to add another recipient. Select the delete ( ) button to delete a recipient.
  - **SharePoint Group** – If the **SharePoint Group** button is selected, select **Add a SharePoint Group**, enter a SharePoint group name in the **Recipient** column, and then select a corresponding e-mail template. Select **Add a SharePoint Group** again to add another group. Select the delete ( ) button to delete a group.

If **Notification** is selected, configure the following settings:

- **Name and Description** – Enter a **Name** for this Receive E-mail Notification profile and an optional **Description** for future reference.
- **Notification Address** – Configure the recipients for this notification. Select **Add a Notification Address** and then configure the settings below to add a recipient:
  - (**Only for Notification**) Choose the detail level for the notification from the drop-down menu in the **Report** column. Select either **Summary Report Recipient** or **Detailed Report Recipient**.
  - Enter the notification recipient's e-mail address in the **Recipient** column.
  - Repeat the settings above to add more recipients.
- **Report Setting** (**Only for Notification**) – Select the type of information to include for the report levels, the recipients of **the** corresponding report types must exist before you can

configure the report levels. If **Notification** was selected, you can configure the following settings:

- **Summary report level(s)** – Set when to send the summary report. By default, Success, Failure, and Warning are all selected. After the job completed, failed, or completed with exception, a summary report will be sent to the recipient.
- **Detailed report level(s)** – Set when to send the detailed report. By default, **Success**, **Failure**, and **Warning** are all selected. After the job completed, failed, or completed with exception, a detailed report will be sent to the recipient.
- **Send all logs to recipient according to status** – Select what kind of logs will be sent to recipient. You can select **Success**, **Failure**, or **Warning**. By default, Failure is selected.
- **Message format** – Select the format which the message will be delivered in: **HTML** or **Plain text**.

Select **Save** on the ribbon to save the settings or select **Cancel** to return to the Receive E-mail Settings interface without saving the profile.

Managing Receive E-Mail Notification

To see the configurations of a notification profile, select a notification profile, and then select **View Details** on the ribbon. You will see the configuration details of this notification profile.

To change the configurations for a notification profile, select the notification profile from the list of previously configured notification profiles, and select **Edit** on the ribbon. For more information about editing configurations for a notification, refer to Configuring Receive E-Mail Notification.

To set a notification profile as the default one, select the notification profile from the list of previously configured notification profiles, and select **Set as Default Profile** on the ribbon. The default notification profile will be selected by default when you build up plans or configure notification settings for the Compliance Guardian Manager or Agent services.

To delete a notification profile which is no longer needed, select the notification profile from the list of previously configured notification profiles, and select **Delete** on the ribbon. Select **OK** to confirm the deletion or select **Cancel** to cancel the operation.

Configuring E-mail Templates

E-mail Template displays the e-mail templates that previously configured, and allows you to configure an e-mail template to be used when sending alert emails. To create a new e-mail template, select **Create** on the ribbon, and then complete the following steps:

- **E-mail Template Name** – Enter a **Name** for this Notification profile and an optional **Description** for future reference.

- **E-mail Template** – Specify the **Subject** and **Body** of the e-mail template. There are three columns that can be added to the e-mail subject: Item Name, Item URL and Scanned Time. There are eight columns that can be added to the e-mail body: Job Name, Plan Name, Job Type, Item Name, Item URL, Scanned Time, Reason and Quarantine Manager (this will be the Quarantine Manager URL in SharePoint). The values of these columns will be displayed in the e-mail is the columns are added in the e-mail template. Alternatively, you can customize the subject and body of the e-mail template with the desired content.

Select **Save** on the ribbon to save the settings, or select **Cancel** without saving the e-mail template settings.

Job Pruning

Job pruning allows you to set up pruning rules for all job records across your farms. When a job record is pruned, it will be deleted from the Job Monitor and the Compliance Guardian Control database.

***Note:** It is highly recommended that you configure a Job Pruning policy if you are running scan jobs frequently to ensure your databases are not overloaded with job data.

In Job Pruning, you can configure Job Pruning Rules for Compliance Guardian modules to retain the desired number of jobs, or jobs within a desired time frame. Once you have configured the Job Pruning Rule for a module, you may configure a schedule in the **Settings** tab to have Compliance Guardian prune jobs according to the Job Pruning Rules at a specified time with a specified notification, or manually run pruning jobs by selecting a module by checking the corresponding checkbox, and select **Prune Now** on the ribbon to prune jobs for the selected module based on the Job Pruning Rules you have configured for each module.

Job Pruning has Job Monitor integrated within the interface. To see the progress of your pruning jobs, select **Job Monitor** on the ribbon. For more information about Job Monitor, refer to Job Monitor.

To access Job Pruning for Compliance Guardian in the Control Panel interface, select **Job Pruning** under the Job Pruning heading. Select **Save** on the ribbon to save any changes made in Job Pruning. Select **Close** on the ribbon to close the Job Pruning interface.

Configuring Pruning Rules

In the **Rules** tab, select a Compliance Guardian module by checking the corresponding checkbox, then select **Configure** on the ribbon, or select the corresponding Job Pruning Rule for a module. The Configure interface will open in a pop-up window. The following options can be configured:

- **No Pruning** – Select this option to not prune the job records of this module. When configuring pruning rules, you will be presented with the following options:
    - **Keep the last__ job(s)** – Select this option to keep only the desired number of most recent jobs for this module. Set the number of jobs to keep by entering a

positive integer into the text box. For example, if you enter **5** in the text box, only the 5 most recent jobs for this module will be kept. All other job records for this module will be deleted.

- **Keep the last __ Day(s)/Week(s)/Month(s) of job(s)** – Select this option to keep only the jobs within the desired time frame for this module. Set the time frame for the jobs you want to keep by entering a positive integer into the text box, then select **Day(s)**, **Week(s)**, or **Month(s)** from the drop-down menu. For example, if you enter **7** in the text box, and select **Day(s)**, only jobs performed within the last 7 days by this module will be kept. All of the previous job records of this module will be deleted.

When you are finished, select **OK** to save your configurations and return to the Job Pruning interface, or select **Cancel** to return to the Job Pruning interface without saving any changes.

Configuring Settings

Once you have configured Job Pruning Rules for Compliance Guardian modules, you can set up a schedule for Compliance Guardian to run pruning jobs, and notify the designated users with reports about the pruning jobs. In the **Settings** tab of the Job Pruning interface, configure the following settings:

1. **Schedule Selection** – Set up a schedule for Compliance Guardian to run pruning jobs, or select to manually run pruning jobs.
    - **No Schedule** – Select this option if you want to manually run pruning jobs.
    - **Configure the schedule myself** – Select this option to have Compliance Guardian run pruning jobs at a designated time. If this is selected, the **Schedule Settings** configuration will appear. Here you will see a list of all of your previously configured schedules. To add a new schedule, select **Add Schedule**. To edit a previously configured schedule, select the text in the **Summary** column. To delete a schedule, select ( ). To preview the added schedules in a calendar, select **Calendar View**. For more information about adding or editing a schedule, refer to Configuring a Schedule.
2. **Notification** – Select an e-mail notification profile you have previously configured, or select **New Notification** to set up a new e-mail notification profile. For more information about how to configure the notification profile, refer to User Notification Settings.

Configuring a Schedule

To add or edit a schedule, complete the following steps:

1. **Type** – Select the time unit of the time interval for this schedule.
    - **By hour** – Configure the schedule by hour.
    - **By day** – Configure the schedule by day.
    - **By week** – Configure the schedule by week.
    - **By month** – Configure the schedule by month.

2. **Schedule Settings** – Configure the frequency for this schedule by entering a positive integer in the text box. If you want to set up a more specific schedule, check the **Advanced** checkbox, more options will appear depending on the **Type** you have selected in step 1:
    - If you selected **By hour**, select one of the following options and configure its settings:
        - **Specify production time**: **From __ to __** – Specify the production time, it will run the job pruning in the specified production time frame.

          ***Note:** All pruning jobs that started within this time frame will finish even if the end time is reached.

        - **Select time below** – Specify the time you want to run the job pruning. To add several time points, select **Add**.
    - If you select **By week**, configure the following settings:
        - **Run every __ week(s)** – Enter the frequency in terms of weeks in the text box.
        - **On __** – Specify the days of the week to run the job pruning on.
    - If you select **By month**, select one of the following options and configure its settings:
        - **On day __ of __** – Select the day of the specific months to run the pruning jobs. For example, if you select **On day 3 of January** and **July**, the pruning jobs will run on the third of January and July.
        - **Day __ of every __ month(s)** – Select the day of the month and frequency to run the pruning jobs on. For example, if you select **Day 3 of every 3 month(s)**, the pruning jobs will run every three months, on the third of the month.
        - **The __ __of every __ month(s)** – Specify on which occurrence of which days of the month, and the frequency to run the pruning jobs. For example, if you select **The First Monday of every 3 month(s)**, the pruning jobs will run every three months, on the first Monday of the month.
        - **The __ __of __** – Specify on which occurrence of which days of which month to run the pruning jobs. For example, if you select **The First Monday of January** and **July**, the pruning jobs will run on the first Monday of January and July.
3. **Range of Recurrence** – Specify the **Start time** for pruning jobs. Select one of the following options for the end time and configure its settings:
    - **No end date** – The pruning jobs will run on the configured schedule until you manually end it.
    - **End after __ occurrence(s)** – The pruning jobs will stop running after the number of times you specify here.
    - **End by __** – The pruning jobs will end on the date and time you specify here.
4. When you are finished configuring the new schedule you want to add, select **OK** to save, or select **Cancel** to close the Add Schedule interface without saving.

Log Manager

Log Manager allows you to manage the logs of all of the Compliance Guardian services. Logs provide the Compliance Guardian support staff with important information for quicker troubleshooting.

Log Manager has Job Monitor integrated within the interface. To see the progress of your log collection jobs, select **Job Monitor** on the ribbon. For more information about Job Monitor, refer to Job Monitor.

***Note**: A Report Location must be configured in Job Monitor before you can use the Log Manager when Compliance Guardian Control Service High Availability is used.

To access Log Manager for Compliance Guardian, go to the **Control Panel** interface, and then select **Log Manager** under the **Log Manager** heading. Select **Close** on the ribbon to close the **Log Manager** interface.

Configuring Log Settings

To configure the log settings, go to the **Log Manager** interface, and then select **Log Settings** on the ribbon. You can configure the log settings for the following services by selecting either the **Control Service** or **Agent** tab.

In each of the tabs, you will see the name of the service. For each service, the following options can be configured:

- **Log Level** – Logs could be configured to generate on each of the following levels.
    - **Information** (default) – Logs of this level record the basic information of Compliance Guardian, such as the jobs that you have run, the operations you have performed, and important processes of jobs. Information level logs also contain all of the logs from warning and error levels.
    - **Debug** – Logs of this level record the detailed information related to the internal operations such as the communication between Compliance Guardian Manager and Compliance Guardian Agent, the operations in the database, the output message of the data.

      Logs of this level are used for finding out all of the details of the jobs, and it is recommended that the level is set to **Debug** before troubleshooting. Debug level logs also contain all of the logs from information, warning, and error levels.
    - **Error** – Logs of this level record the error messages for jobs. Not all of the errors could lead to the failure of the jobs, some of the errors have already been dealt with and the logs will record the detailed information.
    - **Warning** – Logs of this level record exceptions for jobs. Warning level logs also contain all of the logs from error level.
- **Size of Each Log** –The default size for a log is 5 MB. You can adjust the size according to your requirements by entering a different number into the text box.

- **Total Log Count** – The maximum number of all the log files in the Logs folder under the installation folder of each Manager Service. For each Agent Server, the Total Log Count is the maximum number of all of the log files which can be generated by each .exe file. The Agent logs are stored in the Logs folder under the installation folder of each Agent. When the number of log files exceeds the threshold, the oldest log files will be deleted.

When you are finished configuring Log Settings, select **OK** to save all changes and return to the Log Manager interface, or select **Cancel** to return to the Log Manager interface without saving any changes.

Collecting Logs

In order to collect logs, you must first specify the Manager services or Agents that you want to collect the logs from in the Log Collection section of the Log Manager interface. Select **Collect** on the ribbon to begin collecting logs for the selected services or agents.

To receive e-mail notification containing the report, select a previously configured e-mail notification profile in the drop-down list or select **New Notification** to set up a new e-mail notification profile. For more information about how to configure the e-mail notification profile, refer to User Notification Settings.

SharePoint Sites

Use SharePoint Sites to map out your SharePoint Online sites so that you can manage the site collections within those objects with Compliance Guardian.

***Note**: Compliance Guardian Manager requires internet access in order for you to configure SharePoint Sites settings.

To access **SharePoint Sites** for Compliance Guardian, in the **Control Panel** interface, select **SharePoint Sites** under the **SharePoint Sites** heading. Select **Close** on the ribbon to close the **SharePoint Sites** interface.

Managing SharePoint Online Site Collection URLs

In Compliance Guardian's **SharePoint Sites** interface, any SharePoint Site Groups that you have previously configured will be displayed in the main display pane along with their associated Agent groups, descriptions, and last modified time.

To create a new SharePoint Sites Group, select **Create** on the ribbon, and then configure the following settings:

- **SharePoint Sites Group** – Enter a name for this SharePoint Sites Group in the **SharePoint Sites group name** text box, and then enter an optional description for future reference. Keep in mind that while you are able to enter any name for this site group, we recommend that you use names that provide some information about what type of SharePoint sites should be associated with this group.

- **Agent Group** – Specify an agent group to perform Compliance Guardian jobs on this SharePoint site. For detailed information on configuring agent groups, refer to Agent Groups.

Select **OK** to save these configurations and return to the **SharePoint Sites** interface, or select **Cancel** to return to the **SharePoint Sites** interface without saving these configurations.

To view information about a previously configured SharePoint Sites Group, select the SharePoint Sites Group, and then select **View Details** on the ribbon.

To modify the description for a previously configured SharePoint Sites Group, select the SharePoint Sites Group, and then select **Edit** on the ribbon.

To delete a previously configured SharePoint Sites Group, select the SharePoint Sites Group, and then select **Delete** on the ribbon.

Managing Site Collections

For each SharePoint Sites Group you add to Compliance Guardian, you must configure each site collection in order to manage it with Compliance Guardian. In order to configure site collections for a SharePoint Sites Group, select the SharePoint Sites Group, and then select **Manage Site Collection** on the ribbon. In the **Manage Site Collection** interface for a SharePoint Sites Group, you will see a list of previously configured site collections.

To view information about a previously configured site collection, select the site collection, and then select **View Details** on the ribbon.

To modify to a previously configured site collection, select the site collection, and then select **Edit** on the ribbon.

To delete a previously configured site collection, select the site collection, and then select **Delete** on the ribbon.

Configuring Site Collections

To add a site collection, select **Add** on the ribbon of the **Manage Site Collection** interface. In the **Add Site Collection** interface or **Edit Site Collection** interface, configure the following settings:

- **Site Collection URL** – Enter the URL of an existing site collection within this SharePoint Sites Group.
- **Site Collection User** – Specify the user who has access to this site collection.
    - **Username** – Enter the username to use in order to manage this site collection.
    - **Password** – Enter the password for the specified account.

  ***Note:** To register a site collection, the specified user must have the **Design** permission at a minimum. However, the **Design** permission is not sufficient to use the registered

site collection to run jobs. Compliance Guardian recommends you use the site administrator who can access the site collection you specified here so you can normally use the registered SharePoint site to run jobs.

***Note:** Compliance Guardian does not support to add subsites to the SharePoint sites group. If you try to add a subsite to the SharePoint sites group, the following two scenarios may occur:

- If the user specified in the **Site Collection User** section does not have permission to the site collection where the subsite you are about to add resides, a pop-up window informs you the site failed to be added to the SharePoint sites group, and the current user does not have sufficient permission to the specified site collection.
- If the user specified in the **Site Collection User** section has permission to the site collection where the subsite you are about to add resides, Compliance Guardian adds the site collection to the SharePoint sites group.

Select **OK** to save these configurations and return to the **Manage Site Collection** interface, or select **Cancel** to return to the **Manage Site Collection** interface without saving these configurations.

After selecting **OK**, Compliance Guardian will verify the connection between all of the Agents and the entered site collection. If any agent cannot connect to the entered site collection, a pop-up window appears to inform the end users that the Agent cannot connect to the entered site collection. The window also displays an error message and a suggestion on how to solve the error.

When configuring the site collection, the URL of the site collection will be tested by all of the agents in the SharePoint Sites Group of the SharePoint Sites with this site collection. A green check ( ) means all of the agents connect to the site collection URL. A yellow check ( ) means some of the agents connect to the site collection URL. A red X ( ) means none of the agents connect to the site collection URL. By default, the status of the connection between the agents and the site collection URL will be checked every 10 minutes. The checking frequency can be configured through the configuration file.

Importing Site Collections

You can import the site collections in bulk using the provided template. Select **Add Site Collections** on the ribbon in the **Manage Site Collection** interface to access the **Add Site Collections** interface. To add the site collections, complete the following steps:

- **Download Template** – Select **Download Template** on the ribbon or select the **download** link to download the configuration file template. Modify the downloaded template to add the site collections' URLs you are about to add to the selected group into the template. Save the modifications and close the modified template.
- **SharePoint Sites Group** – Displays the name of the selected SharePoint sites group.
- **Upload Configuration File** – Uploads the modified configuration file template. Select **Browse** next to the **File path** text box to upload the modified template.

- **Site Collection User** – Uses the user specified here to register all of the site collections you are about to add. Enter the **Username** and the corresponding **Password** to access to all of the site collections you are about to import.

  ***Note**: To register SharePoint sites in bulk, the specified user must have the **Design** permission at a minimum to all of the SharePoint sites you are about to add. But the **Design** permission is not sufficient to use the registered site collections to run jobs. Compliance Guardian recommends you use the site administrator who can access all of the site collections you are about to add so that you can normally use the registered SharePoint sites to run jobs.

  ***Note:** If any site collections fail to connect, a pop-up window appears to let you choose to add only the successfully connected site collections, or add all site collections.

Select **OK** to save the configurations and return to the **Manage Site Collection** interface, or select **Cancel** to return to the **Manage Site Collection** interface without saving any changes.

Scanning Site Collections

Use **Scan Mode** to scan all of the SharePoint Online site collections on a specified **SharePoint admin center** site. Add the scanned site collections to the specific SharePoint sites group in bulk. Select **Scan Mode** on the ribbon in the **Manage Site Collection** interface to access the **Scan Mode** interface. To scan the SharePoint Online site collections, complete the following steps:

1. Select **Scan** on the ribbon. A pop-up window appears.
2. Specify the Office 365 account information that will be used to scan all of the site collections in SharePoint Online.
   - **Use an existing Office 365 account profile** – Select an Office 365 account profile from the drop-down list. Once an Office 365 account profile is selected, the following fields appear:
     - **Office 365 User ID** – The user that will be used to scan the SharePoint Online site collections.
     - **Password** – Enter the corresponding password.
     - **SharePoint Admin Center URL** – The URL of the **SharePoint admin center** site.
   - **Enter new Office 365 account information** – Configure the Office 365 account that will be used to scan the site collections.
     - **Office 365 User ID** – Enter the ID of the user that will be used to scan the SharePoint Online site collections.
     - **Password** – Enter the corresponding password.

- **SharePoint Admin Center URL** – The URL of the **SharePoint admin center** site.

Select the **Save as a new Office 365 account profile** checkbox to save the entered information as a new Office 365 account profile. Once this checkbox is selected, you are required to enter the profile name in the **Profile Name** text box.

3. Select **Connect** to start to scan the site collections in the specified **SharePoint admin center**. Or select **Cancel** to close the pop-up window without saving any configurations.
4. All of the scanned site collections are displayed in the **Site Collection** column. Select the site collections you are about to add to the specified SharePoint sites group. Select **Add** to add them to the group. You can also select **Remove** to remove the selected site collections from the SharePoint sites group.
5. Select **Save** to save your changes, or select **Cancel** to exit this page without saving any changes.

Retrieving Status of the Site Collections

On the **Manage Site Collection** page, select the site collections you want to retrieve the status. Then, select **Retrieve Status** on the ribbon to retrieve the status of the selected site collections.

Activating App for Real-Time Classification

If you want to scan SharePoint Online site collections using the Real-Time Classification Scanner rule, you must activate the app. For more information on installing the Compliance Guardian App for Real-Time Classification, refer to Installing Compliance Guardian App for Real-Time Classification.

Select the site collections, and then select **Activate App for Real-Time Classification** on the ribbon. The **Activate App for Real-Time Classification** interface appears.

- **Get SharePoint Online Token** – Select **Connect to the SharePoint Online site** to get the token used to obtain the trust of the Office 365. The Office 365 Login interface appears. Enter the username and password. The Office 365 appears. Select the **Trust it** button. The status displayed on the **Activate App for Real-Time Classification** interface is **Activated**.
- **Alert** – Select a notification profile to send an alert that the token will expire. Enter the value to define when to send the e-mail before the token expires.

Select **OK** to save your changes, or select **Cancel** to exit this interface.

Then, the site collections are supported scanning using the Real-Time Classification Scanner rule. For more information on configuring Real-Time Classification Scanner, refer to Real-Time Classification Scanner.

Office 365 Account Profile Manager

Use **Office 365 Account Profile Manager** to manage all of the Office 365 accounts which will be used to scan all of the site collections on the **SharePoint admin center** site.

To access **Office 365 Account Profile Manager** for Compliance Guardian, in the **Control Panel** interface, select **Office 365 Account Profile Manager** under the **SharePoint Sites** heading. Select **Close** on the ribbon to close the **Office 365 Account Profile Manager** interface.

Managing the Office 365 Account Profiles

In the **Office 365 Account Profile Manager** interface, you will see a list of previously configured Office 365 account profiles.

The following settings can be configured in the **Office 365 Account Profile Manager** interface:

- Select **Create** on the ribbon to create a new Office 365 account profile. Configure the following setting:
    - **Profile Name** – Enter a name for the Office 365 account profile you are about to create.
    - **Office 365 Credentials** – Specify the Office 365 credentials for the Office 365 account profile you are about to create.
        - **Office 365 User ID** – Enter the user ID for the Office 365 account profile.
        - **SharePoint admin center URL** – Enter the corresponding password for the Office 365 account profile.
    - Select **Save** on the ribbon to save your configurations and go back to the **Office 365 Account Profile Manager** interface, or select **Cancel** on the ribbon to go back to the **Office 365 Account Profile Manager** interface without saving any configurations.
- Select **Edit** on the ribbon to edit the selected Office 365 account profile.
    - **Profile Name** – Enter a name for the Office 365 account profile you are about to create.
    - **Office 365 Credentials** – Specify the Office 365 credentials for the Office 365 account profile you are about to create.
        - **Office 365 User ID** – Enter the user ID for the Office 365 account profile.
        - **SharePoint admin center URL** – Enter the corresponding password for the Office 365 account profile.
    - Select **Save** on the ribbon to save your configurations and go back to the **Office 365 Account Profile Manager** interface, or select **Cancel** on the ribbon to go back to the **Office 365 Account Profile Manager** interface without saving any configurations.
- Select **Delete** on the ribbon to delete the selected Office 365 account profiles. A prompt message appears to inform you whether or not you want to delete the selected account profiles, select **OK** to delete them or select **Cancel** to go back to the **Office 365 Account Profile Manager** interface.

- Select **Close** on the ribbon to exit the **Office 365 Account Profile Manager** interface and go back to the **Control Panel** interface.

Profile Manager

Use **Profile Manager** to manage the Compliance Guardian related profile.

Security Profile

Security profile can protect your backup data using the security keys generated by the specified encryption method. In the **Security Profile** pane, there is a default security profile named **Default Security Profile**. The default profile is not able to be edited or deleted and only the users in the System groups and Administrators group are able to view it.

Profile Setting

To create a new security profile, select **Create** on the ribbon, and then configure the following settings:

- **Name** – Enter a profile name and an optional **Description**. When configuring encryption options while creating plans for different Compliance Guardian modules, security profile names are listed for you to select from.
- **Encryption Method** – Select encryption method and encryption length to be used in the encryption.
    - **Specify an encryption method** – Select an encryption method in the drop-down list from **AES**, **DES** and **Blowfish**.

      ***Note:** If you are using an FIPS policy in your environment, you can only use AES as the encryption method.

    - **Encryption Length (bit)** – Specify the length of the encryption.
- **Encryption Key** – Select the way to generate an encryption key.
    - **Automatically generate an Encryption Key** – Compliance Guardian will generate a randomized key for you.
    - **Generate Encryption Key from seed** – Select this option to have Compliance Guardian generate a key based on the seed you enter. If you choose this method, enter a seed into the **Seed** text box and then enter the same seed into the **Confirm seed** text box.

Select **OK** to save these configurations and return to the **Security Profile** Interface, or select **Cancel** to return to the **Security Profile** interface without saving these configurations. The encryption method or length of a security profile cannot be modified once the profile has been created.

In the **Security Profile** interface, to modify the description and configuration for a previously configured security profile, select the profile you want to modify, and then select **Edit** on the ribbon. To delete a

previously configured security profile, select the profile you want to delete, and then select **Delete** on the ribbon.

***Note:** If the security profile you want to delete is already in use, it is not allowed to be deleted.

Importing and Exporting Security Profiles

You can create Security Profiles and export them to be used later. To export the Security Profile, select the profiles you want to export, and select **Export** on the ribbon. You will be asked to create a password for this security profile. Select **OK** after entering the desired password in both the **Password** and the **Confirm password** text boxes. Then select **OK** on the ribbon to save the password and export the profiles to the desired location.

To import the security profile, select **Import** on the ribbon. Enter the password that was created when the profile was exported then select **OK** on the ribbon. The security profile will appear in the list of Security Profiles in the **Security Profile** interface once it has been imported.

To exit the **Profile Manager** interface, select **Close** on the ribbon and return to **Control Panel** interface.

Auditor

Compliance Guardian Auditor monitors the activities in Compliance Guardian, such as creating, modifying, or deleting a plan, exporting a report, or making changes on test suite, etc. It also allows you to view and export the desired auditor data report by configuring the pruning settings.

To access **Compliance Guardian Auditor** for Compliance Guardian in the **Control Panel** interface, select **Compliance Guardian Auditor** under the **Auditor** heading. Select **Close** on the ribbon to close the Compliance Guardian Auditor interface.

In the Compliance Guardian Auditor interface, you will see all of the activities and the related information including the users of the activities, the groups to which the users belong, the time of the activities, the modules in which the activities are performed, and the statuses of the activities.

Configuring Pruning Settings

There may be quite a number of activities that the users performed in Compliance Guardian, for the consideration of performance, you can configure the pruning settings and get your desired auditor data displayed in Compliance Guardian Auditor.

To configure pruning settings, complete the following steps:

1. Select **Pruning** on the ribbon of the Compliance Guardian Auditor interface. The Configure Pruning Settings interface appears.
2. Configure the following settings:
    - **Pruning Rule** – Configure the pruning rule.

- **No pruning** – Select this checkbox, the auditor data will not be pruned.
- **Keep the last _ items** – Enter a value to specify the number of items that will be kept in the Compliance Guardian Auditor interface.
- **Keep the items of the last _ days/weeks/months** – Enter a value and select a unit (Days, Weeks or Months) to specify a time, the activities during the specified time will be kept in the Compliance Guardian Auditor interface.

- **Schedule Selection** – Set up a schedule for Compliance Guardian to run pruning jobs, or select to manually run pruning jobs.
  - **No Schedule** – Select this option if you want to manually run pruning jobs.
  - **Configure the schedule myself** – Select this option to have Compliance Guardian run pruning jobs at a designated time. If this is selected, the **Schedule Settings** configuration will appear. Here you will see a list of all of your previously configured schedules. To add a new schedule, select **Add Schedule**. To edit a previously configured schedule, select the text in the **Summary** column. To delete a schedule, select the delete ( ) button. To preview the added schedules in a calendar, select **Calendar View**. For more information about adding or editing a schedule, refer to Configuring a Schedule.

3. Select **Prune Now** at the lower-right corner or on the ribbon to prune the data according to the settings immediately, after the pruning job finishes, the kept items will be displayed in the Compliance Guardian Auditor interface.

   Select **Save** to save the configured pruning settings, but the data will not be pruned. The next time you navigate into this Configure Pruning Settings interface, the configured settings will be loaded.

   Select **Cancel** to return to the Compliance Guardian Auditor interface without saving any changes.

Exporting Auditor Data Report

The auditor data displayed in Compliance Guardian Auditor is supported exporting to a datasheet for your conveniently review. Select **Export to Datasheet** on the ribbon and then save the report to your desired location, and then review it in the datasheet.

Self Checker

Self Checker scans the farm according to rules you select in the Self Checker profiles to check the health of your environment.

***Note:** Only the users in the Compliance Guardian **Administrators** group can use Self Checker.

Self Checker provides rules in four categories regarding the health of the Compliance Guardian modules.

- **Connection** – Checks the connectivity among Compliance Guardian services.

- **Permission –** Verifies appropriate permissions for the Agent account and the Compliance Guardian application pool account.
- **Service** – Checks the status of Compliance Guardian services.
- **Others** – Verifies that all of the requirements for each module are met.

To use Self Checker to check the health of the Compliance Guardian modules, complete the following procedures:

1. Create a Self Checker profile to include the rules you are about to scan for the Compliance Guardian modules. For more information, refer to Creating a Self Checker Profile.
2. Run the newly created profile.
3. After the job is finished, check the status of the rules in the profile. If the status is **Warning** or **Error**, click the rule to view the provided solution. For more information, refer to Managing Rules in a Self Checker Profile.
4. Solve the issue according to the provided solution.

You can also re-scan the rules, after you have solved the issue, to ensure that the provided solution solved the problem.

To access Self Checker in the Control Panel interface, click **Self Checker** under the Self Checker heading. Click **Close** on the ribbon to close the Self Checker interface.

Managing Self Checker Profiles

Use the Self Checker profile to include the rules you are about to check for your Compliance Guardian modules.

In the **Self Checker** interface, click **Profile Manager** on the ribbon. In the appeared interface, you can see a list of previously configured profiles and perform the following actions to the profiles:

- **Create** – Creates a profile. To do so, click **Create** on the ribbon.
- **View Details** – Views the detailed information of the selected profile. To do so, select a profile by selecting the corresponding checkbox, and then click **View Details** on the ribbon.
- **Edit** – Edits the selected profile. To do so, select a profile by selecting the corresponding checkbox, and then click **Edit** on the ribbon.
- **Delete** – Deletes the selected profiles. To do so, select one or more profiles by selecting the corresponding checkboxes, and then click **Delete** on the ribbon.
- **Run Now** – Run the selected profile immediately. To do so, select a profile by selecting the corresponding checkbox, and then click **Run Now** on the ribbon.
- **Job Monitor** – View and manage the profiles' jobs. To do so, click **Job Monitor** on the ribbon.

A default profile is created automatically after the installation or upgrade. This profile will be run at midnight (00:00:00) every Monday and includes all of the existing Agents, modules and rules.

Creating a Self Checker Profile

In the Profile Manager interface, click **Create** on the ribbon to create a new Self Checker profile. Complete the following steps to create a new profile:

1. **Profile Name** – Enter a name for your profile, and then enter an optional description for future reference. Click **Next**.
2. **Scan Filter** – Filters the modules and the Agents whose health you want to check.
    - **Module Filter** – Select one or more modules you are about to check by selecting the corresponding checkboxes.
    - **Agent Filter** – Select one or more available Agents you are about to check by selecting the corresponding checkboxes and select the **Include New** checkbox to include newly registered or restarted Agent services when scanning all of the available rules.
3. Click **Next** to proceed.
4. **Scan Rules** – Select the rules you are about to include in your profile by selecting the corresponding checkboxes. When running the newly created profile, Compliance Guardian checks all of the rules included in the profile.
5. Click **Next** to proceed.
6. **Scan Schedule** – Configure the scan schedule and notification settings for your profile.
    - **Schedule Selection** – Select one of the following options:
        - **No schedule** – Scans the rules included in the profile only when you running the profile.
        - **Configure the schedule myself** – Scans the rules included in the profile according to the customized schedule settings. If you select this checkbox, the **Schedule Settings** field will appear. For more information, refer to Configuring Scan Schedule Settings for the Self Checker Profile.
    - **Notification Settings** – Select an existing notification profile from the drop-down list, or click **New Notification Profile** to create a new one. After selecting the notification profile, click **View** to view more details of this profile.

      Select when to receive the notification e-mail by selecting the corresponding checkboxes.

        - **Passed** – You will receive a notification e-mail with a report that includes all of the rules that have a **Passed** status.
        - **Warning** – You will receive the report including all of the rules that are in **Warning** status through the notification e-mail.

- **Error** – You will receive a notification e-mail with a report that includes all of the rules that have an **Error** status.
- **Skipped** – You will receive a notification e-mail with a report that includes all of the rules that have a **Skipped** status.
- **Stopped** – You will receive a notification e-mail with a report that includes all of the rules that have a **Stopped** status.

7. Click **Next** to proceed.
8. **Overview** – View the detailed information of your profile.
9. Click **Finish** to save the profile, or click **Finish and Run Now** to save and run the profile.

Configuring Scan Schedule Settings for the Self Checker Profile

In the appeared **Schedule Settings** field after selecting **Configure the schedule myself**, click the **Add Schedule** link to add a new schedule for the profile. The **Add Schedule** interface appears. Complete the following steps to configure the scan settings:

1. **Type** – Select a type of recurring schedule for the schedule you are about to add from the following four options:
   - By hour
   - By day
   - By week
   - By month
2. **Schedule Settings** – Select how frequently the recurring schedule is used:
   - **Every _ hours** – Enter a positive integer in the text box. This option appeared when you select **By hour** in the **Type** field. Select **Advanced** to configure more specific settings:
     - **Specify production time** – Select the start hour and the end hour in this field.
     - **Select time below** – Select when you will scan the rules. Click **Add** to add more time point.
   - **Every _ day(s)** – Enter a positive integer in the text box. This option only appears when you select **By day** in the **Type** field.
   - **Every _ week(s)** – Enter a positive integer in the text box. This option only appears when you select **By week** in the **Type** field. Select **Advanced** to configure more specific settings:
     - **Run every _ week(s)** – Enter a positive integer in the text box.
     - **On _** – Select one or more options from the drop-down list, and then click **OK**.
   - **Every _ month(s)** – Enter a positive integer in the text box. This option appears when you select **By month** in the **Type** field. Select **Advanced** to configure more specific settings:

- **On day _ of _** – Enter a positive integer in the text box, and then select one or more month from the drop-down list.
- **Day_ of every _ month(s)** – Select a day from the drop-down list, and then enter a positive integer in the text box.
- **The _ _ of every _ month(s)** – Select an ordinal numeral from the first drop-down list, select one or more day from the second drop-down list, and then enter a positive integer in the text box.
- **The _ _ of _**– Select an ordinal numeral from the first drop-down list, select one or more days from the second drop-down list, and then select one or more months from the third drop-down list.

3. **Range of Recurrence** – Select when the recurring schedule will end:
   - **Start time** – Select a start time.
   - **No end date** – The schedule will not end.
   - **End after _ occurrences** – Enter a positive integer in the text box. The schedule will end after the entered number of occurrences.
   - **End by _** – Select the end date. The schedule will end on the selected end date.
4. Click **OK** to save your changes and return to **Scan Schedule** interface, or click **Cancel** to return to **Scan Schedule** interface without saving any changes.
5. Click **Add Schedule** to add more schedules for your profile.
6. Click **Calendar View** to view the overall schedules.

Managing Rules in a Self Checker Profile

In the **Self Checker** interface, you can perform the following actions:

- **Profile Manager** – Manages all of the Self Checker profiles. For more information, refer to Managing Self Checker Profiles.
- **Export Report** – Exports a report for all of the rules in the selected profile.
- **View Details** – Views the detailed information of the selected rule. Select a rule and then click **View Details** on the ribbon.
- **Stop Scanning** – Stops scanning the selected rules. Select one or more rules and then click **Stop Scanning** on the ribbon.
- **Rescan** – Rescans the selected rules. Select one or more rules and then click **Rescan** on the ribbon.
- **Job Monitor** – Monitors all of the Self Checker jobs.

Exporting Self Checker Report

To export a Self Checker report, which will allow you to view detailed information about the rules included in a specific profile, complete the following steps:

1. In the **Self Checker** interface, select a profile from the **Profile Name** drop-down list.
2. Select a collection time from the **Collection Time** drop-down list. By default, the latest collection time of the selected profile is displayed.
3. To export all of the scan results, click **Export Report**. To export particular scan results, select the checkboxes of the rules you want to export and click **Export Report**.
4. Click **Export Report** on the ribbon to export a Self Checker report. The **Export Report** interface appears.
5. In the **Scan Results Selection** field, choose to export all of the scan results or only the selected scan results.
6. Select a report format from the **Select a report format** drop-down list in the **Report Format** field.
7. Click **OK**. The report will be exported to a location you specified.

Solution Manager

Solution Manager provides an interface for you to manage all of the Compliance Guardian solutions. To access Solution Manager for Compliance Guardian, go to the Control Panel interface, and then select **Solution Manager** under the Solution Manager heading. Select **Close** on the ribbon to close the Solution Manager interface.

***Note:** Be sure that you have Full Control of all zones of all Web applications via the User Policy for Web Applications in your SharePoint permissions.

Managing Solutions

When you first access Solution Manager, you will see two Compliance Guardian solutions. In order to see some of the information for these solutions, or to perform certain actions to these solutions, you must first select a farm.

Farm Selection

Select a farm from the **Farm** drop-down menu, the following information of the farm will be displayed in a table:

- **Number of Front-end Web Servers** – Number of the servers which have enabled the Microsoft SharePoint Foundation Web Application service.

- **Number of Available Agents** – Number of the Compliance Guardian Agents with an up ( ) and Active status.
- **Deployment Method** – Currently the solution can only be locally deployed. In other words, solution files are deployed only to the Compliance Guardian Agent Server from which the deployment operation was initiated.

Viewing the Solution's Information

You can view the following information of the solutions in the corresponding table:

- **Solution** – Name of the Compliance Guardian solution.
- **Module** – Name of the module this solution is intended for.

The following information is only available if you have a farm selected:

- **Version** – Version of the solution.
- **Status** – Deployment status of the solution file.
  - **N/A** – The solution is not installed.
  - **Not Deployed** – The solution is installed but not deployed.
  - **Deployed** – The solution is deployed to all of the Agent servers.
  - **Partially Deployed** – The solution is deployed to some of the Agent servers.
- **Last Refreshed Time** – Last modified time of the corresponding solution.
- **Message** – Detailed information about the solution deployment.

Operations on the Solutions

Select a solution from the table by checking the corresponding checkbox. You can perform the following actions:

- **Install** – Select **Install** on the ribbon to add a solution package to the farm's solution store, which is in the farm's configuration database. Use this button when you only want to add the solution to the specified farm and do not want to deploy it.
- **Deploy** – Select **Deploy** on the ribbon to unpack the solution package, and copy its elements to their appropriate places. This button can be used even when the solution has not been installed to the specified farm. In that case, the solution will be installed to the specified farm first and then be deployed.
- **Retract** – Reverse the deployment of the farm solution's components. The solution remains in the solution store and can be redeployed later.
- **Remove** – Deletes the solution package from the solution store. This button can be used even when the solution has not been retracted from the specified farm. In that case, the solution will be retracted from the specified farm first and then removed.

After a solution is installed, to view information about it, select the solution by checking the corresponding checkbox, and then select **Solution Properties** on the ribbon. You will be brought to the Solution Properties page. By default, the **Summary** tab is open, which shows an overall view of the specified solution. Select the **Details** tab to view the solution's deployment status on each of the Web applications and other detailed information. In the Details tab, you can also select Web applications by checking the corresponding checkboxes, and then select to **Deploy** or **Retract** the solution from the selected Web applications. When you are finished, select **Cancel** on the ribbon to return to the Solution Manager interface.

Managing Solutions

To keep your Compliance Guardian solutions up to date, Solution Manager provides you tools to check for solution version, upgrade existing solutions, and repair deployed solutions. To perform any of these actions, select the solution by checking the corresponding checkbox, then select:

- **Retrieve Version** on the ribbon to retrieve version information about the selected solutions. The information displayed in the Version, Status, and Message columns will be refreshed.
- **Upgrade** on the ribbon to upgrade the selected solution to the latest version. A solution can be upgraded if the solution version is lower than the current agent version.
- **Repair** on the ribbon to repair the selected solution. You can repair a solution if it does not have the same version as the current agent version.

Solution Description

Refer to the following descriptions to get an overall view of all of the Compliance Guardian solutions.

SP2007QuarantineManager.wsp/SP2010QuarantineManager.wsp/SP2013QuarantineManager.wsp – This solution is used for the Real-Time Classification Scanner and Scheduled Classification Scanner. If you deploy this solution, you are able to use the Compliance Guardian Quarantine Manager in SharePoint.

SP2007AssistManager.wsp/SP2010AssistManager.wsp/SP2013AssistManager.wsp – This solution is only used for the Real-Time Classification Scanner module. After enabling this feature, you can manually scan the document in the specified scope defined in Compliance Guardian, and view the scanned results, or you can directly modify the tag values for the scanned document without modifying the checks.

SP2007InstallEventReceiver.wsp/SP2010InstallEventReceiver.wsp – This solution is only used for the Real-Time Classification Scanner module. If you deploy this solution, the **Compliance Guardian Newly Created Sites Real-Time Scan** feature will be enabled on the Web application automatically. The newly created site's corresponding **Compliance Guardian Real-Time Scan** feature will also be enabled, and then the newly created site will apply its parent's Real-Time Classification rule (if the parent has applied a rule).

YammerConnector.wsp – This solution is used for the Real-Time Classification Scanner module. After enabling this feature, and configuring related settings in Real-Time Classification Scanner, Compliance Guardian will scan the content posted through the SharePoint Web part to Yammer.

Database Manager

Database Manager allows you to create and configure the databases for a Compliance Scan job and Classification Scan job to use.

A database policy is configured for a Compliance Scan job, you can select a database, and set up a retention policy for saving data in this database. In the Database Manager interface, you will see the Report Database and Report Database Policy tabs.

Database

Database Manager allows you to store the scanned results of Compliance and Classification Scanners and the archived Lync data. To access the Database settings for Compliance Guardian in the Control Panel interface, select **Database Manager** under the Common Settings heading. Select **Close** on the ribbon to close the Database interface.

Managing Database

In Database Manager, you can create a database, view details about a database, edit a previously configured database, or delete a location. For more information about creating or editing a database, refer to Configuring Database.

To view details about a report database, select it from the list of databases, select **View Details** on the ribbon, then select **Database** in the drop-down menu. You will see the settings for this database.

Select **Edit** on the ribbon to change the configurations for this database. For more information about editing configurations for a report database, refer to Configuring Database.

To delete a database from Compliance Guardian, select it from the list of databases, and select **Delete** on the ribbon, and then select **Database** from the drop-down list. A confirmation window will appear and ask if you are sure you want to proceed with the deletion. Select **OK** to delete the selected databases, or select **Cancel** to return without deleting it.

Configuring Database

To create a new database, select **Create** on the ribbon, and then select **Database** in the drop-down menu. To modify a database, select the database, and select **Edit** on the ribbon, and then select

Database in the drop-down list menu. In the Create Database or Edit Database interface, configure the following settings:

- **Configure Database** – Specify a report database. Enter a new **Database Server** and a **Database Name** in the corresponding fields.
- **Authentication** – Select the authentication mode for the report database.

  If **Windows Authentication** is selected, the application pool account and the Compliance Guardian Agent Account must have the **db_owner** permission for the report database. If the report database does not exist and need to be created, the application pool account and the Compliance Guardian Agent Account must have the **dbcreator** permission for the report database. You can also validate the database account by selecting **Validation Test**. The **Validation Test** only runs if the application pool account has enough permissions to the report database.

  If **SQL Authentication** is selected, the necessary information must be specified in the **Account** and **Password** fields. You can also validate the database account by selecting **Validation Test**.

- **Failover Database Server** – Specify a failover database server. In the event that the specified report database collapses, the data stored in the report database can be transferred to this standby database.

Alternatively, you can configure the authentication in **Advanced** settings by entering a connection string instead of configuring the settings. Select **Advanced**; the **Connection String** section appears. Check the **Edit Connection String directly** checkbox to activate this feature, and then enter the connection string according to the example listed in the left pane.

Select **Save** to finish and save the configuration, or select **Cancel** to return to the Database page without saving any configurations.

Database Policy

Database Policy allows you to apply report retention rule to the specified database. A retention rule defines how to prune the reports stored in the database.

To access Database Policy settings in the Control Panel interface, select **Database Manager** under the Common Settings heading. The Database tab is the default one. Select the **Database Policy** tab to launch the Database Policy page. Select **Close** on the ribbon to close the Database Policy interface.

Managing Database Policy

In Database Policy, you can create, view details, edit, or delete a database policy. For more information about creating or editing a database policy, refer to Configuring Database Policy.

To view details about a database policy, select it from the list of database policies, select **View Details** on the ribbon, then select **Database Policy** in the drop-down menu. You will see the settings for this database policy.

Select **Edit** on the ribbon to change the configurations for this database policy. For more information about editing configurations for a database policy, refer to Configuring Database Policy.

To delete a database policy from Compliance Guardian, select it from the list of database policies, and select **Delete** on the ribbon, and then select Database Policy in the drop-down list. A confirmation window will pop up and ask if you are sure you want to proceed with the deletion. Select **OK** to delete the selected database policies, or select **Cancel** to return without deleting it.

Configuring Database Policy

To create a new database policy, select **Create** on the ribbon, and then select **Database Policy** in the drop-down menu. To modify a database policy, select the policy, and select **Edit** on the ribbon, and then select Database Policy in the drop-down list. In the Create Database Policy or Edit Database Policy interface, configure the following settings:

- **Database Policy Name** – Specify a name for the database policy. Enter a **Report Database Policy Name** and a **Description** in the corresponding fields. The description is optional.
- **Database** – Select an existing database or create a new one.
- **Report Retention Rule** – Check the **Enable report retention** checkbox to activate this feature, and then enter an integer in the right pane to define how to prune the reports in the specified database.

Select **Save** to finish and save the configuration, or select **Cancel** to return to the Database Policy page without saving any configurations.

Test Suite Manager

Test Suite Manager allows you to manage test suites and create checks and test suites. To access the Test Suite Manager in the Control Panel interface, select **Test Suite Manager** under the Common Settings heading. Select **Close** on the ribbon to close the **Test Suite Manager** interface.

Background Information

In order to provide a flexible and customizable compliance solution, AvePoint developed the AvePoint Testing Language (ATL) to provide organizations with the ability to rapidly respond to new compliance threats and requirements. ATL is an XML structured language that is used to validate and classify content related to compliance to standards or guidelines, including but not limited to security, privacy, accessibility, and content classification. Because it is open and modifiable, ATL allows for coverage to specifically match an organization's needs. ATL uses test definition files (checks) to match your

environment and standards, test your framework and repair issues, validate that your content complies with organizational standards, and identify all content that requires user review and distribute a list of items to the appropriate parties.

A check is an XML file that defines the logic that Compliance Guardian uses to check files. Checks identify the purpose for the check (the type of check to run, such as a pattern of characters), the condition for the check (such as social security number pattern), and the possible result of the check (true or false). Users can change the values in the checks to determine the check conditions, but the elements' specific format defined by Compliance Guardian in the checks must stay the same.

A test suite is a logical grouping of test definition files, or a set of checks, that define how to present the scanned data. Test suites allow you to build scan plans for your specific regulations and requirements. These collections are the basis of Compliance Guardian scans. A test suite contains one or more checks and a configuration file that is used to define how to combine these checks and set risk levels for scan results.

Managing Test Suites

In the **Test Suite Manager** interface, you will see a list of the configured test suites (including the built-in test suites).

***Note:** You can view the version of a test suite. When a test suite is uploaded to Compliance Guardian or created through Compliance Guardian, Compliance Guardian will automatically assign a version for this test suite. If a test suite is updated via Test Suite Manager, Compliance Guardian will also automatically update its version when it is saved.

In the **Test Suite Manager** interface, you can create, upload, download, view details about, edit, or delete checks and test suites. Review the following sections for information about each of these available actions.

Creating a New Check or Test Suite

Review the following two procedures for information about creating either a new check or test suite.

Creating Checks

To create a new check, select **Create** on the ribbon of the **Test Suite Manager** interface. When the drop-down menu appears, select **Check** from the drop-down menu. To create a new check, complete the following steps:

1. In the **Check Template** screen, select the desired check template in the check template list by selecting the radio button before the check template.
2. Select **Next** on the ribbon or on the lower-right corner of the screen. The Report Text screen appears.

3. Configure the following settings in the **Report Text** screen:

    - **Name and Description** – Enter a name for the check. The description is optional.
    - **URL** – Enter a hyperlink to provide additional information about this check, including any official rules or articles of law that specify how the check will test files. This field is optional.
    - **True Result and Message** – Select the returning status and message for this check when the checking result is True. The checking logic determines whether a check result is false or true.
    - **False Result and Message** – Select the returning status and message for this check when the checking result is False. The checking logic determines whether a check result is false or true.

4. Select **Next** on the ribbon or on the lower-right corner of the screen. The check attributes configuration screen appears.
5. Configure the attributes for the check. The attributes that are required to be configured for each type of check are different. For more information about configuring attributes for each type of check, refer to Configuring Check Type Attributes in Appendix B.
6. Select **Save** on the ribbon or on the lower-right corner of the screen to save the check.

    If you want to preview the check before saving it, select **Preview** on the ribbon or on the lower-right corner of the screen. A pop-up window appears. Enter the file name in the pop-up window, and select **Save**. The check will be saved. You can view the configuration information on the check, and then save the check in Compliance Guardian after you have previewed the check and confirmed the check information.

Creating Test Suites

To create a new test suite, select **Create** on the ribbon of the Test Suite Manager interface. When the drop-down menu appears, select **Test Suite** from the drop-down menu. To create a new test suite, complete the following steps:

1. In the **Test Suite Type** screen, select the test suite type:

    - **Test Suite for Compliance Reporting** – Found in Compliance Manager. This type of test suite is used to identify and report any instances of non-compliance to defined rules and then identify the associated risks.
    - **Test Suite for Classification and Tagging** – Found in Classification Manager. This type of test suite is used for content classification with a variety of related actions such as embedding metadata, quarantining documents, and reacting content.
    - **Test Suite for Redaction** – Found in Classification Manager. This type of test suite is used for redacting the specified content in a file.

2. After selecting the test suite type, select **Next** on the ribbon or on the lower-right corner of the screen. The **Test Suite for Compliance Reporting**, **Test Suite for Classification and Tagging**, or Test Suite for Redaction screen appears.

3. Configure the following settings:

    - **Name and Description** – Enter a name for the test suite. The description is optional.
    - **Check Accessibility** (only appears when **Test Suite for Compliance Reporting** type is selected) – Select whether or not to check the file accessibility. If **Yes** is selected, the file will be scanned keeping its formatting. If **No** is selected, the file will be scanned, stripping out its formatting. If the file that will be scanned is the unsupported type in Compliance Guardian, the function will not be used no matter the **Yes** option or the **No** option is selected.
    - **DepthScan** (only appears when **Test Suite for Compliance Reporting** type or **Test Suite for Classification and Tagging** type is selected) – Select an option for **DepthScan**.
        - **Hybrid** – Compliance Guardian scans the files with the supported file types. If the files that will be scanned are the unsupported types in Compliance Guardian, **IFilter** will be used for the scan.
        - **True** – Compliance Guardian scans the files. If the files that will be scanned are the unsupported types in Compliance Guardian, the exception message will be thrown and displayed in Compliance Guardian Report.
        - **False** – **IFilter** is used for the scan.

    For more information on the supported file types in Compliance Guardian, refer to Appendix C: Supported File Types in Compliance Guardian.

4. Select **Next** on the ribbon or on the lower-right corner of the screen. The File Body Configuration screen appears.
5. Configure the attributes for the test suite. For more information about configuring the file attributes, refer to Configuring Test Suite File Attributes in Appendix B.
6. Select **Save** on the ribbon or on the lower-right corner of the screen to save the test suite.

    If you want to preview the **Test Suite for Compliance Reporting**, **Test Suite for Classification and Tagging**, or **Test Suite for Redaction** file before saving it, select **Preview** on the ribbon or on the lower-right corner of the screen, a pop-up window appears. Enter the file name in the pop-up window, and select **Save** to save the file. You can view configuration information on the file, and then save the test suite in Compliance Guardian after you have previewed the file and confirmed the file information.

Uploading Checks and Test Suites

Select **Upload** on the ribbon. A window will pop up, and then you can select the desired test suite or check. The uploaded test suite will display in the test suite list in the Test Suite Manager interface; the uploaded check will be loaded when you create a test suite. You can upload multiple test suites or checks at one time. Before uploading the test suites or checks, you must zip the test suites to one file, or zip the checks to one file first, and then select the ZIP file to upload them to Compliance Guardian.

Downloading a Test Suite

Select a test suite from the list of previously configured test suites, and then select **Download** on the ribbon.

Viewing Details about a Test Suite

Select a test suite from the list of previously configured test suites, and then select **View Details** on the ribbon.

Editing a Previously Configured Check or Test Suite

In the **Test Suite Manager** interface, select the test suite that you want to edit, and then select **Edit** on the ribbon. A drop-down menu appears. Choose one of the following options:

- **Checks in Test Suite** – Edit the test suite by enabling or disabling checks and removing checks. You can also edit the checks in the test suite. For more information, refer to Editing Checks in Test Suite.
- **Test Suite** – Edit the selected test suites file. For more information, refer to Editing Test Suite.

Editing Checks in Test Suite

If selecting **Checks in Test Suite** from the **Edit** drop-down menu, you will be brought to the Edit interface where you can configure the following settings:

- **Name and Description** – Edit the test suite's name and description.
- **Check Selection** – All the checks that are included in the selected test suite will be loaded here. Refer to the description field for an overview of each check. Perform the following actions as needed:
    - In the **Status** column, you can select the down arrow ( ), and then select **Enable** or **Disable** to enable or disable a check. If you disable a check, the check will not be used in the test suite.

      ***Note:** The **Status** column only appears if you are editing a Test Suite for Compliance Reporting.

    - To delete one or more checks from the test suite, select the checkboxes before the checks, and select **Delete** on the ribbon.
    - To edit a single check, select the checkbox to the left of the check, and then select **Edit** on the ribbon of this interface. Refer to Editing a Check.

  You can also perform the following additional actions when selecting the checks in the **Check Selection** section:

- **Sort** – Select the header row of each column to sort all of the values in the specified column according to the ascending/descending order.
- To change the number of checks displayed per page, select the desired number from **5**, **8**, **10**, **15** (default value), **20**, **25**, **50**, **100** in the **Show rows** drop-down menu at the lower-right corner.
- To go to the specified page, enter the page number in the **Go to …** of text box at the lower-right corner and press **Enter**.
- To go to the next page, select the **>** button at the lower-right corner; to return to the previous page, select the **<** button at the lower-right corner.

Select **Save** to save the changes, or select **Close** to exit the interface without saving any changes.

Editing a Check

After selecting a check and selecting **Edit** on the ribbon, you will be brought to the check **Edit** interface. Complete the following steps as needed:

1. Edit the following settings in the **Report Text** screen:
   - **Name and Description** – Enter a name for the check. The description is optional.
   - **URL** – Enter a hyperlink to provide additional information about this check, including any official rules or articles of law that specify how the check will test files. This field is optional.
   - **True Result and Message** – Select the returning status and message for this check when the checking result is True. The checking logic determines whether a check result is false or true.
   - **False Result and Message** – Select the returning status and message for this check when the checking result is False. The checking logic determines whether a check result is false or true.
2. Select **Next** on the ribbon or on the lower-right corner of the screen. The check attributes configuration screen appears.
3. Configure the attributes for the check. The attributes that are required to be configured for each type of check are different. For more information about configuring attributes for each type of check, refer to Configuring Check Type Attributes in Appendix B.
4. Select **Save** on the ribbon or on the lower-right corner of the screen to save the check. Alternatively, select **Save As** and enter a check name to save it as another check.

   If you want to preview the check before saving it, select **Preview** on the ribbon or on the lower-right corner of the screen. A pop-up window appears. Enter the file name in the pop-up window, and select **Save**. The check will be saved. You can view the configuration information on the check, and then save the check in Compliance Guardian after you have previewed the check and confirmed the check information.

Editing Test Suite

If selecting **Test Suite** from the **Edit** drop-down menu, you will be brought to the Test Suite Manager Edit interface where you can edit the following settings:

1. Edit the **Name and Description** in the **Test Suite for Compliance Reporting Test Suite for Classification and Tagging** or **Test Suite for Redaction** screen. The description is optional.

   If you're editing a test suite for Compliance Reporting, you need to configure the **Check Accessibility** setting. Select whether or not to check the file accessibility.

2. Select **Next** on the ribbon or on the lower-right corner of the screen. The File Body Configuration screen appears.
3. Configure the attributes for the test suite file. For more information about configuring the file attributes, refer to Configuring Test Suite File Attributes in Appendix B.
4. Select **Save** on the ribbon or on the lower-right corner of the screen to save the test suite. Alternatively, select **Save As** and enter a test suite name to save it as another test suite.

   If you want to preview the **Test Suite for Compliance Reporting Test Suite for Classification and Tagging** or **Test Suite for Redaction** file before saving it, select **Preview** on the ribbon or on the lower-right corner of the screen. A pop-up window appears. Enter the file name in the pop-up window, and select **Save** to save the file. You can view configuration information on the file, and then save the test suite in Compliance Guardian after you have previewed the file and confirmed the file information.

Deleting a Test Suite

Select a test suite from the list of previously configured checks or test suites, and then select **Delete** on the ribbon. A confirmation window will pop up and ask if you are sure you want to proceed with the deletion. Select **OK** to delete, or select **Cancel** to return without deleting it.

Risk Formula

Risk Formula provides the user with a method to measure level of risk in proportion to the risk type. It allows users to grow risk at a specified factor, providing an accurate look at risk by occurrence.

Managing Risk Formulas

Select **Risk Formula** on the ribbon of the Test Suite Manager interface, you will be brought to the Risk Formula interface. In the Risk Formula interface, you will see a list of the created Formula. There are three default Formulas: Weighted, Stepped, and Raw.

In the Risk Formula interface, you can create, view details about, edit, or delete the created Formulas.

- To view details about a Formula, select the Formula, and select **View Details** on the ribbon.

- To edit a previously created Formula, select the Formula, and select **Edit** on the ribbon.
- To delete a previously created Formula, select the Formula, and select **Delete** on the ribbon.
- To create a new Formula, select **Create** on the ribbon, you will be brought to the Create Risk Formula interface, configure the following settings:
    - **Name and Description** – Enter a name for the new formula. The description is optional.
    - **Formula** – Define a new formula.

Detailed Information on the Formula

There are three default risk formulas: Weighted, Stepped, and Raw.

- The formula for Weighted is: r1+r2*r3*(n-1).
- The formula for Stepped is: r1+r2*(n-1).
- The formula for Raw is: r1*n.

User can also create a new risk formula. Refer to the following section for the introduction about r1, r2 and r3:

- **r1** – Item Initial Risk value, this is the value assigned on the initial occurrence of the compliance failure (related to the check being tested for) in the document or stream.

  Allowed Values for r1 are 1-10.

- **r2** – Item Additional Risk Level factor (Step) that the risk level grows at for every additional failure at the check level (for the same type) found in the document or stream. This number is optional where the integer "-1" means ignore the value (allowing to use the third value). If the value is -1 then the factor will be 1.

  Allowed Values are -1 to 10.

- **r3** – Item risk in relation to other checks. This Item is optional. If this number is missing then it is assumed that its value is "1".

  Allowed Values are 1-10.

  In addition, the r3 value allows us to define importance of an item in a check against other checks allowing us to look at a document with 100 images with missing alternative text quite differently than a document that has 100 social security numbers. In addition, if we considered alt text errors and SSN numbers as errors that should grow risk at the same value for every new occurrence we could then define importance at a higher level for a specified test suite. These two additional risk factors allow us to more accurately show risk against checks or test suites and based on importance of repetitive failure in a document.

Viewing a Test Suite's or Check's Version History

Compliance Guardian supports you viewing the version history of a check or a test suite. In the **Test Suite Manager** interface, the latest version of a test suite is displayed in the **Version** column. To view the detailed version history of a test suite as well as the version history of the checks in a test suite, select the test suite, and then select **Version History** on the ribbon. The **Version History** interface appears. Select **Close** on the ribbon to return to the Test Suite Manager interface.

Viewing a Test Suite's History Version

Select a test suite version that you want to view, and select the down arrow ( ) after the corresponding test suite. A drop-down list appears. Select **View Test Suite** from the drop-down list. Then, save the test suite version for your reference.

Alternatively, you can select the test suite version, and select **View** on the ribbon. A drop-down list appears. Select **Test Suite** from the appeared drop-down list. Then, save the test suite version for your reference.

Deleting a Test Suite's History Version

Select one or more test suite versions, and select **Delete** on the ribbon. The selected test suite versions are deleted from the **Version History** interface.

Viewing a Check's History Version

Refer to the following steps to go to the **View Checks** interface which displays all of the checks of a selected test suite:

1. Select a test suite version, and then select the down arrow ( ) after the test suite. A drop-down list appears. Or you can select **View** on the ribbon. A drop-down list appears.
2. Select **View Checks in Test Suite** in the appeared drop-down list. The **View Checks** interface appears. Or you can select **Checks in Test Suite** in the drop-down list appeared on the ribbon. The **View Checks** interface also appears.

In the **View Checks** interface, select the radio button before a check, and then select **All Versions**. The **View Versions** interface appears. You can also select the check in the **View Checks** interface to go to the **All Versions** interface.

In the **All Versions** interface, all of the versions of a check are displayed. To review a check version, select the down arrow ( ) after the check version, and then select **View** from the appeared drop-down list. Then you can save the check version for your reference. Alternatively, you can select a check version, select **View** on the ribbon, and then save the check version for your reference. To delete a check version, select the down arrow ( ) after the check version, and then select **Delete** from the appeared drop-down list. Alternatively, you can select a check version and then select **Delete** on the ribbon.

***Note:** The latest version of a check cannot be deleted.

Report Configuration

Report Configuration allows you to configure the report settings. To access Report Configuration settings for Compliance Guardian in the Control Panel interface, select **Report Configuration** under the Common Settings heading. Select **Close** on the ribbon to close the Report Configuration interface.

Managing Report Settings

In Report Configuration, you can specify a default report location, specify the maximum number of files to display in the report interface, connect to DocAve Auditor Database, configure the authentication and advanced settings. For more information about configuring the report settings, refer to Configuring Report Settings.

Configuring Report Settings

In the Report Configuration interface, configure the following settings:

1. **Default Report Location**– Specify a **Report Location as the default location** for storing reports, and then configure the pruning rule. The following options can be configured:
    - **No Pruning** – Select this option to choose not to prune the reports in the report location.
    - Depending on the report location you are configuring pruning rule for, you will be presented with different options:
        - **Keep the last__ report(s)** – Select this option to keep only the desired number of most recent reports in this report location. Set the number of reports to keep by entering a positive integer into the text box. For example, if you enter **5** in the text box, only the 5 most recent reports in this report location will be kept. All other reports will be deleted.
        - **Keep the last __ Minute(s)/Hour(s)/Day(s)/Week(s)/Month(s) of report(s)** – Select this option to keep only the reports within the desired time frame in this report location. Set the time frame for the reports you want to keep by entering a positive integer into the text box, then select **Minute(s), Hour(s), Day(s)**, **Week(s)** or **Month(s)** from the drop-down menu. For example, if you enter **7** in the text box, and select **Day(s)**, only reports generated within the last 7 days in this report location will be kept. All of the previous reports will be deleted.
2. **Maximum Number of Files** – Set the maximum number of files to display in the report interface by entering a positive integer into the text box. For example, if you enter **500** in the text box, only 500 reports will be stored in the report location.
3. **Connect to DocAve Auditor Database** – Specify a **Database Server** where the DocAve Auditor database resides and a **Database Name** in the corresponding fields to connect to the specified

DocAve Auditor database. The DocAve Auditor information will be used with the risk analysis from Compliance Guardian to generate the Risk Report export.

***Note:** Since any changes to the database server or database name may lead to loss, it is strongly recommended not to change them once configured.

4. **Authentication** – Select the authentication mode for the report database. The necessary information must be specified in the **Account** and **Password** fields. You can also validate the database account by selecting **Validation Test**.

   Alternatively, you can configure the report settings in the **Advanced** settings by entering a connection string instead of configuring the settings. Select **Advanced**, and the **Connection String** section will appear. Check the **Edit Connection String directly** checkbox to activate this feature, and then enter the connection string according to the example listed in the left pane.

5. Select **OK** to save the configurations and return to the Control Panel interface, or select **Back** to return to the Control Panel interface without saving any changes.

Allowed Location

Allowed Location allows you to configure a destination location where the scanned file is moved. To access Allowed Location settings for Compliance Guardian in the Control Panel interface, select **Allowed Location** under the Common Settings heading. Select **Close** on the ribbon to close the Allowed Location interface.

Configuring Allowed Location

In Allowed Location, you can create a new allowed location, edit a previously configured allowed location, or view the information of the previously configured allowed locations.

To create a new allowed location, select a scope (you can configure an allowed location either in the site level or the list level). Select **Configure** and the **Configure** window appears. Expand the farm tree or **My Registered Sites** and then select a library or folder where the file is moved. Then, select OK to save the settings.

You can configure to move a file between sites in the same farm, move a file from a SharePoint 2010 farm to a SharePoint 2010 farm, move a file from SharePoint 2013 farm to a SharePoint 2013 farm, or move a file between SharePoint 2013 On-Premises and SharePoint Online.

Inheritance Status

For site level, there are two types of inheritance status: **N/A** and **Not Inherit**. For list level, there are three types of inheritance status: **N/A**, **Not Inherit**, and **Inherit**.

1. When there is no allowed location configured for a site, the site inheritance status is **N/A**. The inheritance statuses of the lists that inherit the site are **N/A**; the inheritance statuses of the lists that do no inherit the site are **Not Inherit**.

2. When there is an allowed location that has been configured for the site, the site inheritance status is **Not Inherit**. The inheritance statuses of the lists that inherit the site are **Inherit**; the inheritance statuses of the lists that do not inherit the site are **Not Inherit**.

Inherit or Not Inherit

After configuring an allowed location in a site, the lists under this site automatically inherit the destination folder that is configured for the site. If you configure an allowed location in the lists that are under this site, these lists are regarded as stopping inheriting from the site. If files are moved after scanning according to the action policy, the files in these lists will be moved to the list destination folders; the files in this site except this list will be moved to the site destination folder.

If some lists have configured allowed locations, and the site does not configure one. The files in these lists that are moved according to the action policy will be moved to the list destination folders; the files in the site but not in these lists will not be moved even if they should be.

The files in sites or lists that do not configure allowed locations will not be moved.

Helpful Notes

Review the following helpful notes on configuring the Allowed location:

- By default, the Allowed Location configured for the site level is inherited by the list levels.
- You can configure a new destination folder in list level to break the inheritance from the site level.
- **Not Inherit** logically separates the destination folder in list level from the site level.
- When configuring destination folders for the first time, you can configure destination folders directly at either the site level or the list level. After one destination folder has been configured for a list level, you can still configure destination folders directly to the site levels.
- The inherited destination folder cannot be removed; it can only be edited.
- The target library where the allowed location is must contain a content type that matches with the source file's content type, and the matched content type must contain all the source's files columns.

Export Location

Export Location allows you to export SharePoint data to a specified location. To access Export Location settings for Compliance Guardian in the Control Panel interface, select **Export Location** under the Export Location heading. Select **Close** on the ribbon to close the Export Location interface.

Managing Export Locations

In Export Location, you can create a new export location, view details about an export location, edit a previously configured export location, or delete a previously configured export location. For more information about creating or editing an export location, refer to Configuring Export Locations.

To view details about an export location, select it from the list of previously configured export locations, then select **View Details** on the ribbon. You will see the previously configured settings for this export location.

Select **Edit** on the ribbon to change the configurations for this export location. For more information about editing configurations for an export location, refer to Configuring Export Locations.

To delete an export location from Compliance Guardian, select it from the list of previously configured export locations, and then select **Delete** on the ribbon. A confirmation window will appear and ask if you are sure you want to proceed with the deletion. Select **OK** to delete the selected export locations, or select **Cancel** to return without deleting it.

Configuring Export Locations

To create a new export location, select **Create** on the ribbon. To modify a previously configured export location, select the export location, and then select **Edit** on the ribbon. In the Create Export Location or Edit Export Location interface, configure the following settings:

1. **Name and Description** – Enter a **Name** for this export location, and then enter an optional **Description** for this export location for future reference.
2. **Path** – The export location can be a file share, storage area network (SAN), or network-attached storage (NAS).
    - Enter the **UNC Path** in the following format: **\\admin-PC\c$\data** or **\\admin-PC\shared** folder.

      ***Note:** The path you specified must already exist.

    - Enter the **Username** and **Password** in the corresponding text boxes, and then select **Validation Test**. Compliance Guardian will test the path and user information to make sure they are valid.
3. Select **OK** to save the configurations and return to the Export Location interface, or select **Back** to return to the Export Location interface without saving any changes.

Filter Policy

Filter Policy allows you to set up filter rules so you can control what objects and data appear so that you can target content more precisely. By setting up and saving filter policies, you can apply the same filter policies to different plans without having to recreate them each time.

To access Filter Policy for Compliance Guardian in the Control Panel interface, select **Filter Policy** under the Filter Policy heading. Select **Close** on the ribbon to close the Filter Policy interface.

Managing Filter Policies

In Filter Policy, you can create a new filter policy, view details about a filter policy, edit a previously configured filter policy, or delete a previously configured filter policy.

For more information about creating a filter policy, refer to Configuring Filter Policies.

For more information about editing configurations for filter policy, refer to Editing Filter Policies.

To view a filter policy for Compliance Guardian, select it from the list of previously configured filter policies, and then select **View Details** on the ribbon. To delete a filter policy for Compliance Guardian, select it from the list of previously configured filter policies, and then select **Delete** on the ribbon. A confirmation window will pop up and ask if you are sure you want to proceed with the deletion. Select **OK** to delete the selected filter policy, or select **Cancel** to return without deleting it.

***Note**: There are three default filter policies (Common File Types and Items is used for Compliance Guardian Scanner for SharePoint and Classification Scanner for SharePoint; File System Common File Types is used for Compliance Guardian Scanner for File System and Classification Scanner for File Systems; Common Website Content is used for Compliance Guardian Scanner for Website) configured in advance. The default filter policies will be selected if no other filter policies are configured.

Configuring Filter Policies

To create a new filter policy, select **Create** on the ribbon. In the Create Filter Policy interface, configure the following settings:

1. **Name** – Enter a **Name** for the filter policy.
2. **Description** – Enter an optional **Description** for future reference.
3. **Type** – Select a filter policy type. There are three kinds of filter policy types: SharePoint, File System, Website, and Lync:
    - **SharePoint** – This type of filter policy is used in Compliance Guardian Scanner for SharePoint and Classification Scanner for SharePoint. If this type is selected, then select specific objects or data within each SharePoint level (from site collection down to attachment). Each level has a unique set of rules that can be applied to enhance configurations.
    - **File System** – This type of filter policy is used in Compliance Guardian Scanner for File System and Classification Scanner for File System. If this type is selected, then select the level. Each level has a unique set of rules that can be applied to enhance configurations.
    - **Website** – This type of filter policy is used in Compliance Guardian Scanner for Website.
    - **Lync** – This type of filter policy is used in Compliance Guardian Scanner for Lync.

After selecting the filter policy type, configure the following settings:

a. Select a criterion, and then select **Add a Filter Level Group** to add a new rule of the specified level. Select the delete button ( ) to delete the rule that is no longer needed.

   - **Rule** – Select the new rule you want to create from the drop-down list.
   - **Condition** – Select the condition for the rule.
   - **Value** – Enter a value you want the rule to use in the text box.

   ***Note:** The **File Content** criterion for the SharePoint type filter policy and File System type filter policy is only for the HTML file, you can specify which lines or columns are excluded in this scan by using the filter policy.

b. To add more filters to the filter policy, repeat the previous step.

   ***Note:** Depending on the filters you enter, you can change the logical relationships between the filter rules. There are currently two logical relationships: **And** and **Or**. By default, the logic is set to **And**. To change the logical relationship, select the logical relationship link. The **And** logical relationship means that the content which meets all of the rules will be filtered and included in the result. The **Or** logic means that the content which meets any one of the rules will be filtered and included in the result.

   You can view the logical relationship of the filter rules in the **Basic Filter Condition** area.

For example, if the logical relationship is ((1 And 2) Or 3) in the Basic Filter Condition area, the contents that meet both the filter rule 1 and filter rule 2, or meet the filter rule 3, will be filtered out.

Select **Save** to save the configurations and return to the **Filter Policy** interface, or select **Cancel** to return to the Filter Policy interface without saving any changes.

Editing Filter Policies

To modify a previously configured filter policy, select the filter policy, and then select **Edit** on the ribbon. In the **Edit Filter Policy** interface, edit the related settings according to your own requirement. For more information about how to configure settings for filter policies, refer to Configuring Filter Policies.

After finishing editing settings of the selected filter policy, select **Save** to save the configurations and return to the **Filter Policy** interface. Alternatively, select **Save As** and enter a filter policy name to save it as a new filter policy. Select **Cancel** to return to the **Filter Policy** interface without saving any changes.

Website Scanner Settings

Configure the Authentication Profile and the User Agent Profile for using Compliance Guardian Scanner for Website.

Configuring Authentication Profile

An authentication profile is used to connect to the website. To configure authentication profiles in the Control Panel interface, select Authentication Profile under the Website Scanner Settings heading. Select **Close** on the ribbon to close the Authentication Profile interface.

Managing Authentication Profile

In the **Authentication Profile** interface, you will see a list of previously configured Authentication profiles.

In the **Authentication Profile** interface, you can create a new authentication profile, view details about an authentication profile, edit a previously configured authentication profile, or delete a previously configured authentication profile. For more information about creating or editing an authentication profile, refer to Creating and Editing Authentication Profile.

Select **Edit** on the ribbon to change the configurations for the selected authentication profile. For more information about editing configurations for the authentication profile, refer to Creating and Editing Authentication Profile.

To view an Authentication profile, select it from the list of previously configured profiles, and then select **View Details** on the ribbon. To delete an authentication profile, select it from the list of previously configured profiles, and then select **Delete** on the ribbon. A confirmation window will pop up and ask if you are sure you want to proceed with the deletion. Select **OK** to delete the selected authentication profile, or select **Cancel** to return without deleting it.

Creating and Editing Authentication Profile

To create a new authentication profile, select **Create** in the **Manage** group of the Authentication Profile page. To modify an authentication profile, select the authentication profile, and then select **Edit** on the ribbon. In the Create Authentication Profile or Edit Authentication Profile interface, configure the following settings:

- **Name and Description** – Enter a name and an optional description for the profile.
- **Authentication Method** – Select an authentication method: **Username and Password Only** or **Certificate**.
    - **Username and Password –** If this method is selected, then enter the specified username and password to access the website. Compliance Guardian supports Basic, Digest, NTLM, Negotiation Authentications.

***Note**: If you configure the authentication profile for scanning Gmail content, you must select **Username and Password Only**. For details about creating a plan to scan Gmail content, refer to Scanning Gmail.

- **Certificate –** If this method is selected, upload a certificate, and then enter the username and password to access the website.
- **Form-based Authentication** – This method is used for scanning the website that can be logged in after submitting the form. You are required to enter the following information after selecting **Form-Based Authentication:**
  - **Login URL** – Enter the form URL.
  - **Username Class or ID** – Enter the login username class or ID.
  - **Username** – Enter the login username.
  - **Password Class or ID** – Enter the login password class or ID.
  - **Password** – Enter the login password.
  - **Login Button Class or ID** – Enter the login button class or ID.

Select **Save** to save the configurations and return to the **Authentication Profile** interface. At any time, select **Cancel** to return to the **Authentication Profile** interface without saving any changes.

Configuring User Agent Profile

A user agent profile is used for the backend web server when scanning the website. To configure user agent profiles in the **Control Panel** interface, select **User Agent Profile** under the **Website Scanner Settings** heading. Select **Close** on the ribbon to close the **User Agent Profile** interface.

Managing User Agent Profile

In the **User Agent Profile** interface, you will see a list of previously configured User Agent profiles.

In the **User Agent Profile** interface, you can create a new user agent profile, view details about a user agent profile, edit a previously configured user agent profile, or delete a previously configured user agent profile. For more information about creating or editing a user agent profile, refer to Creating and Editing User Agent Profile.

Select **Edit** on the ribbon to change the configurations for the selected user agent profile. For more information about editing configurations for the user agent profile, refer to Creating and Editing User Agent Profile.

To view a user agent profile, select it from the list of previously configured profiles, and then select **View Details** on the ribbon. To delete a user agent profile, select it from the list of previously configured profiles, and then select **Delete** on the ribbon. A confirmation window will pop up and ask if you are sure you want to proceed with the deletion. Select **OK** to delete the selected user agent profile, or select **Cancel** to return without deleting it.

Creating and Editing User Agent Profile

To create a new user agent profile, select **Create** in the **Manage** group of the User Agent Profile page. To modify a previously configured user agent profile, select the user agent profile, and then select **Edit** on the ribbon. In the Create User Agent Profile or Edit User Agent Profile interface, configure the following settings:

- **Name and Description** – Enter a name and an optional description for the profile.
- **User Agent String** – Specify the user agent string.

Compliance Manager

Compliance Manager enables you to retrieve compliance information about all of the files in the specified scope through performing Compliance Scanner jobs. It displays the scan results through different kinds of Compliance Reports so users can easily view the compliance status of the files in the specified scopes.

***Note**: Compliance Guardian supports scanning Microsoft Office files that are in a 2003 or earlier format using iFilter in this version. If you are using an earlier version of Compliance Guardian or if you updated to Compliance Guardian 3 SP 3 from an earlier version, you must download a compatibility pack to scan the Microsoft Office files (can keep the file's accessibility attributes). If you prefer to scan these files through installing the compatibility pack but not through iFilter, you can install the pack and then add the following node under the **OfficeFileMapping** node in the configuration file **ContentComplianceConfig.xml** (you can find the file under the path …\Compliance Guardian\Agent\Bin):

```
<NeedConvert>

       <Extension>.xls</Extension>

 </NeedConvert>
```

```
- <OfficeFileMapping>
    + <Word>
    - <Excel>
        - <Supported>
            <Extension>.xlsx</Extension>
            <Extension>.xlsm</Extension>
            <Extension>.xltm</Extension>
            <Extension>.xlam</Extension>
            <Extension>.xltx</Extension>
          </Supported>
        - <NeedConvert>
            <Extension>.xls</Extension>
            <Extension>.xlsb</Extension>
            <Extension>.xlt</Extension>
            <Extension>.xla</Extension>
          </NeedConvert>
      </Excel>
    + <PowerPoint>
  </OfficeFileMapping>
```

Figure 14: NeedConvert node.

The value in the **Extension** attribute is the extension of the file that you want to scan through the compatibility pack.

Pre-Configurations

Make sure the settings in the following sections have been configured prior to creating a Compliance Scanner plan.

Configuring Scan Policies

A scan policy defines the compliance rules to be used when scanning the contents in the specified scope. To configure the scan policies, select **Scan Policy** on the ribbon of the **Compliance Scanner** > **Create** > **SharePoint/File System/Website** page to enter the Scan Policy interface.

Managing Scan Policies

In the Scan Policy interface, you will see a list of previously configured scan policies.

In the Scan Policy interface, you can create a new scan policy, view details about a scan policy, edit a previously configured scan policy, delete a previously configured scan policy, or export the check information for the test suites included in the selected scan policy. For more information about creating or editing a scan policy, refer to Creating or Editing Scan Policies.

Select **Edit** on the ribbon to change the configurations for the selected scan policy. For more information about editing configurations for the scan policy, refer to Creating or Editing Scan Policies.

Select **Export** on the ribbon to export the check information for the test suites in the selected scan policy.

To view a scan policy, select it from the list of previously configured scan policies, and then select **View Details** on the ribbon. To delete a scan policy, select it from the list of previously configured scan policies, and then select **Delete** on the ribbon. A confirmation window will pop up and ask if you are sure you want to proceed with the deletion. Select **OK** to delete the selected scan policy, or select **Cancel** to return without deleting it.

Creating or Editing Scan Policies

To create a new scan policy, select **Create** in the **Manage** group of the Scan Policy page. To modify a previously configured scan policy, select the scan policy, and then select **Edit** on the ribbon. In the Create Scan Policy or Edit Scan Policy interface, configure the following settings:

- **Name and Description** – Enter a name for this scan policy. You can also enter an optional description to distinguish this scan policy from the others.
- **Select the Test Suites** – Specify the test suites that you want to include in this scan policy. There are some predefined test suites in this page, you can refer to the description of each test suite for the introduction of its usage. To add more desired test suites, select **Test Suite Manager** in the **Settings** group on the ribbon. For more information on configuring test suites, refer to Test Suite Manager.

After selecting some test suites, if you want to clear the selection status, select the **Clear Selection** link and then specify your desired test suites again.

You can also perform the following actions when selecting the test suites:

- **Sort** – Select the header row of each column to sort all of the values in the specified column according to the ascending/descending order.
- **Search** – Filter the test suites and display them by the keyword you designate; the keyword must be contained in a column value. At the top right corner of the test suite viewing pane, enter the keyword for the test suites you want to display. You can select to **Search all** pages or **Search current page**.
- **Manage columns** ( ) – You can manage which columns are displayed in the list so that only the information you want to see will be shown. Select the manage columns button ( ), then check the checkbox next to the column name to have that column shown in the list.
- **Hide the column** ( ) – Hover over a column name, and then select the hide column button ( ) in the column name to hide the column.
- To change the number of test suites displayed per page, select the desired number from **5**, **8**, **10**, **15** (default value), **20**, **25**, **50**, **100** in the **Show rows** drop-down menu at the lower-right corner.
- To go to the specified page, enter the page number in the **Go to … of** text box at the lower-right corner and press **Enter**.
- To go to the next page, select the **>** button at the lower-right corner; to return to the previous page, select the **<** button at the lower-right corner.

After you are satisfied with the configuration of the scan policy, select **OK** to save this scan policy. If you do not want to save the current configuration, select **Cancel** to cancel the configuration.

Configuring Filter Policies

For more information, refer to Filter Policy.

Configuring Database Policies

For more information, refer to Database Manager.

Configuring the Account Manager

For more information, refer to

Account Manager.

Configuring Connections for File System

A connection is used in the Compliance Guardian Scanner File System Mode. Configure a connection with the file system, then the files in the connected file system are supported to be scanned in Compliance Guardian.

Navigate to **Compliance Scanner** > **Create** > **File System**, and select **Configure Connection** on the ribbon to enter the **Configure Connection** interface.

Managing Connections

In the **Configure Connection** interface, you will see a list of previously configured connections.

In the **Configure Connection** interface, you can create a new connection, view details about a connection, edit a previously configured connection, or delete a previously configured connection. For information about creating or editing a connection, review Creating and Editing Connections.

Select **Edit** on the ribbon to change the configurations for the selected connection. For information about editing configurations for the connection, review Creating and Editing Connections.

To view a connection, select it from the list of previously configured connections, and then select **View Details** on the ribbon. To delete a connection, select it from the list of previously configured connections, and then select **Delete** on the ribbon. A confirmation window will pop up and ask if you are sure you want to proceed with the deletion. Select **OK** to delete the selected connection, or select **Cancel** to return without deleting it.

Creating and Editing Connections

To create a new connection, select **Create** in the **Manage** group on the **Configure Connection** page. To modify a previously configured connection, select the connection, and then select **Edit** on the ribbon. In the Create Connection or Edit Connection interface, configure the following settings:

- **Name and Description** – Enter a name for this connection. You can also enter an optional description to distinguish this connection from the others.
- **Type** – Select the file system type for the connection.
- **Connection** – Configure the following settings:
    - **Agent Group** – Select the agent group that will perform the Compliance Scanner File System job.
    - **UNC Path** – Specify a path in the format *admin-PC*\c$*data or* *admin-PC**shared folder*. The files in the specified location are supported to be scanned.
    - **Username** – Specify a username that can access the specified location.

- **Password** – Specify a password.

  ***Note:** The specified user must have the following permissions:

  If the path is specified in the format *admin-PC**c$**data*:

  - The specified user must have the **local administrator** permission to the connected server.

  If the path is specified in the format *admin-PC**shared folder*:

  - The specified user must have the **Log on as a batch job** permission to the connected server, or the user must be the member of the **Backup Operators** group of the connected server.
  - The specified user must have the **Read** and **Change** permissions to the shared folder.

After you are satisfied with the configuration of the connection, select **OK** to save this connection. If you do not want to save the current configuration, select **Cancel** to cancel the configuration.

Configuring Connections for Database

A database connection is used in the Compliance Guardian Scanner Database Mode. Configure a connection with the database, then the content in the connected database is supported to be scanned in Compliance Guardian.

Navigate to **Compliance Scanner** > **Create** > **Database**, and select **Configure Database Connection** on the ribbon to enter the **Configure Database Connection** interface.

Managing Connections

In the **Configure Database Connection** interface, you will see a list of previously configured connections.

In the **Configure Database Connection** interface, you can create a new connection, view details about a connection, edit a previously configured connection, or delete a previously configured connection. For information about creating or editing a connection, review Creating and Editing Database Connections.

Select **Edit** on the ribbon to change the configurations for the selected connection. For information about editing configurations for the connection, review Creating and Editing Database Connections.

To view a connection, select it from the list of previously configured connections, and then select **View Details** on the ribbon. To delete a connection, select it from the list of previously configured connections, and then select **Delete** on the ribbon. A confirmation window will pop up and ask if you are sure you want to proceed with the deletion. Select **OK** to delete the selected connection, or select **Cancel** to return without deleting it.

Creating and Editing Database Connections

To create a new connection, select **Create** in the **Manage** group on the **Configure Database Connection** page. To modify a previously configured connection, select the connection, and then select **Edit** on the ribbon. In the Create Connection or Edit Connection interface, configure the following settings:

- **Name and Description** – Enter a name for this connection. You can also enter an optional description to distinguish this connection from the others.
- **Type** – Select the database type for the connection.

  The followings are the Oracle database versions that are supported scanning in Compliance Guardian:

  - Oracle Database 9i
  - Oracle Database 10g
  - Oracle Database 11g
  - Oracle Database 12c

  The followings are the SQL Server versions that are supported scanning in Compliance Guardian:

  - Microsoft SQL Server 2005
  - Microsoft SQL Server 2008
  - Microsoft SQL Server 2008 R2
  - Microsoft SQL Server 2012
  - Microsoft SQL Server 2012 R2
  - Microsoft SQL Server 2014
- **Scanned Database** – Enter the IP or host name of the database server, or IP\Instance name. Then, enter the database name in which the data will be scanned.
- **Authentication** – Specify the authentication mode, database credentials and an optional failover database server for connecting the database.
  - Select the **Windows Authentication** or **SQL Authentication** mode for the database and specify the database credential for the selected authentication mode. After this, you can validate the specified account by clicking **Validation Test**.
    - **Windows Authentication** – Use this method if you want the user's identity to be confirmed by Windows.
    - **SQL Authentication** – SQL Server will confirm the user's identity according to the user's account and password.

- **Failover database server –** Optionally select this checkbox and specify a failover database server. In the event that the specified database collapses, the data stored in the database can be transferred to this standby database.

- **Agent Group** – Select a production Agent group from the drop-down list to execute the jobs. An Agent group can utilize multiple Agents for loading balancing and performance improvement.

After you are satisfied with the configuration of the connection, select **OK** to save this connection. If you do not want to save the current configuration, select **Cancel** to cancel the configuration.

Compliance Scanner

Compliance Scanner enables you to perform a scan job using the defined scan policy and generate the compliance scan results of all of the scanned files. The users in the specified Report Group can then view the compliance scan results in the Compliance Report module.

Refer to the following sections for important information on getting started with Compliance Scanner.

Launching Compliance Scanner

To launch Compliance Scanner, complete the following steps:

1. Log in to Compliance Guardian. If you are already in the software, select the home page button ( ) go to the home page. From the home page, all of the products are displayed.
2. Select **Compliance Scanner** to launch its interface.
3. Alternatively, you can select **Administration** on the top-left corner, and select the **Compliance Scanner** tab on the appeared navigation bar to launch Compliance Scanner.

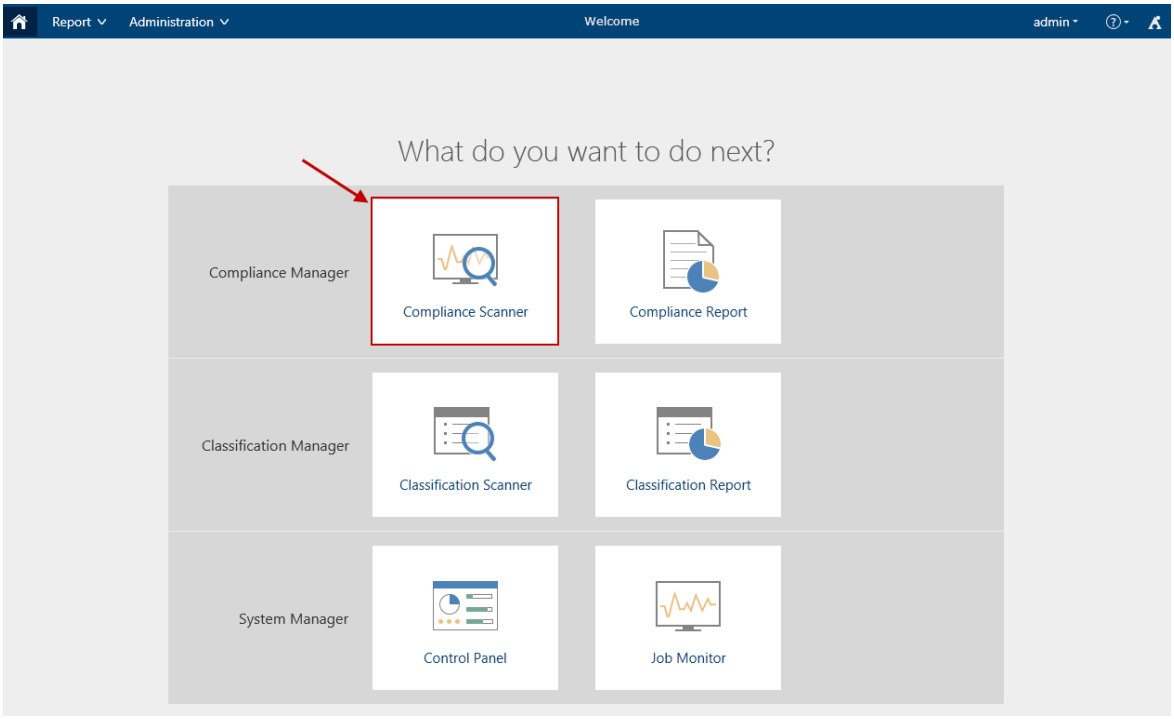

Figure 15: Compliance Guardian module launch window.

Home Page Overview

The Compliance Scanner home page displays a list of all of your previously created Compliance Guardian Scanner plans. You can also select **Create** to select the Compliance Guardian Mode: SharePoint, File System, Website, or Database and then create a plan.

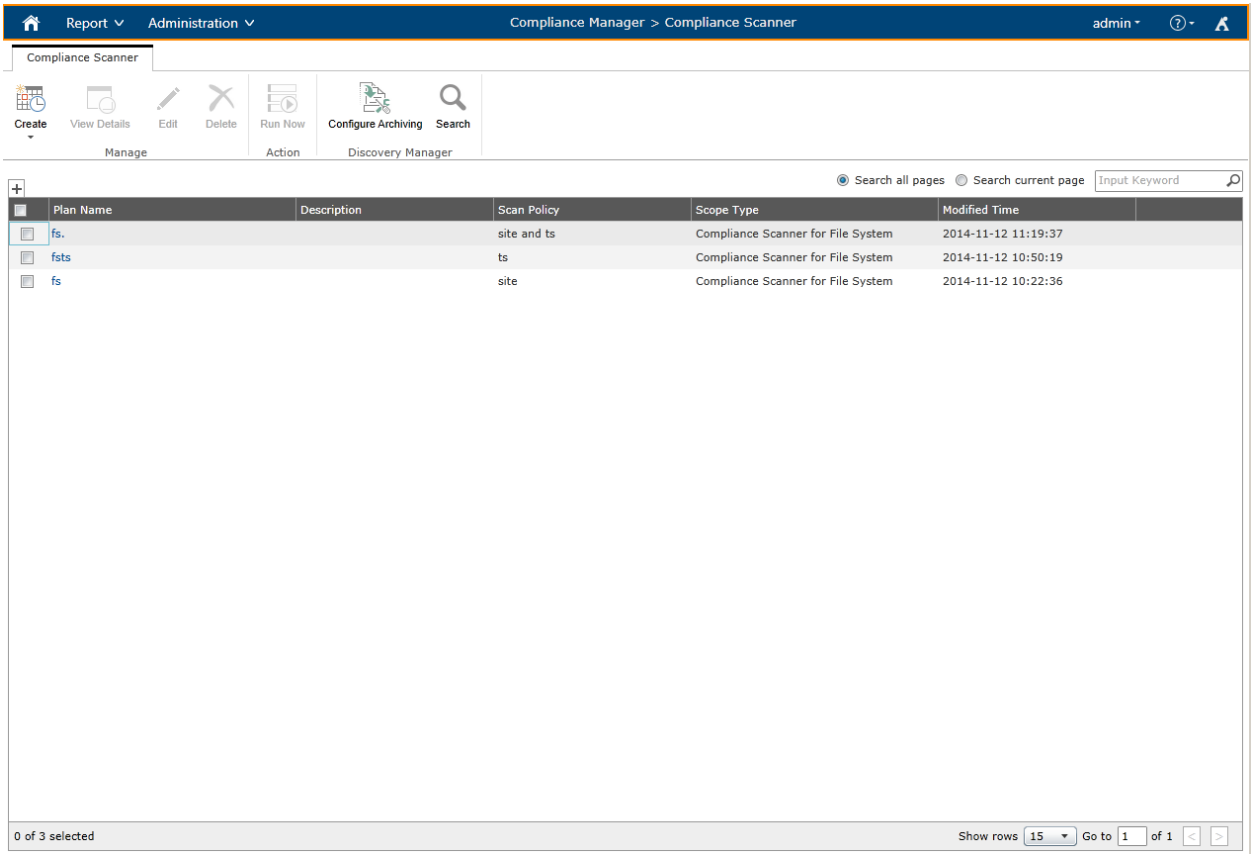

Figure 16: Compliance Scanner home page.

Selecting Mode

Select **Create** on the ribbon. A drop-down list appears. Select the corresponding mode from the drop-down list: **SharePoint**, **File System**, **Lync**, **Website**, or **Database**. Then you can enter the corresponding mode, and configure a plan to scan objects in SharePoint, a file system, or a website.

Managing Compliance Guardian Scanner Plans

The Compliance Scanner home page displays a list of all of your previously created Compliance Guardian Scanner plans. Also it displays the scan policy that is selected in the plan. You can also see the plan type in the **Scope Type** column.

You may perform any of the following actions on a selected plan:

- **View Details** – Select **View Details** on the ribbon to see the details of the selected plan. Here you can also select **Edit** on the ribbon to make changes to the plan's settings. You will be brought to the **Edit** page where you can change the settings for this plan. After editing the settings, select **Save** on the ribbon to save the plan. To save a changed plan as a new one, select **Save As** on the ribbon. At any time, select **Cancel** on the ribbon to return to the **Plan Manager** without saving any of your changes.
- **Edit** – Select **Edit** on the ribbon to make changes to the selected plan's settings. You will be brought to the **Edit** page where you can change the settings for this plan. Select **Save** on the ribbon to save the plan. To save a changed plan as a new one, select **Save As** on the ribbon. At any time, select **Cancel** on the ribbon to return to the **Plan Manager** without saving any of your changes.

  ***Note:** If you change the scan policy when editing a Compliance Scanner plan, or change the database policy when editing a Compliance Scanner plan, after you save the changes, the next time the plan will mandatorily run a full job although you select to run an incremental job, thus to guarantee that the job can perform correctly, as well as guarantee the job data is generated correctly.
- **Delete** – Select **Delete** on the ribbon to delete the selected plan. A warning message will appear to confirm the deletion. Select **OK** to delete the selected plan, or select **Cancel** to return to **Plan Manager** without deleting the selected plan.
- **Run Now** – Select **Run Now** on the ribbon to execute the plan immediately. After you select **Run Now**, a pop-up window appears, you can select to run a full job or an incremental job. If **Incremental Scan** is selected, the **Reference Time** option is enabled.
    - **Reference Time** – Choose whether to scan contents created or modified at a specified interval. If you choose to use a reference time, specify the time to scan contents created or modified. Enter an integer into the textbox and select **Month(s)**, **Day(s)**, **Hour(s)**, or **Minute(s)** from the drop-down list.

      ***Note**: It is recommended that you specify a reference time when the recurrence schedule configured in **Range of Recurrence** is **End after 1 occurrence**.

  You can see the review details about the plan's execution in Job Monitor.

Compliance Guardian Scanner for SharePoint

The SharePoint Mode allows you to define a SharePoint scope and then perform a scan job using the defined scan policy to generate the compliance scan results of all of the files within that SharePoint scope. The users in the specified Report Group can then view the compliance scan results in the Compliance Report module.

***Note**: The posts and replies in SharePoint 2013 Newsfeed and the notes in Note Board in SharePoint are also supported to be scanned.

Launching Compliance Guardian Scanner SharePoint Mode

On the Compliance Guardian Scanner Home interface, select **Create** on the ribbon, a drop-down list appears. Select **SharePoint** from the drop-down list, and you will be brought to the Compliance Guardian Scanner SharePoint Mode.

Selecting the Scan Scope

After launching the Compliance Scanner SharePoint mode, the **Scope** panel on the left of the screen displays the root node of the farm. To select the scan scope, complete the following steps:

1. Select the farm node to expand the tree. The tree can be loaded down to the list level.
2. Select the scope where you want to perform the scan job on the tree.

Scanning User Profiles

Compliance Guardian supports scanning user properties and social notes in user profiles. Compliance Guardian accesses the user profiles through the personal site. Select the related personal site node in the farm tree to scan user properties in the corresponding user profile. However, if the personal site is not created, you cannot scan the corresponding user profile since there is no personal site node in the tree. Compliance Guardian Compliance Scanner provides a method to scan the user profile when the personal site is not created. The User Profile Services node is loaded on the farm tree by changing the **UserProfile Used="false"** (change the value **false** to **true**) node in the **ComplianceSetting.config** file. Refer to Configuring to Scan User Profiles for details, and then select the corresponding **User Profile Service** node, and configure the related plan settings to scan the user properties and notes.

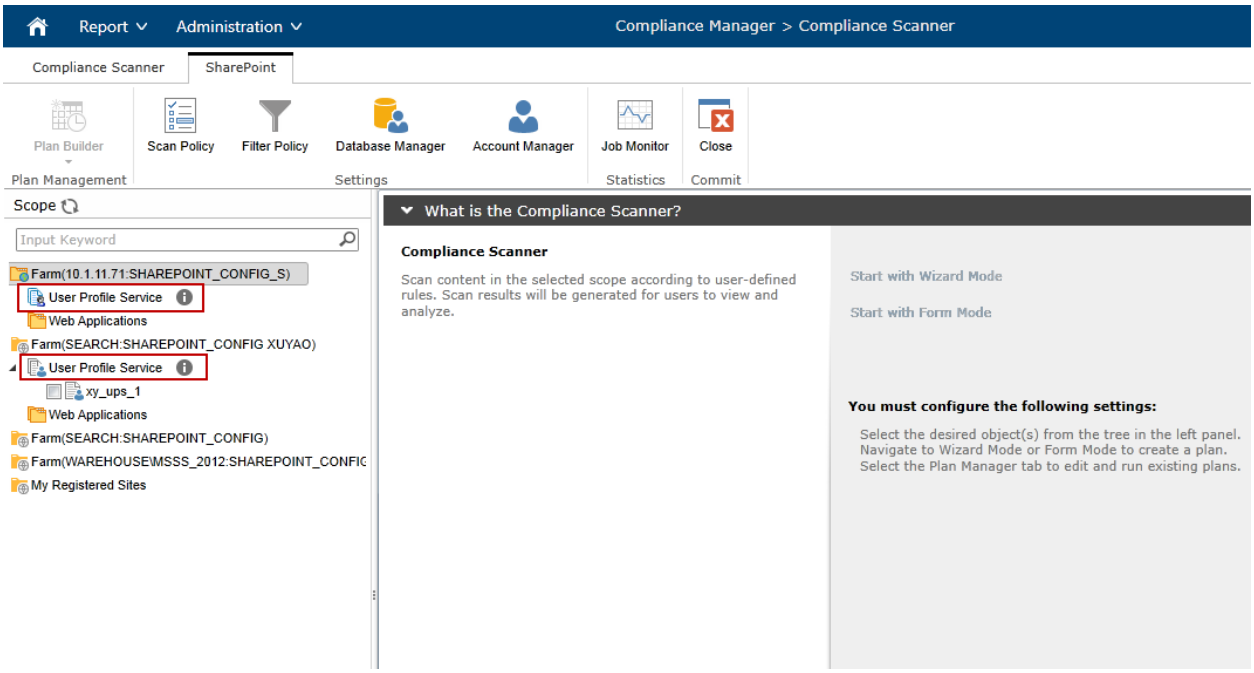

Figure 17: User Profile Service node in Compliance Scanner.

Using Plan Builder to Perform a Compliance Guardian Scanner Plan for SharePoint

Use the **Plan Builder** to set up a Compliance Scanner plan. To use Plan Builder, complete the following steps:

1. After selecting the scope for the compliance scan, select **Plan Builder** on the ribbon of Compliance Scanner page.
2. From the drop-down menu, select **Wizard Mode** for step-by-step guidance during configuration, or select **Form Mode** (recommended for advanced users only) to set up a plan quickly.

Refer to the following section that is applicable to your choice for information about performing a Compliance Scanner plan.

Performing a Compliance Scanner Plan in Wizard Mode

Wizard Mode provides you with step-by-step guidance on how to configure a new plan. To configure a plan using Wizard Mode, complete the following steps:

***Note:** An asterisk (*) in the user interface indicates a mandatory field or step.

1. Enter a **Plan Name** and an optional **Description** if desired. Select **Next**. The **Report Settings** page appears.

2. Configure the report settings:

    - **Database Policy** – Select a database policy from the drop-down list to store the result data of the Compliance Scanner job. If you want to set up a new database policy, select the **New Database Policy** link in the drop-down list. Refer to Configuring Database Policy for more information.
    - **Report Group** – Select a Compliance Guardian group from the drop-down list. Once a group is specified as the **Report Group**, all of the users in the specified group will be able to view and download the reports in the Compliance Report module. Multiple groups can be specified here; choose **Select All** to select all of the listed groups.

    Select **Next**. The **Scan Settings** page appears.

3. Configure the scan settings:

    - **Scan Policy** – Select a scan policy from the drop-down list and it will be used to scan the contents in the specified scope. Only one scan policy can be selected here.
    - **Content Option** – Specify the contents that will be scanned within the specified scope.
        - **Include user content** – This checkbox is selected by default, and only the documents and items that are created by the end users will be scanned in the specified scope.
        - **Include system content** – Select this checkbox to also scan the system built-in contents in the specified scope.
    - **Scan File/Item Versions** – Specify the method of scanning file/item versions:
        - **Scan the current version** – Only the current versions of the files/items defined in the job scope are supported to be scanned.
        - **Scan all versions** – The files/items and all their previous versions defined in the job scope are supported to be scanned. If this option is selected, the scan result of each file/item version will be reported in the Compliance Guardian report separately.
    - **Filter Policy** – Specify a filter policy to filter the contents that will be scanned. By default, the default filter policy is used, and all of the types of documents/items supported by Compliance Guardian are included in this default filter policy. If you want to set up a new filter policy, select the **New Filter Policy** link in the drop-down list. Refer to Configuring Filter Policies for more information.
    - **Alert** – Specify whether to send out an alert e-mail when an unsupported type of embedded file is found. An embedded file is one file that is inserted to another file. If the type of the embedded file is supported by Compliance Scanner, it can be scanned as usual. However, if the type of the embedded file is not supported by Compliance Scanner, it cannot be scanned.

      If you choose to send out alert e-mails when unsupported embedded files are found, configure the recipients by selecting the corresponding checkboxes. You must select a

default e-mail template before select the recipients. Select the **New Notification Template** link to create a new template.

- **Creator e-mail template** – Select this checkbox to send an alert e-mail to the creator of the specified file where unsupported embedded files are found. If this option is selected, you must select an e-mail template from the corresponding drop-down list. If you do not select an e-mail template, Compliance Guardian will use the default e-mail template.
- **Modifier e-mail template** – Select this checkbox to send an alert e-mail to the last modifier of the specified file where unsupported embedded files are found. If this option is selected, you must select an e-mail template from the corresponding drop-down list. If you do not select an e-mail template, Compliance Guardian will use the default e-mail template.
- **User in the selected notification profile** – Select this checkbox to send an alert e-mail to the recipients configured in the selected alert notification profile. If this option is selected, you must select an alert notification profile from the appeared drop-down list. You can also select the **New Notification Profile** link to create a new notification profile. For more information, refer to User Notification Settings.

***Note**: Even though there may be more than one embedded file in one file, the alert e-mail will only be sent when the first unsupported embedded file is found. The rest of the content in the file where the embedded file resides will be skipped and will not be scanned.

After configuring the recipients, choose one e-mail template from the **E-mail template** drop-down list; you can also select the **New E-mail template** link to create a new e-mail template. For more information, refer to Configuring E-mail Templates.

Select **Next**. The **Schedule** page appears.

4. Configure the schedule settings:
   - **No schedule** – Select this option to run the plan immediately and save the plan in Plan Manager.
   - **Configure the schedule myself** – Select this option to configure a customized schedule, and run the Compliance Scanner job by schedule. Select **Add Schedule** to set up a schedule. The **Add Schedule** window appears. In the **Options** section, select a scan type from the drop-down list. For more information, refer to Scan Schedule.

   Select **Next**. The **Advanced** page appears.

5. Configure the advanced settings:
   - **Agent Group** – Select the agent group that will perform the Compliance Scanner job.
   - **Notification** – Configure the e-mail notification settings.

- **Scan Result** – Select this checkbox to configure to send an e-mail to the specified users. The e-mail contains the scan result including the failed files and/or passed files.
    - **Scope Level** – Select a scope level. The scan result will be reported based on each level in the e-mail.
    - **Report Level** – Select to have the failed files and passed files included in the e-mail.
    - **Receiver** – Configure the receiver. Select **E-mail Address**, and then select **Add a Notification Address**. Enter the address to which the e-mail will be sent, and select a corresponding e-mail template; Select **SharePoint Group**, and then select **Add a SharePoint Group**. Enter the SharePoint group whose users will receive the e-mail, and then enter the corresponding e-mail template. Note that the SharePoint group must exist in the selected SharePoint scope.

      Select **Add a Notification Address** or **Add a SharePoint Group** again to add more addresses or groups. Select the delete ( ) button to delete an address or group.

- **Job Report** – Select this checkbox to configure to send an e-mail with the job information. Then, Select a previously-configured notification profile from the **Select a profile with address only** drop-down list, or choose to create a new e-mail notification profile by selecting the **New Notification Profile** link. Select **View** to view the detailed configuration of the selected notification profile. For more information on configuring the e-mail notification profiles, refer to Configuring Receive E-Mail Settings.

- **User Profiles Filter** – This option appears only when you select the User Profile Service node in the tree. Configure this option if you want to filter the user profiles. Select **download a template** to download the template file which is used for filtering user profiles. Edit the file according to your own requirement and then select **Upload** to upload the configured file. Refer to Editing Template File for Filtering User Profiles for details about editing the template file.

Select **Next**. The **Overview** page appears.

6. Review and edit the plan configurations. To make changes, select the **Edit** button next to the name of the each configuration field to jump to the corresponding setting page and edit the configuration.
7. Once you are satisfied with the plan settings, choose one finishing option at the lower-right section of the screen. Select **Finish** to save the configuration of the plan without running it or **Finish and Run Now** to save the configuration and then run the saved plan immediately.

Scan Schedule

Configure the following settings to build a new Compliance Scanner schedule in the Add Schedule pop-up window:

- **Options** – Select a scan type from the drop-down list.
    - **Full Scan** – Run a full scan of all of the documents and items in the specified scope. Unlike incremental scan, all full scans are independent of one another and do not have any dependencies on the other's scan results. However, because each of the full scans is comprehensive, full scan jobs take the longest to complete of the two available options.
    - **Incremental Scan** – Run a fractional scan. It scans only the updated documents and items since the last successful full scan or incremental scan. This kind of scan requires less storage than a full scan and it reduces the execution time of the scan job. However, it is important to note that for each incremental scan, the latest full scan job in the full scan cycle must be available. If the incremental scan is based on a former incremental scan job, the former incremental scan must also be available.

      If selecting Incremental Scan, the Reference Time option is available for configuration.

        - **Reference Time** – Choose whether to scan contents created or modified at a specified interval. If you choose to use a reference time, specify the time to scan contents created or modified. Enter an integer into the textbox and select **Minute(s)**, **Hour(s)**, **Day(s)**, or **Month(s)** from the drop-down list.

      ***Note**: It is recommended that you specify a reference time when the recurrence schedule configured in **Range of Recurrence** is **End after 1 occurrence**.

- **Schedule Settings** – Set up the frequency for the scheduled Compliance Scanner job. Select one time unit from **Minute(s)**, **Hour(s)**, **Day(s)**, **Week(s)**, and **Month(s)**, and then enter an integer into the text box. The scheduled Compliance Scanner job will be run according to the interval configured here.
- **Range of Recurrence** – Select the start time and end time for the schedule.
    - **Start time** – Set up the time to start the Compliance Scanner plan and modify the time zone as required.

      ***Note**: The start time cannot be earlier than the current time.

    - **No end date** – Select this option to repeat running the plan until being stopped manually.
    - **End after specified occurrence(s)** – Select this option to stop the plan automatically after the specified occurrences that you configure in the text box.
    - **End by** – Set up the time to end the recurrence of scheduled Compliance Scanner plans.

Performing a Compliance Scanner Plan in Form Mode

Form Mode is recommended for users who are familiar with building Compliance Scanner plans. To build a Compliance Scanner plan in Form Mode, select the scan scope, and then select **Plan Builder** > **Form Mode**. Refer to Performing a Compliance Scanner Plan in Wizard Mode for detailed information regarding each option.

***Note**: If this is your first time building a plan, or if you think you would benefit from descriptions of each plan component, it is recommended that you use the Wizard Mode.

Editing Template File for Filtering User Profiles

The following is the template file used for filtering the user profiles.

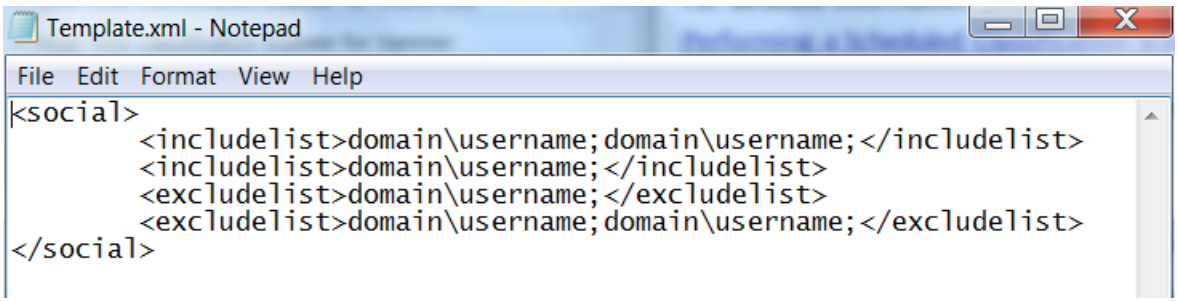

Figure 18: Filtering user profiles template file.

To edit the template file, complete the following steps:

1. Open the template file using Notepad.
2. Edit or both of the following nodes as necessary:
    - Edit the value of the **<includelist>** node. Specify the username in the format domain\username. The related user profile will be scanned. You can enter multiple usernames, use the semicolon (**;**) as the separator.
    - Edit the value of the **<excludelist>** node. Specify the username in the format domain\username. The related user profile will be scanned. You can enter multiple usernames, use the semicolon (**;**) as the separator.
3. Save the file.

Compliance Guardian Scanner for File System

The File System Mode allows you to configure a connection with a location and then perform a scan job using the defined scan policy to generate the compliance scan results of all of the files within that specified location. The users in the specified Report Group can then view the compliance scan results in the Compliance Report module.

Launching Compliance Guardian Scanner File System Mode

On the Compliance Guardian Scanner Home interface, select **Create** on the ribbon. A drop-down list appears. Select **File System** from the drop-down list, and you will be brought to the Compliance Guardian Scanner File System Mode.

Selecting the Scan Scope

After launching the Compliance Scanner File System mode, the **Scope** panel on the left of the screen displays all of the pre-configured connections. Select one or more connections. The files in the connected locations will be scanned.

Using Plan Builder to Perform a Compliance Guardian Scanner Plan for File System

Use the Plan Builder to set up a Compliance Scanner plan. To use Plan Builder, complete the following steps:

1. After selecting the connections for the compliance scan, select **Plan Builder** on the ribbon of Compliance Scanner page.
2. From the drop-down menu, select **Wizard Mode** for step-by-step guidance during configuration, or select **Form Mode** (recommended for advanced users only) to set up a plan quickly.

Refer to the section below that is applicable to your choice for information about performing a Compliance Scanner plan.

Performing a Compliance Scanner Plan in Wizard Mode

Wizard Mode provides you with step-by-step guidance on how to configure a new plan. To configure a plan using Wizard Mode, complete the following steps:

***Note:** An asterisk (*) in the user interface indicates a mandatory field or step.

1. Enter a **Plan Name** and an optional **Description** if desired. Select **Next**. The **Report Settings** page appears.
2. Configure the report settings:
    - **Database Policy** – Select a database policy from the drop-down list to store the result data of the Compliance Scanner job. If you want to set up a new database policy, select the **New Database Policy** link in the drop-down list. Refer to Configuring Database Policy for more information.
    - **Report Group** – Select a Compliance Guardian group from the drop-down list. Once a group is specified as the **Report Group**, all of the users in the specified group will be able to view and download the reports in the Compliance Report module. Multiple groups can be specified here; choose **Select All** to select all of the listed groups.

Select **Next**. The **Scan Settings** page appears.

3. Configure the scan files settings:

    - **Scan Policy** – Select a scan policy from the drop-down list and it will be used to scan the contents in the specified scope. Only one scan policy can be selected here.
    - **Scan Hidden Files Option** – Select whether or not to scan the hidden files in the specified file system.
    - **Filter Policy** – Specify a filter policy to filter the contents that will be scanned. By default, the default filter policy is used, and all of the types of documents/items supported by Compliance Guardian are included in this default filter policy. If you want to set up a new filter policy, select the **New Filter Policy** link in the drop-down list. Refer to Configuring Filter Policies for more information.
    - **Alert** – If you want Compliance Guardian to send an e-mail when an error occurs during the file scan, then select an e-mail profile to specify the users who will receive the e-mail, and select an e-mail template. You can also select the **New E-mail Template** link to create a new e-mail template. Refer to Configuring E-mail Templates for more information.

      ***Note:** Even though there may be more than one error when scanning a file, the alert e-mail will only be sent when the first error occurs.

    Select **Next**. The **Schedule** page appears.

4. Configure the schedule settings:

    - **No schedule** – Select this option to run the plan immediately and save the plan in Plan Manager.
    - **Configure the schedule myself** – Select this option to configure a customized schedule, and run the Compliance Scanner job by schedule. Select **Add Schedule** to set up a schedule. The **Add Schedule** window appears. In the **Options** section, select a scan type from the drop-down list. For more information, review to Scan Schedule.

    Select **Next**. The **Advanced** page appears.

5. Configure the advanced settings:

    - **Notification** – Configure the e-mail notification settings. Select a previously-configured notification profile from the **Select a profile with address only** drop-down list, or choose to create a new e-mail notification profile by selecting the **New Notification Profile** link. Select **View** to view the detailed configuration of the selected notification profile. For more information on configuring the e-mail notification profiles, refer to Configuring Receive E-Mail Settings.

    Select **Next**. The **Overview** page appears.

6. Review and edit the plan configurations. To make changes, select the **Edit** button next to the name of the each configuration field to jump to the corresponding setting page and edit the configuration.

7. Once you are satisfied with the plan settings, choose one finishing option at the lower-right section of the screen. Select **Finish** to save the configuration of the plan without running it or **Finish and Run Now** to save the configuration and then run the saved plan immediately.

Scan Schedule

Configure the following settings to build a new Compliance Scanner schedule in the Add Schedule pop-up window.

- **Options** – Select a scan type from the drop-down list.
    - **Full Scan** – Run a full scan of all of the documents and items in the specified scope. Unlike incremental scan, all full scans are independent of one another and do not have any dependencies on the other's scan results. However, because each of the full scans is comprehensive, full scan jobs take the longest to complete of the two available options.
    - **Incremental Scan** – Run a fractional scan. It scans only the updated documents and items since the last successful full scan or incremental scan. This kind of scan requires less storage than a full scan and it reduces the execution time of the scan job. However, it is important to note that for each incremental scan, the latest full scan job in the full scan cycle must be available. If the incremental scan is based on a former incremental scan job, the former incremental scan must also be available.

      If selecting Incremental Scan, the Reference Time option is available for configuration.

        - **Reference Time** – Choose whether to scan contents created or modified at a specified interval. If you choose to use a reference time, specify the time to scan contents created or modified. Enter an integer into the textbox and select **Minute(s)**, **Hour(s)**, **Day(s)**, or **Month(s)** from the drop-down list.

      ***Note**: It is recommended that you specify a reference time when the recurrence schedule configured in **Range of Recurrence** is **End after 1 occurrence**.

- **Schedule Settings** – Set up the frequency for the scheduled Compliance Scanner job. Select one time unit from **Minute(s)**, **Hour(s)**, **Day(s)**, **Week(s)**, and **Month(s)**, and then enter an integer into the text box. The scheduled Compliance Scanner job will be run according to the interval configured here.
- **Range of Recurrence** – Select the start time and end time for the schedule.
    - **Start time** – Set up the time to start the Compliance Scanner plan and modify the time zone as required.

      ***Note**: The start time cannot be earlier than the current time.

- **No end date** – Select this option to repeat running the plan until being stopped manually.
- **End after specified occurrence(s)** – Select this option to stop the plan automatically after the specified occurrences that you configure in the text box.
- **End by** – Set up the time to end the recurrence of scheduled Compliance Scanner plans.

Performing a Compliance Scanner Plan in Form Mode

Form Mode is recommended for users who are familiar with building Compliance Scanner plans. To build a Compliance Scanner plan in Form Mode, select the scan scope, and then select **Plan Builder** > **Form Mode**. Refer to Performing a Compliance Scanner Plan in Wizard Mode for detailed information regarding each option.

***Note**: If this is your first time building a plan, or if you think you would benefit from descriptions of each plan component, it is recommended that you use the Wizard Mode.

Compliance Guardian Scanner for Website

The Website Mode allows you to perform a scan job using the defined scan policy to generate the compliance scan results of all of the scanned websites. The users in the specified Report Group can then view the compliance scan results in the Compliance Report module.

Launching Compliance Guardian Scanner in Website Mode

On the Compliance Guardian Scanner Home interface, select **Create** on the ribbon, and a drop-down list appears. Select **Website** from the drop-down list, and you will be brought to the Compliance Guardian Scanner Website **Create Plan** interface.

Using Plan Builder to Perform a Compliance Guardian Scanner Plan for Website

In the **Create Plan** interface, configure the following settings for creating a Compliance Guardian Website Scanner plan.

In the **What do you want to scan?** field:

- **Start From** – Enter a URL, Compliance Guardian will scan the objects from this URL. Optionally, you can select to use the Compliance Guardian Transaction Capture tool to save a transaction file, and select the **Use Compliance Guardian Transaction Capture. Export the following transaction file for the scan** radio button in this interface to import a transaction file, then the recorded URLs in the transaction file will be the start URLs. For more information on the Compliance Guardian Transaction Capture tool, refer to Using Compliance Guardian Transaction Capture.

- **Maximum Depth** – It's used to specify the depth level needed to crawl. For example: If you enter **1**, Compliance Guardian will only crawl the start URL specified and scan the objects in the URL. If you enter **3**, Compliance Guardian will crawl the start URL specified, the linked pages on the start URL page, and the linked pages from the pages one level deeper. If you want to scan all the pages of an entire website, you can enter **0**.
- **Maximum Pages** – Specify the maximum pages allowed to crawl in a single job. **-1** means unlimited. If you enter **100**, Compliance Guardian will stop the job after it scans **100** pages in the website.
- **Filter Policy** – Specify a defined filter policy to limit the scope of the scan job. Filter policies are defined in Control Panel.

  ***Note**: The filter policy still takes effect on scanning the recorded results in the transaction file.
- **Follow Robot Exclusion Protocol** – Select whether or not to follow Robot Exclusion Protocol. By default, the checkbox is selected, which means that Compliance Guardian will not crawl any link that is forbidden to access in **Robot.txt**.
- **Allow crawling redirections--Maximum Redirections allowed []** – Select whether or not to allow crawling redirections. If you want to allow crawling redirections, specify the maximum redirections allowed for one page. By default, the checkbox is selected, and the default maximum allowed redirections are **10**.

In the **What policy do you want to use for scanning this website?** field:

- **Select a Predefined Scan Policy** – Specify a scan policy for scanning the defined site. Select **View** beside the drop-down list to view details of the scan policy, or select **New Scan Policy** from the drop-down list. For information on creating a scan policy, refer to Creating or Editing Scan Policies.

In the **How do you want to scan this website?** field:

- **User Agent** – Select the saved user agent profile to specify the user agent for the backend web server when scanning the website. A pre-defined user agent profile can be used directly. Select **New User Agent** to create a new user agent profile.
- **Authentication Method** – Select the Authentication Profile used to connect to the website.
- **Maximum Concurrent Threads** – Allow user to specify the maximum concurrent threads that can be used during the crawling job for the scan. If you select **Breadth-first** in **Crawl Mode**, the default value of **Maximum Concurrent Threads** is 2; if you select **Depth-first** in **Crawl Mode**, the default value of **Maximum Concurrent Threads** is 1.
- **Time Out of One Scan** – Specify the maximum time of one entire scan job. The default value is **24 hours**.
- **Time Out of Link** – Specify the maximum time of waiting for a response from a link before skipping it during a crawl. The default value is **100 seconds**.

***Note**: By default, the crawl mode is Depth First. If you want to change the crawl mode, you can go to the machines with Compliance Guardian Manager installed and open the …*Compliance Guardian**Manager**Control**Config* directory to find the **ComplianceSetting.config** file. In the configuration file, find the **DepthFirst="true"** node. **True** means Depth First (scans child nodes from the current node first). **False** means Breadth First (scans sibling nodes from the current node, and the scan will only continue to a lower level after the scan finishes on all the pages of one level).

- **Enable headless browser** – Select whether or not to crawl the data that are loaded dynamically using JavaScript. If you select **Yes**, then specify the delayed time to wait for loading data in a webpage.

In the **Where do you want to output the report data and who do you want to share the reports with?** field:

- **Select a Predefined Database Policy** – Select a database policy to store the scan job data. Database policy also includes the retention settings for the scan data.
- **Report Group** – Select a Compliance Guardian report group from the drop-down list. Once a group is specified as the Report Group, all of the users in the specified group will be able to view and download the reports in the Compliance Report module. Multiple groups can be specified here; choose **Select All** to select all of the listed groups.

In the **How do you want to execute the scan?** field:

- **Set a start time and/or intervals to return the scan automatically** – Optionally, select this checkbox and then choose a scheduling option:
  - **No schedule** – Select this option to configure the job to not run on a schedule (the job must be manually initiated).
  - **Configure the schedule myself** – Configure a customized schedule, and run the plan by schedule.

    Select **Add Schedule** and the Add Schedule window pops up. Configure the following settings for the schedule:

    - **Options** – Select the type of the scan for this plan: **Full Scan** or **Incremental Scan**. Full Scan scans all of the content in the scope defined in the plan, while Incremental Scan only scans the content that has been modified since the last incremental or full scan job.

      If selecting **Incremental Scan**, the **Reference Time** option is enabled.

    - **Reference Time** – Choose whether to scan contents created or modified at a specified interval. If you choose to use a reference time, specify the time to scan contents created or modified. Enter an integer into the textbox and select **Minute(s)**, **Hour(s)**, or **Day(s)** from the drop-down list.

***Note**: It is recommended specifying a reference time when the recurrence schedule configured in Range of Recurrence is End after 1 occurrence.

- **Schedule Settings** – Specify the frequency to run the rerunning schedule. Enter an integer into the text box and select **Minute(s)**, **Hour(s)**, **Day(s)**, **Week(s)**, or **Month(s)** from the drop-down list.
- **Range of Recurrence** – Specify when to start and end the running recurring schedule.
  - **Start time** – Set up the time to start the plan and Time Zone can be changed under the Start time.

    ***Note:** The start time cannot be earlier than the current time.
  - **No end date** – Select this option to repeat running the plan until being stopped manually.
  - **End after specified occurrence(s)** – Select this option to stop the plan after specified occurrences that you configure in the text box.
  - **End by** – Set up the time to end the recurrence of plans.

Select **OK** to save the settings. After configuring the schedule for this replication job, select **Calendar View** to view the job in a calendar view.

- **Select an agent group to so that the system will pick a free agent to execute the scan job** – Select an agent group, or select **New Agent Group** to create an agent group.

In the **What do you want to name the plan and do you want to be notified by e-mail?** field:

- **Plan Name** – Enter a name for the plan.
- **Description** – Enter an optional description for this plan.

  Then select whether or not to receive the job report after a scan job finishes. If you want to receive the job report, select the checkbox before **E-mail me the job report and scan results**, and then select a notification profile. Select **New Notification Profile** to create to new notification profile.

Scanning Gmail

Compliance Guardian supports scanning the content in Gmail through Compliance Guardian Scanner for Website.

You must configure the following settings for creating a plan to scan the content in Gmail:

- **Start From** – Enter the following URLs to scan the content in Gmail.

- **https://mail.google.com/mail/h/?&s=a** – Enter this URL to scan all of the e-mail content in Gmail.
- **https://mail.google.com/mail/h/?&s=s** – Enter this URL to scan all of the sent e-mail content in Gmail.
- **https://mail.google.com/mail/h/?&** – Enter this URL to scan all of the e-mail content in Inbox of Gmail.
- **https://mail.google.com/mail/h/?&d=a** – Enter this URL to scan all of the drafts in Gmail.
- **https://mail.google.com/mail/h/?&m=a** – Enter this URL to scan all of the junk e-mails in Gmail.
- **https://mail.google.com/mail/h/?&t=a** – Enter this URL to scan all of the deleted e-mails in Gmail.

- **Scan Policy** – Specify a scan policy for scanning the defined URL. Select **View** beside the drop-down list to view details of the scan policy, or select **New Scan Policy** from the drop-down list. The following type of checks are not supported for scanning Gmail:
  - LinkValidation
  - FileProperty
  - FindFile
  - Cookie
  - SSL
- **Maximum Pages** – Specify the maximum e-mail numbers allowed to crawl in a single job. **-1** means unlimited. If you enter **100**, Compliance Guardian will stop the job after it scans **100** e-mails and the related index pages.
- **User Agent** – Select the saved user agent profile to specify the user agent for the backend web server when scanning Gmail content. Compliance Guardian recommends you to use the default user agent profile **Compliance Scanner for Website**.
- **Enable headless browser** – You must select the **Yes** radio button to scan Gmail content.

For other settings in creating a plan, refer to Using Plan Builder to Perform a Compliance Guardian Scanner Plan for Website for more details.

Select **Save** to save the plan, select **Save and Run Now** to run the plan immediately, or you can select **Cancel** to exit the **Create Plan** interface without any changes.

Compliance Guardian Scanner for Lync

The Lync Mode allows you to configure an archiving plan that is used to archive the Lync content from a Lync server. You can then scan that content using a defined scan policy. The feature also allows you to search the archived content.

Launching Compliance Guardian Scanner Lync Mode

From the Compliance Guardian Scanner interface, select **Create** on the ribbon. Select **Lync** from the drop-down list. You will be redirected to the Compliance Guardian Scanner Lync Mode.

Configuring Archiving Plans

In the Compliance Guardian Scanner Lync mode or in the Compliance Guardian Scanner home page, select **Configure Archiving** on the ribbon, the **Configure Archiving** interface appears.

You can perform the following actions to the plan:

- **Create** – Create a new archiving plan. For detailed information on creating a plan, refer to Creating and Editing an Archiving Plan.
- **View Details** – View detailed settings of the selected archiving plan.
- **Edit** – Edit the settings of the selected archiving plan. For detailed information on editing a plan, refer to Creating and Editing an Archiving Plan.
- **Delete** – Delete the selected archiving plans.
- **Enable** – Enable the selected archiving plans.
- **Disable** – Disable the selected archiving plans.
- **Run Now** – Run the selected archiving plans immediately. You can select Job Monitor on the ribbon to view the job details.

Select **Job Monitor** to view the job information. Select **Close** to close the interface.

Creating and Editing an Archiving Plan

Refer to the following steps to create or edit an archiving plan:

1. Select **Create** > **Lync** in the **Manage** group on the **Configure Archiving** interface. To modify an existing plan, select the plan, and then select **Edit** on the ribbon.
2. In the Create or Edit interface, select the **Lync server** in the left pane. Then expand the Lync server to the pool node. Select a pool you want to archive.
3. Configure the following settings in the right pane:
    - **Plan Name** – Enter a **Plan Name** and an optional Description.

- **Archiving Data Storage** – Select the export location to store the archived file with the archived Lync content. You can select the **Enable Archived Data Retention** checkbox and then enter a number and select a unit in **Keep the latest _ Months/Weeks/Days archived data** to define the range in which the archived data will be kept. Then select an archiving database to store the archived data records used to locate the data under the export location.
- **Full Text Index** – Select the checkbox to enable full text index for users searching the Lync content.
- **Search Group** – Select a Compliance Guardian group from the drop-down list. Once a group is designated as the Search Group, all of the users in the group will be able to use the Search function to search the desired archived content. Multiple groups can be used here; choose **Select All** to select all of the listed groups.

  *Note: Users who are not part of the search group cannot search archived content.

Select **Advanced** to configure the advanced settings:

- **Notification** –Select a notification profile from the **Select a profile with address only** drop-down list, or choose to create a new e-mail notification profile by selecting the **New Notification Profile** link. Select **View** to view the detailed configuration of the selected notification profile.
- **Agent Group** – Select the agent group that will perform the job.
- **Security Profile** – Select a security profile for encrypting the archived content. Select **New Security Profile** to create a new security profile. For more information, refer to Security Profile.
- **Data Compression** – Select the checkbox to enable data compression, then choose a compression level using the slider. A low compression level results in a faster compression rate but a larger data set, while a high compression level results in a slower compression rate but a smaller, better quality data set.
- **Schedule** – Configure a schedule.
  - **No schedule** – Select this option to configure the job and run manually.
  - **Configure the schedule myself** – Select this option to configure a customized schedule. Select **Add Schedule** to set up a schedule. The **Add Schedule** window appears. In the **Options** section, select a scan type from the drop-down list. For more information, refer to Scan Schedule.

4. Select **Save** to save the archiving plan; select **Save and Run Now** to save the plan and run immediately; select **Cancel** to exit the interface without saving any changes. If you edit a plan, select **Save As** to save the updated plan.

Searching Lync Content

Compliance Guardian allows you to scan Lync content archived in the archiving plans.

Select the **Search** button on the ribbon of the Compliance Scanner home page to go to the **Search** interface.

Refer to the following steps to search the Lync content:

1. Select the archiving plans you want to search in the left pane.
2. Enter the keyword in the search box of the right pane, and then select **Search**.
3. You can also use the Advanced search by selecting **Advanced**. The **Configure Advanced Search Settings** window appears.

   Select **Add a Criterion** to add a new rule of the selected category level. Configure the following fields for the rule:

   - **Rule** – Select the new rule you want to create from the drop-down list.
   - **Condition** – Select the condition for the rule.
   - **Value** – Specify a value you want the rule to use in the text box.

   Select the delete ( ) button to delete a rule that is no longer needed.

   The filter rule contains the following rule levels:

   - **Initiator** – Filter according to the initiator of the Lync conversation. If you select **Initiator** as the rule, after you select the value link, a window appears. You can add criterion to specify a rule, condition, and value to filter the desired users. Then, select **Save** to save your configuration.
   - **Participants** – Filter according to the participants of the Lync conversation. If you select **Participants** as the rule, after you select the value link, a window appears. You can add criterion to specify a rule, condition and value to filter the desired users. Then, select **Save** to save your configuration.
   - **Subject** – Filter according to the subject of the Lync conversation.
   - **Start Time –** Filter according to the start time of the Lync conversation.
   - **End Time –** Filter according to the end time of the Lync conversation.
   - **Conversation Type** – Filter according to the Lync conversation type.
   - **Modes –** Filter according to the Lync conversation mode.
   - **Attachment Name –** Filter according to the name of the attachment sent in a Lync conversation.
   - **Attachment Size –** Filter according to the size of the attachment sent in a Lync conversation.
   - **Attachment Initiator –** Filter according to the attachment initiator. If you select **Attachment Initiator** as the rule, after you select the value link, a window appears. You can add criterion to specify a rule, condition and value to filter the desired users. Then, select **Save** to save your configuration.

Select **Add a Criterion** again to add more rules.

***Note**: Depending on the rules you enter, you can change the order of the rules by selecting the down arrow (˅) before the Rule value, and then select the order of the rule from the drop-down list to determine the priority of the rule.

You can also change the logical relationships between the rules. There are currently two logical relationships: **And** and **Or**. The logic is set to **And**. To change the logical relationship, selecting the down arrow (˅) after the **And/Or** value. The **And** logical relationship means that the content which meets all of the rules will be filtered and included in the result. The **Or** logic means that the content which meets any one of the rules will be filtered and included in the result.

Select **Search** in the Configure Advanced Search Settings window to search the desired Lync content.

The results of the search will be displayed in the right pane of the **Search** interface. Select **Current Page** will display all the available conversations. **Select All** will display all the searched conversations and **Clear All** will clear the results.

Select a conversation, to view more details on the conversation. The View Details window appears. You can export the conversation to an EDRM file, a Concordance file or an HTML file.

Exporting Lync Data

The Lync content that has been searched can be exported to an EDRM file, a Concordance file, or an HTML file into another location. For more information on configuring the export location, refer to Configuring Export Settings.

Refer to the following steps to export the Lync data:

1. Select the searched Lync conversations that you want to export, the **Export** button is enabled on the ribbon.
2. Select **Export**, then select **Export to EDRM**, **Export to Concordance**, or **Export to HTML**. A window appears. Enter a request name and then select **OK**. For more information on the export requests, refer to Export Requests.

Configuring Export Settings

Select **Configure Export Settings** on the ribbon to configure the location where the searched Lync content will be stored, and to configure the pruning rules in the location.

- **Report Location** – Select a location to store the exported Lync content from the drop-down list. You can select **New Export Location** to create a new export location.
- **Pruning Rules** – Configure the pruning rules.

- **No Pruning** – Select this radio button, all of the exported Lync content files will not be pruned.
- **Keep the latest _ reports** – Select this radio button and enter the number of reports that you want to keep in the location, the other files will be pruned.
- **Keep the latest _ Days/Weeks/Months of reports** – Select this radio button and then enter a time range, the files exported during the entered time range will be kept.

Select **Save** to save the settings in the **Configure Export Settings** window, or select **Cancel** to exit the window without saving any changes.

Export Requests

Select **Export Requests** on the ribbon. All of the export requests are displayed in the **Export Requests** window.

The following information is displayed:

- **Request ID** – The ID of the request.
- **Request Name** – The name of your report downloading request.
- **Category** – The type of exported file.
- **Progress** – The progress of the exporting process.
- **Status** – The status of your export request.
- **Start Time** – The start time of the report exporting process.
- **Finish Time** – The finish time of the report exporting process.

The following actions can be performed in the Export Requests page:

- **Download** – Select one request, and then select **Download** to download the file.
- **Delete** – Select one or several requests, and then select **Delete** to delete the requests from the requests' list.
- **Stop** – Select one request, and then select **Stop** to stop the report generating process.
- **Restart** – Select one request, and then select **Restart** to restart the report generating process.

Selecting the Scan Scope

After launching the Compliance Scanner Lync mode, the **Scope** panel on the left of the screen displays all of the archiving plans. Select one or more plans. The data archived in the archiving plan will be scanned.

Using Plan Builder to Perform a Compliance Guardian Scanner Plan for Lync

Use the Plan Builder to set up a Compliance Scanner plan. To use Plan Builder, complete the following steps:

1. After selecting the archiving plans, select **Plan Builder** on the ribbon of the Compliance Scanner page.
2. From the drop-down menu, select **Wizard Mode** for step-by-step guidance during configuration, or select **Form Mode** (recommended for advanced users only) to set up a plan quickly.

Refer to the section below that is applicable to your choice for information about performing a Compliance Scanner plan.

Performing a Compliance Scanner Plan in Wizard Mode

To configure a plan using Wizard Mode, complete the following steps:

***Note:** An asterisk (*) in the user interface indicates a mandatory field or step.

1. Enter a **Plan Name** and an optional **Description**. Select **Next**. The **Report Settings** page appears.
2. Configure the report settings:
    - **Database Policy** – Select a database policy from the drop-down list to store the results of a Compliance Scanner job. If you want to set up a new database policy, select the **New Database Policy** link in the drop-down list.
    - **Report Group** – Select a Compliance Guardian group from the drop-down list. Once a group is selected, all of the users in the group will be able to view and download the reports in the Compliance Report module. Multiple groups can be selected. Choose **Select All** to select all of the listed groups.

    Select **Next**. The **Scan Settings** page appears.
3. Configure the scan settings:
    - **Scan Policy** – Select a scan policy from the drop-down list.
    - **Filter Policy** – Select a filter policy. If you want to set up a new filter policy, select the **New Filter Policy** link in the drop-down list. Refer to Configuring Filter Policies for more information.
    - **Alert** – If you want Compliance Guardian to send an e-mail alert when an error occurs during a scan, select an e-mail profile to determine the users who will receive the e-mail, and select an e-mail template. You can also select the **New E-mail Template** link to create a new e-mail template.

    Select **Next**. The **Schedule** page appears.
4. Configure the schedule settings:

- **No schedule** – Select this option to run the plan immediately and save the plan in Plan Manager.
- **Configure the schedule myself** – Select this option to configure a customized schedule. Select **Add Schedule** to set up a schedule. The **Add Schedule** window appears. In the **Options** section, select a scan type from the drop-down list. For more information, review to Scan Schedule.

Select **Next**. The **Advanced** page appears.

5. Configure the advanced settings:
   - **Agent Group** – Select the agent group that will perform the job.
   - **Notification** – Configure the e-mail notification settings. Select a notification profile from the **Select a profile with address only** drop-down list, or choose to create a new e-mail notification profile by selecting the **New Notification Profile** link. Select **View** to view the detailed configuration of the selected notification profile. For more information on configuring the e-mail notification profiles, refer to Configuring Receive E-Mail Settings.

   Select **Next**. The **Overview** page appears.

6. Review and edit the plan configurations. To make changes, select the **Edit** button next to the name of the setting you wish to edit.

Select **Finish** to save the configuration of the plan without running it or **Finish and Run Now** to save the configuration and then run the saved plan immediately.

Performing a Compliance Scanner Plan in Form Mode

Form Mode is recommended for users who are familiar with building Compliance Scanner plans. To build a Compliance Scanner plan in Form Mode, select the scan scope, and then select **Plan Builder** > **Form Mode**. Refer to Performing a Compliance Scanner Plan in Wizard Mode for detailed information regarding each option.

***Note**: If this is your first time building a plan, or if you think you would benefit from descriptions of each plan component, it is recommended that you use the Wizard Mode.

Compliance Guardian Scanner for Database

The Database Mode allows you to configure a connection with a database and then perform a scan job using the defined scan policy to generate the compliance scan results of the scanned content in the database. The users in the specified Report Group can then view the compliance scan results in the Compliance Report module.

Launching Compliance Guardian Scanner in Database Mode

On the Compliance Guardian Scanner Home interface, select **Create** on the ribbon, and a drop-down list appears. Select **Database** from the drop-down list, and you will be brought to the Compliance Guardian Scanner Website **Create Plan** interface.

Selecting the Scan Scope

After launching the Compliance Scanner Database mode, the **Scope** panel on the left of the screen displays all of the connections. Select the database connection, the tables in the connected database will load. Select the tables or select the database connections, the content in the tables will be scanned.

Using Plan Builder to Perform a Compliance Guardian Scanner Plan for Database

Use the **Plan Builder** to set up a Compliance Scanner plan. To use Plan Builder, complete the following steps:

1. After selecting the scope for the compliance scan, select **Plan Builder** on the ribbon of Compliance Scanner page.
2. From the drop-down menu, select **Wizard Mode** for step-by-step guidance during configuration, or select **Form Mode** (recommended for advanced users only) to set up a plan quickly.

Refer to the following section that is applicable to your choice for information about performing a Compliance Scanner plan.

Performing a Compliance Scanner Plan in Wizard Mode

Wizard Mode provides you with step-by-step guidance on how to configure a new plan. To configure a plan using Wizard Mode, complete the following steps:

***Note:** An asterisk (*) in the user interface indicates a mandatory field or step.

1. Enter a **Plan Name** and an optional **Description** if desired. Select **Next**. The **Report Settings** page appears.
2. Configure the report settings:
    - **Database Policy** – Select a database policy from the drop-down list to store the result data of the Compliance Scanner job. If you want to set up a new database policy, select

the **New Database Policy** link in the drop-down list. Refer to Configuring Database Policy for more information.

- **Report Group** – Select a Compliance Guardian group from the drop-down list. Once a group is specified as the **Report Group**, all of the users in the specified group will be able to view and download the reports in the Compliance Report module. Multiple groups can be specified here; choose **Select All** to select all of the listed groups.

Select **Next**. The **Scan Settings** page appears.

3. Configure the scan settings:

   - **Scan Policy** – Select a scan policy from the drop-down list and it will be used to scan the contents in the specified scope. Only one scan policy can be selected here.
   - **Maximum Scanned Rows** – Enter the maximum number of table rows that will be scanned.
   - **Alert** – If you want Compliance Guardian to send an e-mail when an error occurs during the scan, then select an e-mail profile to specify the users who will receive the e-mail, and select an e-mail template. You can also select the **New E-mail Template** link to create a new e-mail template. Refer to Configuring E-mail Templates for more information.

     ***Note:** Even though there may be more than one error when scanning a row in a database table, the alert e-mail will only be sent when the first error occurs.

     Select **Next**. The **Schedule** page appears.

4. Configure the schedule settings:

   - **No schedule** – Select this option to run the plan immediately and save the plan in Plan Manager.
   - **Configure the schedule myself** – Select this option to configure a customized schedule, and run the Compliance Scanner job by schedule. Select **Add Schedule** to set up a schedule. The **Add Schedule** window appears. In the **Options** section, select a scan type from the drop-down list. For more information, refer to Scan Schedule.
     - **Full Scan –** Run a full scan of all of the content in the selected table. Unlike incremental scan, all full scans are independent of one another and do not have any dependencies on the other's scan results. However, because each of the full scans are comprehensive, full scan jobs take the longest to complete of the two available options.
     - **Incremental Scan –** Run a fractional scan. It scans only the updated content since the last successful full scan or incremental scan. This kind of scan requires less storage than a full scan and it reduces the execution time of the scan job. However, it is important to note that for each incremental scan, the latest full scan job in the full scan cycle must be available. If the incremental scan is based on a former incremental scan job, the former incremental scan must also be available.

If selecting Incremental Scan, the Reference Time option is enabled.

- **Reference Time** – Choose whether to scan content generated or modified at a specified interval. If you choose to use a reference time, specify the time to scan contents generated or modified. Enter an integer into the textbox and select **Minute(s)**, **Hour(s)**, **Day(s),** or **Month(s)** from the drop-down list.

  ***Note**: It is recommended that you specify a reference time when the recurrence schedule configured in **Range of Recurrence** is **End after 1 occurrence**.

After configuring the schedule for the Compliance Scanner plan, select **Calendar View** to view the scheduled jobs by **Day**, **Week**, or **Month**. All of the schedules will be displayed in the **Summary** table. Select **X** to delete a schedule.

Select **Next**. The **Advanced** page appears.

5. Configure the advanced settings:

   - **Notification** – Configure the e-mail notification settings. Select a previously-configured notification profile from the **Select a profile with address only** drop-down list, or choose to create a new e-mail notification profile by selecting the **New Notification Profile** link. Select **View** to view the detailed configuration of the selected notification profile. For more information on configuring the e-mail notification profiles, refer to Configuring Receive E-Mail Settings.

   Select **Next**. The **Overview** page appears.

6. Review and edit the plan configurations. To make changes, select the **Edit** button next to the name of the each configuration field to jump to the corresponding setting page and edit the configuration.
7. Once you are satisfied with the plan settings, choose one finishing option at the lower-right section of the screen. Select **Finish** to save the configuration of the plan without running it or **Finish and Run Now** to save the configuration and then run the saved plan immediately.

Scan Schedule

Configure the following settings to build a new Compliance Scanner schedule in the **Add Schedule** pop-up window:

- **Options** – Select a scan type from the drop-down list.
  - **Full Scan** – Run a full scan of all of the content in the specified scope. Unlike incremental scan, all full scans are independent of one another and do not have any dependencies on the other's scan results. However, because each of the full scans is comprehensive, full scan jobs take the longest to complete of the two available options.

- **Incremental Scan** – Run a fractional scan. It scans only the updated content since the last successful full scan or incremental scan. This kind of scan requires less storage than a full scan and it reduces the execution time of the scan job. However, it is important to note that for each incremental scan, the latest full scan job in the full scan cycle must be available. If the incremental scan is based on a former incremental scan job, the former incremental scan must also be available.

  If selecting Incremental Scan, the Reference Time option is available for configuration.

  - **Reference Time** – Choose whether to scan content generated or modified at a specified interval. If you choose to use a reference time, specify the time to scan content generated or modified. Enter an integer into the textbox and select **Minute(s)**, **Hour(s)**, **Day(s)**, or **Month(s)** from the drop-down list.

  ***Note**: It is recommended that you specify a reference time when the recurrence schedule configured in **Range of Recurrence** is **End after 1 occurrence**.

- **Schedule Settings** – Set up the frequency for the scheduled Compliance Scanner job. Select one time unit from **Minute(s)**, **Hour(s)**, **Day(s)**, **Week(s)**, and **Month(s)**, and then enter an integer into the text box. The scheduled Compliance Scanner job will be run according to the interval configured here.
- **Range of Recurrence** – Select the start time and end time for the schedule.
  - **Start time** – Set up the time to start the Compliance Scanner plan and modify the time zone as required.

    ***Note**: The start time cannot be earlier than the current time.

  - **No end date** – Select this option to repeat running the plan until being stopped manually.
  - **End after specified occurrence(s)** – Select this option to stop the plan automatically after the specified occurrences that you configure in the text box.
  - **End by** – Set up the time to end the recurrence of scheduled Compliance Scanner plans.

Performing a Compliance Scanner Plan in Form Mode

Form Mode is recommended for users who are familiar with building Compliance Scanner plans. To build a Compliance Scanner plan in Form Mode, select the scan scope, and then select **Plan Builder** > **Form Mode**. Refer to Performing a Compliance Scanner Plan in Wizard Mode for detailed information regarding each option.

***Note**: If this is your first time building a plan, or if you think you would benefit from descriptions of each plan component, it is recommended that you use the Wizard Mode.

Compliance Reports

For details about Compliance Guardian reports and procedures for how to use them, refer to the Compliance Guardian User Guide.

Getting Started

Refer to the sections below for important information on getting started with Compliance Report.

Launching Compliance Report

To launch Compliance Report, complete the following steps:

1. Log in to Compliance Guardian. If you are already in the software, select the home page button ( ) on the top left corner go to the home page. From the home page, all of the products are displayed.
2. Select the Compliance Report to launch its interface.
3. Alternatively, you can select **Report** on the top-left corner, and select the corresponding Report tab on the appeared navigation bar to launch Compliance Scanner.

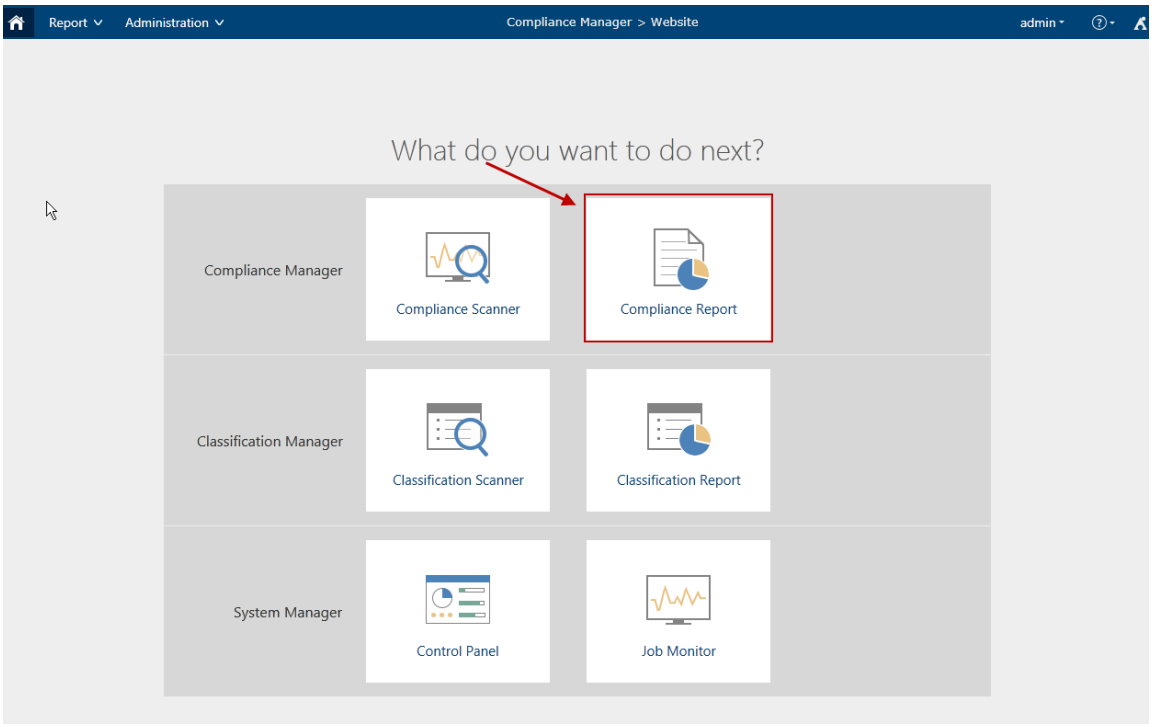

Figure 19: Compliance Guardian module launch window.

User Interface Overview

The Compliance Report Dashboard interface appears after you select Compliance Report in the home page.

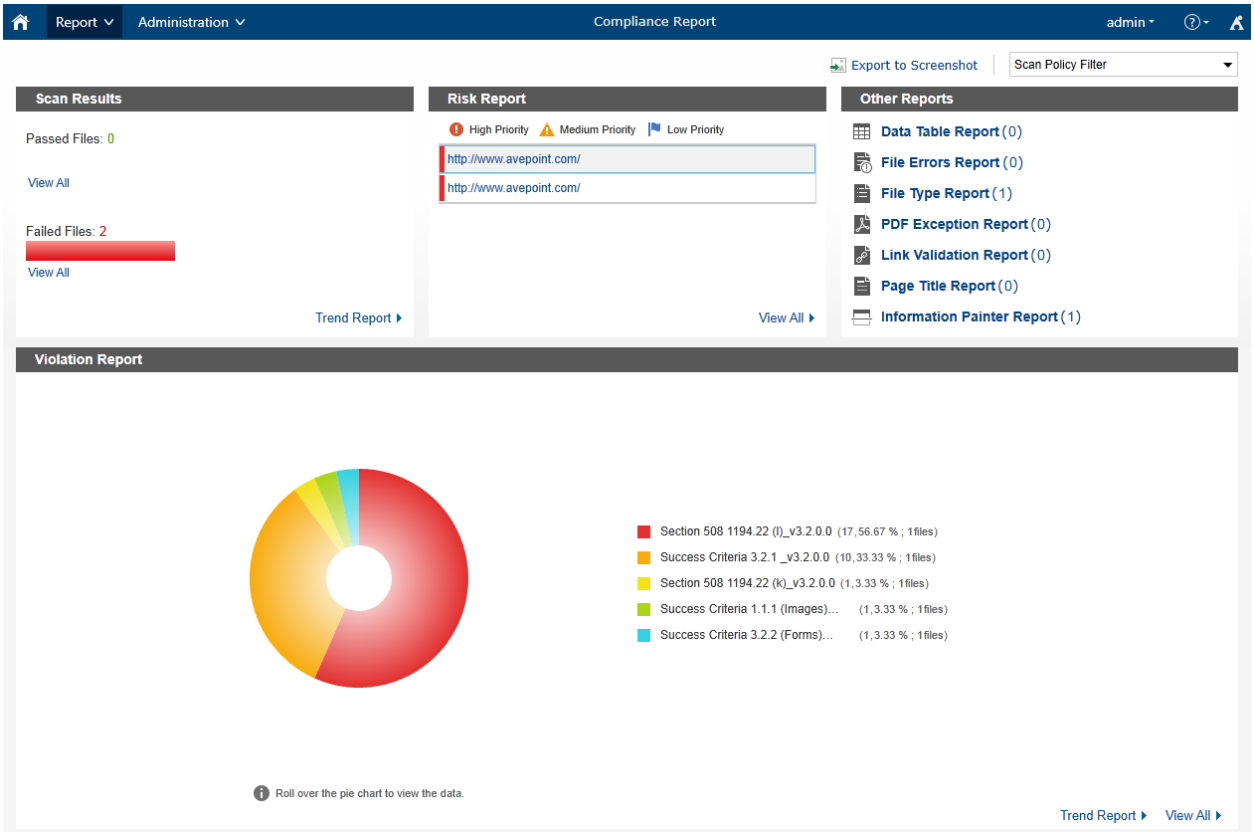

Figure 20: Compliance Report Dashboard interface.

This interface shows the scan results of the selected plan. This content is dynamic; it will often change depending on what kind of report is selected.

You can select **Report** on the left corner of the page, and then select the kind of report that you want to view on the appeared navigation bar.

Classification Manager

Classification Manager enables you to define a scan scope, and then it performs a job to scan out the related contents according to the scan policy, at last it will perform the specified actions to the contents scanned out.

***Note**: Compliance Guardian supports scanning Microsoft Office files that are in a 2003 or earlier format using iFilter in this version. If you are using an earlier version of Compliance Guardian or if you updated to Compliance Guardian 3 SP 3 from an earlier version, you must download a compatibility pack to scan the Microsoft Office files (can keep the file's accessibility attributes). If you prefer to scan these files through installing the compatibility pack but not through iFilter, you can install the pack and then add the following node under the **OfficeFileMapping** node in the configuration file **ContentComplianceConfig.xml** (you can find the file under the path …\Compliance Guardian\Agent\Bin):

```
<NeedConvert>

       <Extension>.xls</Extension>

 </NeedConvert>
```

```
- <OfficeFileMapping>
    + <Word>
    - <Excel>
        - <Supported>
            <Extension>.xlsx</Extension>
            <Extension>.xlsm</Extension>
            <Extension>.xltm</Extension>
            <Extension>.xlam</Extension>
            <Extension>.xltx</Extension>
          </Supported>
        - <NeedConvert>
            <Extension>.xls</Extension>
            <Extension>.xlsb</Extension>
            <Extension>.xlt</Extension>
            <Extension>.xla</Extension>
          </NeedConvert>
      </Excel>
    + <PowerPoint>
  </OfficeFileMapping>
```

Figure 21: NeedConvert node.

The value in the **Extension** attribute is the extension of the file that you want to scan through the compatibility pack.

Classification Manager includes the Real-Time Classification Scanner and Scheduled Classification Scanner. Refer to Real-Time Classification Scanner and Scheduled Classification Scanner for more information.

Real-Time Classification Scanner

The Real-Time Classification Scanner is used to scan contents, classify them, and then perform actions to the scanned contents in real time. The Real-Time Classification Scanner rule must first be applied on the desired scope before using Real-Time Classification Scanner to scan contents in the specified scope. For more information, refer to Creating Real-Time Classification Scanner Rules. After you apply the Real-Time Classification Scanner rule, the updated content in the defined scope will be scanned and dealt with according to the specified rule in real time.

Pre-Configurations

Configuring Scan Policies

A scan policy defines the compliance rules to be used when scanning the contents in the specified scope. To configure the scan policies, select **Scan Policy** on the ribbon of the Real-Time Classification Scanner page to go to the **Scan Policy** interface.

Managing Scan Policies

The **Scan Policy** interface displays all of the scan policies that you have previously created. In the **Scan Policy** interface, you can change the number of scan policies displayed per page and the order in which they are displayed.

To change the number of scan policies displayed per page, select the desired number from the **Show rows** drop-down menu in the lower-right-hand corner. To sort the action policies, select a column heading such as **Scan Policy Name**, **Description**, or **Last Modified Time**.

Perform the following actions in the **Scan Policy** interface:

- **Create** – Select **Create** on the ribbon to create a new scan policy. For information about creating a new action policy, refer to Creating and Editing Scan Policies.
- **View Details** – Select **View Details** on the ribbon and you will see the previously configured settings for the selected scan policy. Here you can also select **Edit** on the ribbon to make changes to the scan policy's settings. You will be brought to the **Edit** Scan Policy interface where you can change this scan policy.
- **Edit** – Select **Edit** on the ribbon to change the configurations for the selected scan policy. For information about editing configurations for a scan policy, refer to Creating and Editing Scan Policies.
- **Delete** – Select **Delete** on the ribbon. A confirmation window will pop up and ask if you are sure you want to proceed with the deletion. Select **OK** to delete the selected scan policies, or select **Cancel** to return to the **Scan Policy** interface without deleting the selected scan policies.

- **Export** – Export the check information for the test suites included in the selected scan policy.

Creating and Editing Scan Policies

To create a new scan policy, select **Create** in the Manage group of the Scan Policy page. To modify a previously configured scan policy, select the scan policy, and then select **Edit** on the ribbon. In the **Create Scan Policy** or **Edit Scan Policy** interface, configure the following settings:

- **Name and Description** – Enter a name for this scan policy. You can also enter an optional description to distinguish this scan policy from the others.
- **Select the Test Suites** – Specify the test suites that you want to include in this scan policy. There are two tabs in this field:
    - **Tagging** – The test suites used for content classification with a variety of related actions such as embedding metadata, quarantining documents, and reacting content are displayed under this tab.
    - **Redaction** – The test suites used for redacting the specified content in a file are displayed under this tab.

  You can refer to the description of each test suite for the introduction of its usage. To add more desired test suites, select **Test Suite Manager** in the Settings group on the ribbon. For more information on configuring the test suites, refer to Test Suite Manager.

  After selecting some test suites, if you want to clear the selection status, select the **Clear Selection** link and then specify your desired test suites again.

  To change the number of test suites displayed per page, select the desired number from the **Show rows** drop-down menu in the lower-right-hand corner. To sort the test suites, select a column heading such as **Test Suite** or **Description**.

  You can also perform the following actions when selecting the test suites:

    - **Search** – Filter the test suites to be displayed by the keyword you designate. The keyword must be contained in a column value. At the top of the viewing pane, enter the keyword for the action policy you want to display. You can select **Search all pages** or **Search current page** to define the search scope. **Search all pages** means that the test suites in all of the pages whose names or descriptions contain the keywords will be displayed; while **Search current page** means that only the test suites in the current page whose names or descriptions contain the keywords will be displayed.

      ***Note:** The search function is not case sensitive.

    - **Manage columns** ( ) – Manage which columns are displayed in the list so that only information you want to see is shown. Select the manage columns button (), and then check the checkbox next to the column name to have that column shown in the list.

- **Hide the column** (⛔) – Hover over a column name, and then select the hide column button (⛔) of the column you want to hide, and the column will be hidden.

After you are satisfied with the configuration of the scan policy, select **OK** to save this scan policy. If you do not want to save the current configuration, select **Cancel** to cancel the configuration.

Configuring Filter Policies

For more information, refer to Filter Policy.

Configuring Action Policies

Action policies allow you to define the actions to be performed on the scanned contents in the specified scope. To configure the action policies, select **Action Policy** on the ribbon of the Real-Time Classification Scanner page to go to the Action Policy interface.

Managing Action Policies

The **Action Policy** interface displays all of the action policies that you have previously created. In this interface, you can change the number of action policies displayed per page and the order in which they are displayed.

To change the number of action policies displayed per page, select the desired number from the **Show rows** drop-down menu in the lower-right-hand corner. To sort the action policies, select a column heading such as **Action Policy Name**, **Description**, or **Last Modified Time**.

Perform the following actions in the **Action Policy** interface:

- **Create** – Select **Create** on the ribbon to create a new action policy. For information about creating a new action policy, refer to Creating and Editing Action Policies.
- **View** – Select **View** on the ribbon and you will see the previously configured settings for the selected action policy. Here you can also select **Edit** on the ribbon to make changes to the action policy's settings. You will be brought to the **Edit Action Policy** interface where you can change this action policy.
- **Edit** – Select **Edit** on the ribbon to change the configurations for the selected action policy. For information about editing configurations for an action policy, refer to Creating and Editing Action Policies.
- **Delete** – Select **Delete** on the ribbon. A confirmation window will appear and ask if you are sure you want to proceed with the deletion. Select **OK** to delete the selected action policies, or select **Cancel** to return to the **Action Policy** interface without deleting the selected action policies.

Creating and Editing Action Policies

To create a new action policy, select **Create** on the ribbon. To modify a previously-configured action policy, select the action policy, and then select **Edit** on the ribbon.

In the Create Action Policy interface or Edit Action Policy interface, enter a Name for the action policy, and enter an optional Description for future reference. Then, configure the **Set up the action rules** section:

- **Conditions** – Configure the action policy filter rules. Select **Configure**. The **Configure** interface appears.

  Refer to the following steps to configure the action policy filter rules:

  - Select a category, select **Add an Action Level Group** to add a new rule of the specified category level. Configure the following fields for the rule:
    - **Rule** – Select the new rule you want to create from the drop-down list.
    - **Condition** – Select the condition for the rule.
    - **Value** – Enter a value you want the rule to use in the text box.

    Select the delete (✗) button to delete the rule that is no longer needed.

    The filter rule contains three category levels:

    - **Document** – Based on the SharePoint Document property value you specified here to define the scope in which the files that are not compliant will be affected by the specified actions.

      ***Note**: Under this category, the filter rules **Modified Time** and **Created Time** will not be applied to define the scope for Real-Time Classification Scanner.

    - **Item** – Based on the SharePoint Item property value you specified here to define the scope in which the items that are not compliant will be affected by the specified actions.

      ***Note**: Under the **Document** category and the **Item** category, the filter rules **Modified Time** and **Created Time** will not be applied to define the scope for **Real-Time Classification Scanner**.

    - **Classification Result** – Based on the tag value you specified here to define the scope in which the files that are not compliant will be moved.
    - **Redaction Result** – Based on the result of whether the files have been redacted to define the scope where non-compliant files are affected by the specified actions.

    To add more filters, repeat the previous step.

***Note**: Depending on the filters you enter, you can change the order of the rules by selecting the down arrow ( ) before the Rule value, and then select the order of the rule from the appeared drop-down list to determine the priority of the rule.

You can also change the logical relationships between the rules. There are currently two logical relationships: **And** and **Or**. By default, the logic is set to **And**. To change the logical relationship, select the logical relationship link. The **And** logical relationship means that the content which meets all of the rules will be filtered and included in the result. The **Or** logic means that the content which meets any one of the rules will be filtered and included in the result.

Select **OK** in the interface to save the changes, or select **Cancel** to return to the Create Action Policy interface or Edit Action Policy interface without saving any changes.

After you finished configuring the **Conditions** settings, select the right arrow ( ) after **Conditions** in the Create or Edit Action Policy interface to review the configured settings.

- **Actions** – Select an action to handle the non-compliant files which are found by performing the classification jobs. Then select **Add an action**.

  Repeat the above step to add multiple actions. The actions then will be added. If the **Configure** button appears after the added action, you must select it to configure the settings for the action. Select the delete ( ) button after an action to deselect to add this action. You can change the order of the action configuration by selecting the textbox before the added action to determine the priority of the action. For details of each action, refer to

Classification Actions.

Select the right arrow ( ) after **Actions** to review the configured settings.

- **Alert** – Specify whether to send out an alert e-mail when a file is affected by the specified actions. This is optional. Select **Configure**. The **Configure** interface appears.
    - **Alerts** – Specify whether to send an e-mail when the action fails to execute or successfully executes to the scanned files that are not compliant, and then specify who will receive the e-mail. You must select a default e-mail template before select the recipients. Select the **New Notification Template** link to create a new template.
        - **Creator e-mail template** – Select this checkbox to send an alert e-mail to the creator of the specified file that will be taken action. If this option is selected, you must select an e-mail template from the corresponding drop-down list. If you do not select an e-mail template, Compliance Guardian will use the default e-mail template.
        - **Modifier e-mail template** – Select this checkbox to send an alert e-mail to the last modifier of the specified file that will be taken action. If this option is selected, you must select an e-mail template from the corresponding drop-down list. If you do not select an e-mail template, Compliance Guardian will use the default e-mail template.
        - **User in the selected notification profile** – Select this checkbox to send an alert e-mail to the recipients configured in the selected alert notification profile. If this option is selected, you must select an alert notification profile from the appeared drop-down list. You can also select the **New Notification Profile** link to create a new notification profile. For more information, refer to Configuring Receive E-Mail Settings.

    Select **OK** in the interface to save the changes, or select **Cancel** to return to the Create Action Policy interface or Edit Action Policy interface without saving any changes.

    After you finished configuring the **Alert** settings, select the right arrow ( ) after **Alert** in the Create or Edit Action Policy interface to review the configured settings.

Select **Add a Condition Group** to add another condition group. Select the delete button ( ) after a condition group to delete the condition group. You can change the order of the condition group configuration by selecting the textbox on the top of each condition group to determine the priority of the condition group. Select the right arrow ( ) or down arrow ( ) to expand or retract the settings of a condition group.

Classification Actions

Refer to the following section for details about each classification action.

Change Permission

The permissions of the files or items that are not compliant will be changed based on your settings. When selecting **Configure** after the **Change Permission** action in the Create Action Policy or Edit Action Policy interface, configure the following settings in the appeared **Configure** interface:

- **Change Permission** – Configure the following settings.
  - **SharePoint Group Name** – Enter a group name. If the group does not exist, it will be created.
  - **Group Permissions** – Specify permissions for the group. Users in the group will have the specified permissions to the files or items that are not compliant.

Delete Files/Items

The scanned files or items that are not compliant will be deleted to the Site Collection Recycle Bin.

Encrypt

The scanned files or items that are not compliant will be encrypted. After you select **Configure** after the **Encrypt** action in the Create Action Policy or Edit Action Policy interface, configure the following settings in the appeared **Configure** interface:

- **Manage Encrypted Files or Items** – Configure the following settings:
  - Select one or more groups from the **Select the groups that have permission to manage the encrypted data in Compliance Guardian** drop-down list. The users in the selected groups can view and manage the scanned files or items that are not compliant in **Compliance Guardian** > **Classification Report** > **Incident Manager** > **Encryption**.
  - Select **New Group** to create a new group in Control Panel. For more information, refer to

- Account Manager.

- **Security Profile** – Select a security profile for encrypting the non-compliant files or items. Select **New Security Profile** to create a new security profile. For more information, refer to Security Profile.

Encrypt and Quarantine

The scanned files or items that are not compliant will be encrypted and then quarantined. After you select **Configure** after the **Encrypt and Quarantine** action in the Create Action Policy or Edit Action Policy interface, configure the following settings in the **Configure** interface:

- **Manage Encrypted Files or Items** – Configure the following settings:
  - Select one or more groups from the **Specify a SharePoint group that has permission to manage the data affected by this action in SharePoint** drop-down list. The users in the selected groups can view and manage the scanned files or items that are not compliant in **Compliance Guardian** > **Classification Report** > **Incident Manager** > **Encryption**.
  - Select **New Group** to create a new group in Control Panel. For more information, refer to

- Account Manager.

- **Security Profile** – Select a security profile for encrypting the non-compliant files or items. Select **New Security Profile** to create a new security profile. For more information, refer to Security Profile.
- **Quarantine Method** – Select a Quarantine Method.
  - **In place quarantine** – The non-compliant files or items will be quarantined. The users in the groups selected in the **Manage Encrypted Files/Items** field can view and manage these files or items in **Compliance Guardian** > **Classification Report** > **Incident Manager** > **Encryption**.
  - **Out of place quarantine** – The non-compliant files or items will be quarantined to the specified location.
  - **Quarantine Location** – If the **Out of place quarantine** option is selected, you must select a location for storing the quarantined files or items. Select **New Export Location** to create a new export location. For more information, refer to Export Location.

Lock

The scanned Newsfeed that is not compliant will be locked. Users cannot reply to the locked newsfeed.

Move to the Allowed Location

The scanned files that are not compliant will be moved to the specified allowed location configured previously. You can select **Allowed Location** in the Create Action Policy interface or Edit Action Policy interface to go to the **Control Panel** > **Allowed Location** page. For more detailed information on how to configure the allowed location, refer to Configuring Allowed Location.

***Note**: Only the files in the document library can be moved.

After you select **Configure** after the **Move to the Allowed Location** action in the Create Action Policy or Edit Action Policy interface, configure the following settings in the appeared **Configure** interface:

- **Specified Location** – Select the location where the files will move.
  - **Global allowed location** – Select the radio button to move the files to the previously-configured allowed location.
  - **Specify the relative path of the library or folder** – Select the radio button, and then enter the relative path or full path of a library or folder to move the files to the library or a folder within the same site. You can also enter a full path of a library or folder to move the files to another site in the same farm.
- **Quarantine Option** – Select the **If the files fail to move, they will be quarantined** checkbox if you want to deal with the files that are failed to be moved. With this option enabled, the files that are failed to be moved will then be quarantined. The following conditions will lead to the failure of moving files:

- There is no content type that matches the source file's content type in the target library.
- The matched content type of the target library (where the allowed location is) does not contain all of the source file's columns.
- Other unknown system issues.

If the **If the files fail to move, they will be quarantined** checkbox is selected, configure the following settings:

- **Manage Quarantine Files or Items** – Configure the following settings:
  - **Specify a SharePoint group that has the permissions to view or manage the quarantined data in SharePoint** – Specify who can view and manage the quarantined data in Compliance Guardian Quarantine Manager in SharePoint. For more information on managing the quarantined files, refer to Using Compliance Guardian Quarantine Manager in SharePoint.
    - **SharePoint Group Name** – Enter a group name. If the group does not exist, it will be created.
    - **Group Permissions** – Specify permissions for the group. Users in the group will have the specified permissions to view and manage the data that are quarantined in Compliance Guardian Quarantine Manager in SharePoint.
  - **Select the groups that have the permission to manage the quarantined data in Compliance Guardian** – Specify who can view and manage the quarantined data in **Compliance Guardian** > **Classification Report** > **Incident Manager** > **Quarantine**. Select **New Group** to create a new group in Control Panel. For more information, refer to

        - Account Manager.
    - **Quarantine Method** – Select a Quarantine Method.
        - **In place quarantine** – The non-compliant files will be quarantined, but they are still in SharePoint.
        - **Out of place quarantine** – The non-compliant files will be quarantined to the specified location.
        - **Quarantine Location** – If the **Out of place quarantine** option is selected, you must select a location for storing the quarantined files. Select **New Export Location** to create a new export location. For more information, refer to Configuring Export Locations.

Permanently Delete

The scanned Newsfeed, the replies of the Newsfeed and notes in Note Board that are not compliant will be permanently deleted.

Quarantine Files/Items

The scanned files or items that are not compliant will be quarantined.

After you select **Configure** after the **Quarantine Files/Items** action in the Create Action Policy or Edit Action Policy interface, configure the following settings in the appeared **Configure** interface.

- **Manage Quarantined Files or Items** – Configure the following settings:
    - **Specify a SharePoint group that has the permissions to view or manage the quarantined data in SharePoint** – Specify who can view and manage the quarantined data in Compliance Guardian Quarantine Manager in SharePoint. For more information on managing the quarantined files, refer to Using Compliance Guardian Quarantine Manager in SharePoint.
        - **SharePoint Group Name** – Enter a group name. If the group does not exist, it will be created.
        - **Group Permissions** – Specify permissions for the group. Users in the group will have the specified permissions to view and manage the data that are quarantined in Compliance Guardian Quarantine Manager in SharePoint.
    - Select the groups that have the permission to manage the quarantined data in Compliance Guardian – Specify who can view and manage the quarantined data in Compliance Guardian > Classification Report > Incident Manager > Quarantine. Select New Group to create a new group in Control Panel. For more information, refer to

    - Account Manager.

- **Quarantine Method** – Select one of the following Quarantine Methods:
    - **In place quarantine** – The non-compliant files or items will be quarantined, but they are still in SharePoint.
    - **Out of place quarantine** – The non-compliant files or items will be quarantined to the specified location.
- **Quarantine Location** – If the **Out of place quarantine** option is selected, you must select a location for storing the quarantined files or items. Select **New Export Location** to create a new export location. For more information, refer to Configuring Export Locations.

Redact Files/Items

Redact the files or items that are not compliant according to the Redaction type test suite selected in the corresponding scan policy.

Quarantine Before Redact

The files or items that are not compliant will be backed up, and the backed up files or items will be quarantined to a specified location. The original files or items in SharePoint will be redacted.

After you select **Configure** after the **Quarantine Before Redact** action in the Create Action Policy or Edit Action Policy interface, configure the following settings in the **Configure** interface:

- **Manage Redacted Files or Items** – Select one or more groups from the **Select the groups that have the permission to manage the redacted data in Compliance Guardian** drop-down list. The users in the selected groups can view and manage the scanned files or items that are not compliant in **Compliance Guardian** > **Classification Report** > **Incident Manager > Redaction**. Select **New Group** to create a new group in Control Panel. For more information, refer to

- Account Manager.
- **Quarantined Location** – Select a location for storing the backed up, quarantined files or items. Select **New Export Location** to create a new export location. For more information, refer to Configuring Export Locations.

Alert Only

The files or items that meet the configured condition in the action policy can be recorded in an e-mail and sent to users.

Navigate to the Create Action Policy or Edit Action Policy interface and select **Alert Only** > **Configure.** The Configure interface appears**.**

- **Specify a default e-mail template** – You must select a default e-mail template before you can add recipients. Select the **New Notification Template** link to create a new template.
- **Creator e-mail template** – Select this checkbox to send an alert e-mail to the creator of the file or item. If this option is selected, you must select an e-mail template from the corresponding drop-down list. If you do not select an e-mail template, Compliance Guardian will use the default e-mail template.
- **Modifier e-mail template** – Select this checkbox to send an alert e-mail to the modifier of the file or item. If this option is selected, you must select an e-mail template from the corresponding drop-down list. If you do not select an e-mail template, Compliance Guardian will use the default e-mail template.
- **User in the selected notification profile** – Select this checkbox to send an alert e-mail to the recipients configured in the selected alert notification profile. If this option is selected, you must select an alert notification profile from the drop-down list.

Select **OK** to save the changes, or select **Cancel** to exit the Configure interface without any changes.

Configuring Action Policies for Social Network

Compliance Guardian allows you to take action on scanned contents in Yammer. To configure the action policies, navigate to **Real-Time Classification Scanner** > **Create** > **Social Network**. Under the **Social Network** tab, select **Action Policy** on the ribbon to go to the **Action Policy** interface.

Managing Action Policies

In the **Action Policy** interface, you can change the number of action policies displayed per page and the order in which they are displayed.

You can perform the following actions:

- **Create** – Select **Create** on the ribbon to create a new action policy. For information about creating a new action policy, refer to Creating and Editing Action Policies.

- **View** – Select **View** on the ribbon and you will see the settings for the selected action policy. Here you can also select **Edit** on the ribbon to make changes to the action policy's settings.
- **Edit** – Select **Edit** on the ribbon to change the configurations for the selected action policy. For information about editing configurations for an action policy, refer to Creating and Editing Action Policies.
- **Delete** – Select **Delete** on the ribbon. A confirmation window will appear and ask if you are sure you want to proceed with the deletion. Select **OK** to delete the selected action policies, or select **Cancel** to return to the **Action Policy** interface without deleting the selected action policies.

Creating and Editing Action Policies

To create a new action policy, select **Create** on the ribbon. To modify a previously-configured action policy, select the action policy, and then select **Edit** on the ribbon.

In the Create Action Policy interface or Edit Action Policy interface, configure the following settings:

- **Name** – Enter a name for the action policy.
- **Description** – Enter an optional Description for future reference.
- **Type –** Select the type of the action policy.
    - **For Web Part** – Select this type, the action policy will be used for the rule that uses the AvePoint Yammer Connector Web part to achieve the post content.
    - **For Receiver** – Select this type, the action policy will be used for the rule that uses receiver to achieve the post content.

  For detailed information, refer to Using Real-Time Classification Scanner Rules in Social Network Mode.
- **Social Connection –** Select a social connection.

Configure the **Set up the action rules** section:

- **Conditions** – Configure the action policy filter rules. Select **Configure**. The **Configure** interface appears.

  Refer to the following steps to configure the action policy filter rules:

    - Select a category, select **Add an Action Level Group** to add a new rule of the specified category level. Configure the following fields for the rule:
        - **Rule** – Select the new rule you want to create from the drop-down list.
        - **Condition** – Select the condition for the rule.
        - **Value** – Enter a value you want the rule to use in the text box.

      Select the delete (✕) button to delete the rule that is no longer needed.

The filter rule contains three category levels:

- **Message Filter** – Based on the message information you specified here to define the scope in which content that is not compliant will be affected by the specified actions.
- **Classification Result** – Based on the tag value you specified here to define the scope in which the content will be affected by the specified actions.
- **Redaction Result** – Based on the result of whether the content has been redacted to define the scope where the content is affected by the specified actions.

To add more filters, repeat the previous step.

***Note**: Depending on the filters you enter, you can change the order of the rules by selecting the down arrow ( ) before the Rule value, and then select the order of the rule from the appeared drop-down list to determine the priority of the rule.

You can also change the logical relationships between the rules. There are currently two logical relationships: **And** and **Or**. By default, the logic is set to **And**. To change the logical relationship, select the logical relationship link. The **And** logical relationship means that the content which meets all of the rules will be filtered and included in the result. The **Or** logic means that the content which meets any one of the rules will be filtered and included in the result.

Select **OK** in the interface to save the changes, or select **Cancel** to return to the Create Action Policy interface or Edit Action Policy interface without saving any changes.

After you finished configuring the **Conditions** settings, select the right arrow ( ) after **Conditions** in the Create or Edit Action Policy interface to review the configured settings.

- **Actions** – Select an action to handle the content which is found by performing the classification jobs. Then select **Add an Action**.

  Repeat the above step to add multiple actions. The actions then will be added. If the **Configure** button appears after the added action, you must select it to configure the settings for the action. Select the delete ( ) button after an action to deselect to add this action. You can change the order of the action configuration by selecting the textbox before the added action to determine the priority of the action. For details of each action, refer to

Classification Actions.

Select the right arrow ( ) after **Actions** to review the configured settings.

- **Alert** – Select **Configure**. The **Configure** interface appears.

  Select whether to send out an alert e-mail if the action failed to execute or successfully executed. Then, select an e-mail template.

  Select **OK** in the interface to save the changes, or select **Cancel** to return to the Create Action Policy interface or Edit Action Policy interface without saving any changes.

  After you finished configuring the **Alert** settings, select the right arrow ( ) after **Alert** in the Create or Edit Action Policy interface to review the configured settings.

Select **Add a Condition Group** to add another condition group. Select the delete button ( ) after a condition group to delete the condition group. You can change the order of the condition group configuration by selecting the textbox on the top of each condition group to determine the priority of the condition group. Select the right arrow ( ) or down arrow ( ) to expand or retract the settings of a condition group.

Classification Actions

If you select **For Web Part** as the action type, there are three actions: **Alert**, **Block** and **Redact**; If you select **For Receiver** as the action type, there are two actions: **Alert** and **Delete**. Refer to the following section for details about each classification action.

Alert Only

The posts that meet the configured condition in the action policy can be recorded in an e-mail and sent to the specified users.

After you select **Configure** after the **Alert Only** action in the Create Action Policy or Edit Action Policy interface, configure the Alert settings in the appeared **Configure** interface:

- **Specify a default e-mail template** – You must select a default e-mail template before select the recipients. Select the New Notification Template link to create a new template.
- **Creator e-mail template** – Select this checkbox to send an alert e-mail to the creator of the post content. If this option is selected, you must select an e-mail template from the corresponding drop-down list. If you do not select an e-mail template, Compliance Guardian will use the default e-mail template.
- **User in the selected notification profile** – Select this checkbox to send an alert e-mail to the recipients configured in the selected alert notification profile. If this option is selected, you must select an alert notification profile from the appeared drop-down list.

Select **OK** to save the changes, or select **Cancel** to exit the Configure interface without any changes.

Block
The posts that meet the condition configured in the action policy will be blocked.

Redact
The posts that meet the condition configured in the action policy will be redacted according to the Redaction type test suite selected in the corresponding scan policy.

Delete
The posts that meet the condition configured in the action policy will be deleted.

Getting Started

Refer to the sections below for important information on getting started with Real-Time Classification Scanner.

Launching Real-Time Classification Scanner

To launch Real-Time Classification Scanner, complete the following steps:

1. Log into Compliance Guardian. If you are already in the software, select the home page button ( ) to go to the home page. From the home page, all of the products are displayed.
2. Select **Classification Scanner**. The Classification Scanner interface appears.
3. Select the **Real-Time Classification Scanner** tab.

4. Alternatively, you can select **Administration** on the top-left corner, select the **Classification Scanner** tab on the appeared navigation bar, and then select the Real-Time Classification Scanner tab in the appeared interface.

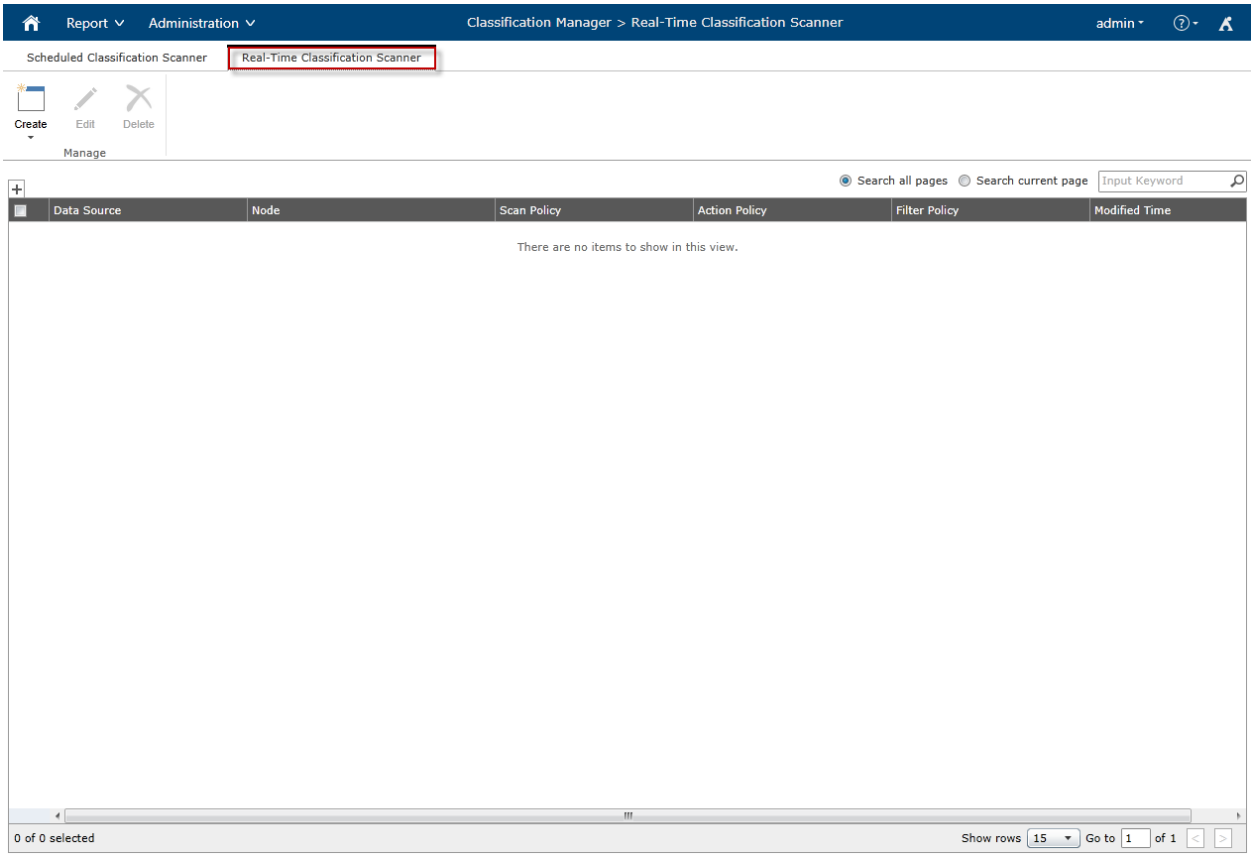

Figure 22: Launching Real-Time Classification Scanner.

Home Page Overview

The Real-Time Classification Scanner home page displays a list of all of your previously configured nodes with Real-Time Classification Scanner rules applied. You can also select **Create** to select the Real-Time Classification Scanner Mode to **SharePoint** or **Social Network**, and then create rules.

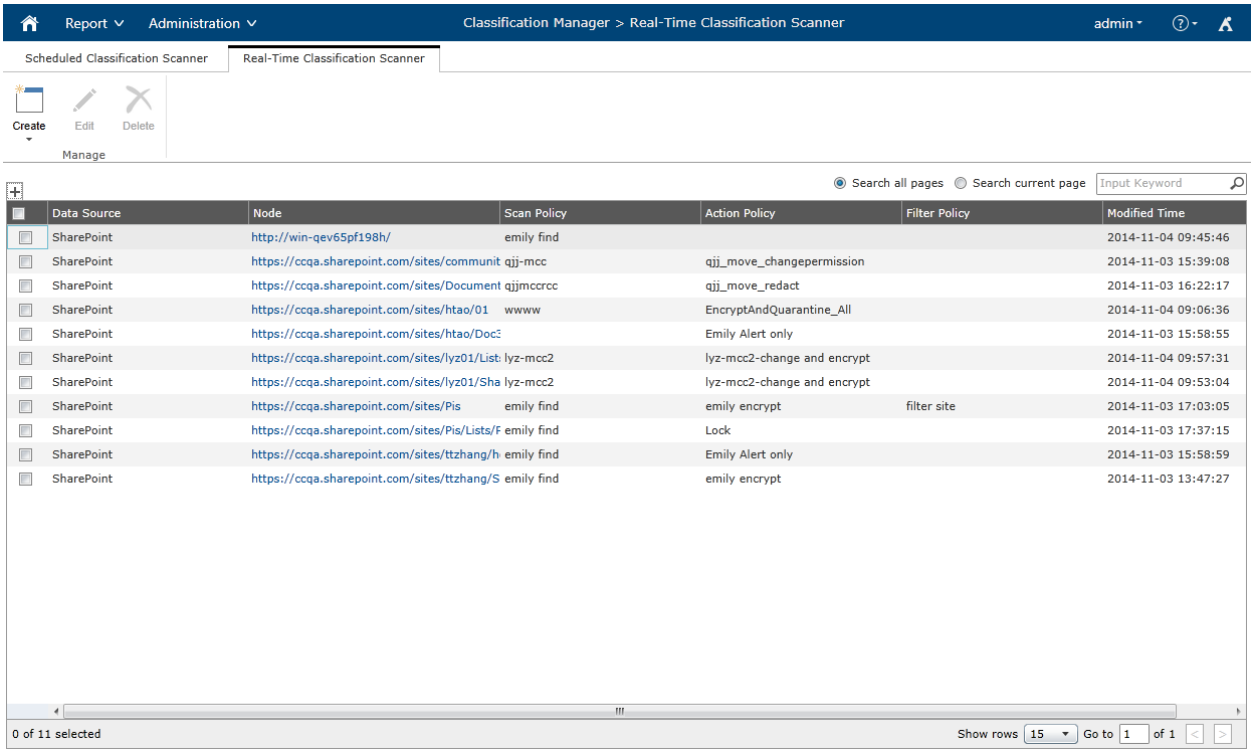

Figure 23: Real-Time Classification Scanner home page.

Configuring Actions on the Ribbon

The ribbon provides the following configuration options:

- **Edit** – Select **Edit** on the ribbon to make changes to the rule of the selected node. You will be brought to the Edit page where you can change the rule settings for the node. Select **Apply** on the ribbon to save the changes and apply the rule. Select **Cancel** on the ribbon to return to the home page without saving any of your changes.
- **Delete** – Select **Delete** on the ribbon to delete the rules of the selected nodes.

Selecting Mode

Select **Create** on the ribbon. A drop-down list appears. Select the corresponding mode from the drop-down list: SharePoint or Yammer. Then you can enter the corresponding mode, and configure settings to scan objects in SharePoint or Yammer.

Managing Nodes

The Real-Time Classification Scanner home page displays the nodes that have applied Real-Time Classification Scanner rules, but the node that has an inherited rule is not displayed in this field. This field also displays the Scan Policy, Action Policy, and Filter Policy that are selected in the corresponding rule.

You may select **Edit** on the ribbon to make changes to the rule of the selected node. You will be brought to the **Edit** page where you can change the rule settings for the node. Select **Apply** on the ribbon to save the changes and apply the rule. Select **Cancel** on the ribbon to return to the home page without saving any of your changes.

Real-Time Classification Scanner for SharePoint

The SharePoint mode is used to scan contents in SharePoint, classify them, and then perform actions to the scanned contents in real time.

***Note**: The posts and replies in SharePoint 2013 Newsfeed are also supported being scanned. The notes in Note Board in SharePoint are also supported being scanned.

Launching Real-Time Classification Scanner SharePoint Mode

On the Real-Time Classification Scanner Home interface, select **Create** on the ribbon. A drop-down list appears. Select **SharePoint** from the drop-down list to enter the Real-Time Classification SharePoint Mode.

Using Real-Time Classification Scanner Rules in SharePoint Mode

Refer to the following section for using Real-Time Classification Scanner rules.

Creating Real-Time Classification Scanner Rules in SharePoint Mode

To create a Real-Time Classification Scanner rule, complete the following steps:

1. Select the scope of the content you want to scan:
    a. From the **Scope** panel on the left, select the farm that contains the relevant SharePoint content. You can enter a keyword into the Search box above the farm tree to.
    a. Select the relevant content from which you want to perform further operations by selecting the radio button to the left of the content.
2. Select **Create Rule** from the **Rule Management** group on the ribbon.
3. Configure the following rule settings:
    - **Report Database** – Select a **Report Database** for storing the Real-Time Classification Scanner result.

- **Report Group** – Select the report groups. Users in this group have permission to the corresponding reports.
- **Scan Policy** – Select a scan policy from the drop-down list or create a new scan policy to define the scan rules for scanning content. For more information on working with scan policies, refer to Managing Scan Policies.

  If selecting the **For Compliance Guardian Tag Assist Manager only** checkbox below the **Scan Policy** selection drop-down box, the **Action Policy** and **Filter Policy** will be grayed out in this screen. Instead, in SharePoint, through activating the **Compliance Guardian Tag Assist Manager** feature, you can manually scan the selected content based on the scan policy defined in Compliance Guardian, you can change the search results according to your requirements.

  ***Note:** Only used for scanning documents. For more detailed about using the **Compliance Guardian Tag Assist Manager** feature in SharePoint, refer to Using Compliance Guardian Tag Assist Manager in SharePoint.
- **Action Policy** – Select an action policy from the drop-down list or create a new action policy to define the actions to the content that will be scanned out. For more information on working with action policies, refer to Configuring Action Policies.
- **Alert** – Specify whether to send out an alert e-mail when an error occurs during the process of scanning a file or when a tag fails to be added to a file. If you choose to send out alert e-mails when an error occurs, configure the recipients by selecting the corresponding checkboxes. You must select a default e-mail template before select the recipients. Select the **New Notification Template** link to create a new template.
  - **Creator e-mail template** – Select this checkbox to send an alert e-mail to the creator of the specified file. If this option is selected, you must select an e-mail template from the corresponding drop-down list. If you do not select an e-mail template, Compliance Guardian will use the default e-mail template.
  - **Modifier e-mail template** – Select this checkbox to send an alert e-mail to the last modifier of the specified file. If this option is selected, you must select an e-mail template from the corresponding drop-down list. If you do not select an e-mail template, Compliance Guardian will use the default e-mail template.
  - **User in the selected notification file** – Select this checkbox to send an alert e-mail to the recipients configured in the selected alert notification profile. If this option is selected, you must select an alert notification profile from the appeared drop-down list. You can also select the **New Notification Profile** link to create a new notification profile. For more information, refer to User Notification Settings.

  ***Note:** Even though there may be more than one error when scanning a file, the alert e-mail will only be sent when the first error occurs.

After configuring the recipients, choose one e-mail template from the E-mail template drop-down list; you can also select the New E-mail template link to create a new e-mail template. For more information, refer to Configuring E-mail Templates.

- **Filter Policy** – Select a filter policy from the drop-down list or create a new policy to limit the scope of the job. For more information on working with filter policies, refer to Configuring Filter Policies.
- **Custom Upload Page** – Select a custom upload page. This feature will allow users to jump to the Compliance Guardian upload page when uploading files to SharePoint. For more information, refer to Enabling Custom Upload Page. The function supports SharePoint 2013 and SharePoint 2010 OnPremises. SharePoint Online is not supported.

  ***Note**: Make sure **SP2013CustomUploadPage.wsp** or **SP2010CustomUploadPage.wsp** is deployed before using this function. For more information on deploying the solution, refer to Solution Manager.

Applying Real-Time Classification Scanner Rules in SharePoint Mode

After creating a Real-Time Classification Scanner rule on the selected node, select **Apply** on the ribbon or on the right-lower section of the screen to apply the rule.

***Note**: By default, the newly created site will not inherit its parent's Real-Time Classification Scanner rule. You must first deploy the **SP2007InstallEventReceiver.wsp** or **SP2010InstallEventReceiver.wsp** solution on SharePoint. For more information on deploying the solution, refer to Solution Manager.

After the **SP2007InstallEventReceiver.wsp** or **SP2010InstallEventReceiver.wsp** solution is deployed, the **Compliance Guardian Newly Created Sites Real-Time Scan** feature will be enabled on the Web application automatically. The newly created site's corresponding **Compliance Guardian Real-Time Scan** feature will also be enabled, then the newly created site will apply its parent's Real-Time Classification rule (if the parent has applied a rule).

Inheriting and Stop Inheriting Parents' Rule in SharePoint Mode

After applied a Real-Time Classification Scanner rule on the selected node, the sub-nodes automatically inherit this rule.

On the SharePoint tree, if a node inherits its parent node's rule, only the inherit button ( ) is displayed before this node; if a node does not inherit its parent node's rule, but has its own rule, the stop inherit button ( ) icon is also displayed before this node.

Stop Inheriting Parents Rule

Stop Inheriting logically separates the rule in the lower level-node from the upper-level node. After one rule has been applied for a particular level (Level A), you can still configure rules directly to levels that are higher than Level A. However, if you want to configure rules at levels that are lower than Level A,

you must first break the rule inheritance. To break this inheritance, select **Stop Inheriting** in the **Manage** group on the ribbon.

Some helpful notes on the Stop Inheriting Parents rule:

- When breaking the rule's inheritance at a specified level, the inheritance is only broken at this level. The rule's inheritance of the lower levels is not broken.
- After the rule's inheritance is broken, you can apply new rules and edit the corresponding rule settings at the lower level.

Inheriting Parents' Rule

Use the inheriting feature after you have stopped a node's rule inheritance from its parent node. To manually apply a rule inheritance to a node, select the node that will inherit the parent node's rule, and select **Inheriting** in the **Manage** group on the ribbon. After selecting **Inheriting**, this button changes to **Stop Inheriting**.

Some following helpful notes on the Inheriting rule:

- By default, the Real-Time Classification Scanner rule configured for a higher level is inherited by the lower levels.
- You cannot create a new rule on a node if it inherits the rules of the higher level. Inheritance must first be broken.
- The inherited Real-Time Classification Scanner rule cannot be edited; it can only be viewed.
- Once you have broken the rule inheritance on a node, if you choose to inherit the rules of the higher level again, all of the rules that are added after breaking the inheritance on this node will be removed from the following nodes:
    - The node that inherits the higher level rules again.
    - The nodes that inherit the rules from the node above.

Enabling Custom Upload Page

To use this feature you must first deployed the **SP2013CustomUploadPage.wsp** or **SP2013CustomUploadPage.wsp** solution and enabled the custom upload page in an applied Real-Time Classification Scanner rule. When you upload a file in SharePoint, Compliance Guardian's own upload page appears. Compliance Guardian will execute the Real-Time Classification Scanner rule immediately. If the file has taken action according to the rule, the page with the related action information will appear. You can customize this page. For more information on customizing the SharePoint page, refer to Customizing SharePoint Page and Message. If the file is uploaded successfully, Compliance Guardian's Edit Properties page appears, allowing you to edit the uploaded file properties.

***Note**: For the Redact action, the user can configure the **key="FilterRedactResult"** node in **RTSv2.exe.config** (apply to SharePoint 2007 or SharePoint 2010) or **RTSv4.exe.config** (apply to

SharePoint 2013) in … *AvePoint**Compliance Guardian**Agent**bin*. If the value of the node is **True**, the page with the file's redaction information will not appear after a file is uploaded and redacted; if the value of the node is **False**, the page with the file's redaction information will appear.

***Note**: For SharePoint 2013, the solution does not support uploading files by dragging files to SharePoint. For SharePoint 2010 and SharePoint 2013, the solution does not support uploading files in bulk.

The solution does not work on newly created sites or libraries. You must deploy the **SP2007InstallEventReceiver.wsp** or **SP2010InstallEventReceiver.wsp** solution if you want the newly created sites inheriting their parent sites to apply the custom upload page function.

Compliance Guardian allows users to use SharePoint native pages when uploading files to a library. Complete the following settings to edit the library settings

1. Navigate to the corresponding library, and then select **Library Settings**.
2. You can find the **Compliance Guardian page settings for SharePoint 2010** or **Compliance Guardian page settings for SharePoint 2013** settings.
3. Select the setting, and then select whether to use Compliance Guardian upload page or the edit properties page.
4. Select **OK** to save the settings. The SharePoint native pages will appear if the files are uploaded to the corresponding library.

   ***Note**: **SP2013CustomUploadPage.wsp** is used to deploy on a SharePoint 2013 farm, and **SP2010CustomUploadPage.wsp** is used to deploy on a SharePoint 2010 farm. In SharePoint 2013, if you want to edit the library settings in a site collection that is created using the 2010 experience version, you must also deploy **SP2010CustomUploadPage.wsp** on the SharePoint 2013 farm.

Customizing SharePoint Page and Message

Compliance Guardian allows users to customize pages and error messages which appear when a Real-Time Classification action is triggered. This does not affect SharePoint's own behaviors. Although the user customizes their own error message or page, when some errors occur due to the SharePoint's own behaviors, the SharePoint built-in error page will appears.

Basic Customization

The Basic Customization feature allows you to customize your own page. You can use Visual Studio to create the SharePoint solution, and then create a SharePoint page. Use the code of the created page to invoke the **HttpContext.Current.Items["ErrorText"]** property for accessing the error message string.

To configure the RTS process, complete the following steps:

1. Open **RTSv2.exe.config** (apply to SharePoint 2007 or SharePoint 2010) or **RTSv4.exe.config** (apply to SharePoint 2013) in … *AvePoint**Compliance Guardian**Agent**bin*.

2. Find the node: **<configuration><appSettings><add key="ErrorPagePath">**. Change the value to be the path of the customized page. Refer to Method to Get the Page Path.

Method to Get the Page Path

To get the customized page path, complete the following steps:

1. Open the IIS Manager.
2. Find the **_layouts** node in the left pane of IIS Manager.
3. Right-click the **_layouts** node. A drop-down list appears.
4. Select **Explore** and then find the customized page.
5. Open the page.
6. Copy the part after "layouts/" or "layouts/15/" of the page's URL, and then paste it in the **<configuration><appSettings><add key="ErrorPagePath">** node.

Advanced Customization

The Advanced Customization feature allows you to customize the pop-up message.

Write the DLL file, implement the interface of **Content.Compliance.Scanner.PAL.IMailFormatter,CCS.PAL, Version=1.0.0.0, Culture=neutral, PublicKeyToken=fffb45e56dd478e3**. You can receive **IEnumerable<TagResult> tagResults** (storing the tagging information), **ActionScope** (storing the action information), and the string template parameter through the interface. Read and obtain the data structure, and then convert to the desired character strings. After the character strings return, the RTS process will submit the strings to the SharePoint built-in error page, or submit the strings to the customized page.

Advanced Customization also allows you to format messages through different methods. For example, format the message to plain text or HTML text. Refer to the following steps:

1. After you finish the DLL file, the user must open the **Share.config** file at *\AvePoint\Compliance Guardian\Agent\bin* and find the following nodes:

```
<SharedConfig>

  <config name="IMailFormatter" type="default"/>

</SharedConfig>
```

2. Modify the type value to the users' own class.
3. Enter the assembly-qualified name.

Install the DLL file to GAC or put it to … *\AvePoint\Compliance Guardian\Agent\bin*.

***Note**: The DLL file will be loaded to **RTSv2.exe** or **RTSv4.exe**, so please be careful to avoid deleting, checking, adding, or modifying in the DLL file (these actions are not recommended).

Real-Time Classification Scanner for Social Network

The Social Network mode is used to scan content in your social network in real time. Currently, Compliance Guardian only supports scanning content in Yammer.

Launching Real-Time Classification Scanner Social Network Mode

On the Real-Time Classification Scanner Home interface, select **Create** on the ribbon, a drop-down list appears. Select **Social Network** from the drop-down list.

Configuring Connections to Yammer

You must configure the connections before scanning content in Yammer. Select **Configure Connection** on the ribbon. The **Configure Connection** interface appears. All of the connections are displayed in this interface.

You can perform the following actions:

- **Create** – Create a new connection. For detailed information on creating a plan, refer to Creating or Editing Connections.
- **View Details** – View detailed settings of the selected connection.
- **Edit** – Edit the settings of the selected connection. For detailed information on editing a plan, refer to Creating or Editing Connections.
- **Delete** – Delete the selected connections.

Creating or Editing Connections

Refer to the following steps to create or edit a connection:

1. Select **Create** in the **Manage** group on the **Configure Connection** interface. To modify a connection, select the connection, and then select **Edit** on the ribbon.
2. Configure the following settings.
    - **Name and Description** – Enter a name and an optional description for the connection.
    - **Yammer Client ID** – Enter the Client ID and Client Secret. Register an application in Yammer to get the Client ID and Client Secret.

      ***Note**: When you register the application in Yammer for the Client ID and Client Secret, you must enter the Compliance Guardian Manager URL as the **Redirect URI**. The format is: **https://hostname:port number**. For example: **https://JohnSP13:14100**.

      The **hostname** in the URL must be same as the value entered in the **Control Service Host** field of the **Communication Configuration** step when you install Compliance Guardian Agent. Refer to Installing Compliance Guardian Agent.

- **Connect to Yammer** – Select the **Connect to Yammer** link. The Yammer Log In interface appears. Enter the admin account username and password to log into Yammer to get permissions to scan all Yammer messages and execute specific actions.

  If a user connects to multiple networks on Yammer, for example the user is an admin in one network, but is also an external user of another network. In this case, all of the associated networks will be loaded. You must choose which network you want to register in Compliance Guardian Manager. After the connection is saved, the selected network cannot be changed. If you want to connect to another one, you must create a new connection.

- **Report Database** – Select a **Report Database** for storing the Real-Time Classification Scanner result.
- **Report Group** – Select a Compliance Guardian group from the drop-down list. Once a group is designated a **Report Group**, all of the users in the group will be able to view and download the reports in **Classification Report** > **Social Report**. Multiple groups can be used here; choose **Select All** to select all of the listed groups.
- **Storage Location** – Select an export location and a storage database. The posted content will be backed up and stored in the export location before taking the classification actions. The storage database is used to store the data records, and then combined with the content backed up in the export location to display the corresponding social report.
- **Agent Group** – Select the agent group that will perform the Scheduled Classification Scanner job.
- **Event Receiver** – Select if you want to enable event receiver. Then, select an agent. If you enable event receiver here, you can register event receiver to Yammer server to achieve the Real-Time Classification Scan.

3. Select **OK** to save the settings, or select **Cancel** to exit the interface without saving any changes.

Using Real-Time Classification Scanner Rules in Social Network Mode

Refer to the following section for using Real-Time Classification Scanner rules to scan content in Yammer.

Creating Real-Time Classification Scanner Rules

To create a Real-Time Classification Scanner rule, complete the following steps:

1. Select a connection in the Scope pane.
2. Select **Create Rule** from the **Rule Management** group on the ribbon.
3. Configure the following rule settings:
   - **Rule Name** – Enter a **Rule Name** and an optional **Description**.

- **Apply To –** Select to use Web part or receiver to achieve the Real-Time Classification Scan.
    - **Web part** – You must first add the AvePoint Yammer Connector Web Part to SharePoint, each time a user posts messages through this Web part, Compliance Guardian will synchronously capture and scan, and then execute a specific actions. For more information about the Yammer Connector Web part, refer to Using AvePoint Yammer Connector Web Part to Post Messages to Yammer.

      ***Note**: The **YammerConnector.wsp** solution must be deployed on SharePoint in order to use Real-Time Classification Scanner for Yammer.

    - **Receiver** – Register event receiver to Yammer server without dependency on SharePoint. When users post messages on Yammer, the receiver will synchronously get the event from the Yammer server then dispatch messages to Compliance Guardian Agents to execute scan and actions.
- **User Scope –** Define the user scope. The content posted by a specific user will be scanned.
    - **Add users** – Select the radio button to add users. Select the **Select Users** link, the **Add specified users** window appears.

      In the left pane of the **Add Users** window, enter a keyword in the search box, the display names and e-mail addresses of the related users who are associated with the network are displayed in the table.

      You can also select the **Advanced** button to filter the results by user or groups. Select **Add a Criterion**.

        - **Rule** – Select **Group** or **User** as the rule.
        - **Conditions** – Select **Equals** or **Contains**.
        - **Value** – Enter the value for the rule.
        - Select the Delete ( ) button to delete a rule.

      To add more filters, select **Add a Criterion** again.

      ***Note:** Depending on the filters you enter, you can change the logical relationships between the rules by selecting **And** and **Or**.

      After configuring the filter rules, select **Search** to search for the related users or groups. The results are displayed in the left pane of the **Add Users** window.

      Select the user checkboxes and then select the **Add** button, the users are added into the left table. Select the **Remove** to cancel adding the users.

      Select Save on the **Add specified users** window, posts of the users added in the left pane will be scanned.

- **Add users according to the configured conditions** – Select the **None** link, the **Add users** window appears. Configure the condition to filter by groups or users.

  Select **Preview** to review the users that meet the configured condition in the **Preview** window. Select **Save** to save the changes and close the **Add users** window. The posts of the users that meet the configured condition will be scanned.

- **Import file with specified users** – Select the radio button to import a file along with the added user. You can select **Download Template**, and save the template file. Edit the template file to add the users and then select **Import** to import the file.

- **Scan Policy** – Select a scan policy from the drop-down list or create a new scan policy to define the scan rules for scanning content.
- **Action Policy** – Select an action policy from the drop-down list or create a new action policy to define what actions will be taken to the scanned content.
- **Alert** – **Send** an alert e-mail when an error occurs during the scan. Select an e-mail profile and an e-mail template. The alert e-mail will be sent to the recipients configured in the selected alert notification profile.
- **Stop Using Next Rule** – Select whether or not to use the next rule to scan content.

4. Select **Save** to save the changes, or select **Cancel** to exit the interface without any changes.

Managing and Applying Real-Time Classification Scanner Rules

Once a rule is created, it is listed in the Real-Time Classification Social Network interface. You can manage the rules in the following ways:

- **Apply** – Apply the rules for scanning content. If a rule is not applied, it will not be displayed the next time you go to the Real-Time Classification Social Network interface.
- **Edit –** Edit a selected rule.
- **Delete –** Delete the selected rules.
- **Enable –** Enable a rule. You must select **Apply** after selecting **Enable** for a rule, or the rule will not be enabled.
- **Disable –** Disabled a rule. You must select **Apply** after selecting **Disable** for a rule, or the rule will not be disabled.
- **Order –** Select the order from the **Order** drop-down list to define which rule is the first to be applied for scanning content.
- **Rule Name –** Select the Rule Name**,** the rule's **Edit** interface appears. Then, you can edit the rule's settings.

Using AvePoint Yammer Connector Web Part to Post Messages to Yammer

AvePoint Yammer Connector Web part is added in SharePoint, which is used for scanning the content post to Yammer. You must configure a Real-Time Classification Scanner rule, and Compliance Guardian will scan the content according to the scan policy in the rule. The scanned report can be viewed in **Compliance Guardian > Classification Report > Social Report**. Ensure that **YammerConnector.wsp** is deployed before using this feature. For more information on deploying the solution, refer to Solution Manager.

***Note:** This feature is supported in both SharePoint 2010 and SharePoint 2013.

Enable the AvePoint Yammer Connector Feature

Navigate to the corresponding SharePoint site where you want to add the **AvePoint Yammer Connector Web part** > **Site Settings** > **Site features**, and activate the AvePoint Yammer Connector feature.

Adding the AvePoint Yammer Connector Web Part

To add the AvePoint Yammer Connector Web Part, complete the following steps:

1. Navigate a SharePoint page, select the **Page** tab.
2. Select **Edit** on the ribbon. And then select **Edit** from the drop-down list. The Insert tab appears.
3. Select the **Insert** tab. And then select **Web Part** on the ribbon.
4. Select **Custom** in the **Categories** field of the left pane. The AvePoint Yammer Connector Web part appears.
5. Select **Add** in the right pane. The AvePoint Yammer Connector Web part is added.

Posting Messages to Yammer through the AvePoint Yammer Connector Web Part

After adding the AvePoint Yammer Connector Web part to a SharePoint page, complete the following steps to log into Yammer:

1. Select **Log into Yammer**.
2. Select a connection. Select **Login**.
3. Enter the account used to log into Yammer. Then, select **Log In**.

When you post messages, refresh data or get messages using this login account, the messages will be scanned according to the Real-Time Classification Scanner rule configured in Compliance Guardian.

***Note**: You can only post message to one group at a time using the Web part.

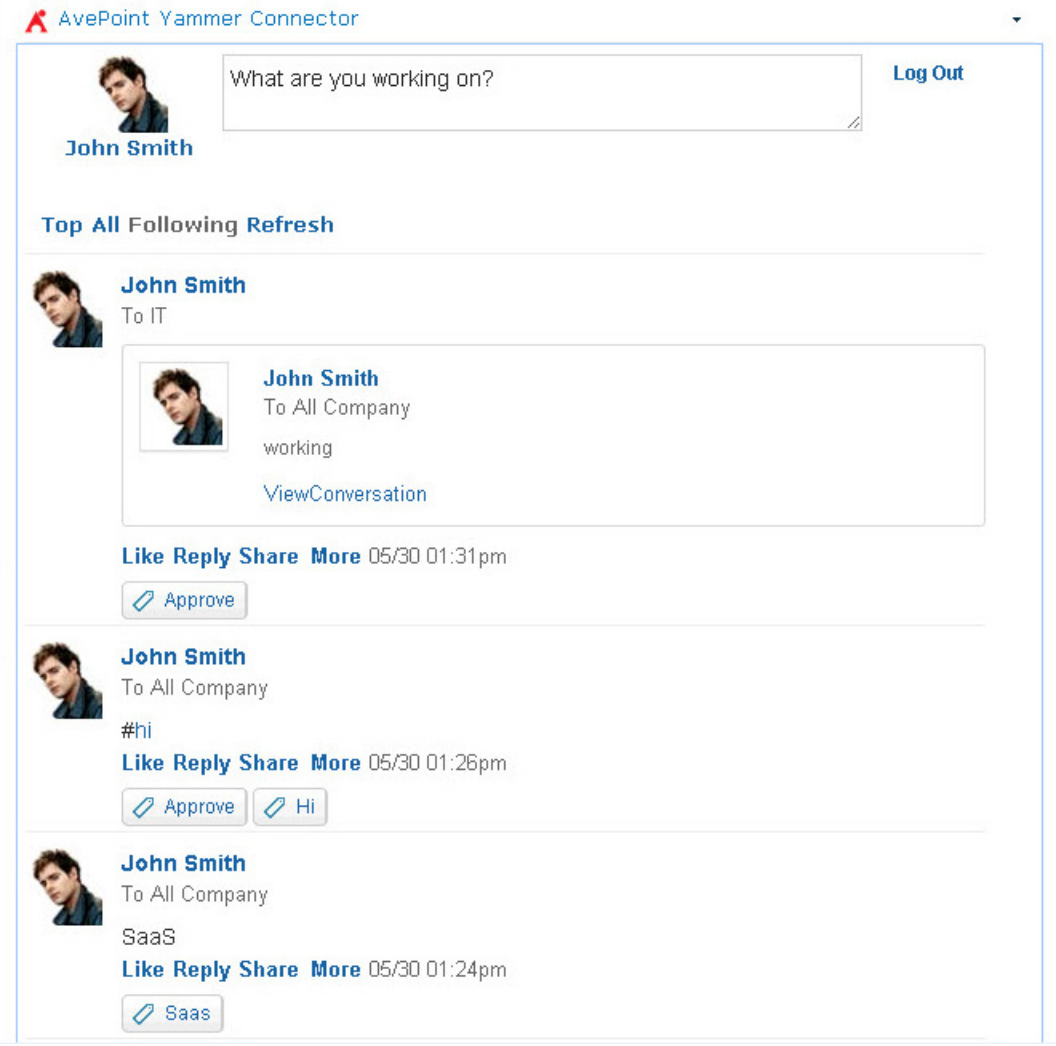

Figure 24： AvePoint Yammer Connector Web Part.

Scheduled Classification Scanner

Scheduled Classification Scanner enables you to define a scan scope, and then it performs a scheduled or immediate job to scan out the related content according to the scan policy, at last take the specified actions to the scanned content.

Pre-Configurations

Configuring Scan Policies

Scan policies define the compliance rules to be used when scanning the contents in the specified scope. To configure the scan policies, select **Scan Policy** on the ribbon of the Scheduled Classification Scanner page to go to the **Scan Policy** interface.

Managing Scan Policies

For more information about how to manage scan policies, refer to Managing Scan Policies in the Real-Time Classification Scanner section of this guide.

Creating and Editing Scan Policies

For more information about how to create and edit scan policies, refer to Managing Scan Policies in the Real-Time Classification Scanner section of this guide.

Configuring Filter Policies

For more information, refer to Filter Policy.

Configuring Action Policies for SharePoint

Action policies for SharePoint allow you to define the actions to the scanned contents in the specified SharePoint scope. To configure the action policies, navigate to **Scheduled Classification Scanner** > **Create** > **SharePoint**, under the **SharePoint** tab, and select **Action Policy** on the ribbon to go to the **Action Policy** interface.

Managing Action Policies

For more information about how to manage action policies, refer to Managing Action Policies in the Real-Time Classification Scanner section of this guide.

Creating and Editing Action Policies

For more information about how to create and edit action policies, refer to Creating and Editing Action Policies in the Real-Time Classification Scanner section of this guide.

Configuring Action Policies for File System

Action policies for File System allow you to define the actions to the scanned contents in the specified file system. To configure the action policies, navigate to **Scheduled Classification Scanner** > **Create** > **File System**. Under the **File System** tab, select **Action Policy** on the ribbon to go to the **Action Policy** interface.

Managing Action Policies

For more information about how to manage action policies, refer to Managing Action Policies in the Real-Time Classification Scanner section of this guide.

Creating and Editing Action Policies

To create a new action policy, select **Create** on the ribbon of the **Action Policy** interface. To modify a previously-configured action policy, select the action policy, and then select **Edit** on the ribbon of the **Action Policy** interface.

In the Create Action Policy interface or Edit Action Policy interface, enter a Name for the action policy, and enter an optional Description for future reference. Then, configure the **Set up the action rules** section:

- **Conditions** – Configure the action policy filter rules. Select **Configure**. The **Configure** interface appears. Configure the following settings as necessary:
    - Select a category, select **Add an Action Level Group** to add a new rule of the specified category level. Configure the following fields for the rule:
        - **Rule** – Select the new rule you want to create from the drop-down list.
        - **Condition** – Select the condition for the rule.
        - **Value** – Enter a value you want the rule to use in the text box.
    - Select the delete ( ) button to delete a rule that is no longer needed.

      The filter rule contains two category levels:

        - **Document** – Based on the **Document** property value you specified here to define the scope in which the files that are not compliant will be affected by the specified actions.
        - **Classification Result** – Based on the tag value you specified here to define the scope in which the files that are not compliant will be moved.
        - **Redaction Result** – Based on the result of whether the files have been redacted to define the scope where non-compliant files are affected by the specified actions.
    - To add more filters, repeat the previous step.

      ***Note**: Depending on the filters you enter, you can change the order of the rules by selecting the down arrow ( ) before the Rule value, and then select the order of the rule from the appeared drop-down list to determine the priority of the rule.

  You can also change the logical relationships between the rules. There are currently two logical relationships: **And** and **Or**. By default, the logic is set to **And**. To change the logical relationship, select the logical relationship link. The **And** logical relationship means that the content which meets all of the rules will be filtered and included in the result. The **Or** logic means that the content which meets any one of the rules will be filtered and included in the result.

Select **OK** in the interface to save the changes, or select **Cancel** to return to the Create Action Policy interface or Edit Action Policy interface without saving any changes.

After you finished configuring the **Conditions** settings, select the right arrow ( ) after **Conditions** in the Create or Edit Action Policy interface to review the configured settings.

- **Actions** – Select an action to handle the non-compliant files which are found by performing the classification jobs. Then select **Add an action**.

  Repeat the above step to add multiple actions. The actions then will be added. If the **Configure** button appears after the added action, you must select it to configure the settings for the action. Select the delete ( ) button after an action to deselect to add this action. You can change the order of the action configuration by selecting the textbox before the added action to determine the priority of the action. For details of each action, refer to Classification Actions.

  Select the right arrow ( ) after **Actions** to review the configured settings.

- **Alert** – Specify whether to send out an alert e-mail. This is optional. Select **Configure**. The **Configure** interface appears. Configure the following settings:
  - **Alerts –** Configure the alert settings.
    - **If the action failed to execute** – Specify whether to send out an alert e-mail when a file failed to be affected by the specified actions. If you select the checkbox, you must select an alert e-mail profile from the appeared drop-down list. You can also select the **New Notification Profile** link to create a new notification profile, also you must select an e-mail template from the appeared drop-down list. You can also select the **New E-mail Template** to create a new e-mail template. For more information, refer to User Notification Settings.
    - **If the action successfully executed** – Specify whether to send out an alert e-mail when a file is successfully to be affected by the specified actions. If you select the checkbox, you must select an alert e-mail profile from the appeared drop-down list. You can also select the **New Notification Profile** link to create a new notification profile, also you must select an e-mail template from the appeared drop-down list. You can also select the **New E-mail Template** to create a new e-mail template. For more information, refer to User Notification Settings.

  Select **OK** in the interface to save the changes, or select **Cancel** to return to the Create Action Policy interface or Edit Action Policy interface without saving any changes.

  After you finished configuring the **Alert** settings, select the right arrow ( ) after **Alert** in the Create or Edit Action Policy interface to review the configured settings.

Select **Add a Condition Group** to add another condition group. Select the delete ( ) button after a condition group to delete the condition group. You can change the order of the condition group configuration by selecting the textbox on the top of each condition group to determine the priority of the condition group. Select the right arrow ( ) or down arrow () to expand or retract the settings of a condition group.

Classification Actions

Refer to the following sections for details about each action.

Encrypt

The scanned files that are not compliant will be encrypted. After you select **Configure** after the **Encrypt** action in the Create Action Policy or Edit Action Policy interface, configure the following settings in the appeared **Configure** interface:

- **Manage Encrypted Files** – Select one or more groups from the **Select the groups that have the permission to manage the encrypted data in Compliance Guardian** drop-down list. The users in the selected groups can view and manage the scanned files that are not compliant in **Compliance Guardian** > **Classification Report** > **Incident Manager** > **Encryption**. Select **New Group** to create a new group in Control Panel. For more information, refer to

- Account Manager.
- **Security Profile** – Select a security profile for encrypting the non-compliant files. Select **New Security Profile** to create a new security profile. For more information, refer to Security Profile.

Encrypt and Quarantine

The scanned files that are not compliant will be encrypted and then quarantined. After you select **Configure** after the **Encrypt and Quarantine** action in the Create Action Policy or Edit Action Policy interface, configure the following settings in the appeared **Configure** interface:

- **Manage Encrypted Files** – Select one or more groups from the **Select the groups that have the permission to manage the encrypted data in Compliance Guardian** drop-down list. The users in the selected groups can view and manage the scanned files that are not compliant in **Compliance Guardian** > **Classification Report** > **Incident Manager** > **Encryption**. Select **New Group** to create a new group in Control Panel. For more information, refer to

- Account Manager.
- **Security Profile** – Select a security profile for encrypting the non-compliant files. Select **New Security Profile** to create a new security profile. For more information, refer to Security Profile.
- **Quarantine Location** – Select a location for storing the quarantined files. Select **New Export Location** to create a new export location. For more information, refer to Export Location.

Move to the Specified Location

The scanned files that are not compliant will be moved to the specified location. After you select **Configure** after the **Move to the Specified location** action in the Create Action Policy or Edit Action Policy interface, specify a location where you want to move the non-compliant files in the appeared **Configure** interface. Enter the location path in the format: *admin-PC**c$**data* or *admin-PC**shared folder*.

If the path is specified in the format *admin-PC**c$**data*:

- The agent account must have the **local administrator** permission to the server where the specified location resides.

If the path is specified in the format *admin-PC**shared folder*:

- The specified user must have the **Log on as a batch job** permission to the server where the specified location resides, or the user must be the member of the **Backup Operators** group of the server where the specified location resides.
- The specified user must have the **Full Control** permission to the shared folder.

Quarantine Files

The scanned files that are not compliant will be quarantined. After you select **Configure** after the **Quarantine Files** action in the Create Action Policy or Edit Action Policy interface, configure the following settings in the appeared **Configure** interface:

- **Manage Quarantined Files** – Select one or more groups from the **Select the groups that have the permission to manage the quarantined data in Compliance Guardian** drop-down list. Users in the selected groups can view and manage the quarantined data in **Compliance Guardian > Classification Report > Incident Manager > Quarantine**. Select **New Group** to create a new group in Control Panel. For more information, refer to

- Account Manager.
- **Quarantine Location** – Select a location for storing the quarantined files. Select **New Export Location** to create a new export **location**. For more information, refer to Managing Export Locations.

Redact Files

Redact the files that are not compliant according to the Redaction type test suite selected in the corresponding scan policy.

Quarantine Before Redact

The files that are not compliant will be backed up, and the backed up files will be quarantined to a specified location. The original files will be redacted. After you select **Configure** after the **Quarantine Before Redact** action in the Create Action Policy or Edit Action Policy interface, configure the following settings in the appeared **Configure** interface:

- **Manage Redacted Files** – Select one or more groups from the **Select the groups that have the permission to manage the redacted data in Compliance Guardian** drop-down list. Users in the selected groups can view and manage the quarantined data in **Compliance Guardian > Classification Report > Incident Manager > Redaction**.. Select **New Group** to create a new group in Control Panel. For more information, refer to

- Account Manager.
- **Quarantined Location** – Select a location for storing the quarantined files. Select **New Export Location** to create a new export **location**. For more information, refer to Export Location.

Alert Only

The files that meet the configured condition in the action policy can be recorded in an e-mail and sent to the specified users.

Navigate to the Create Action Policy or Edit Action Policy interface and select **Alert Only** > **Configure**. The Configure interface appears.

- **Specify a default e-mail template** – You must select a default e-mail template before adding recipients. Select the **New Notification Template** link to create a new template.
- **Creator e-mail template** – Select this checkbox to send an alert e-mail to the creator of the file. If this option is selected, you must select an e-mail template from the corresponding drop-down list. If you do not select an e-mail template, Compliance Guardian will use the default e-mail template.
- **Modifier e-mail template** – Select this checkbox to send an alert e-mail to the modifier of the file. If this option is selected, you must select an e-mail template from the corresponding drop-down list. If you do not select an e-mail template, Compliance Guardian will use the default e-mail template.
- **User in the selected notification profile** – Select this checkbox to send an alert e-mail to the recipients configured in the selected alert notification profile. If this option is selected, you must select an alert notification profile from the appeared drop-down list.

Select **OK** to save the changes, or select **Cancel** to exit the Configure interface without any changes.

Configuring Action Policies for Social Network

Action policies for Social Network allows you to define the actions to the scanned contents in Yammer. To configure the action policies, navigate to **Scheduled Classification Scanner** > **Create** > **Social Network**. Under the **Social Network** tab, select **Action Policy** on the ribbon to go to the **Action Policy** interface.

Managing Action Policies

The **Action Policy** interface displays all of the action policies that you have previously created. In this interface, you can change the number of action policies displayed per page and the order in which they are displayed.

You can perform the following actions in the **Action Policy** interface:

- **Create** – Select **Create** on the ribbon to create a new action policy. For information about creating a new action policy, refer to Creating and Editing Action Policies.

- **View** – Select **View** on the ribbon and you will see the settings for the selected action policy.
- **Edit** – Select **Edit** on the ribbon to change the configurations for the selected action policy. For information about editing configurations for an action policy, refer to Creating and Editing Action Policies.
- **Delete** – Select **Delete** on the ribbon. A confirmation window will appear and ask if you are sure you want to proceed with the deletion. Select **OK** to delete the selected action policies, or select **Cancel** to return to the **Action Policy** interface without deleting the selected action policies.

Creating and Editing Action Policies

To create a new action policy, select **Create** on the ribbon. To modify an action policy, select the action policy, and then select **Edit** on the ribbon.

In the Create Action Policy interface or Edit Action Policy interface, configure the following settings:

- **Name** – Enter a name for the action policy.
- **Description** – Enter an optional Description for future reference.
- **Social Connection –** Select a social connection.

Configure the **Set up the action rules** section:

- **Conditions** – Configure the action policy filter rules. Select **Configure**. The **Configure** interface appears.

  Refer to the following steps to configure the action policy filter rules:

  - Select a category, select **Add an Action Level Group** to add a new. Configure the following fields for the rule:
    - **Rule** – Select the new rule you want to create from the drop-down list.
    - **Condition** – Select the condition for the rule.
    - **Value** – Enter a value you want the rule to use in the text box.

  Select the delete ( ) button to delete a rule that is no longer needed.

  The filter rule contains two category levels:

  - **Message Filter** – Filter based on messages. Compliance Guardian will search for content within the message. Then, take action based on the policy that you've selected.
  - **Classification Result** – Filter based on tag value. Compliance Guardian will search for that tag value and then take action on the job.

  To add more filters, repeat the previous step.

***Note**: Depending on the filters you enter, you can change the order of the rules by selecting the down arrow ( ) before the Rule value, and then select the order of the rule from the drop-down list to determine the priority of the rule.

You can also change the logical relationships between the rules. There are currently two logical relationships: **And** and **Or**. The logic is set to **And**. To change the logical relationship, select the logical relationship link. The **And** logical relationship means that the content which meets all of the rules will be filtered and included in the result. The **Or** logic means that the content which meets any one of the rules will be filtered and included in the result.

Select **OK** to save the changes, or select **Cancel** to return to the Create Action Policy interface or Edit Action Policy interface without saving any changes.

After you have finished configuring the **Conditions** settings, select the right arrow ( ) after **Conditions** in the Create or Edit Action Policy interface to review the configured settings.

- **Actions** – Select an action to take on the posts in the classification jobs. Then select **Add an Action**.

  Repeat the above step to add multiple actions. In some cases the **Configure** button will appear after the added action, you must select it and configure the settings for the action. Click the delete ( ) button after an action to deselect to add this action. You can change the order of the action configuration by selecting the text box before the added action to determine the priority of the action. For details of each action, refer to Classification Actions.

  Select the right arrow ( ) after **Actions** to review the configured settings.

- **Alert** – Select **Configure**. The **Configure** interface appears. This is optional.

  Select if you want to send an alert e-mail if the action failed to execute or successfully executed. Then, select an e-mail template.

  Select **OK** to save the changes, or select **Cancel** to return to the Create Action Policy interface or Edit Action Policy interface without saving any changes.

  After you have finished configuring the **Alert** settings, select the right arrow ( ) after **Alert** in the Create or Edit Action Policy interface to review the configured settings.

Select **Add a Condition Group** to add another condition group. Select the delete button ( ) after a condition group to delete the condition group. You can change the order of the condition group configuration by selecting the textbox on the top of each condition group to determine

the priority of the condition group. Select the right arrow (▶) or down arrow (▼) to expand or retract the settings of a condition group.

Classification Actions

Refer to the following section for details about each classification action.

Alert Only
The posts that meet the configured condition in the action policy can be recorded in an e-mail and sent to users.

Navigate to the Create Action Policy or Edit Action Policy interface and select **Alert Only** > **Configure.** The Configure interface appears**.**

- **Specify a default e-mail template** – You must select a default e-mail template before you can add recipients. Select the **New Notification Template** link to create a new template.
- **Creator e-mail template** – Select this checkbox to send an alert e-mail to the creator of the post content. If this option is selected, you must select an e-mail template from the corresponding drop-down list. If you do not select an e-mail template, Compliance Guardian will use the default e-mail template.
- **User in the selected notification profile** – Select this checkbox to send an alert e-mail to the recipients configured in the selected alert notification profile. If this option is selected, you must select an alert notification profile from the appeared drop-down list.

Select **OK** to save the changes, or select **Cancel** to exit the Configure interface without any changes.

Delete
The posts that meet the condition configured in the action policy will be deleted.

Configuring Connections for File System

A connection is configured to be used in the Scheduled Classification Scanner File System Mode. If you configure a connection with the file system, then the files in the connected file system are supported to be scanned and have actions taken in Compliance Guardian.

Navigate to **Scheduled Classification Scanner** > **Create** > **File System**, and select **Configure Connections** on the ribbon to enter the **Configure Connection** interface.

Managing Connections

In the **Configure Connection** interface, you will see a list of connections.

In the **Configure Connection** interface, you can create a new connection, view details about a connection, edit a previously configured connection, or delete a previously configured connection. For more information about creating or editing a connection, refer to Creating and Editing Connections.

Select **Edit** on the ribbon to change the configurations for the selected connection. For more information about editing configurations for the connection, refer to Configuring Connections for File System.

To view a connection, select it from the list of previously configured connections, and then select **View Details** on the ribbon. To delete a connection, select it from the list of previously configured connections, and then select **Delete** on the ribbon. A confirmation window will pop up and ask if you are sure you want to proceed with the deletion. Select **OK** to delete the selected connection, or select **Cancel** to return without deleting it.

Creating and Editing Connections

To create a new connection, select **Create** in the **Manage** group of the **Configure Connection** page. To modify a previously configured connection, select the connection, and then select **Edit** on the ribbon. In the Create Connection or Edit Connection interface, configure the following settings:

- **Name and Description** – Enter a name for this connection. You can also enter an optional description to distinguish this connection from the others.
- **Type** – Select the file system type for the connection.
- **Connection** – Configure the following settings:
    - **Agent Group** – Select the agent group that will perform the Scheduled Classification Scanner job.
    - **UNC Path** – Specify a path in the format *\\admin-PC\c$\data* or *admin-PC**shared folder*, the files in the specified location are supported to be scanned.
    - **Username** – Specify a username that can access the specified location.
    - **Password** – Specify a password.

      ***Note:** The user must have the following permissions

      If the path is specified in the format *\\admin-PC\c$\data*:

        - The specified user must have the **local administrator** permission to the connected server.

      If the path is specified in the format *admin-PC**shared folder*:

        - The specified user must have the **Log on as a batch job** permission to the connected server, or the user must be the member of the **Backup Operators** group of the connected server.
        - The specified user must have the **Full Control** permission to the shared folder.

After you are satisfied with the configuration of the connection, select **OK** to save this connection. If you do not want to save the current configuration, select **Cancel** to cancel the configuration.

Getting Started

Refer to the sections below for important information on getting started with Scheduled Classification Scanner.

Launching Scheduled Classification Scanner

To launch Scheduled Classification Scanner, complete the following steps:

1. Log in to Compliance Guardian. If you are already in the software, go to the welcome page. From the welcome page, all of the products are displayed.
2. Select the Classification Scanner to launch its interface. The Classification Scanner interface appears. Select the **Scheduled Classification Scanner** tab (the default selected tab).
3. Alternatively, you can select **Administration** on the top-left corner, and select the **Classification Scanner** tab on the appeared navigation bar. Then, select the Scheduled Classification Scanner tab in the appeared interface.

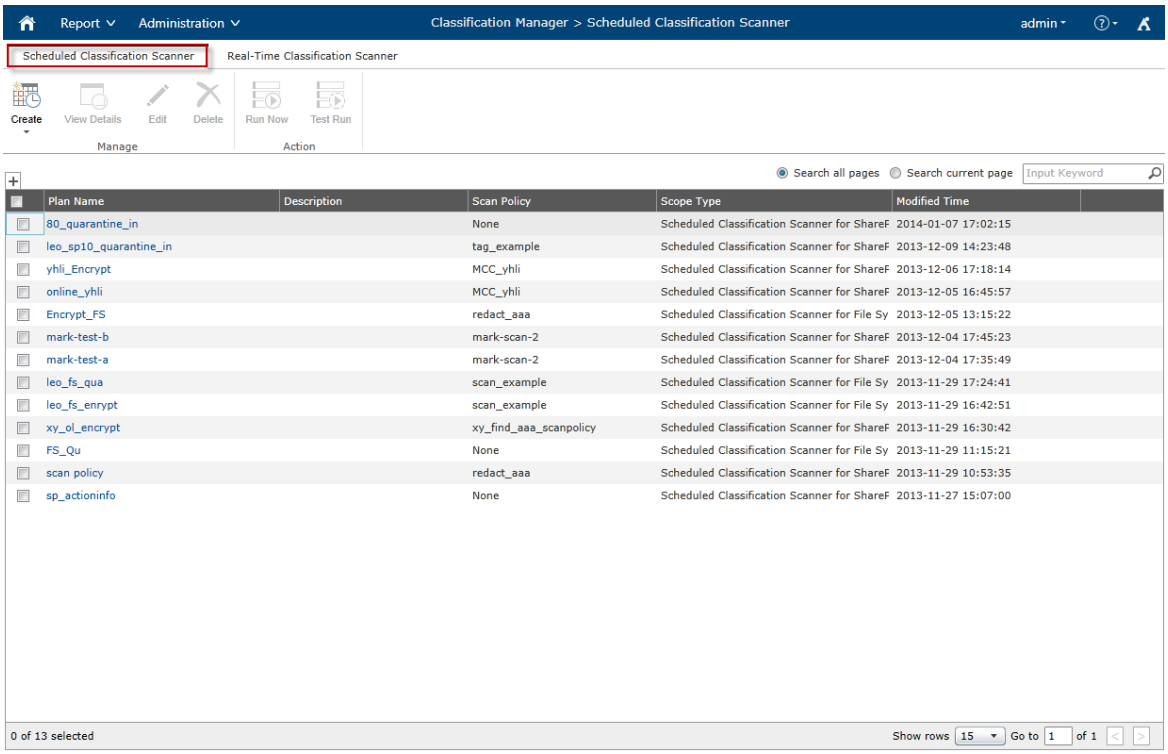

Figure 25: Launching Scheduled Classification Scanner.

Home Page Overview

The Compliance Scanner home page displays a list of all of your previously created Scheduled Classification Scanner plans. Also you can select **Create** to select the Scheduled Classification Scanner Mode: SharePoint or File System, and then create a plan.

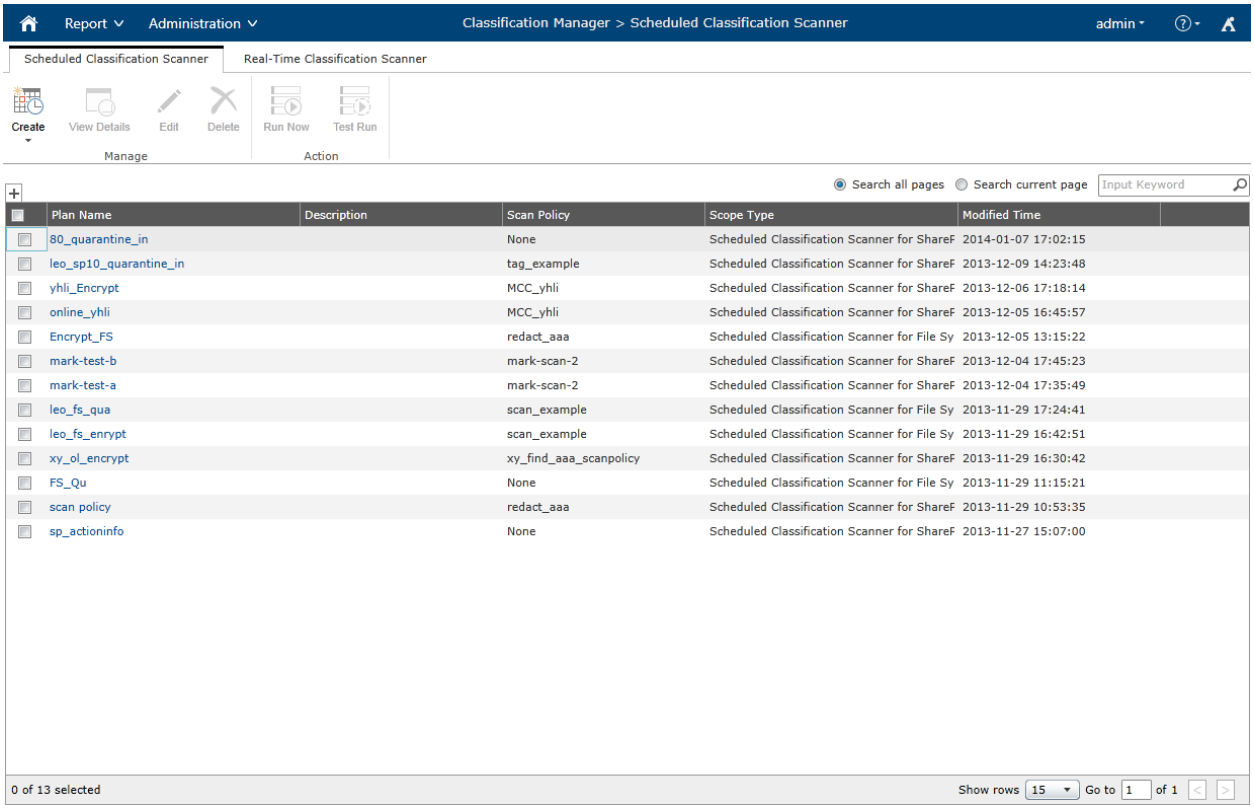

Figure 26: Scheduled Classification Scanner home page.

Selecting Mode

Select **Create** on the ribbon, a drop-down list appears. Select the corresponding mode from the drop-down list: SharePoint or File System. Then you can enter the corresponding mode, and configure a plan to scan objects in SharePoint or file system, and then perform the specified actions to the files in SharePoint or file system.

Managing Scheduled Classification Scanner Plans

The Scheduled Classification Scanner home page displays a list of all of your previously created Scheduled Classification Scanner plans. Also it displays the scan policy and action policy that are selected in the plan. You can also see the plan type in the **Scope Type** column.

You may perform any of the following actions on a selected plan:

- **View Details** – Select **View Details** on the ribbon to see the details of the selected plan. Here you can also select **Edit** on the ribbon to make changes to the plan's settings. You will be brought to the **Edit** page where you can change the settings for this plan. After editing the settings, select **Save** on the ribbon to save the plan. To save a changed plan as a new one, select **Save As** on the ribbon. At any time, select **Cancel** on the ribbon to return to the **Plan Manager** without saving any of your changes.

- **Edit** – Select **Edit** on the ribbon to make changes to the selected plan's settings. You will be brought to the **Edit** page where you can change the settings for this plan. Select **Save** on the ribbon to save the plan. To save a changed plan as a new one, select **Save As** on the ribbon. At any time, select **Cancel** on the ribbon to return to the **Plan Manager** without saving any of your changes.

  ***Note:** If you change the scan policy when editing a Scheduled Classification Scanner plan, or change the database policy when editing a Scheduled Classification Scanner plan, after you save the changes, the next time the plan will mandatorily run a full job although you select to run an incremental job, thus to guarantee that the job can perform correctly, as well as guarantee the job data is generated correctly.

- **Delete** – Select **Delete** on the ribbon to delete the selected plan. A warning message will appear to confirm the deletion. Select **OK** to delete the selected plan, or select **Cancel** to return to **Plan Manager** without deleting the selected plan.

- **Test Run** – Select **Test Run** on the ribbon to simulate the execution of the selected plan. After you select **Test Now**, a pop-up window appears. You can select to run a full job or an incremental job. If **Incremental Scan** is selected, the **Reference Time** option is enabled.

  - **Reference Time** – Choose whether to scan contents created or modified at a specified interval. If you choose to use a reference time, specify the time to scan contents created or modified. Enter an integer into the textbox and select **Minute(s)**, **Hour(s)**, **Day(s),** or **Month(s)** from the drop-down list.

    ***Note**: It is recommended that you specify a reference time when the recurrence schedule configured in **Range of Recurrence** is **End after 1 occurrence**.

  You can see the review details about the plan's execution in Job Monitor.

- **Run Now** – Select **Run Now** on the ribbon to execute the plan immediately. After you select **Run Now**, a pop-up window appears. You can select to run a full job or an incremental job. If **Incremental Scan** is selected, the **Reference Time** option is enabled.

  - **Reference Time** – Choose whether to scan contents created or modified at a specified interval. If you choose to use a reference time, specify the time to scan contents created or modified. Enter an integer into the textbox and select **Minute(s)**, **Hour(s)**, **Day(s),** or **Month(s)** from the drop-down list.

***Note**: It is recommended that you specify a reference time when the recurrence schedule configured in **Range of Recurrence** is **End after 1 occurrence**.

You can see the review details about the plan's execution in Job Monitor.

Scheduled Classification Scanner for SharePoint

The SharePoint Mode allows you to define a scan scope in SharePoint, and then it performs a scheduled or immediate job to scan out the related content according to the scan policy, at last take the specified actions to the scanned content.

***Note**: The posts and replies in SharePoint 2013 Newsfeed and the notes in Note Board in SharePoint are also supported to be scanned.

Launching Scheduled Classification Scanner SharePoint Mode

On the Scheduled Classification Scanner Home interface, select **Create** on the ribbon, a drop-down list appears. Select **SharePoint** from the drop-down list, then you will be brought to the Scheduled Classification SharePoint Mode.

Scanning User Profiles

Compliance Guardian supports scanning user properties and social notes in user profiles. Compliance Guardian accesses the user profiles through the personal site. Select the related personal site node in the farm tree to scan user properties in the corresponding user profile. However, if the personal site is not created, you cannot scan the corresponding user profile since there is no personal site node in the tree. Compliance Guardian Scheduled Classification Scanner provides a method to scan the user profile when the personal site is not created: The User Profile Services node is loaded on the farm tree by changing the **UserProfile Used="false"** (change the value **false** to **true**) node in the ComplianceSetting.config file. Refer to Configuring to Scan User Profiles for details. Then, select the corresponding User Profile Service node, and configure the related plan settings to scan the user properties and notes.

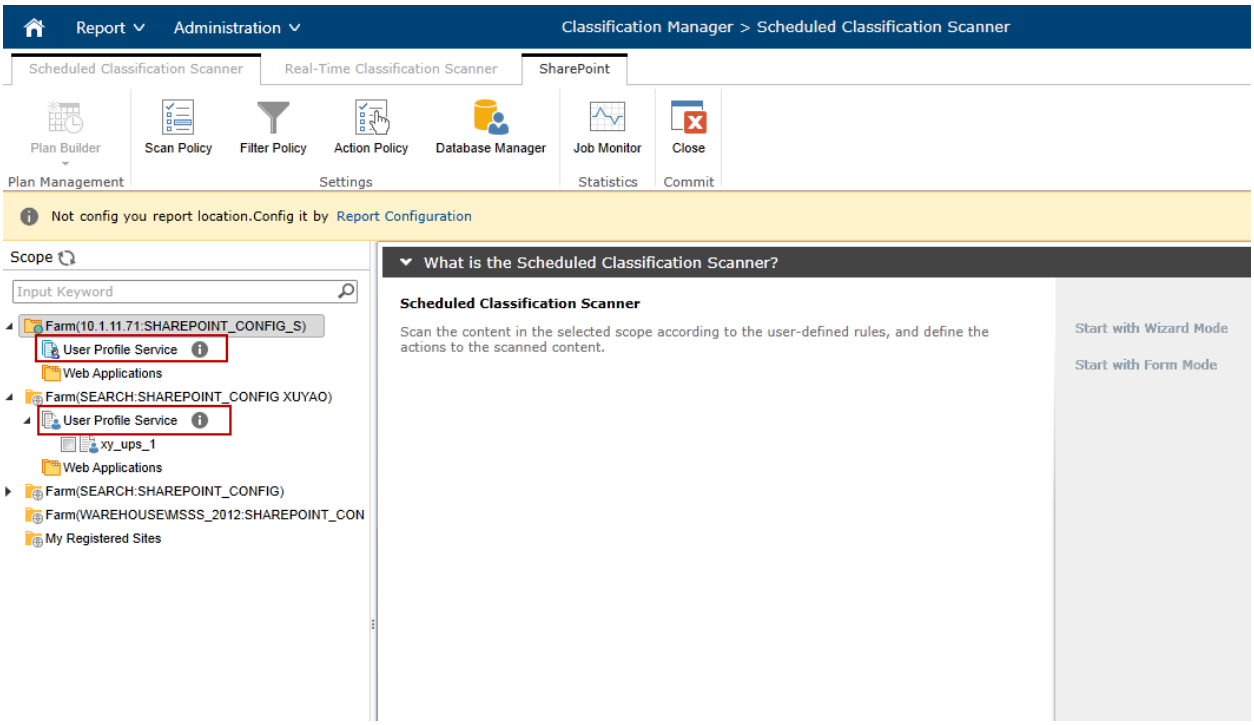

Figure 27: User Profile Service node in Scheduled Classification Scanner.

Performing a Scheduled Classification Scanner Plan in Wizard Mode

To configure a Scheduled Classification Scanner plan using Wizard Mode, complete the following steps:

1. Select the scope of the content you want to scan:
    a. From the **Scope** panel on the left, select the farm that contains the relevant SharePoint content. You can enter a keyword into the **Search** box above the farm tree to filter out the relevant SharePoint content.
    b. Select the relevant content from which you want to perform further operations by selecting the checkboxes to the left of the content.
2. Select **Plan Builder** from the **Plan Management** group on the ribbon, select **Wizard Mode** from the drop-down menu, or you can directly select **Start with Wizard Mode** on the landing page.
3. Enter a **Plan Name** for the plan and an optional **Description**.
4. Select **Next** on the ribbon or on the lower-right section of the screen. The **Report Settings** screen appears.
5. Configure the following report settings:
    - **Report Database** – Select a report database for storing the job result.
    - **Report Group** – Select a Compliance Guardian group from the drop-down list. Once a group is specified as the **Report Group**, all of the users in the specified group will be able to access the **Classification Report > Action Report** module and perform actions to the

related files. Multiple groups can be specified here. Choose **Select All** to select all of the listed groups.

6. Select **Next** on the ribbon or on the lower-right section of the screen. The **Scan Settings** screen appears.
7. Configure the following scan settings:

    - **Action Policy** – Select an action policy from the drop-down list or create a new action policy to define the actions to the content that will be scanned out. For more information on working with action policies, refer to Managing Action Policies.
    - **Scan Policy** – Select a scan policy from the drop-down list or create a new scan policy to define the scan rules for scanning content. For more information on working with scan policies, refer to Configuring Scan Policies.
    - **Scan File/Item Versions** – Specify the method for scanning file/item versions:
        - **Scan the current version** – Only the current versions of the files/items defined in the job scope are supported to be scanned. The files/items that are not compliant will be treated according to actions defined in the action policy.
        - **Scan all versions** – The files/items and all their previous versions defined in the job scope are supported to be scanned. If the current version of a scanned file/item or one of its previous versions is not compliant, the entire file/item (the current version of the file/item along with its previous versions) will be treated according to actions defined in the action policy.
    - **Alert** – Specify whether to send out an alert e-mail when an error occurs during the process of scanning a file or when a tag fails to be added to a file. If you choose to send out alert e-mails when an error occurs, configure the recipients by selecting the corresponding checkboxes. You must select a default e-mail template before select the recipients. Select the **New Notification Template** link to create a new template.
        - **Creator e-mail template** – Select this checkbox to send an alert e-mail to the creator of the specified file. If this option is selected, you must select an e-mail template from the corresponding drop-down list. If you do not select an e-mail template, Compliance Guardian will use the default e-mail template.
        - **Modifier e-mail template** – Select this checkbox to send an alert e-mail to the last modifier of the specified file. If this option is selected, you must select an e-mail template from the corresponding drop-down list. If you do not select an e-mail template, Compliance Guardian will use the default e-mail template.
        - **User in the selected notification file** – Select this checkbox to send an alert e-mail to the recipients configured in the selected alert notification profile. If this option is selected, you must select an alert notification profile from the appeared drop-down list. You can also select the New Notification Profile link to create a new notification profile. For more information, refer to User Notification Settings.

      ***Note:** Even though there may be more than one error when scanning a file, the alert e-mail will only be sent when the first error occurs.

After configuring the recipients, choose one e-mail template from the E-mail template drop-down list. You can also select the New E-mail template link to create a new e-mail template. For more information, refer to Configuring E-mail Templates.

- **Filter Policy** – Select a filter policy from the drop-down list or create a new policy to limit the scope of the job. For more information on working with filter policies, refer to Filter Policy.

8. Select **Next** on the ribbon or on the lower-right section of the screen. The **Schedule** screen appears.
9. Select a scheduling option:
    - **No schedule** – Select this option to configure the job to not run on a schedule (the job must be manually initiated).
    - **Configure the schedule myself** – Configure a customized schedule, and run the plan by schedule.

      Select **Add Schedule** and the **Add Schedule** window pops up. Configure the following settings for the schedule:

        - **Options** – Select the type of the scan for this plan: **Full Scan** or **Incremental Scan**. Full Scan scans all of the content in the scope defined in the plan, while Incremental Scan only scans the content that has been modified since the last incremental or full scan job.

          If selecting **Incremental Scan**, the **Reference Time** option is enabled.

            - **Reference Time** – Choose whether to scan contents created or modified at a specified interval. If you choose to use a reference time, specify the time to scan contents created or modified. Enter an integer into the textbox and select **Minute(s)**, **Hour(s)**, or **Day(s)** from the drop-down list.

              ***Note**: It is recommended specifying a reference time when the recurrence schedule configured in **Range of Recurrence** is **End after 1 occurrence**.

        - **Schedule Settings** – Specify the frequency to run the rerunning schedule. Enter an integer into the text box and select **Minute(s)**, **Hour(s)**, **Day(s)**, **Week(s)**, or **Month(s)** from the drop-down list.
        - **Range of Recurrence** – Specify when to start and end the running recurring schedule.
            - **Start time** – Set up the time to start the plan and Time Zone can be changed under the Start time. Note that the start time cannot be earlier than the current time.
            - **No end date** – Select this option to repeat running the plan until being stopped manually.

- **End after specified occurrence(s)** – Select this option to stop the plan after specified occurrences that you configure in the text box.
- **End by** – Set up the time to end the recurrence of plans.

Select **OK** to save the settings. After configuring the schedule for this replication job, select **Calendar View** to view the job in a calendar view.

10. Select **Next** on the ribbon or on the lower-right section of the screen. The **Advanced** screen appears.
11. Configure the following advanced settings:

- **Agent Group** – Select the agent group for the Scheduled Classification Scan Plan. For more information on working with agent groups, refer to Agent Groups.
- **Notification** – Configure the e-mail notification settings.
  - **Scan Result** – Select this to send an e-mail notification to the specified users. The e-mail contains the information of the failed files and/or passed files.
    - **Scope Level** – Select a scope level. The scan result will be reported based on each level in the e-mail.
    - **Report Level** – Select to have the failed files and passed files included in the e-mail.
    - **Receiver** – Configure the receiver. Select **E-mail Address**, and then select **Add a Notification Address**. Enter the address to which the e-mail will be sent, and select a corresponding e-mail template. Select **SharePoint Group**, and then select **Add a SharePoint Group**. Enter the SharePoint group whose users will receive the e-mail, and then enter the corresponding e-mail template. Note that the SharePoint group must exist in the selected SharePoint scope.

      Select **Add a Notification Address** or **Add a SharePoint Group** again to add more addresses or groups. Select the delete ( ) button to delete an address or group.
  - **Job Report** – Select this checkbox to send an e-mail notification with a job report. Select a notification profile from the **Select a profile with address only** drop-down list, or choose to create a new e-mail notification profile. For more information on configuring the e-mail notification profiles, refer to Configuring Receive E-Mail Settings.
- **User Profiles Filter** – This option appears only when you select the User Profile Service node in the tree. Configure this option if you want to filter the user profiles. Select **download a template** to download the template file which is used for filtering user profiles. Edit the file according to your own requirement and then select Upload to upload the configured file. Refer to Editing Template File for Filtering User Profiles for details about editing the template file.

12. Select **Next** on the ribbon or on the lower-right section of the screen. The Overview screen appears.
13. Review and edit the plan selections on the Overview screen. To make changes, select **(Edit)**. This link takes you to the corresponding setting page, and allows you to edit the configuration.
14. Select **Finish or Finish and Run Now** on ribbon or on the lower-right section of the screen. The plan is now listed in Plan Manager.

    If you select **Finish and Run Now**, the **Run Now** interface pops up to allow you to choose **Options**:

    - **Full Scan** – Scans all of the content in the scope defined in the plan.
    - **Incremental Scan** – Scans the content that has been modified (**Add**, **Delete**, and **Modify**) since the last incremental or full scan job. If selecting **Incremental Scan**, the **Reference Time** option is enabled.
        - **Reference Time** – Choose whether to replicate contents created or modified at a specified interval. If you choose to use a reference time, specify the time to replicate contents created or modified. Enter an integer into the text box and select **Minute(s)**, **Hour(s)**, or **Day(s)** from the drop-down list.

    ***Note:** The default maximum storage time of a SharePoint change log is 60 days. If the reference time you configure is greater than 60 days, Compliance Guardian only runs an incremental scan for the modifications within 60 days. For the modifications exceed 60 days, Compliance Guardian runs full replication.

    Select **OK** to run the job.

Performing a Scheduled Classification Scanner Plan in Form Mode

Form Mode offers the ability to run a quick scan job by providing a truncated version of all of the Scheduled Classification Scan Plan Wizard screens on one page. Select the scope of the content you want to scan, select **Plan Builder** from the **Plan Management** group on the ribbon, and then select **Form Mode** from the drop-down menu, or you can directly select **Start with Form Mode** on the landing page. For detailed information about how to configure the Scheduled Classification Scan Plan settings, refer to Performing a Scheduled Classification Scanner Plan in Wizard Mode.

***Note:** If you are unfamiliar with this plan creation process, it is not recommended that you use this mode to configure settings.

Scheduled Classification Scanner for File System

The File System Mode allows you to configure connection with a location, and then perform a scheduled or immediate job to scan out the related content according to the scan policy, at last take the specified actions to the scanned content in the location.

Launching Compliance Guardian Scanner File System Mode

On the Scheduled Classification Scanner Home interface, select **Create** on the ribbon, a drop-down list appears. Select **File System** from the drop-down list, then you will be brought to the Scheduled Classification File System Mode.

Performing a Scheduled Classification Scanner Plan in Wizard Mode

To configure a Scheduled Classification Scanner plan using Wizard Mode, complete the following steps:

1. From the **Scope** panel on the left, select one or more connections. You can enter a keyword into the **Search** box above the connections to filter out the relevant connections.
2. Select **Plan Builder** from the **Plan Management** group on the ribbon, select **Wizard Mode** from the drop-down menu, or you can directly select **Start with Wizard Mode** on the landing page.
3. Enter a **Plan Name** for the plan and an optional **Description**.
4. Select **Next** on the ribbon or on the lower-right section of the screen. The **Report Settings** screen appears. Select a **Report Database** for storing the job result.
5. Select Next on the ribbon or on the lower-right section of the screen. The **Scan Settings** screen appears.
6. Configure the following scan settings:
    - **Filter Policy** – Select a filter policy from the drop-down list or create a new policy to limit the scope of the job. For more information on working with filter policies, refer to Filter Policy.
    - **Scan Policy** – Select a scan policy from the drop-down list or create a new scan policy to define the scan rules for scanning content. For more information on working with scan policies, refer to Configuring Scan Policies.
    - **Scan Hidden Files Option** – Select whether or not to scan the hidden files in the specified file system.
    - **Alert** – If you want Compliance Guardian to send an e-mail when an error occurs during the file scan, then select an e-mail profile to specify the users who will receive the e-mail, and select an e-mail template. You can also select the **New E-mail Template** link to create a new e-mail template. For more information, refer to the Configuring E-mail Templates section in this user guide.

      ***Note:** Even though there may be more than one error when scanning a file, the alert e-mail will only be sent when the first error occurs.

    - **Action Policy** – Select an action policy from the drop-down list or create a new action policy to define the actions to the content that will be scanned out. For more information on working with action policies, refer to Managing Action Policies.
7. Select **Next** on the ribbon or on the lower-right section of the screen. The **Schedule** screen appears.

8. Select a scheduling option:

    - **No schedule** – Select this option to configure the job to not run on a schedule (the job must be manually initiated).
    - **Configure the schedule myself** – Configure a customized schedule, and run the plan by schedule.

      Select **Add Schedule** and the **Add Schedule** window pops up. Configure the following settings for the schedule:

        - **Options** – Select the type of the scan for this plan: **Full Scan** or **Incremental Scan**. Full Scan scans all of the content in the scope defined in the plan, while Incremental Scan only scans the content that has been modified since the last incremental or full scan job.

          If selecting **Incremental Scan**, the **Reference Time** option is enabled.

            - **Reference Time** – Choose whether to scan contents created or modified at a specified interval. If you choose to use a reference time, specify the time to scan contents created or modified. Enter an integer into the textbox and select **Minute(s)**, **Hour(s)**, or **Day(s)** from the drop-down list.

              ***Note**: It is recommended specifying a reference time when the recurrence schedule configured in **Range of Recurrence** is **End after 1 occurrence**.

        - **Schedule Settings** – Specify the frequency to run the rerunning schedule. Enter an integer into the text box and select **Minute(s)**, **Hour(s)**, **Day(s)**, **Week(s)**, or **Month(s)** from the drop-down list.
        - **Range of Recurrence** – Specify when to start and end the running recurring schedule.
            - **Start time** – Set up the time to start the plan and Time Zone can be changed under the Start time. Note that the start time cannot be earlier than the current time.
            - **No end date** – Select this option to repeat running the plan until being stopped manually.
            - **End after specified occurrence(s)** – Select this option to stop the plan after specified occurrences that you configure in the text box.
            - **End by** – Set up the time to end the recurrence of plans.

      Select **OK** to save the settings. After configuring the schedule for this replication job, select **Calendar View** to view the job in a calendar view.

9. Select **Next** on the ribbon or on the lower-right section of the screen. The **Advanced** screen appears.

10. Configure the following advanced settings:

    - **Notification** – Allow you to choose the type of notification report, and designate which user will receive an e-mail notification report. Select a Notification Profile you previously created from the drop-down menu. Select **View** beside the drop-down menu to view details of the Notification Profile or select **New Notification Profile** from the drop-down menu. For information on creating a notification profile, refer to User Notification Settings.

11. Select **Next** on the ribbon or on the lower-right section of the screen. The Overview screen appears.

12. Review and edit the plan selections on the Overview screen. To make changes, select **(Edit)**. This link takes you to the corresponding setting page, and allows you to edit the configuration.

13. Select **Finish or Finish and Run Now** on ribbon or on the lower-right section of the screen. The plan is now listed in Plan Manager.

    If you select **Finish and Run Now**, the **Run Now** interface pops up to allow you to choose **Options**:

    - **Full Scan** – Scans all of the content in the scope defined in the plan.
    - **Incremental Scan** – Scans the content that has been modified (**Add**, **Delete**, and **Modify**) since the last incremental or full scan job. If selecting **Incremental Scan**, the **Reference Time** option is enabled.
        - **Reference Time** – Choose whether to replicate contents created or modified at a specified interval. If you choose to use a reference time, specify the time to replicate contents created or modified. Enter an integer into the text box and select **Minute(s)**, **Hour(s)**, or **Day(s)** from the drop-down list.

    ***Note:** The default maximum storage time of a SharePoint change log is 60 days. If the reference time you configure is greater than 60 days, Compliance Guardian only runs an incremental scan for the modifications within 60 days. For the modifications exceed 60 days, Compliance Guardian runs full replication.

    Select **OK** to run the job.

Performing a Scheduled Classification Scanner Plan in Form Mode

Form Mode offers the ability to run a quick scan job by providing a truncated version of all of the Scheduled Classification Scan Plan Wizard screens on one page. Select the Scope of the content you want to scan, select **Plan Builder** from the **Plan Management** group on the ribbon, and then select **Form Mode** from the drop-down menu, or you can directly select **Start with Form Mode** on the landing page. For detailed information about how to configure the Scheduled Classification Scan Plan settings, refer to Performing a Scheduled Classification Scanner Plan in Wizard Mode.

***Note:** If you are unfamiliar with this plan creation process, it is not recommended that you use this mode to configure settings.

Scheduled Classification Scanner for Social Network

The Social Network Mode allows you to configure connection with a social network, Currently, Compliance Guardian only supports scanning content in Yammer. Compliance Guardian allows users to scan content according to a predefined scan policy and then take action on that content.

Launching Scheduled Classification Scanner Social Network Mode

On the Scheduled Classification Scanner Home interface, select **Create** on the ribbon, a drop-down list appears. Select **Social Network** from the drop-down list to enter the Scheduled Classification Social Network Mode to scan content in Yammer.

Configuring Connections to Yammer

For more information, refer to Configuring Connections to Yammer.

Performing a Scheduled Classification Scanner Plan in Wizard Mode

To configure a Scheduled Classification Scanner plan using Wizard Mode, complete the following steps:

1. From the **Scope** panel on the left, select a connection.
2. Select **Plan Builder** from the **Plan Management** group on the ribbon, select **Wizard Mode** from the drop-down menu, or you can directly select **Start with Wizard Mode** on the landing page.
3. Enter a **Plan Name** for the plan and an optional **Description**.
4. Select **Next** on the ribbon or on the lower right section of the screen. The **User Scope** screen appears. Define the following options:

    - **Add users** – Select the radio button to add users. Select the **Select Users** link, the **Add specified users** window appears.

      In the left pane of the **Add Users** window, enter a keyword in the search box, the names and e-mail addresses of the related users who are associated with the network are displayed in the table.

      You can also select the **Advanced** button to filter the results by user or groups. Select **Add a Criterion**.

        - **Rule** – Select **Group** or **User** as the rule.
        - **Conditions** – Select Equals or Contains.
        - **Value** – Enter the value for the rule.

      Select the Delete ( ) button to delete a rule.

      To add more filters, select **Add a Criterion** again.

***Note:** Depending on the filters you enter, you can change the logical relationships between the rules by selecting **And** and **Or**.

After configuring the filter rules, select **Search** to search for the related users or groups. The searched out users or the users in the searched out group are displayed in the left pane of the **Add Users** window.

Select the user checkboxes and then select the **Add** button, the users are added into the left table. Select the **Remove** to cancel adding the users.

Select **Save** on the **Add Users** window, posts of the users added in the left pane will be scanned.

- **Add users according to the configured conditions** – Select the **None** link, the **Add users** window appears. Configure the condition to filter by groups or users.

  Select **Preview** to review the users that meet the configured condition in the **Preview** window. Select **Save** to save the changes and close the **Add users** window. The posts of the users that meet the configured condition will be scanned.

- **Import file with specified users** – Select the radio button to import a file along with the added users. You can select **Download Template**, and save the template file. Edit the template file to add the users and then select **Import** to import the file.

5. Select **Next** on the ribbon or on the lower right section of the screen. The **Scan Settings** screen appears.
6. Configure the following scan settings:
   - **Scan Policy** – Select a scan policy from the drop-down list or create a new scan policy.
   - **Scan File/Note Versions** – Select to scan the current version or all of the versions of the file or note.
   - **Action Policy** – Select an action policy from the drop-down list or create a new action policy.
7. Select **Next** on the ribbon or on the lower right section of the screen. The **Schedule** screen appears.
8. Select a scheduling option:
   - **No schedule** – Select this option if you do not want to add a schedule and run the job manually.
   - **Configure the schedule myself** – Configure a customized schedule.

     Select **Add Schedule** and the **Add Schedule** window pops up. Configure the following settings for the schedule:

     - **Options** – Select the type of the scan for this plan: **Full Scan** or **Incremental Scan**. Full Scan will scan all of the content in the scope defined in the plan, while

an Incremental Scan only scans the content that has been modified since the last incremental or full scan job.

If you select **Incremental Scan**, the **Reference Time** option is enabled.

- **Reference Time** – Scans content created or modified during a selected interval. If you choose to use a reference time, select the time to scan contents created or modified. Enter an integer into the text box and select **Minute(s)**, **Hour(s)**, or **Day(s)** from the drop-down list.

- **Schedule Settings** – Select the frequency to which you want to run the scan. . Enter an integer into the text box and select **Minute(s)**, **Hour(s)**, **Day(s)**, **Week(s)**, or **Month(s)** from the drop-down list.
- **Range of Recurrence** – Specify the **Start time** for the scan job. Select one of the following options for the end time and configure its settings:
  - **No end date** – Select this option to continue running the job according to the schedule until you manually stop it.
  - **End after specified occurrence(s)** – Select this option to stop the plan after a selected number of times.
  - **End by** – Set up the time to end the recurrence of plans.

Select **OK** to save the settings. After configuring the schedule for this replication job, select **Calendar View** to view the job in a calendar view.

9. Select **Next** on the ribbon or on the lower right section of the screen. The **Advanced** screen appears.
10. Configure the following advanced settings:
    - **Alert –** Send an alert e-mail when an error occurs during the process of scanning content. Select an e-mail profile, and an e-mail template. The alert e-mail will be sent to the recipients configured in the selected alert notification profile.
    - **Notification** – Select a Notification Profile from the drop-down menu. Select **View** beside the drop-down menu to view details of the Notification Profile or select **New Notification Profile** from the drop-down menu. For information on creating a notification profile, refer to User Notification Settings.
11. Select **Next** on the ribbon or on the lower right section of the screen. The **Overview** screen appears.
12. To make changes, select **Edit**.
13. Select **Finish or Finish and Run Now** on ribbon or on the lower right section of the screen. The plan is now listed in Plan Manager.

    If you select **Finish and Run Now**, the **Run Now** interface pops-up to allow you to choose **Options**:

    - **Full Scan** – Scans all of the content in the scope defined in the plan.

- **Incremental Scan** – Scans the content that has been modified (**Add**, **Delete**, and **Modify**) since the last incremental or full scan job. If you select **Incremental Scan**, the **Reference Time** option is enabled.
    - **Reference Time** – Choose whether to replicate contents created or modified at a specified interval. If you choose to use a reference time, specify the time to replicate contents created or modified. Enter an integer into the text box and select **Minute(s)**, **Hour(s)**, or **Day(s)** from the drop-down list.

Select **OK** to run the job.

Performing a Scheduled Classification Scanner Plan in Form Mode

. Select the Scope of the content you want to scan, select **Plan Builder** from the **Plan Management** group on the ribbon. Select **Form Mode** from the drop-down menu, or you can directly select **Start with Form Mode** on the landing page. For detailed information about how to configure the Scheduled Classification Scan Plan settings, refer to Performing a Scheduled Classification Scanner Plan in Wizard Mode.

***Note:** If you are unfamiliar with this plan creation process, it is not recommended that you use this mode to configure settings.

Using Compliance Guardian Features in SharePoint

Refer to the following sections about the **Compliance Guardian Tag Assist Manager** feature, and **Compliance Guardian Quarantine Manager** features.

Using Compliance Guardian Tag Assist Manager in SharePoint

Compliance Guardian Tag Assist Manager is used in combination with the **For Compliance Guardian Tag Assist Manager only** option in Real-Time Classification Scanner. It allows you to manually scan the file in the specified scope defined in Compliance Guardian and view the scanned results, or you can directly modify the tag values for the scanned file without modifying the checks. Ensure that **SP2007AssistManager.wsp** or **SP2010AssistManager.wsp** or **SP2013AssistManager.wsp** is deployed before using this feature. For more information on deploying the solution, refer to Solution Manager.

***Note:** This feature is supported in SharePoint 2007, SharePoint 2010, and SharePoint 2013.

Refer to the following steps to use Compliance Guardian Tag Assist Manager in SharePoint 2007:

1. Navigate to the corresponding SharePoint site (where the content you want to scan is) > **Site Settings** > **Site features**, and activate the **Compliance Guardian Tag Assist Manager** feature.

   ***Note:** At a minimum, to use the **Compliance Guardian Tag Assist Manager** feature in a site, the user must have the following required six site permissions assigned:

   - Manage Lists
   - Edit Items
   - View Items
   - View Application Pages
   - View Pages
   - Open

2. Navigate to the corresponding document library. Select the down arrow button ( ) before the file you want to scan, and select **Compliance Guardian Tag Assist Manager** from the appeared

drop-down list. The Compliance Guardian Tag Assist Manager interface appears. There are three columns in the table of this interface:

- **Tag Name** – Display the tag names defined in the corresponding checks. The values in this column cannot be changed.
- **Original Value** – Display the tag values that are added for the file in the last scan. If you have not added any tag values in the last scan, there will be no value in this column.
- **Current Value** – Display the file's current tag value based on the checks. The current values can be modified according to your own requirements.

You can select to check the checkbox to the right of the tag value to determine which tag (include the tag name and tag value) can be added to this file. Selecting the checkbox after the **Current Value** column will select all of the tags.

3. Select **OK** or **Cancel**, and the Compliance Guardian Tag Assist Manager window will be closed.
    - If you select **OK**, the current tags will be added in the locations that are defined in the corresponding checks. There are three locations where the tags will be:
        - In SharePoint – The single line of text column named Tag Name will be added for the file in SharePoint, the tag values will be added in this column; If a single line of text column named Tag Name already exists in SharePoint, then the tag values will be added in this column; If a column named Tag Name already exists in SharePoint, but it is not a single line of text column, then a single line of text column named Tag Name will also be created in SharePoint for displaying the tag values.
        - In the file – The tags will be added in the file.
        - In both the Tag Name column and the file – The tags will be added in both the file and SharePoint.

          ***Note**: Tags can only be added into the following file types: DOCX, XLSX, PPTX, HTM, HTML, PDF, and ASPX.

          If you define to add tags in the file in the check, but the file type is not one of the above file types, select **OK**, and the tags will not be added.
    - If you select **Cancel**, the current tag names and tag values will not be added.

    ***Note**: If you do not have the **Manage Lists** or **Edit Items** permission to the corresponding site, you can only view the scanned results, the **OK** button will be greyed out.

Refer to the following steps to use Compliance Guardian Tag Assist Manager in SharePoint 2010:

1. Navigate to the corresponding SharePoint site (where the content you want to scan is) > **Site Settings** > **Site features** and activate the **Compliance Guardian Tag Assist Manager** feature.

   ***Note:** At a minimum, to use the **Compliance Guardian Tag Assist Manager** feature in a site, the user must have the following required six site permissions assigned:

- Manage Lists
- Edit Items
- View Items
- View Application Pages
- View Pages
- Open

2. Select the corresponding document library in Quick Launch Bar, and then select the **Documents** tab. The button **Compliance Guardian Tag Assist Manager** appears in the **Compliance Guardian Tool** group on the ribbon.
3. Check the checkbox in front of the file that you want to scan. Select **Compliance Guardian Tag Assist Manager** on the ribbon.

   The **Compliance Guardian Tag Assist Manager** window pops up, and the message **Please wait while the page is loading…** appears. After the file is finished scanning, the scan results will appear in this window.

   There are three columns in the table of this window:

   - **Tag Name** – Display the tag names defined in the corresponding checks. The values in this column cannot be changed.
   - **Original Value** – Display the tag values that are added for the file in the last scan. If you have not added any tag values in the last scan, there will be no value in this column.
   - **Current Value** – Display the file's current tag value based on the checks. The current values can be modified according to your own requirements.

   You can select to check the checkbox to the right of the tag value to determine which tag (include the tag name and tag value) can be added to this file. Selecting the checkbox after the **Current Value** column will select all of the tags.

   Select **OK** or **Cancel**, and the Compliance Guardian Tag Assist Manager window will be closed.

   - If you select **OK**, the current tags will be added in the locations that are defined in the corresponding checks. There are three locations where the tags will be:
     - In SharePoint – If a Managed Metadata type/Choice type/Single line of text type column named Tag Name exists in SharePoint, the tag value will be added into this column (if the three kinds of columns all exist in SharePoint, and the name is Tag Name, the priority of the column being added tag is Metadata type column, Choice type column and then single line of text type column). If there is no column (Managed Metadata type/Choice type/single line of text type column) named Tag Name in SharePoint, a single line of text type column named Tag Name will be created for adding the tag value.
     - In the file – The tags will be added in the file.

- In both the Tag Name column and the file – The tags will be added in both the file and SharePoint.

  ***Note:** Tags can only be added into the following file types: DOCX, XLSX, PPTX, HTM, HTML, PDF, and ASPX. If you define to add tags in the file in the check, but the file type is not one of the above file types, select **OK**, the tags will not be added.

- If you select **Cancel**, the current tag names and tag values will not be added.

***Note**: If you do not have the **Manage Lists** or **Edit Items** permission to the corresponding site, you can only view the scanned results, the **OK** button will be greyed out.

Using Compliance Guardian Quarantine Manager in SharePoint

Compliance Guardian Quarantine Manager allows you to manage the quarantined files. Ensure that **SP2007QuarantineManager.wsp** or **SP2010QuarantineManager.wsp** or **SP2013QuarantineManager.wsp** is deployed before using this feature. For more information on deploying the solution, refer to Solution Manager. This feature is supported in SharePoint 2007, SharePoint 2010 and SharePoint 2013.

To use this feature in SharePoint 2007, complete the following steps:

1. Navigate to the corresponding SharePoint site > **Site Settings** > **Site features**, activate the **Compliance Guardian Quarantine Manager** feature.

   ***Note:** At a minimum, to use the **Compliance Guardian Quarantine Manager** feature in a site, the user must have the following required seven site permissions assigned:

   - Manage Lists
   - Edit Items
   - View Items
   - View Application Pages
   - View Pages
   - Open
   - Browse User Information

2. Return to the **Site Settings**, and then select **Compliance Guardian Quarantine Manager** in the **Compliance Guardian Tools and Services** group. You will be brought to the **Compliance Guardian Quarantine Manager** interface.
3. In the **Compliance Guardian Quarantine Manager** interface, select **Quarantine Manager** tab, you will see the following areas:

- **Tool Field** – Use the tool field to manage the quarantined files. You can download the files' details, restore the files or delete the files in bulk through the corresponding buttons in this field.
    - **View Content** – View the selected file's content.
        - For the SharePoint files or items that are affected by the **In place quarantine** method, after you select **View Content**:
            - You can view the files on SharePoint site webpage.
            - You can directly edit the content of the file.
            - SharePoint items cannot be performed this action.
        - For the SharePoint files or items that are affected by the **Out of place quarantine** method, after you select **View Content**:
            - The file will be downloaded.
            - SharePoint items cannot be performed this action since there is no content in an item.
    - **View Properties** – View the file or item's properties.
        - For the SharePoint files or items that are affected by the **In place quarantine** method, after you select **View Property**:
            - The corresponding SharePoint webpage appears displaying the file's properties.
            - The corresponding SharePoint webpage appears displaying the item's properties. You can open the item attachment in the appeared SharePoint webpage, and then edit the content of the attachment.
        - For the SharePoint files or items that are affected by the **Out of place quarantine** method, after you select **View Property**:
            - All of the selected file's properties are displayed in the appeared **View Properties** page. Select **Close** to exit the **View Properties** page.
            - All of the selected item's properties are displayed in the appeared **View Properties** page. You can select the attachment name to download the attachment of the item, and edit the content of the attachment, and then upload the edited item through the **Upload** function which is introduced above. Select **Close** to exit the View Properties page.
    - **Download Details** – Download the selected files.
    - **Restore** – Refer to Restoring Files in Quarantine Manager for details.
    - **Delete** – Delete the quarantined files permanently.

- **Upload Content** – Upload a file.
  - For the SharePoint files or items that are using the **In place quarantine** method, after you select **Upload**: Since the files or attachments of items that are affected by the **In place quarantine** method are edited in the webpage directly, this **Upload** function does not take effect on these files and items.
  - For the SharePoint files or items that are using the **Out of place quarantine** method, after you select **Upload**:
    - The downloaded and edited file will be uploaded and will replace the selected file.

      ***Note:** The uploaded file name must be same as that of the selected file.

    - The downloaded and edited attachment of the SharePoint item can be uploaded and replace the original attachment of the item.

      ***Note:** The uploaded attachment name must be same as the original attachment name.

- **Data Range** – The first time you access Quarantine Manager, the files or items in the last 1 day are displayed. You can change it by selecting **Data Range** and then enter a value in the **Latest _ Days/Hours** field. Select **OK** to save the setting. The next time you access Quarantine Manager, the files or items that are quarantined in the specified time range will be displayed.

- **Scope** – Define the scope of the files you want to manage.
- **Files Field** – View the files in the selected nodes.
- **File Details** – Display a file's detailed information.

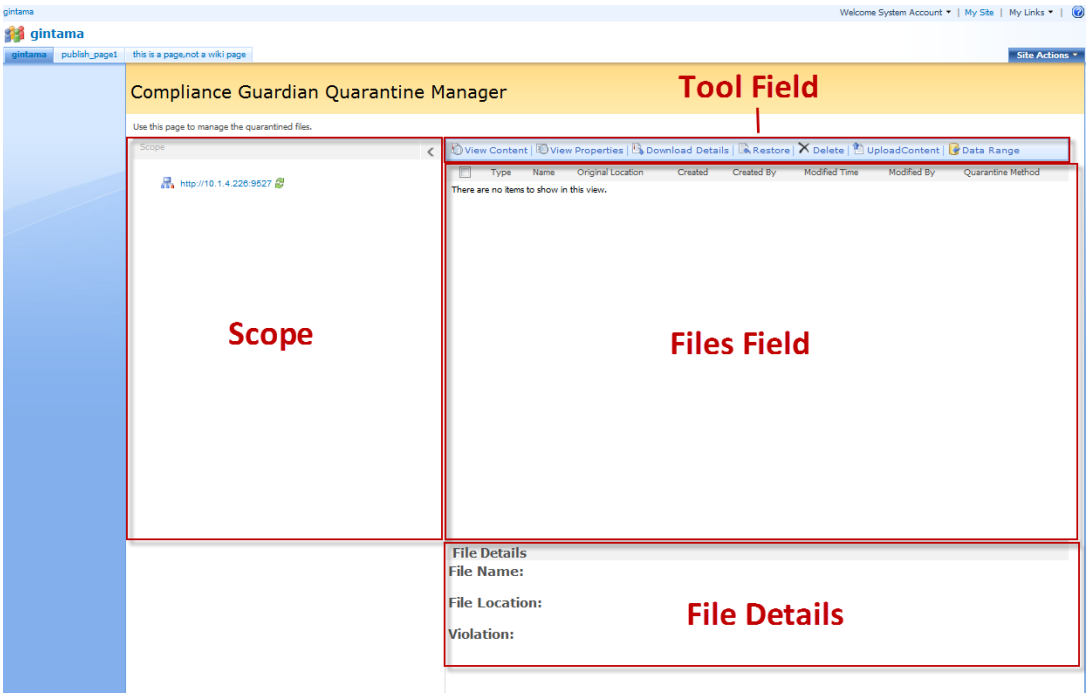

Figure 28: SharePoint 2007 Compliance Guardian Quarantine Manager Interface.

4. To manage the quarantined files, complete the following steps:

    a. In the scope area of the screen, select the site collection to expand to the node in which the files you want to manage are.

    b. Select the node, and you will see all of the files listed in the **Files** field to the right of the **Scope** field.

    c. Select the specific files by checking the checkbox in front of the file in the Files field. The file details will display in the **File Details** field.

    ***Note:** In the **File Details** field, only one file's details can be displayed. If you select several files, only the last selected file's details can display in the screen. If you want to view all of the selected files' detailed information, you must download the details to a CSV file using **Download Details**.

    d. Select the checkbox next to the file you want to manage. Select the arrow ( ) button next to the file name, and a drop-down list appears. You can choose how to manage the file by selecting the corresponding action (View Content, View Properties, Download Details, Restore, Upload Content, and Delete).

To use this feature in SharePoint 2010 or SharePoint 2013, complete the following steps:

1. Navigate to the corresponding SharePoint site collection > Site Settings > Manage site features, and activate the Compliance Guardian Quarantine Manager feature.

***Note:** At a minimum, to use the **Compliance Guardian Quarantine Manager** feature in a site, the user must have the following required seven site permissions assigned:

- Manage Lists
- Edit Items
- View Items
- View Application Pages
- View Pages
- Open
- Browse User Information

2. Return to the Site Settings, and then select **Compliance Guardian Quarantine Manager** in the **Compliance Guardian Tools and Services** group. You will be brought to the Compliance Guardian Quarantine Manager interface.
3. In the Compliance Guardian Quarantine Manager interface, select **Quarantine Manager** tab, you will see the following areas:
    - **Tabs** – Switch between the **Browse** tab, and the **Quarantine Manager** tab.
    - **Ribbon** – Use the ribbon to manage the quarantined files. You can download the files' details, restore the files or delete the files in bulk through the ribbon.
        - **View Content** – View the selected file's content.
            - For the SharePoint files or items that are affected by the **In place quarantine** method, after you select **View Content**:
                - You can view the files on SharePoint site webpage.
                - You can directly edit the content of the file.
                - SharePoint items cannot be performed this action.
            - For the SharePoint files or items that are affected by the **Out of place quarantine** method, after you select **View Content**:
                - The file will be downloaded.
                - SharePoint items cannot be performed this action since there is no content in an item.
        - **View Properties** – View the file or item's properties.
            - For the SharePoint files or items that are affected by the **In place quarantine** method, after you select **View Properties**:
                - The corresponding SharePoint webpage appears displaying the file's properties.
                - The corresponding SharePoint webpage appears displaying the item's properties. You can open the item attachment in the

appeared SharePoint webpage, and then edit the content of the attachment.

- For the SharePoint files or items that are affected by the **Out of place quarantine** method, after you select **View Properties**:
  - All of the selected file's properties are displayed in the **View Properties** page. Select **Close** to exit the **View Properties** page.
  - All of the selected item's properties are displayed in the **View Properties** page. You can select the attachment name to download the attachment of the item, edit the content of the attachment, and then upload the edited item through the **Upload** function which is introduced above. Select **Close** to exit the View Properties page.

- **Download Details** – Download the selected files.
- **Restore** – Refer to Restoring Files in Quarantine Manager for details.
- **Delete** – Delete the quarantined files permanently.
- **Upload Content** – Upload a file.
  - For the SharePoint files or items that are affected by the **In place quarantine** method, after you select **Upload**: Since the files or attachments of items that are affected by the **In place quarantine** method are edited in the webpage directly, this **Upload** function does not take effect on these files and items.
  - For the SharePoint files or items that are affected by the **Out of place quarantine** method, after you select **Upload**:
    - The downloaded and edited file will be uploaded and will replace the selected file.

      ***Note:** The uploaded file name must be same as that of the selected file.

    - The downloaded and edited attachment of the SharePoint item can be uploaded and replace the original attachment of the item.

      ***Note:** The uploaded attachment name must be same as the original attachment name.

- **Data Range** – The first time you access Quarantine Manager, the files or items that have been quarantined in the last 24 hours will be displayed automatically. You can change it by selecting **Data Range** and then enter a value in the **Latest _ Days/Hours** field. Select **OK** to save the setting. The next time you access Quarantine Manager, the files or items that are quarantined in the specified time range will be displayed.

- **Scope** – Define the scope of the files you want to manage.

- **Files Field** – View the files in the selected nodes.
- **File Details** – Display a file's detailed information.

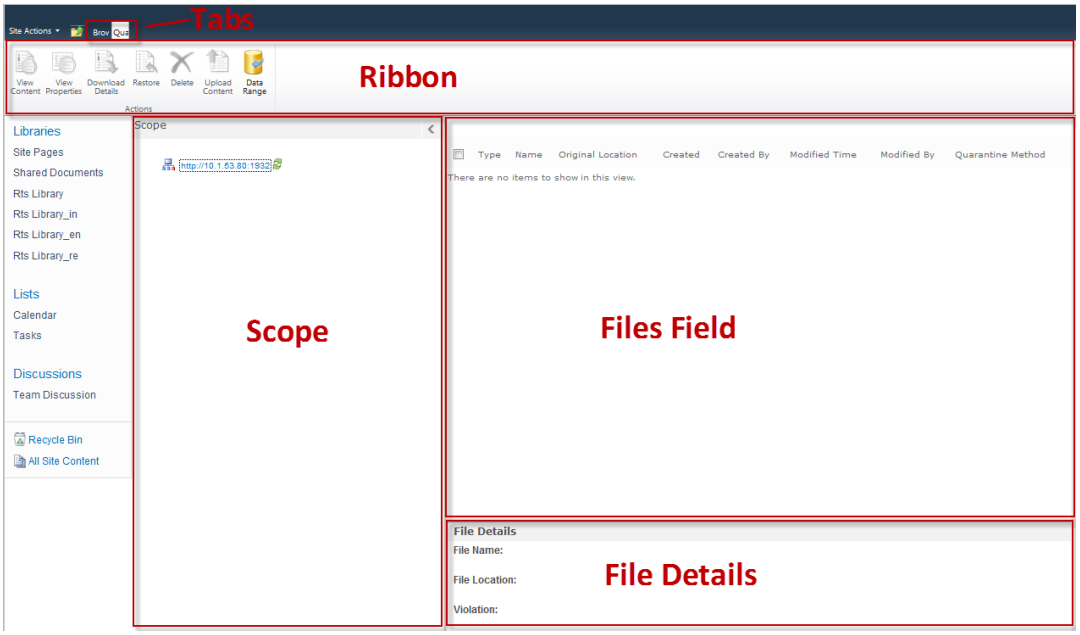

Figure 29: SharePoint 2010 Compliance Guardian Quarantine Manager Interface.

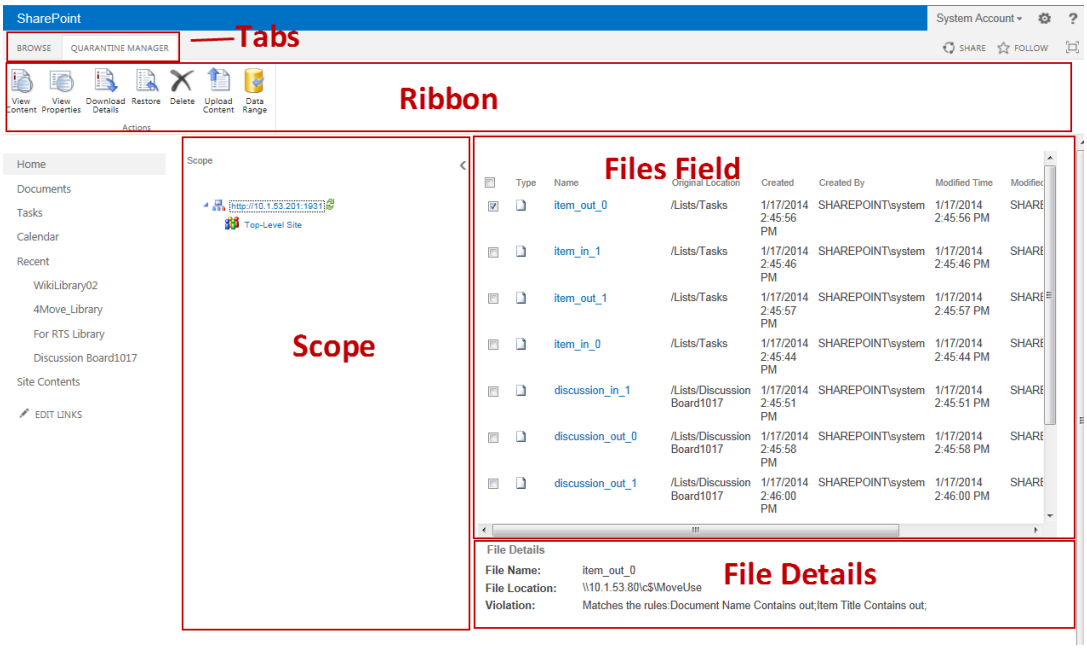

Figure 30: SharePoint 2013 Compliance Guardian Quarantine Manager Interface.

4. To manage the quarantined files, complete the following steps:
    a. In the scope field of the screen, select the site collection to expand to the node in which the files you want to manage are.

b. Select the node, and then you will see all of the files will list in the **Files** field to the right of the **Scope** field.

c. Select the specific files by checking the checkbox in front of the file in the **Files** field. The file details will display in the **File Details** field.

   ***Note:** The **File Details** field can only display information on one file at a time. If you select several files, only the last selected file's details can display on the screen. If you want to view information about all of the selected files, you must download the details to a CSV file using **Download Details**.

d. Select the checkbox before the file you want to manage, select ▾ next to the file name, a drop-down list appears, and then you can select how to manage the file by selecting the corresponding action (View Content, View Properties, Download Details, Restore, Upload Content and Delete).

Restoring Files in Quarantine Manager

You can restore a quarantined file or item by selecting **Restore**.

Restoring the SharePoint Files or Items that Are Affected by the In Place Quarantine Method

After you select a SharePoint file or item that is affected by the **In place quarantine** method, configure the following settings in the **Restore** interface:

- **Ignore this File Until the File or Policies Change** – Select this checkbox, the file or item will not be scanned until the action policy or scan policy is changed, or until the file or item is changed.
- **Change Classification Result** – If you have selected the **Ignore this file until the file or the scan/action policy is changed** checkbox, this field appears. You can then select to change the classification result by selecting the **Change classification result** checkbox. A table listing all the tags that have been added to the file or item appears. You can change the tags based on your own requirement.
- **Conflict Resolution** – If there is a file (this function will not be taken effect on a SharePoint item) whose name is same as the file name that you want to restore in the destination, a conflict will be judged. Select a conflict resolution:
  - **Replace** – The conflicted destination file will be replaced with the selected file after the restore.
  - **Skip** – The file will be skipped to restore to the destination.

Restoring the SharePoint Files or Items that Are Affected by the Out of Place Quarantine Method

After you select a SharePoint file or item that is affected by the **Out of place quarantine** method, configure the following settings in the appeared **Restore** interface:

- **Restore Type** – Select **In place restore** to restore the selected file or item to its original place. Select **Out of place restore** to restore the selected file or item to another place in SharePoint.
- **Destination** – If you have selected **Out of place restore**, this field appears. All of the SharePoint farms appear. Browse the desired farm tree to a list level, library level, or folder level, the file or item will be restored to the selected SharePoint list or library.
- **Agent Group** – If you have selected **Out of place restore**, this field appears. Select an agent group for running the restore job, or select **New Agent Group** to create an agent group.
- **Ignore this File Until the File or Policies Change** – Refer to Restoring the SharePoint Files or Items that Are Affected by the In Place Quarantine Method for details.
- **Change Classification Result** – Refer to Restoring the SharePoint Files or Items that Are Affected by the In Place Quarantine Method for details.
- **Conflict Resolution** – Refer to Restoring the SharePoint Files or Items that Are Affected by the In Place Quarantine Method for details.

For the SharePoint files or items that are affected by the **Out of place quarantine** method, after they are restored to SharePoint, the following related objects or properties will be affected:

- **Workflow** – The original related workflows will not associate to the restored file or item.
- **ID** – The file's or item's ID will be changed after the file or item is restored to SharePoint.
- **Web part** – Refer to the following scenarios for details:
    - If the file's Web part is not saved together with the file or item (saved in the different tables in SharePoint database), the Web part will not exist after the file or item is restored no matter you select **In place restore** or **Out of place restore** as the **Restore Type**.
    - If the file's Web part is saved together with the file or item (saved in the same tables in SharePoint database) and if you select In place restore as the Restore Type, the Web part can be restored normally along with the file or item.
    - If the file's Web part is saved together with the file or item (saved in the same tables in SharePoint database) and if you select **Out of place restore** as the **Restore Type**, the Web part may be affected after the restore.
- **Permissions** – The restored file or item will inherit its parent's permissions.
- **Rating, SharePoint Tags and Notes** – The restored file or item's rating and SharePoint tags and notes will no longer exist after it is restored.
- **Versions** – The file or item's versions will not be kept after the file or item is restored to SharePoint. Only the version count can be kept.

Classification Report

For details about classification reports and procedures for how to use them, refer to the Compliance Guardian User Guide.

The Classification Report area includes Action Report, Incident Report, and Yammer Report. It is used to view the report results of the files affected by Classification Scanner actions, as well as provide operations to the quarantined files, redacted files and encrypted files.

Launching Classification Report

To launch Classification Report, complete the following steps:

1. Log in to Compliance Guardian. If you are already in the software, select the home page button ( ) go to the home page. From the home page, all of the products are displayed.
2. Select **Classification Report** to launch its interface.
3. Alternatively, you can select **Administration** on the top-left corner, and select the **Classification Report** tab on the appeared navigation bar to launch Classification Report.

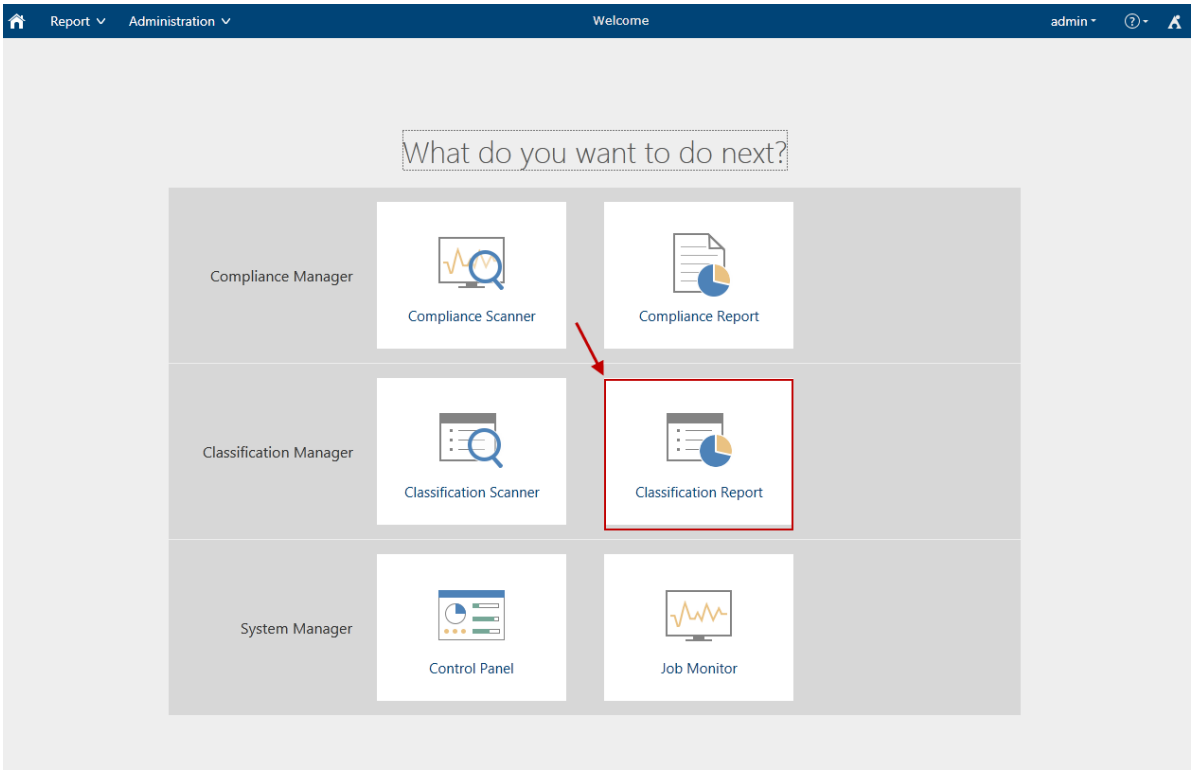

Figure 31: Classification Report module launch window.

Job Monitor

Job Monitor allows you to view the status or details of jobs, download reports, and manage the jobs all from a central interface.

Job Monitor is also integrated into other Compliance Guardian products, which enables you to manage the jobs inside its corresponding modules with additional features specific to the product itself. These additional features are also available in the stand-alone Job Monitor module.

Getting Started

Refer to the following sections for important information on getting started with Job Monitor.

Launching Job Monitor

To launch Job Monitor and access its functionality, complete the following steps:

1. Log in to Compliance Guardian. If you are already in the software, select the home page button ( ) on the left corner to go the home page.
2. From the home page, select **Job Monitor** to launch the module.

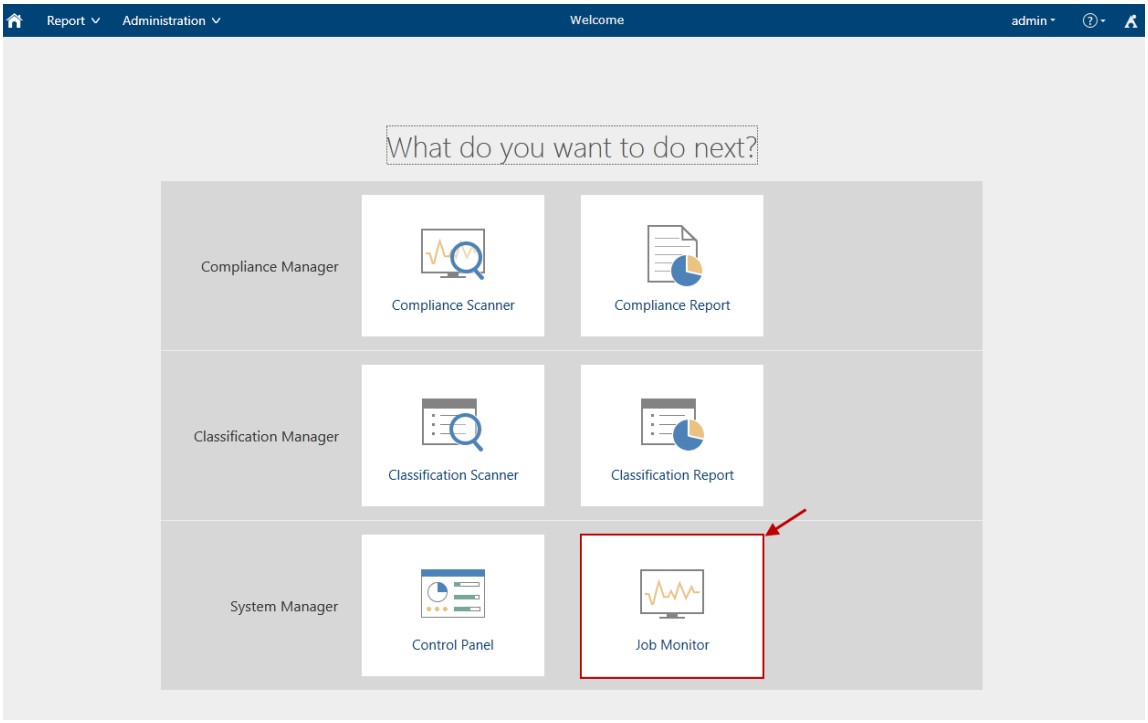

Figure 32: Job Monitor module launch window.

3. Alternatively, you can select **Administration** on the top-left corner, and select the **Job Monitor** tab on the appeared navigation bar to launch Control Panel.

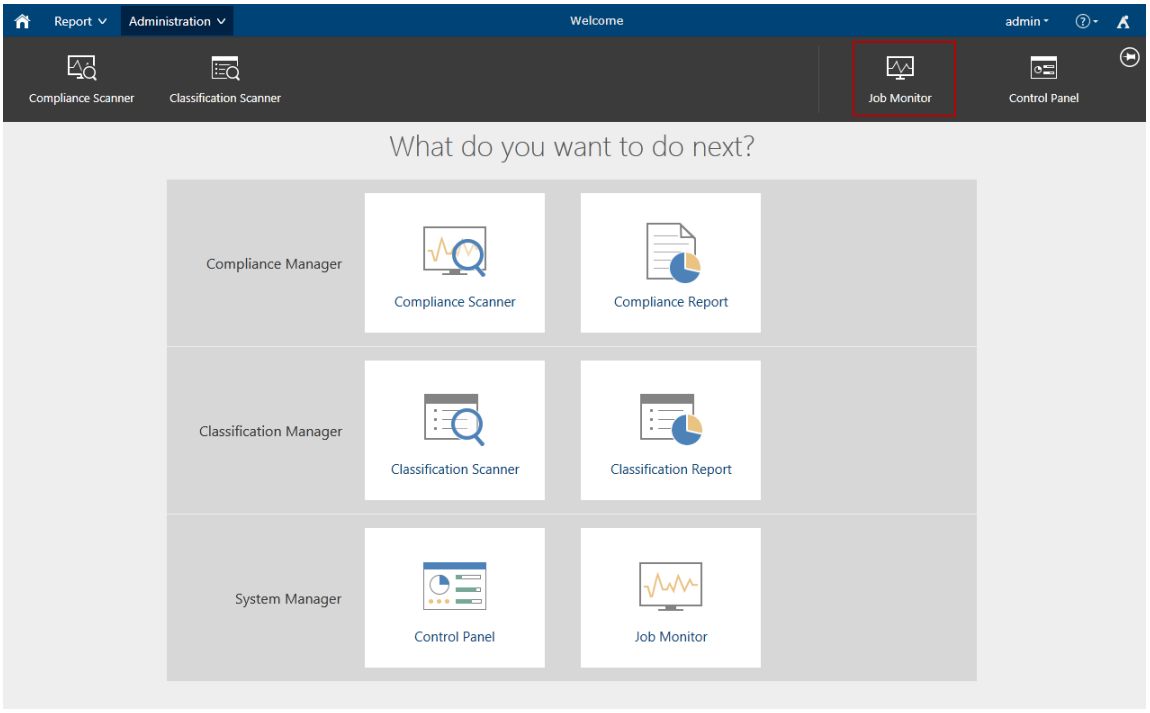

Figure 33: Job Monitor tab on the navigation bar.

Understanding Job Monitor

Job Monitor allows you to customize the way your jobs are displayed so you can more efficiently manage them. The following two sections will cover the different viewing options.

Job Monitor Interface

The interface in Job Monitor contains the following four areas:

1. **Tabs** – Switch between the Job Monitor and Scheduled Job Monitor interface.
2. **Ribbon** – Toolbar where you can customize the view, perform actions on selected jobs, and configure report location settings.
3. **Search** – Search tool for filtering the displayed jobs.
4. **Viewing pane** – List of jobs displayed according to the filters you configure.

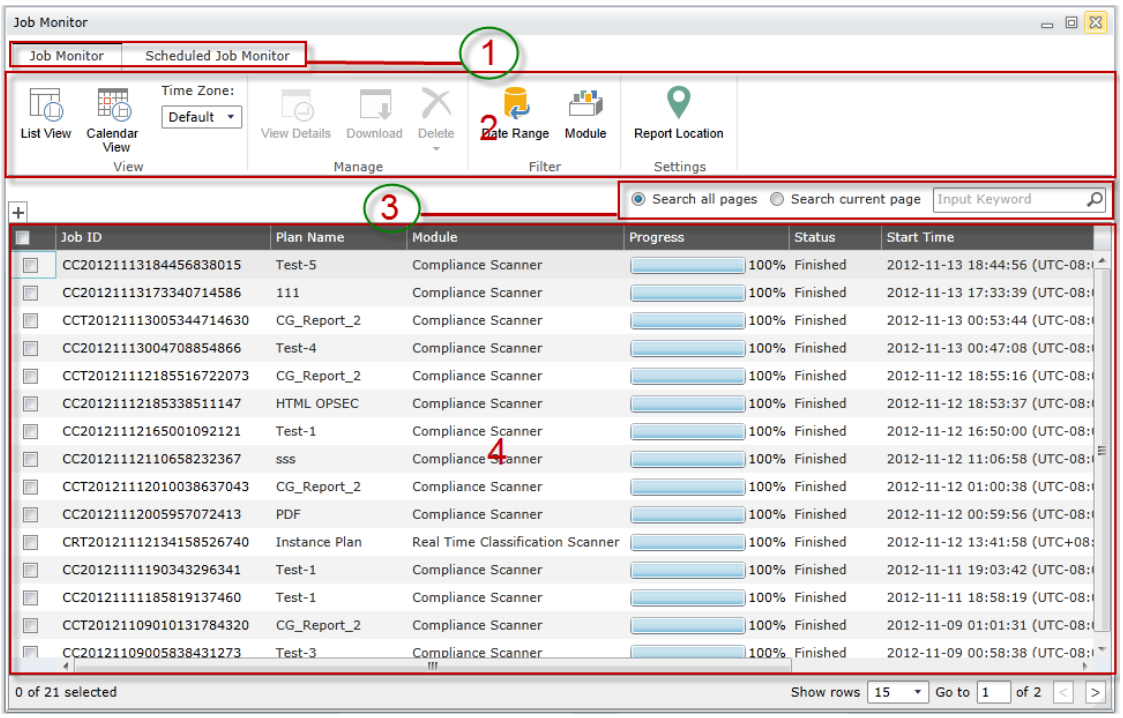

Figure 34: Job Monitor user interface.

Job Monitor vs. Scheduled Job Monitor

The Job Monitor module interface contains two tabs:

- **Job Monitor** – Allows you to access all of the current and previous jobs.
- **Scheduled Job Monitor** – Allows you to exclusively access jobs that are scheduled to run in the future.

***Note:** Differentiate between scheduled jobs (jobs scheduled to run in the future) and recurring jobs. Scheduled jobs will only show up on the Scheduled Job Monitor tab. Recurring jobs will show up on both tabs.

Configuring the Viewing Pane

In both the Job Monitor and Scheduled Job Monitor tabs, there is a View toolbar and a Filter toolbar on the ribbon with further configurable options to help you more efficiently manage your current and previous jobs.

The View Toolbar

This toolbar allows you to choose to have your jobs displayed in List View or Calendar View:

- **List View** – Displays your jobs in a table. You can add or remove a column to customize your view by selecting the manage columns button (+). Select the desired column for

this view by checking the checkbox next to its name in the drop-down menu. Select **OK** to save your choices, or select **Cancel** to close the drop-down menu without saving your choices.

- **Calendar View** – Displays your jobs in a calendar. You can configure Calendar View to display in **Day**, **Week**, or **Month** format by selecting the respective button in the upper right-hand corner. To see detailed information about a job, place your mouse cursor over its time slot.

You can also configure the Time Zone in this toolbar by specifying one of the options below to display in the job information.

- **Default** – Displays the time zone of the machine where the control service is installed. In the Scheduled Job Monitor tab, the default time zone is based on the time zone configured for each schedule.
- **Local** – Displays the time zone that the Internet Explorer (IE) browser used to access Compliance Guardian.

By default, the time zone of the job information is set to **Default**.

***Note:** In Calendar View, the time zone is set to Local and cannot be altered. To change the time zone, select the drop-down menu, and select **Local.**

The Filter Toolbar

This toolbar allows you to filter the jobs listed in the viewing pane by Date Range or Module.

- **Date Range** – Allows you to limit the jobs displayed by specifying a time frame.
- **Module** – Allows you to limit the jobs displayed by specifying the module where the jobs are run.

Searching Jobs

Job Monitor also allows you to search for jobs to further customize which jobs are displayed to you. The search interface is located under the toolbar ribbon. Select the corresponding radio button to either **Search all pages** or **Search current page**. Placing your cursor over the Search text box will bring up a tooltip informing you of the searchable parameters.

***Note:** The search function is not case sensitive.

Since the Job ID includes the start time for the job, you can search for a job by start time. Enter the time as a numerical string in the text box, then select the magnifying glass ( ) (for example, search for 2011-01-01 17:05:10 by typing 20110101170510 in the search text box).

Managing Jobs

The Job Monitor tab and the Scheduled Job Monitor tab offer different sets of tools more suitable for managing the different types of jobs.

***Note:** If one tool is not supported for the selected job of the specified product, the corresponding button of this tool will be greyed out and not available to select.

Operations in the Job Monitor Tab

The Job Monitor tab provides you with a number of tools that allow you to perform actions to jobs you are currently running or have run in the past.

The Manage Toolbar

This toolbar provides you with the following functionality:

- **View Details** – Allows you to view a job report of the selected job. Select the job by checking the corresponding checkbox. Select **View Details** on the ribbon. The Job Details tab appears with the job report displayed in the viewing pane with the Summary tab selected. The Summary tab displays general information about the job. For more in-depth information, select the **Details** tab in the viewing pane. Select **Download** to download the job report. Select **TXT**, **CSV**, or **XLS** as the format for the report, then select to download the **Current columns** or **All columns** from the Details tab, and then select **OK** to download the report, or **Cancel** to return to the Job Details tab.
- **Delete** – Deletes job information without sending a notification to anyone. Select the checkboxes before the jobs, and then select **Delete**. A confirmation pop-up window will appear to confirm the operation. Select **OK** to delete the selected jobs, or select **Cancel** to return to the interface without deleting the jobs.
- **Download** – Allows you to download the job report of the selected jobs to a specified location. You have the option to set the **Report Format** to download in TXT, CSV, or XLS format. Here you can only choose to download **All columns** from the Details tab.

  ***Note**: Prior to downloading the job report, make sure the Internet Explorer (IE) download settings are configured properly.

You can configure the download settings for IE by following the steps below.

1. Navigate to **Internet Explorer > Tools > Internet Options**.
2. Switch to the **Security** tab and select a zone.
3. Select the Custom level button inside the Security level for this zone field.
4. Scroll down to the **Downloads** setting.

5. Change the detailed settings according to the screenshot below.

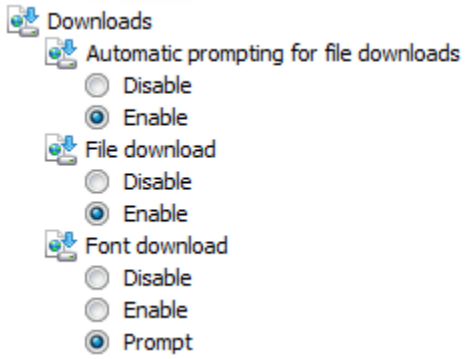

Figure 35: IE security settings.

The Actions Toolbar

When you select one or more jobs, the toolbar appears. This toolbar provides you with the **Stop** action to stop the selected in-progress job immediately. The job status will change to **Stopped**, but the job information will be retained, as well as any data aggregated by the job.

***Note**: Once a job is stopped, in order to run it again, you must launch the respective module you used to run that job. Select the **Plan Manager** tab, and then select the plan by checking the checkbox, and select **Run Now**. When you run the same job again, it will be considered a new job, so the previous data is retained.

The Settings Toolbar

This toolbar provides access to the Report Location tool that allows you to specify a location for storing the reports generated after running the jobs. If you do not configure this tool, the job reports will be stored in the default location (**...\AvePoint\Compliance Guardian\Manager\work**).

To store the job reports on a network share:

1. Check the **Use the Net Share path as the report location** checkbox.
2. Enter the **UNC Path**.
3. Enter the **Username**.
4. Enter the **Password**.
5. Select **OK**.

Operations in the Scheduled Job Monitor Tab

The Scheduled Job Monitor tab provides you with two toolbars that allow you to perform actions to jobs that you have scheduled to run in the future. The following sections explain what these tools do in detail.

The Actions Toolbar

This toolbar provides the following actions for a scheduled job:

- **Enable** – If the status of the selected jobs is disabled, you will have the option to select this button to enable it.
- **Disable** – If the status of the selected jobs is enabled, you will have the option to select this button to disable it.

The Filter Toolbar

This toolbar provides the following filter options for a scheduled job:

- **Date Range** – Allows you to limit the jobs displayed by specifying a time frame.
- **Module** – Allows you to limit the jobs displayed by specifying the module where the jobs are run.

Using Check Validator Tool

The Check Validator tool is used to verify if the custom check that is created using Compliance Guardian is correct, and also used to verify if you can get the type of scan results you want.

To use the Check Validator, complete the following steps:

1. Go to the machine with Compliance Guardian Agent installed and open the …*AvePoint**Compliance Guardian**Agent**bin* directory to find the **CCE.TDFValidator.exe** file.
2. Open the **CCE.TDFValidator.exe** to start this tool.

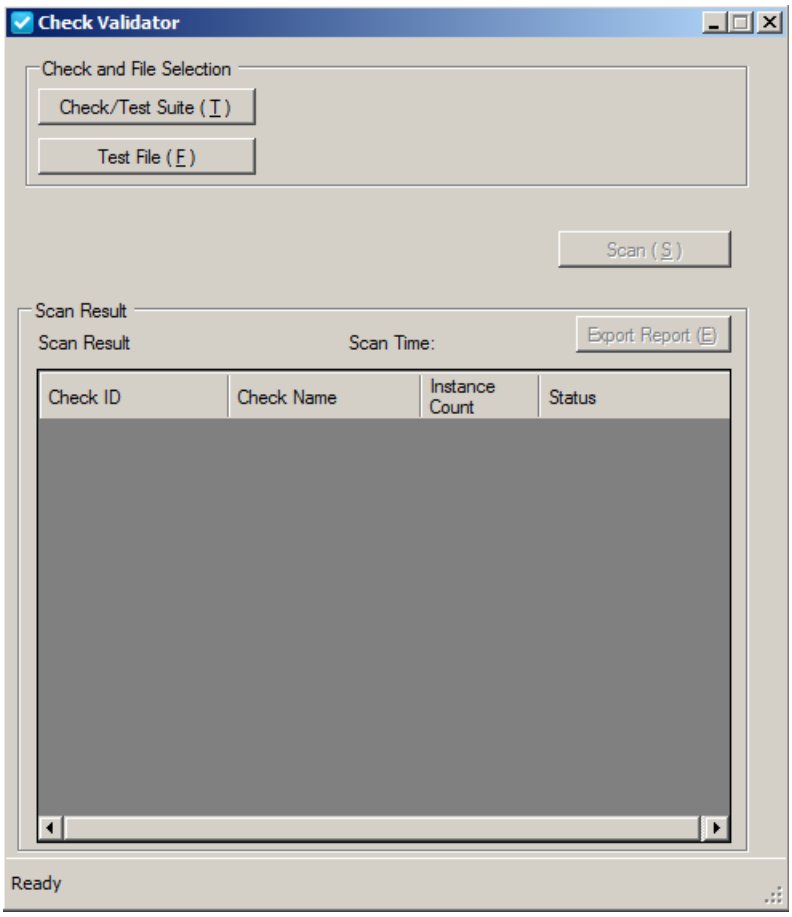

Figure 36: Check Validator interface.

3. Select the **Check/Test Suite (T)** button (or you can press **T** on your keyboard), a pop-up window appears, select the check or test suite that you want to validate, and then select **Open** in the pop-up window. The full path of the selected check/test suite will be displayed on the tool interface.
4. Select the **Test File (F)** button (or you can press **F** on your keyboard), a pop-up window appears, select the file you want to test, and then select **Open** in the pop-up window. The full path of the selected file will be displayed on the tool interface.

5. Select the **Scan** button, the file then will be tested according to the rules defined in the selected check or test suite.
6. The scan results will be displayed in the **Scan Result** field of this tool. In the **Scan Result** field, the Check ID, Check Name, the count of the instances that are found and the status of each check will be displayed. If one of the statuses of the checks is Failed, the Scan Result will be Failed. The time that the scan takes will also be displayed.

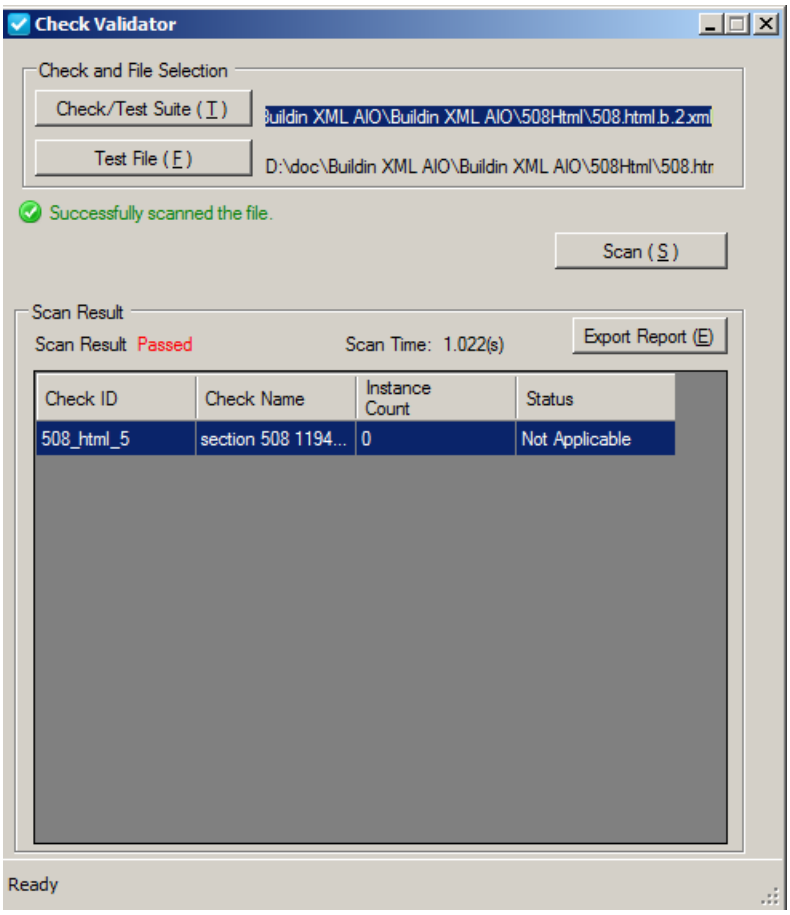

Figure 37: Scan results of Check Validator.

7. Select **Export Report** to generate the scan result. After you select the **Export Report** button, a pop-up window appears, select the location where you want to save the report, and select **OK** on the window. The detailed scan report will be saved in the specified location. You can check the report to verify if the scan results are what you wanted.
8. Before scanning the selected file, the tool will first validate if the check or test suite is correct, if the selected check or test suite is not correct, after you select the **Scan** button, the error message will be displayed on the tool interface, you can then review the logs for the detailed information.
9. After the scan job, a report is also generated in *…\AvePoint\Compliance Guardian\Agent\bin\TDFValidatorReport.* The report contains three kinds of files:
    - The file that is scanned by Check Validator.

- The HTML format of the scanned file.
- The report that contains all of the scanned file's violations as well as the violation's locations.

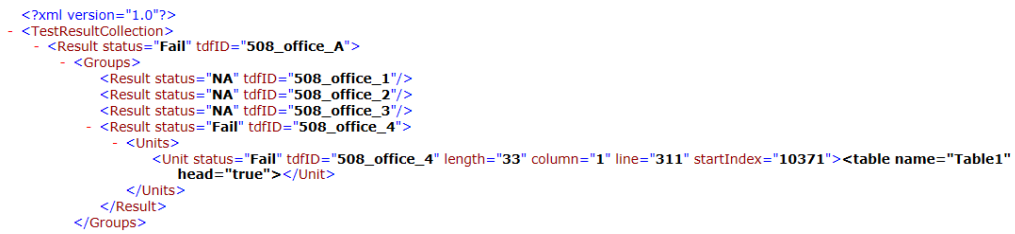

Figure 38: Check Validation report.

Related Configuration File

The tool has a related configuration file named **CCE.TDFValidator.exe.config**, the file is located under the directory *…\AvePoint\Compliance Guardian\Agent\bin* directory.

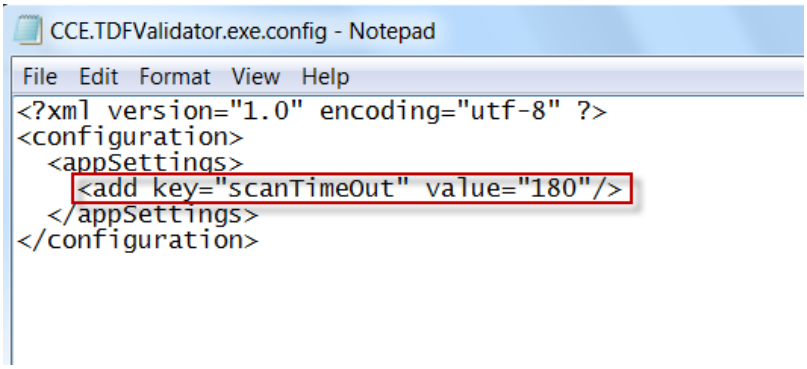

Figure 39: CCE.TDFValidator.exe.config file overview.

You can configure the **Value** attribute to specify the maximum scan time. If the time that the scan takes exceeds the specified scan time, an error message will be displayed on the tool interface, and the scan will stop. By default, the value for the **Value** attribute is 180 seconds.

Using Detailed Risk Report Analysis Tool

Compliance Guardian supports exports of detailed risk report information of all the files in a site collection level Compliance Guardian Scanner for SharePoint job.

***Note**: The DocAve Auditor database must be connected so as to get the related auditing information.

Generating the Report

To generate the report, complete the following steps:

1. Go to the machine with Compliance Guardian Agent installed and open the *…\AvePoint\Compliance Guardian\Agent\bin* directory to find the **CCR.RiskReportTool.exe.config** file.
2. Open the **CCR.RiskReportTool.exe.config** and configure the following attributes:

```
<appSettings>
  <add key="DBName" value="CCR20130626134715019767_000_.db"/>
  <add key="ExcelLocation" value="C:\"/>
  <add key="FileShowCount" value="10"/>
  <add key="FileAuditDetailCount" value="25"/>
</appSettings>
```

Figure 40: Attributes for generating the report.

- **Database Name** – Specify the database file name as the value of the **DBName** attribute. To get the database file name, go to the report location, and find the request's corresponding TXT file (the name of the TXT file is the Request ID + _ + the Request Name). Open the TXT file. You will find all the plans contained in this request. The database file name follows the corresponding plan. Then go back to the report location, basing on the database file name in the TXT file, you will find the database file's full name (the database name +.db) of the desired plan whose detailed risk information is going to be exported. .
- **Export Location** – Specify the location as the value of the **excelLocation** attribute. The report will be generated into this location.
- **File Show Count** – Specify the number of the files as the value of the **fileShowCount** attribute. The files are displayed according to their risk scores calculated by the Raw type risk formula. For example, if you specify 10 as the value, then the risk information of 10 files that have the top 10 risk scores (calculated by the Raw type risk formula) will be displayed in the report. Each file's risk information is displayed in one sheet in the report excel.
- **Auditing Item Count** – Specify the number of the Auditing items that will be displayed in the report. The information of the most recent activities to the file will be displayed in the report.

After configuring the attributes, save the configuration file.

3. Under the same directory *(…\AvePoint\Compliance Guardian\Agent\bin)*, find the **CCR.RiskReportTool.exe** file and select to **Run As Administrator**. After the **CCR.RiskReportTool.exe** file has been opened, wait until the following message appears, indicating the report has been generated into the specified location: **The report has been generated. Press any key to exit.**

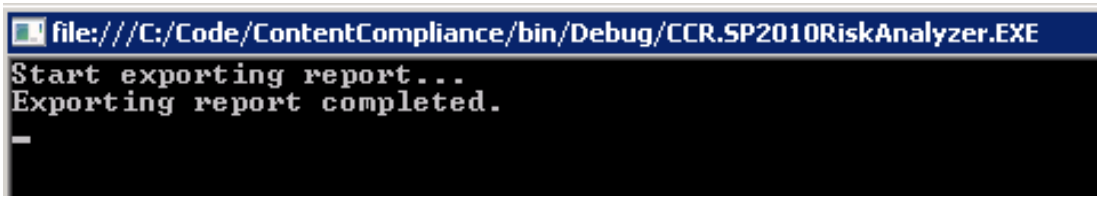

Figure 41: The CCR.RiskReportTool.exe file interface.

Information Included in the Exported Excel File

The generated risk report excel contains the **BasicInformation** sheet that displays the basic information of the risk files. Each risk file has its own sheet for displaying the file's risk information. The number of the files whose risk information will be displayed in the report is based on the value of **fileShowCount** attribute that you specify in the **CCR.RiskReportTool.exe.config** file.

You can view the following information in the exported report:

- Basic information sheet:
  - The risk scores (the risk scores calculated by the Raw type risk formula, the risk scores calculated by the Stepped type risk formula and the risk scores calculated by the Weighted type risk formula) of each site collection in the job. A bar chart is displayed to help you view the information intuitively.
  - The information of risk files that violated the regulations (check) in the job. A pie chart is displayed to help you view the information intuitively.
  - The detailed information of the risk files in each site collection, including the risk scores, the number of the Passed files, Failed files, User Review Required files, Not Applicable files, Not Tested files and Error files, and the percentage of the failed files. A bar chart is displayed for each site collection to help you view the information intuitively.
- Risk information of each file:
  - The file information, the risk scores, and the regulations (checks) that the file violated.
  - The related auditing information, including the access time to the file, the user who accessed the file, the action type and some related details.
  - The security information related information.

Generate Detailed Risk Report of a File

Compliance Guardian supports to export the detailed risk report information of a file through the **ccr.sp2010riskananlyzer.exe** or **CCR.SP2007RiskAnalyzer.exe** files. Compared with the Risk Report that is displayed in the Compliance Guardian Report, or generated from Compliance Guardian Report, the detailed risk report combines all of the risk report information of a file to one CSV file, thus for user conveniently checking and viewing.

Before You Begin

In order to generate the detailed risk report, the **ccr.sp2010riskananlyzer.exe** or **CCR.SP2007RiskAnalyzer.exe** file must be run in the Command Line. The DocAve Auditor database must be connected so as to get the related auditing information.

To get the risk report, complete the following steps:

1. Go to the machine with Compliance Guardian Agent installed and open the … *\AvePoint\Compliance Guardian\Agent\bin* directory to find the **ccr.sp2010riskananlyzer.exe** file (**CCR.SP2007RiskAnalyzer.exe** is for the files in SharePoint 2007, here we take the **ccr.sp2010riskananlyzer.exe** as an example).

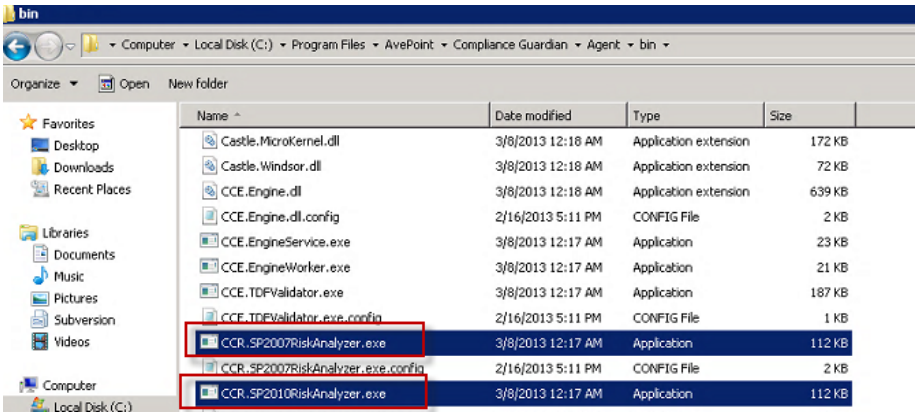

Figure 42: The EXE file location.

2. On the machine, navigate to **Start** > **All Programs** > **Accessories** > **Command Prompt**.
3. In the command-line interface, enter the directory. For example, *C:\Program Files\AvePoint\Compliance Guardian\Agent\bin*, and press **Enter**.

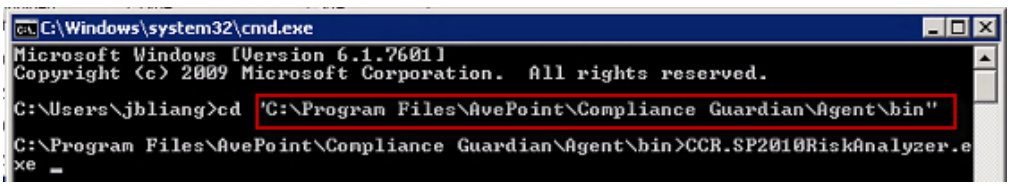

Figure 43: The command line overview 1.

4. Enter the **–fullpath** command, and then enter the full path of the file whose detailed risk report will be generated.
5. Enter the **–dbname** command, and then enter the database file name of the plan whose detailed risk report information will be exported.

   To get the database file name, go to the report location, and find the request's corresponding TXT file (the name of the TXF file is the Request ID + _ + the Request Name). Open the TXT file, you will find all the plans contained in this request, the database file name is following the corresponding plan. Then go back to the report location, basing on the database file name in the TXF file, you will find the database file's full name (the database name +.db) of the desired plan whose detailed risk information is going to be exported.

6. Enter the **-exportlocation** command, and then enter the export location where the detailed risk report will be generated.

   The **–exportlocation** command is optional, if you do not enter the command and do not specify an export location, by default, the report will be generated under the directory …\AvePoint\Compliance Guardian\Agent\bin\Risk Analyzer.

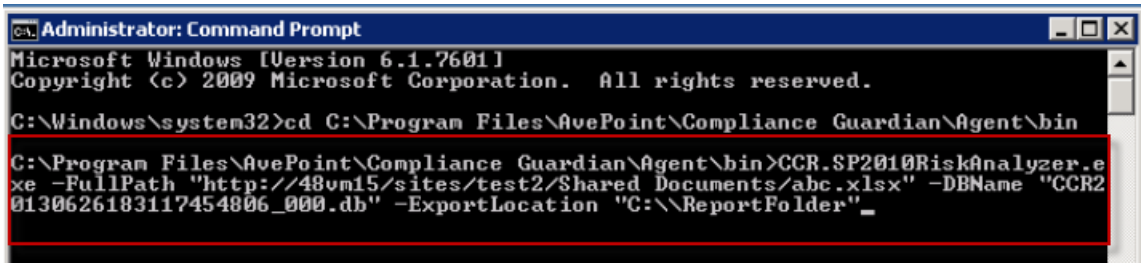

Figure 44: The command line overview 2.

7. Press **Enter** to execute the job. After the job completes, a prompt is shown as below.

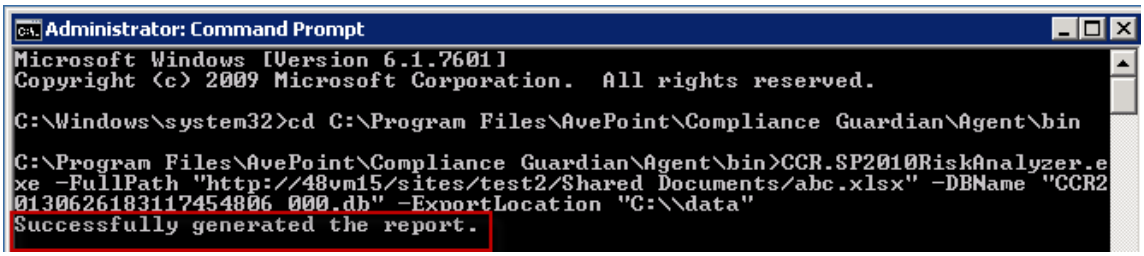

Figure 45: The command line overview

8. You can then navigate to the specified export location to view the risk report.

Using Compliance Guardian Transaction Capture

Compliance Guardian Transaction Capture is used to record the webpages that you access, and then you can save the recorded results as a transaction file, which is used by Compliance Guardian Website Scanner. The recorded URLs in the transaction file will be the start URLs used in Compliance Guardian scans.

***Note**: Make sure Microsoft Visual C++ 2010 x86 Redistributable and Microsoft .NET Framework 3.5 or above version must be installed before using Compliance Guardian Transaction Capture.

System Requirements for Using Compliance Guardian Transaction Capture

Compliance Guardian Transaction Capture includes two versions: AgentToolWebSiteRecorder_.NETv2.msi and AgentToolWebSiteRecorder_.NETv4.msi.

Refer to the following table for the system requirements of the two versions:

Compliance Guardian Transaction Capture Installation File Versions	**Requirements**
AgentToolWebSiteRecorder_.NETv2.msi	Windows XP
	Windows Server 2003
	Windows Vista
	Windows Server 2008
	Windows 7
	Windows Server 2008 R2
	Windows Thin PC
AgentToolWebSiteRecorder_.NETv4.msi	Windows 8
	Windows Server 2012
	Windows 8.1
	Windows Server 2012 R2

Installing Compliance Guardian Transaction Capture

To install Compliance Guardian Transaction Capture, complete the following steps:

1. Find the **AgentToolWebSiteRecorder_.NETv2.msi** or **AgentToolWebSiteRecorder_.NETv4.msi** file in *...\Compliance Guardian\Agent\bin\WebSiteRecorderInstallFiles.*
2. Open the **AgentToolWebSiteRecorder_.NETv2.msi** or **AgentToolWebSiteRecorder_.NETv4.msi**.

***Note:** You can decide the version to install according to your system. Refer to **Error! Reference source not found.**.

3. Select **Install** in the appeared drop-down menu. The **Compliance Guardian Transaction Script Recorder Setup** wizard appears, which helps you to install the Compliance Guardian Transaction Capture tool.
4. Select **Next** on the wizard welcome page.
5. Select a folder where the related files of this tool will reside. The default location is: *C:\Program Files (x86)\AvePoint\CG Transaction Script Recorder*. You can select **Browse** to select another location.

   Select the **Disk Cost…** button under the **Browse** button to view the drives you can install the tool, and each drive's available and required disk space of the tool.

   Select **Next** on this page.
6. Confirm the installation on the **Confirm Installation** page, and select **Next**.
7. The tool will begin installing.
8. After the installation completes, select **Close** to exit the installation wizard.

Using the Tool

To use Compliance Guardian Transaction Capture, open Windows Internet Explorer (x86) from the path *…\Program Files (x86)\Internet Explorer*, select **View** on the **Menu Bar**, and select **Explorer Bars**. You will find Compliance Guardian Transaction Capture in the drop-down menu that appears. Select **Compliance Guardian Transaction Capture** to open this tool. The tool interface appears on the bottom of the current webpage. Refer to the following screenshot:

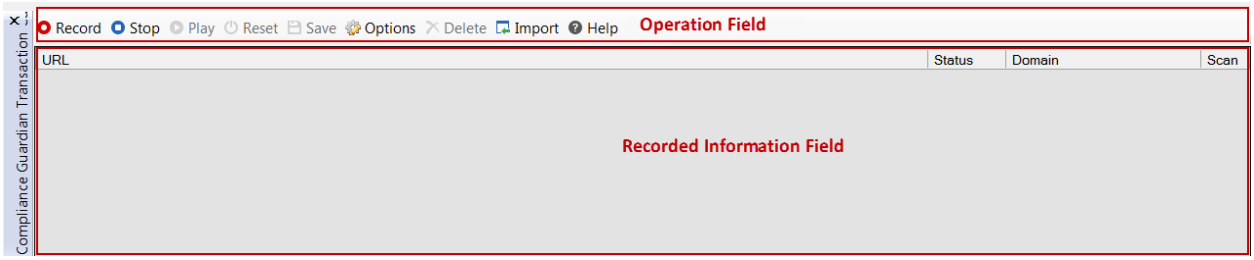

Figure 46: The Compliance Guardian Transaction Capture interface.

- **Operation Field** – You can perform the following actions in this field:
  - **Record** – On the webpage you want to record, select the **Record** button. Compliance Guardian Transaction Capture will then start to record the webpages you access from this current webpage. The URLs that are recorded will be displayed on the **Recorded Information Field**.
  - **Stop** – Select the **Stop** button to stop recording the webpages.

- **Play** – Select the **Play** button. The series of webpages that you have recorded will automatically play as they are accessed.
- **Reset** – Select the **Reset** button, all the recorded results will be cleared up.
- **Save** – Select the **Save** button to save the series of operation results as a transaction file. After select the **Save** button, the **Save As** window pops up. Select a location, and then select **Save** on the **Save As** window to save the transaction file, which will be used for Compliance Guardian Website Scanner.
- **Options** – Select the Options button, a pop-up window appears. Select the checkbox before **Capture the Ajax Request (XMLHttpRequest)**. Then Compliance Guardian Transaction Capture can record the webpages that use the Ajax Request.
- **Delete** – Select a record in the **Recorded Information Field**, and select **Delete**, the record then will be deleted.
- **Import** – Import a previously saved transaction file. You can view the results that the transaction file records by selecting **Play**.
- **Help** – Select the **Help** button to view the Help information.

- **Recorded Information Field** – The recorded results will be displayed in this field.
  - **URL** – The webpage URLs that have been recorded.
  - **Status** – The status code of a webpage.
  - **Domain** – The domain of the URL.
  - **Scan** – Select the checkboxes under this column. The corresponding URL will be signed. After you save the related transaction file for Compliance Guardian Website Scanner, only the URLs that are signed here can be used as the Start URLs to be scanned. Only the checkbox of the URL whose corresponding status code is 200 can be selected and scanned.

Select the close button (✕) on the top-right corner to close the Compliance Guardian Transaction Capture tool.

Exporting Action Reports and Social Reports to Event Viewer

Compliance Guardian supports exporting the action reports and social reports to Windows Event Viewer.

Refer to the following steps to export the action report:

1. Go to the machine with Compliance Guardian Agent installed and open the …*AvePoint**Compliance Guardian**Agent**bin* directory to find the **AgentToolExportClassificationResults.exe** file.
2. Right-click on **AgentToolExportClassificationResults.exe** and select **Run as administrator** to run it.

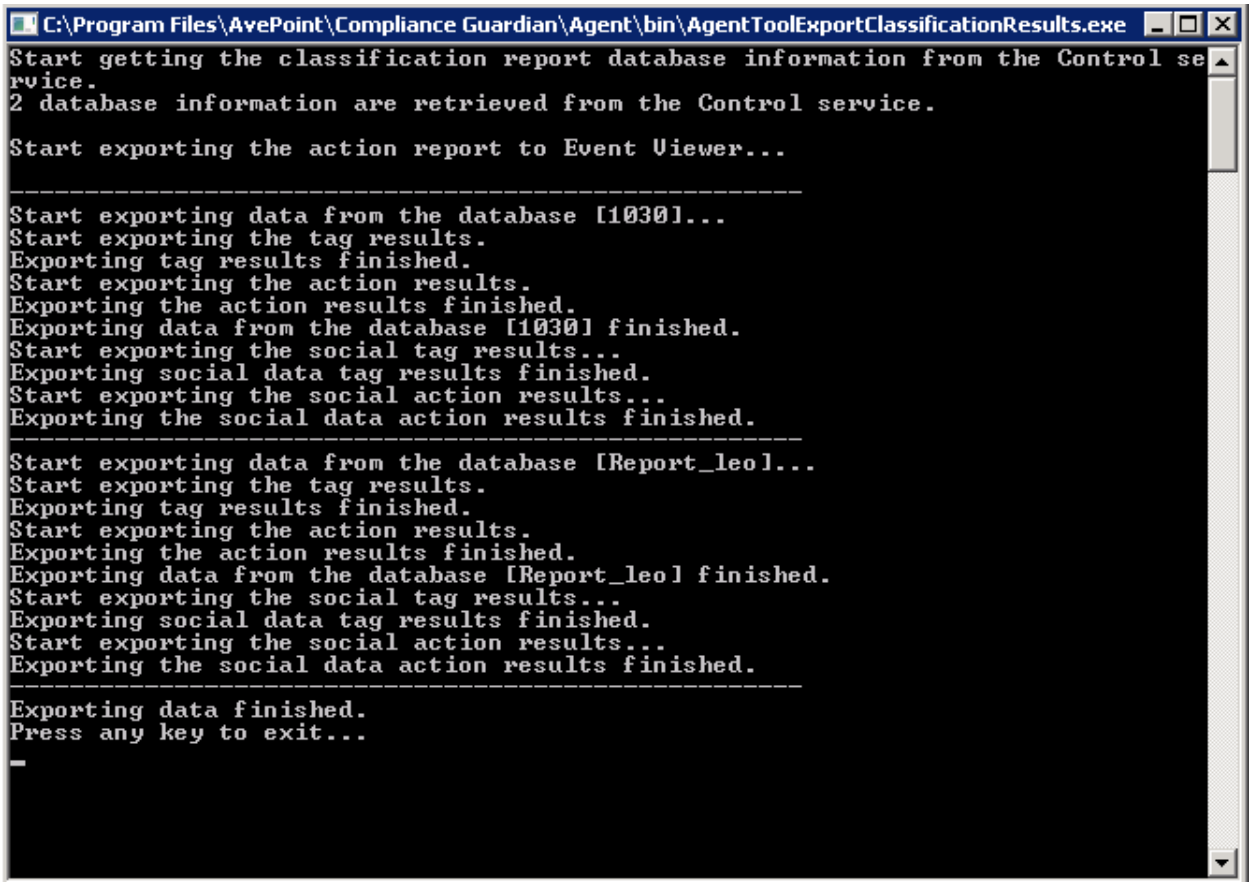

Figure 47: The interface of running AgentToolExportClassificationResults.exe.

3. The action reports and social reports are exported to Event Viewer after the exporting job finishes. Select **Start** on the machine, find **Event Viewer** and select it. Select **Applications and Services Logs** > **ComplianceGuardian** in the Event Viewer interface. Then, you will find the events in the right pane. Select each event to view the related action report or social report.

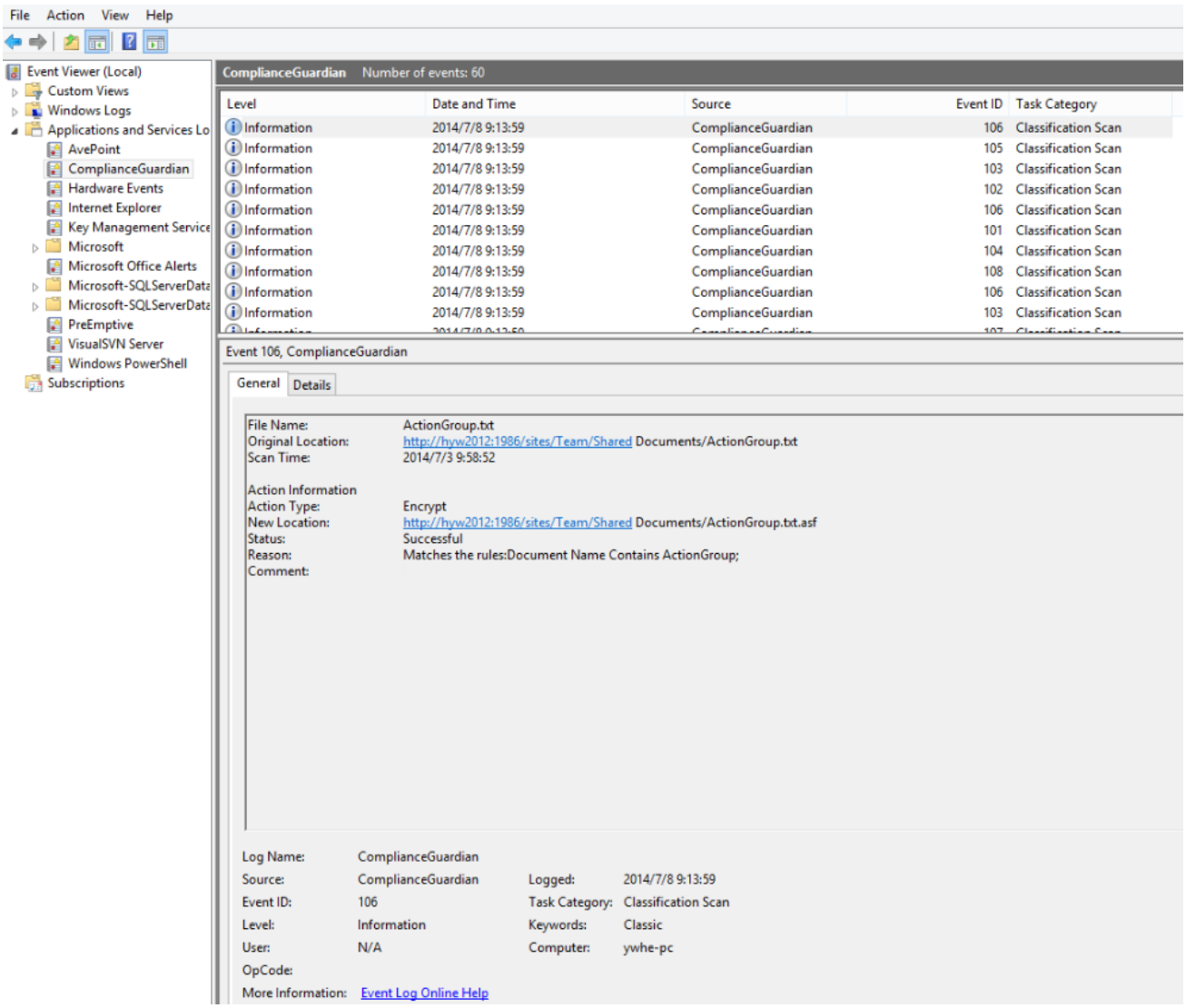

Figure 48: Event Viewer interface.

Monitoring Compliance Guardian Job Performance in Performance Monitor

Compliance Guardian allows you to monitor the Compliance Guardian job performance in Performance Monitor.

1. On the machine where Compliance Guardian agent is installed, select **Start** > **Administrative Tools** > **Performance Monitor**.
2. Select **Performance Monitor** in the left pane, and then select the Add ( ) button in the right pane. The **Add Counters** window appears.
3. Find the **Compliance Guardian** category, then add the corresponding counters.
4. Then, you can view the Compliance Guardian job performance.
5. You can also create a new data set and then view the Compliance Guardian job performance report. Refer to the following steps:
    a. Expand **Data Collector Sets** in the left pane.
    b. Right-click **User Defined** under **Data Collector Sets**. Select **New** in the appeared drop-down list. Then, select **Data Collector Set**.
    c. Select the **Create manually (Advanced)** radio button, and enter a name in the **Create new Data Collector Set** window. Select **Next**.
    d. Select the **Performance counter** checkbox and then select **Next**.
    e. Select **Add**. Then, add the **Compliance Guardian** category counters in the appeared window, and select **OK** in the appeared window. Specify the interval and units for collecting data. Select **Next**.
    f. Select a directory to store the report. Select **Next**.
    g. Select **Finish**. The new data set is created. Select the data set under **User Defined** and then select **Start** to start collecting the data. Select the data set and select **Stop** to stop collecting data. Then, you can view the report.

Using the Fingerprinting Tool

The fingerprinting tool is used to compare the files and then help you to have a general view of file similarity for using the Fingerprinting type check.

The tool can achieve the following functions:

1. Add some files as templates in a Fingerprinting type check
2. Compare a file with other files in a folder
3. Compare files in a folder and generate a matrix file reporting the similarity of these files
4. Based on the matrix report generated in function 3, generate a file grouping the files whose similarity is greater than the specified similarity threshold

In order to realize the functions, the **CCE.FingerPrintingTool.exe** file must be run in the Command Line. Go to the machine with Compliance Guardian Agent installed and open the *…\AvePoint\Compliance Guardian\Agent\bin* directory to find the **CCE.FingerPrintingTool.exe** file.

On the machine, navigate to **Start** > **All Programs** > **Accessories** > **Command Prompt**. In the command-line interface, enter the directory. For example, C**:\Program Files\AvePoint\Compliance Guardian\Agent\bin\ CCE.FingerPrintingTool.exe**, and press **Enter**.

To add some files as templates in a Fingerprinting type check, refer to the following steps:

1. Enter the **–o registerfile** command.
2. Enter the **–file** command, and then enter the template file path. You can also use ***** to match files. For example, enter **C:\12*.docx**, then all of the DOCX files that start with **12** under disk C will be used as the template files.
3. Enter the **–tdf** command, and then enter the check file path. The template files will be used in this check.
4. Press **Enter**.

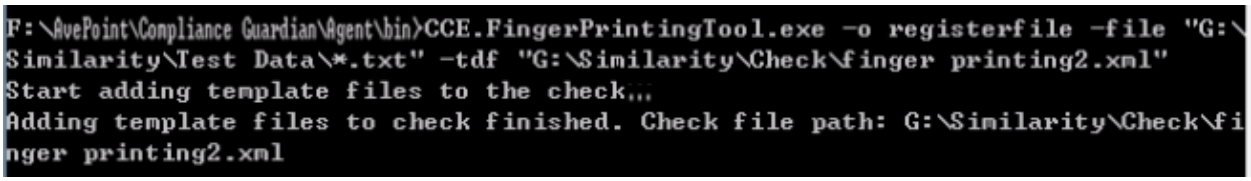

Figure 49: Using the –o registerfile command.

To compare a file with other files in a folder, refer to the following steps:

1. Enter the **–o comparefile** command.
2. Enter the **–file** command, and then enter the file path.

3. Enter the **–folder** command after the file path, and then enter the folder path. The files in the first level of the folder will be used to compare with the specified file, the files in the sub folders of the specified folder will not be used to compare with the specified file.
4. Enter the **–type** command and then enter **RAW**, **TEXT** or **EXACT** to specify the matching form. For more information on the matching form, refer to Fingerprinting.
5. Enter the **–output** command and then enter the full path of the generated CSV report.
6. Press **Enter**. The specified CSV report will be generated in the specified path.

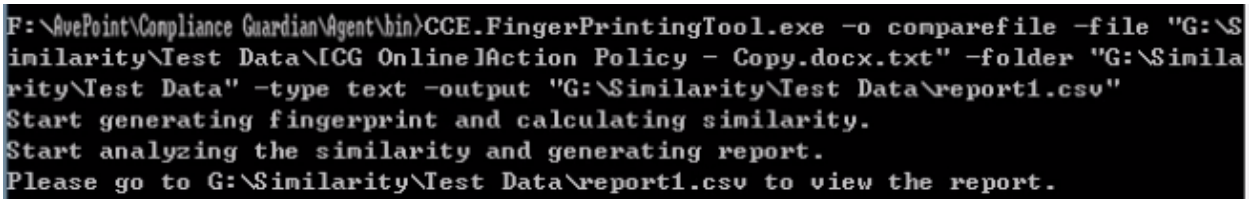

Figure 50: Using the –o comparefile command.

To compare files in a folder and generate a matrix file reporting the similarity of these files, refer to the following steps:

1. Enter the **–o buildcomparematrix** command.
2. Enter the **–folder** command, and then enter the folder path. The files in these folders will compare with each other.
3. Enter the **–type** command and then enter **RAW**, **TEXT** or **EXACT** to specify the matching form.
4. Enter the –**output** command and then enter a full path of the generated CSV report.
5. Press **Enter**. The matrix CSV report will be generated in the specified path.

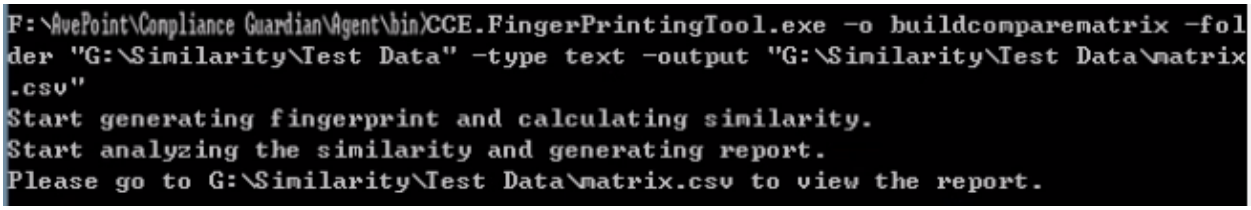

Figure 51: Using the –o comparefile command.

To generate a report grouping the files whose similarity is greater than the specified similarity threshold based on the function 3, refer to the following steps:

1. Enter the **–o reportcluster** command.
2. Enter the **–matrix** command, and then enter the full path of the matrix CSV report.
3. Enter the **–threshold** command, and then enter the similarity threshold.
4. Enter the **–output** command, and then enter a full path of the generated report.

5. Press **Enter**. The report will be generated under the specified path. The files whose similarity is equal to or greater than the specified threshold will be grouped in one row in the CSV file.

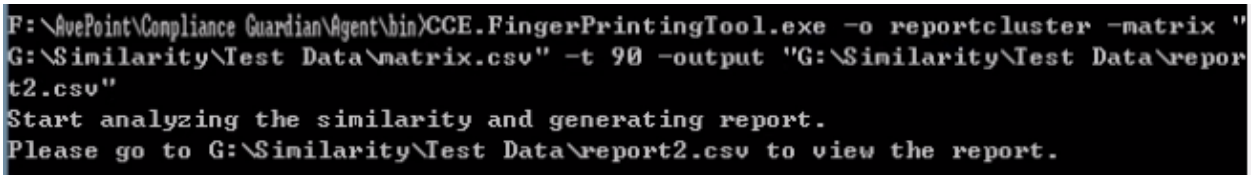

Figure 52: Using the –o reportcluster command.

Appendix A: Accessing Hot Key Mode

In order to work faster and improve your productivity, Compliance Guardian supports hot key mode for you to perform corresponding actions quickly using your keyboard. To access hot key mode in the Compliance Guardian interface, press **Ctrl** + **Alt** + **Z** on your keyboard.

The following table provides a list of hot keys for the top level. Each time you want to go back to the top level after accessing the lower level interface, press **Ctrl** + **Alt** + **Z**.

Operation Interface	Hot Key
Compliance Guardian	1
Report	2
Administration	3
User: admin	4
Help and About Information	5
Compliance Guardian Official Website	6

Compliance Scanner Page

The following table provides a list of hot keys for the functionalities on the ribbon of the Compliance Scanner page.

<table>
<tr><th colspan="12">Functionality Name and Hot Key</th></tr>
<tr><td colspan="8">Compliance Guardian</td><td colspan="4">1</td></tr>
<tr><td colspan="8">Report</td><td colspan="4">2</td></tr>
<tr><td colspan="8">Administration</td><td colspan="4">3</td></tr>
<tr><td rowspan="5">Compliance Scanner</td><td rowspan="5">P</td><td rowspan="5">Create</td><td rowspan="5">C</td><td rowspan="5">SharePoint</td><td rowspan="5">S</td><td>SharePoint Tab</td><td colspan="4">S</td></tr>
<tr><td rowspan="4">Plan Builder</td><td rowspan="4">C</td><td rowspan="4">Wizard Mode</td><td rowspan="4">M</td><td>Back</td><td>B</td></tr>
<tr><td>Next</td><td>N</td></tr>
<tr><td>Finish</td><td>R</td></tr>
<tr><td>Finish and Run Now</td><td>O</td></tr>
</table>

Functionality Name and Hot Key												
										Cancel	C	
								Form Mode	L	Save	R	
										Save and Run Now	O	
										Cancel	C	
						Scan Policy	S	Create		C		
								View Details		V		
								Edit		E		
								Delete		D		
								Export		W		
								Close		X		
						Filter Policy	F	Create		N		
								View Details		V		
								Edit		E		
								Delete		D		
								Close		X		
						Database Manager	D	Create		C		
								View Details		V		
								Edit		E		
								Delete		D		
								Close		X		
						Account Manager	A	Groups		G	Add Group	AG
											Edit Group	E
											Show Users	S
											Delete Group	D

Functionality Name and Hot Key											
										Permission Level	P
										Authentication Manager	AM
										Close	X
								Users	U	Add User	AU
										Edit User	E
										Delete User	DU
										Activate	AC
										Deactivate	DA
										Permission Level	P
										Authentication Manager	AM
										Close	X
						Job Monitor	J				
						Close	X				
				File System	F	File System Tab	F				
						Plan Builder	C	Wizard Mode	M	Back	B
										Next	N
										Finish	R
										Finish and Run Now	O
										Cancel	C
								Form Mode	L	Save	R
										Save and Run Now	O

Functionality Name and Hot Key										
									Cancel	C
						Configure Connection	N	Create	C	
								View Details	V	
								Edit	E	
								Delete	D	
								Close	X	
						Scan Policy	S	Create	C	
								View Details	V	
								Edit	E	
								Delete	D	
								Export	W	
								Close	X	
						Filter Policy	F	Create	N	
								View Details	V	
								Edit	E	
								Delete	D	
								Close	X	
						Database Manager	D	Create	C	
								View Details	V	
								Edit	E	
								Delete	D	
								Close	X	

Functionality Name and Hot Key											
						Account Manager	A	Groups	G	Add Group	AG
										Edit Group	E
										Show Users	S
										Delete Group	D
										Permission Level	P
										Authentication Manager	AM
										Close	X
								Users	U	Add User	AU
										Edit User	E
										Delete User	DU
										Activate	AC
										Deactivate	DA
										Permission Level	P
										Authentication Manager	AM
										Close	X
						Job Monitor	J				
						Close	X				
				Website	W	Create Plan Tab	W				
						Scan Policy	S	Create	C		
								View Details	V		
								Edit	E		
								Delete	D		
								Export	W		
								Close	X		

Functionality Name and Hot Key									
						Filter Policy	F	Create	N
								View Details	V
								Edit	E
								Delete	D
								Close	X
						Database Manager	D	Create	C
								View Details	V
								Edit	E
								Delete	D
								Close	X
						Save	R		
						Save and Run Now	O		
						Cancel	C		
				Database	D	Database Tab	D		
						Plan Builder	C	Wizard Mode	M
								Form Mode	L
						Configure Database Connection	N	Create	C
								View Details	V
								Edit	E
								Delete	D
								Close	X
						Scan Policy	S	Create	C
								View Details	V
								Edit	E
								Delete	D
								Export	W
								Close	X
							D	Create	C

Functionality Name and Hot Key											
						Database Manager		View Details		V	
								Edit		E	
								Delete		D	
								Close		X	
						Account Manager	A	Groups	G	Add Group	AG
										Edit Group	E
										Show Users	S
										Delete Group	D
										Permission Level	P
										Authentication Manager	AM
										Close	X
								Users	U	Add User	AU
										Edit User	E
										Delete User	DU
										Activate	AC
										Deactivate	DA
										Permission Level	P
										Authentication Manager	AM
										Close	X
						Job Monitor	J				
						Close	X				
		View Details	V								
		Edit	E								
		Delete	D								
		Run Now	R								

Functionality Name and Hot Key										
		Configure Archiving	A	Create	C	Lync	L	Save	O
								Save and Run Now	R
								Cancel	C
				View Details	V				
				Edit	U				
				Delete	R				
				Enable	E				
				Disable	D				
				Run Now	R				
				Job Monitor	J				
				Close	X				
		Search	S	Lync	L				
				Export	E	Export to EDRM		E	
						Export to Concordance		C	
						Export to HTML		H	
				Configure Export Settings	C				
				Export Requests	R				
				Close	X				

Compliance Scanner for Lync Page

Functionality Name and Hot Key												
Compliance Scanner	P	Create	C	Lync	L	Lync tab	H					
						Plan Builder	P	Wizard Mode	M	Back	B
										Next	N
										Finish	R

										Finish and Run Now			O	
										Cancel			C	
								Form Mode	L	Save			R	
										Save and Run Now			O	
										Cancel			C	
						Configure Archiving	C	Create	C	Lync	L	Save		O
												Save and Run Now		R
												Cancel		C
								View Details	V					
								Edit	U					
								Delete	R					
								Enable	E					
								Disable	D					
								Run Now	R					
								Job Monitor	J					
								Close	X					
						Scan Policy	S	Create	C					
								View Details	V					
								Edit	E					
								Delete	D					
								Export	W					
								Close	X					
						Filter Policy	F	Create	N					
								View Details	V					
								Edit	E					
								Delete	D					
								Close	X					

						Database Manager	D	Create		C	
								View Details		V	
								Edit		E	
								Delete		D	
								Close		X	
						Account Manager	A	Groups	G	Add Group	AG
										Edit Group	E
										Show Users	S
										Delete Group	D
										Permission Level	P
										Authentication Manager	AM
										Close	X
								Users	U	Add User	AU
										Edit User	E
										Delete User	DU
										Activate	AC
										Deactivate	DA
										Permission Level	P
										Authentication Manager	AM
										Close	X
						Job Monitor	J				
						Close	X				

Classification Scanner Page

The following table provides a list of hot keys for the Scheduled Classification Scanner and Real-Time Classification Scanner in Classification Scanner module.

Functionality Name and Hot Key	
Compliance Guardian	1
Report	2
Administration	3
Scheduled Classification Scanner	P
Real-Time Classification Scanner	H

Scheduled Classification Scanner Page

The following table provides a list of hot keys for the functionalities on the ribbon of the Scheduled Classification Scanner page.

<table>
<tr><th colspan="12">Functionality Name and Hot Key</th></tr>
<tr><td rowspan="15">Scheduled Classification Scanner</td><td rowspan="15">P</td><td rowspan="15">Create</td><td rowspan="15">C</td><td rowspan="15">SharePoint</td><td rowspan="15">S</td><td>SharePoint Tab</td><td colspan="5">S</td></tr>
<tr><td rowspan="9">Plan Builder</td><td rowspan="9">C</td><td rowspan="5">Wizard Mode</td><td rowspan="5">M</td><td>Back</td><td>B</td></tr>
<tr><td>Next</td><td>N</td></tr>
<tr><td>Finish</td><td>R</td></tr>
<tr><td>Finish and Run Now</td><td>O</td></tr>
<tr><td>Cancel</td><td>C</td></tr>
<tr><td rowspan="3">Form Mode</td><td rowspan="3">L</td><td>Save</td><td>R</td></tr>
<tr><td>Save and Run Now</td><td>O</td></tr>
<tr><td>Cancel</td><td>C</td></tr>
<tr><td rowspan="6">Scan Policy</td><td rowspan="6">S</td><td colspan="2">Create</td><td colspan="2">C</td></tr>
<tr><td colspan="2">View Details</td><td colspan="2">V</td></tr>
<tr><td colspan="2">Edit</td><td colspan="2">E</td></tr>
<tr><td colspan="2">Delete</td><td colspan="2">D</td></tr>
<tr><td colspan="2">Export</td><td colspan="2">W</td></tr>
<tr><td colspan="2">Close</td><td colspan="2">X</td></tr>
</table>

Functionality Name and Hot Key												
						Filter Policy	F	Create	N			
								View Details	V			
								Edit	E			
								Delete	D			
								Close	X			
						Action Policy	A	Create	C			
								View Details	V			
								Edit	E			
								Delete	D			
								Close	X			
						Database Manager	D	Create	C			
								View Details	V			
								Edit	E			
								Delete	D			
								Close	X			
						Job Monitor	J					
						Close	X					
				File System	F	File System Tab	F					
						Plan Builder	C	Wizard Mode	M	Back	B	
										Next	N	
										Finish	R	
										Finish and Run Now	O	
										Cancel	C	
								Form Mode	L	Save	R	

Functionality Name and Hot Key											
										Save and Run Now	O
										Cancel	C
						Configure Connection	N	Create	C		
								View Details	V		
								Edit	E		
								Delete	D		
								Close	X		
						Scan Policy	S	Create	C		
								View Details	V		
								Edit	E		
								Delete	D		
								Export	W		
								Close	X		
						Filter Policy	F	Create	N		
								View Details	V		
								Edit	E		
								Delete	D		
								Close	X		
						Action Policy	A	Create	C		
								View Details	V		
								Edit	E		
								Delete	D		
								Close	X		
						Database Manager	D	Create	C		
								View Details	V		
								Edit	E		
								Delete	D		
								Close	X		

Functionality Name and Hot Key							
						Job Monitor	J
						Close	X
		View Details	V				
		Edit	E				
		Delete	D				
		Run Now	R				
		Test Run	T				

Scheduled Classification Scanner for Social Network Page

Functionality Name and Hot Key											
Scheduled Classification Scanner	P	Create	C	Social Network	D	Social Network tab	L				
						Plan Builder	C	Wizard Mode	M	Back	B
										Next	N
										Finish	R
										Finish and Run Now	O
										Cancel	C
								Form Mode	L	Save	R
										Save and Run Now	O
										Cancel	C

						Configure Connection	N	Create	C
								View Details	W
								Edit	E
								Delete	D
								Close	X
						Scan Policy	S	Create	C
								View Details	V
								Edit	E
								Delete	D
								Export	W
								Close	X
						Action Policy	A	Create	C
								View Details	V
								Edit	E
								Delete	D
								Close	X
						Database Manager	D	Create	C
								View Details	V
								Edit	E
								Delete	D
								Close	X
						Job Monitor	J		
						Close	X		

Real-Time Classification Scanner page

The following table provides a list of hot keys for the functionalities on the ribbon of the Real-Time Classification Scanner page.

Functionality Name and Hot Key									
Real-Time Classification Scanner	H	Create	C	SharePoint	S	SharePoint Tab	S		
						Stop Inheriting/ Inheriting	T		
						Scan Policy	S	Create	C
								View Details	V
								Edit	E
								Delete	D
								Export	W
								Close	X
						Filter Policy	F	Create	N
								View Details	V
								Edit	E
								Delete	D
								Close	X
						Action Policy	A	Create	C
								View	V
								Edit	E
								Delete	D
								Close	X
						Database Manager	D	Create	C
								View Details	V
								Edit	E
								Delete	D
								Close	X
						Apply	P		
						Create Rule	R		
						Job Monitor	J		
						Close	X		
					C	Social Network	L		

Functionality Name and Hot Key									
				Social Network		Edit	E		
						Delete	D		
						Enable	B		
						Disable	I		
						Configure Connection	N	Create	C
								View Details	V
								Edit	E
								Delete	D
								Close	X
						Scan Policy	S	Create	C
								View Details	V
								Edit	E
								Delete	D
								Export	W
								Close	X
						Action Policy	A	Create	C
								View Details	V
								Edit	E
								Delete	D
								Close	X
						Apply	P		
						Create Rule	R		
						Job Monitor	J		
						Close	X		
Real-Time Classification Scanner	H	Edit	E						
		Delete	D						

Job Monitor Page

The following table provides a list of hot keys for the functionalities on the ribbon of the Job Monitor page. For example, continue pressing **M** on your keyboard to enter the **Module** interface.

<table>
<tr><th colspan="10">Functionality Name and Hot Key</th></tr>
<tr><td>List View</td><td colspan="9">LV</td></tr>
<tr><td>Calendar View</td><td colspan="9">CV</td></tr>
<tr><td>Time Zone</td><td colspan="9">TZ</td></tr>
<tr><td rowspan="3">View Details</td><td rowspan="3">VD</td><td rowspan="3">Job Details Page</td><td rowspan="3">V</td><td rowspan="2">Download</td><td rowspan="2">D</td><td>OK</td><td>O</td></tr>
<tr><td>Cancel</td><td>C</td></tr>
<tr><td>Close</td><td colspan="3">X</td></tr>
<tr><td rowspan="2">Download</td><td colspan="4" rowspan="2">DL</td><td>OK</td><td colspan="3">O</td></tr>
<tr><td>Cancel</td><td colspan="3">C</td></tr>
<tr><td>Pause</td><td colspan="9">P</td></tr>
<tr><td>Resume</td><td colspan="9">RE</td></tr>
<tr><td>Stop</td><td colspan="9">SP</td></tr>
<tr><td>Start</td><td colspan="9">ST</td></tr>
<tr><td>Delete</td><td colspan="4">DE</td><td colspan="3">Delete without Notification</td><td>D</td></tr>
<tr><td>Date Range</td><td colspan="9">DR</td></tr>
<tr><td>Module</td><td colspan="9">M</td></tr>
<tr><td rowspan="2">Report Location</td><td colspan="4" rowspan="2">RL</td><td colspan="3">OK</td><td>O</td></tr>
<tr><td colspan="3">Back</td><td>B</td></tr>
</table>

Scheduled Job Monitor Page

To access the Scheduled Job Monitor page by using hot keys from within the Job Monitor interface, press **Ctrl** + **Alt** + **Z** on your keyboard to access the hot key mode, and then press **S** on the keyboard to enter the **Scheduled Job Monitor** page.

The following table provides a list of hot keys for the functionalities on the ribbon of the Scheduled Job Monitor page. For example, continue pressing **L** to enter the **List View** interface.

Functionality Name and Hot Key	
List View	L
Calendar View	C
Time Zone	TZ
Enable	E
Disable	D
Date Range	R
Module	M

Control Panel Page

The following table provides a list of hot keys for the functionalities on the ribbon of the Control Panel page.

Functionality Name and Hot Key	
Control Panel	P

Appendix B: Configuring Checks and Test Suites

When editing checks and test suites in the Test Suite Manager in Compliance Guardian, you will use detailed configuration screens to set the attributes and values.

- If you are editing a single check (per the Editing a Check section earlier in this document), refer to Configuring Check Type Attributes in this Appendix to configure the details according to the specific test definition file type.
- If you are editing a test suite (per the Editing Test Suite section earlier in this document), refer to Configuring Test Suite File Attributes in this Appendix to configure the details according to the specific type of test suite file.

Configuring Check Type Attributes

Based on the different kinds of checks you can run, there are the following types of checks:

- Element Type
- EnhancedElement Type
- MatchedElement Type
- FindText Type
- ComplexFindText Type
- RegularExpression Type
- ComplexRegEx Type
- Dictionary Type
- Cookie Type
- SSL Type
- WebBeacons Type
- FindFile Type
- LinkValidation Type
- FileProperty Type
- Redaction Type Check
- CustomScan

Details about configuring each of these check types are provided in the following sections.

Element Type Check

The Element type check is used to validate whether HTML/XML elements have particular settings on attributes or contents. The following section provides a general introduction about configuring attributes for this type of check, as well as a test example for you to understand the test logic.

Configuring Attributes for Element Type Check

Configure the attributes for the Element type check according to the instructions in the following sections.

Element

Configure the following attributes under the **Element** section:

- **Name** – Specify the element name that will be tested.
- **CaseSensitive** – Specify if the element name being tested for must match the case exactly.
- **ResultNA** – Specify a result when the specified element is not found. If **TrueResult** is selected, then if the specified element is not found, the True result will be returned. If **FalseResult** is selected, then if the specified element is not found, the False result will be returned. If **NAResult** is selected, then if the specified element is not found, the status of the tested file will be **Not Applicable**, which will be displayed in the Compliance Guardian report. In other words, you have the option to set the result to **Not Applicable** if none of the elements are found.
- **TrueIf** – There are two values for this attribute: **All** and **One**. If **One** is selected, the scan will stop when one instance is found (to save scan time). If **All** is selected, the scan will only stop when all instances are found.
- **ValidWhen** – This is used to indicate if the result is valid when the condition is one of two values: True or False.

ListLoc

Configure the following attributes under the **ListLoc** section:

- **Type** – There are two values for this attribute, **Valid** and **Invalid**. All elements that are considered valid or invalid are stored to the database (the Location).
- **Status** – This is used to indicate the disposition of the element and the severity selected by the user. Note that in the **Report Text** step, if the status set for True Result or False Result is **Failed**, the value for the **Status** attribute will be **Fail**, and the value cannot be changed.

ElementRepeat

If you want to configure the **ElementRepeat** section, select the checkbox before the element (this section is optional):

- **Alert** – Specify whether to check for repeating elements.
- **Value** – Specify the maximum times the element can repeat before the check is determined False.

TextCompare

If you want to configure the **TextCompare** section, select the checkbox before the element (this section is optional):

- **CompareType** – Specify a compare type. The attributes for CompareType are **MustContain**, **MustNotContain**, **MustEqual**, **MustNotEqual**, **MustMatch**, and **MustNotMatch**
- **Separator** – Specify a separator if multiple values are specified.
- **CaseSensitive** – Specify if the element being tested for must match the case exactly.
- **Value** – Define one or more values for the test, use the separator specified before to separate the values.

Attributes

If you want to configure the **Attributes** section, select the checkbox before the element (this section is optional):

- **Name** – Specify attribute name that will be tested.
- **CaseSensitive** – Specify if the attribute name being tested for must match the case exactly.
- **AllowNull** – Specify whether the attribute that has no value will be tested.
- **MustExist** – Specify whether or not the attribute has to exist. If it is set to **True**, then the test will fail if the specified attribute does not exist.

Select the delete button ( ) to delete this check rule.

The following elements with specific attributes appear within the optional **Attributes** section:

- **Length** – This element is optional. Select the checkbox before this element, and the following attributes appear:
    - **CompareType** – Specify a compare type for this length compare. The attributes for CompareType are **GreaterThan**, **LessThan**, **GreaterOrEqualThan**, **LessOrEqualThan**, **Equal**, and **NotEqual**.

- **Characters** – Specify the number of the characters used for the compare.

  Select the delete button ( ) to delete this check rule. Select **Add Another Length** to add another rule.

- **TextCompare** – This element is optional. Select the checkbox before this element, and the following attributes appear:
  - **CompareType** – Specify a compare type. The attributes for CompareType are **MustContain**, **MustNotContain**, **MustEqual**, **MustNotEqual**, **MustMatch**, and **MustNotMatch**.
  - **Separator** – Specify a separator if multiple values are specified.
  - **CaseSensitive** – Specify if the attribute values being tested for must match the case exactly.
  - **Value** – Define one or more values for the test, use the separator specified before to separate the values.

  Select the delete button ( ) to delete this check rule. Select **Add Another TextCompare** to add another rule.

- **WordsRepeat** – This element is optional. Select the checkbox before this element, the following attribute appears:
  - **Number** – Define the number of times that words can repeat in the attribute value before the test fails.

Select **Add Another Attribute** to add another Attributes check rule.

ElementContent

If you want to configure the **ElementContent** section, select the checkbox before the element (this section is optional):

- **ContentReq** – Specify whether the specified element must contain content. If **Yes** is selected, then the element must contain content, or the check for this section will be False.

The following elements with specific attributes are within the optional **ElementContent** section:

- **Length** – This section is optional. Select the checkbox before this element, the following attributes appear:
  - **CompareType** – Specify a compare type for this length compare. The attributes for CompareType are **GreaterThan**, **LessThan**, **GreaterOrEqualThan**, **LessOrEqualThan**, **Equal** and **NotEqual**.
  - **Characters** – Specify the number of the characters used for the compare.

  Select the delete button ( ) to delete this check rule. Select **Add Another Length** to add another rule.

- **TextCompare** – This section is optional. Select the checkbox before this element, the following attributes appear:
    - **CompareType** – Specify a compare type. The attributes for CompareType are **MustContain**, **MustNotContain**, **MustEqual** and **MustNotEqual**.
    - **Separator** – Specify a separator if multiple values are specified.
    - **CaseSensitive** – Specify if the content being tested for must match the case exactly.
    - **Value** – Define one or more values for the test, use the separator specified before to separate the values.

  Select the delete button ( ) to delete this check rule. Select **Add Another TextCompare** to add another rule.

ChildElement

If you want to configure the **ChildElement** section, select the checkbox before the element (this section is optional):

- **Name** – Specify the name of the child element that will be tested.
- **CaseSensitive** – Specify if the element name being tested for must match the case exactly.
- **MustExist** – Specify whether or not the child element must exist. If **True** is selected, then the test will fail if there is No child element.

The following elements with specific attributes are within the optional **ChildElement** section:

- **ElementRepeat** – This section is optional. Select the checkbox before this element, the following attributes appear:
    - **Alert** – Specify whether to check for repeating elements.
    - **Value** – Specify the maximum times the element can repeat before the check is determined False
- **Attributes** – This section is optional. Select the checkbox before this element, the following attributes appear:
    - **Name** – Specify the attribute name that will be tested.
    - **CaseSensitive** – Specify if the attribute name being tested for must match the case exactly.
    - **AllowNull** – Specify whether the attribute that has no value will be tested.
    - **MustExist** – Specify whether or not the attribute has to exist. If True is selected, then the test will fail if the specified attribute does not exist.

The following elements with specific attributes are within the optional **Attributes** section:

- **Length** – This section is optional. Select the checkbox before this element, the following attributes appear:
  - **CompareType** – Specify a compare type for this length compare. The attributes for **CompareType** are **GreaterThan**, **LessThan**, **GreaterOrEqualThan**, **LessOrEqualThan**, **Equal** and **NotEqual**.
  - **Characters** – Specify the number of the characters used for the compare.

  Select the delete button ( ) to delete this check rule. Select **Add Another Length** to add another rule.

- **TextCompare** – This section is optional. Select the checkbox before this element, the following attributes appear:
  - **CompareType** – Specify a compare type. The attributes for CompareType are **MustContain**, **MustNotContain**, **MustEqual**, and **MustNotEqual**.
  - **Separator** – Specify a separator if multiple values are specified.
  - **CaseSensitive** – Specify if the attribute being tested for must match the case exactly.
  - **Value** – Define one or more values for the test, use the separator specified before to separate the values.

  Select the delete button ( ) to delete this check rule. Select **Add Another TextCompare** to add another check rule.

- **WordsRepeat** – This section is optional. Select the checkbox before this element, the following attribute appears:
  - **Number** – Define the number of times that words can repeat in the attribute value before the test fails.
- **ElementContent** – This section is optional. Select the checkbox before this element, the following attribute appears:
  - **ContentReq** – Specify whether the specified element must contain content. If **Yes** is selected, then the element must contain content, or the check for this section will be False.

  The following elements with specific attributes are within the optional **ElementContent** section:

- **Length** – This section is optional. Select the checkbox before this element, the following attributes appear:
  - **CompareType** – Specify a compare type for this length compare. The attributes for CompareType are **GreaterThan**, **LessThan**, **GreaterOrEqualThan**, **LessOrEqualThan**, **Equal,** and **NotEqual**.
  - **Characters** – Specify the number of the characters used for the compare.

  Select the delete button ( ) to delete this check rule. Select **Add Another Length** to add another check rule.

- **TextCompare** – This section is optional. Select the checkbox before this element, the following attributes appear:
  - **CompareType** – Specify a compare type. The attributes for CompareType are **MustContain**, **MustNotContain**, **MustEqual**, **MustNotEqual**, **MustMatch**, and **MustNotMatch**
  - **Separator** – Specify a separator if multiple values are specified.
  - **CaseSensitive** – Specify if the attribute being tested for must match the case exactly.
  - **Value** – Define one or more values for the test, use the separator specified before to separate the values.

  Select the delete button ( ) to delete this check rule. Select **Add Another TextCompare** to add another check rule.

Filter

The content that meets the condition configured in this element field can be tested. The following elements with specific attributes are available in the optional **Filter** section:

- **Attributes** – For the details about the attributes, refer to Attributes.
- **ElementContent** – For the details about the attributes, refer to ElementContent.

Element Check Test Logic Example

Refer to the following example to better understand the test logic of the Element type check.

The selected file A will be tested. It contains two nodes:

**
**

Create and configure the Element Type check test logic:

1. Create an Element type check. In the **Report Text** step, in the **False Result and Message** field, select **User Review Required** in the False Result drop-down list.
2. Configure the **Element** section:
    - Specify the element name **IMG** for the **Name** attribute.
    - Select **No** in the drop-down list under the **CaseSensitive** attribute.
    - Select **ResultNA** in the drop-down list under the **ResultNA** attribute.
    - Select **One** in the drop-down list under the **TrueIf** attribute.
    - Select **False** in the drop-down list under the **ValidWhen** attribute.
3. Configure the **ListLoc** section:
    - Select **Invalid** in the drop-down list under the **Type** attribute.
    - Select **Warn** in the drop-down list under the **Status** attribute.
4. Select the checkbox before the **ElementRepeat** element, and then select **Yes** in the drop-down list under the **Alert** attribute. Enter **2** in the **Value** field.
5. Select the checkbox before the **TextCompare** element:
    - Select **MustContain** in the drop-down list under the **CompareType** attribute.
    - Enter **;** as the separator.
    - Select **No** in the drop-down list under the **CaseSensitive** attribute.
    - Enter **A** in the **Value** field.
6. Save the check.
7. Run a Compliance Scanner job. The test suite used in this job contains the check configured above.

Review the check test logic:

- See the **ElementRepeat** section. The element **IMG** is continuously repeated 2 times in the file A, so the check in the **ElementRepeat** section is False.
- See the **TextCompare** section. The node in the file contains the value **A**, so the check in the **TextCompare** section is True.
- From the above example, the check result of this check is False (any of the check results is False, the check result of this check is False). According to the settings in **False Result and Message** in the **Report Text** step, the returning status is **User Review Required**, which will be displayed in the Compliance Guardian report.
- See the attributes under **Element**: **True** has been selected in the drop-down list under **ValidWhen**, but the check result of this check is False, so the result for the **ValidWhen** attribute is Invalid.

- See the **ListLoc** section. The result for **ValidWhen** is Invalid, so the check status will be **Warn**, and this check status will be recorded in the Compliance Guardian database, users cannot see the status in the Compliance Guardian GUI.

EnhancedElement Type Check

The EnhancedElement type check is used to validate two kinds of elements in one check during the scanning progress. The functionality of the EnhancedElement type check is similar to the Element type check. The following section provides a general introduction about configuring attributes for this type of check, as well as a test example for you to understand the test logic.

Configuring Attributes for EnhancedElement Type Check

Configure the attributes for the EnhancedElement type check according to the instructions in the following sections.

EnhancedElement

There are the five attributes under this element. For the details about the five attributes, refer to the Configuring Attributes for Element Type section.

ListLoc

There are the two attributes under this element. For the details about the two attributes, refer to the Configuring Attributes for Element Type section.

ElementRepeat

This section is optional. For the details about the attributes under this element, refer to the Configuring Attributes for Element Type section.

TextCompare

This section is optional. For the details about the attributes under this element, refer to the Configuring Attributes for Element Type section.

Attributes

This section is optional. For the details about the attributes under this element, refer to the Configuring Attributes for Element Type section.

ElementContent

This section is optional. For the details about the attributes under this element, refer to the Configuring Attributes for Element Type section.

ChildElement

This section is optional. For the details about the attributes under this element, refer to the Configuring Attributes for Element Type section.

SecondaryElement

This section is optional. Select the checkbox before this element, the following attributes appear:

- **Name** – Specify the secondary element that will be tested.
- **CaseSensitive** – Specify if the element name being tested for must match the case exactly.
- **MustExist** – Specify whether the secondary element must exist.
- **TrueIf** – There are two values for this attribute: **All** and **One**. If **One** is selected, the scan will stop when one instance is found (to save scan time). If **All** is selected, the scan will only stop when all instances are found.
- **MustNext** – Specify whether the secondary element must be next to the primary element (the element you specified above in this check). If you select **Yes** in the drop-down list under this attribute, only the secondary element that is next to the primary element will be checked. If you select **No** in the drop-down list under this attribute, then all the specified secondary elements will be checked.

The following elements with specific attributes are within the optional **SecondaryElement** section:

- **ElementRepeat** – This section is optional. Select the checkbox before this element, the following attributes appear:
  - **Alert** – Specify whether to check for repeating elements.
  - **Value** – Specify the maximum times the element can repeat before the check is determined False.
- **Attributes** – This section is optional. Select the checkbox before this element, the following attributes appear:
  - **Name** – Specify the attribute name that will be tested.
  - **CaseSensitive** – Specify if the attribute name being tested for must match the case exactly.
  - **AllowNull** – Specify whether the attribute that has no value will be tested.
  - **MustExist** – Specify whether or not the attribute has to exist. If True is selected, then the test will fail if the specified attribute does not exist.

  Select the delete button ( ) to delete this **Attributes** check rule.

The following elements with specific attributes are within the optional **Attributes** section:

- **Length** – This section is optional. Select the checkbox before this element, the following attributes appear:
  - **CompareType** – Specify a compare type for this length compare. The attributes for **CompareType** are **GreaterThan**, **LessThan**, **GreaterOrEqualThan**, **LessOrEqualThan**, **Equal**, and **NotEqual**.
  - **Characters** – Specify the number of the characters used for the compare.

  Select the delete button ( ) to delete this check rule. Select **Add Another Length** to add another rule.

- **TextCompare** – This section is optional. Select the checkbox before this element, the following attributes appear:
  - **CompareType** – Specify a compare type. The attributes for CompareType are **MustContain**, **MustNotContain**, **MustEqual**, **MustNotEqual**, **MustMatch**, and **MustNotMatch**
  - **Separator** – Specify a separator if multiple values are specified.
  - **CaseSensitive** – Specify if the attribute being tested for must match the case exactly.
  - **Value** – Define one or more values for the test, use the Separator specified before to separate the values.

  Select the delete button ( ) to delete this check rule. Select **Add Another TextCompare** to add another rule.

- **WordsRepeat** – This section is optional. Select the checkbox before this element, the following attribute appears.
  - **Number** – Define the number of times that words can repeat in the attribute value before the test fails.

- **ElementContent** – This section is optional. Select the checkbox before this element, the following attribute appears:
  - **ContentReq** – Specify whether the specified element must contain content. If **Yes** is selected, then the element must contain content, or the check for this section will be False.

  The following elements with specific attributes are within the optional **ElementContent** section:

  - **Length** – This section is optional. Select the checkbox before this element, the following attributes appear:

        - **CompareType** – Specify a compare type for this length compare. The attributes for CompareType are **GreaterThan**, **LessThan**, **GreaterOrEqualThan**, **LessOrEqualThan**, **Equal**, and **NotEqual**.
        - **Characters** – Specify the number of the characters used for the compare.

      Select the delete button ( ) to delete this check rule. Select **Add Another Length** to add another rule.

    - **TextCompare** – This **section** is optional. Select the checkbox before this element, the following attributes appear:
        - **CompareType** – Specify a compare type. The attributes for CompareType are **MustContain**, **MustNotContain**, **MustEqual**,**MustNotEqual**, **MustMatch**, and **MustNotMatch**
        - **Separator** – Specify a separator if multiple values are specified.
        - **CaseSensitive** – Specify if the attribute being tested for must match the case exactly.
        - **Value** – Define one or more values for the test, use the separator specified before to separate the values.

      Select the delete button ( ) to delete this check rule. Select **Add Another TextCompare** to add another rule.

- **ChildElement** – This section is optional. Select the checkbox before this element, the following attributes appear:
    - **Name** – Specify the name of the child element that will be tested.
    - **CaseSensitive** – Specify whether the element name being tested for must match the case exactly.
    - **MustExist** – Specify whether or not the child element must exist. If True is selected, then the test will fail if there is No child element.

  The following elements with specific attributes are within the optional **ChildElement** section:

    - **ElementRepeat** – This section is optional. Select the checkbox before this element, the following attributes appear:
        - **Alert** – Specify whether to check for repeating elements.
        - **Value** – Specify the maximum times the element can repeat before the check is determined False.
    - **Attributes** – This section is optional. Select the checkbox before this element, the following attributes appear:
        - **Name** – Specify the attribute name that will be tested.

- **CaseSensitive** – Specify if the attribute name being tested for must match the case exactly.
- **AllowNull** – Specify whether the attribute that has no value will be tested.
- **MustExist** – Specify whether or not the attribute has to exist. If True is selected, then the test will fail if the specified attribute does not exist.

The following elements with specific attributes are within the optional **Attributes** section:

- **Length** – This section is optional. Select the checkbox before this element, the following attributes **appear**:
  - **CompareType** – Specify a compare type for this length compare. The attributes for CompareType are **GreaterThan**, **LessThan**, **GreaterOrEqualThan**, **LessOrEqualThan**, **Equal**, and **NotEqual**.
  - **Characters** – Specify the number of the characters used for the compare.

  Select the delete button ( ) to delete this check rule. Select **Add Another Length** to add another rule.

Filter

The content that meets the condition configured in this element field can be tested. The following elements with specific attributes are available in the optional **Filter** section:

- **Attributes** – For the details about the attributes, refer to Attributes.
- **ElementContent** – For the details about the attributes, refer to ElementContent.

EnhancedElement Check Test Logic Example

Refer to the following example to better understand the test logic of the EnhancedElement type check. The following nodes are contained in the selected file A that will be tested:

<a href="http://www.google.com <http://www.google.com/> >google
**
**

Create and configure the EnhancedElement check test logic:

1. Create an EnhancedElement type check. In the **Report Text** step, in the **False Result and Message** field, select **User Review Required** in the **False Result** drop-down list.
2. Configure the **Element** section:
   - Specify the element name **A** for the **Name** attribute.
   - Select **No** in the drop-down list under the **CaseSensitive** attribute.

- Select **ResultNA** in the drop-down list under the **ResultNA** attribute.
- Select **One** in the drop-down list under the **TrueIf** attribute.
- Select **False** in the drop-down list under the **ValidWhen** attribute.

3. In the **ListLoc** section:
    - Select **Valid** in the drop-down list under the **Type** attribute.
    - Select **Warn** in the drop-down list under the **Status** attribute.
4. Select the checkbox before **TextCompare**, and configure the following attributes:
    - Select **MustContain** in the drop-down list under the **CompareType** attribute.
    - Enter **;** as the separator.
    - Select **Yes** in the drop-down list under the **CaseSensitive** attribute.
    - Enter **google** in the **Value** field.
5. Select the checkbox before **SecondaryElement**, and configure the following attributes:
    - Specify the element name **IMG** for the Name attribute.
    - Select **No** in the drop-down list under the **CaseSensitive** attribute.
    - Select **Yes** in the drop-down list under the **MustExist** attribute.
    - Select **One** in the drop-down list under the **TrueIf** attribute.
    - Select **Yes** in the drop-down list under the **MustNext** attribute.
    - Select the checkbox before **Attributes**, and configure the following attributes:
        - Specify the attribute name **alt** for the **Name** attribute.
        - Select **No** in the drop-down list under the **CaseSensitive** attribute.
        - Select **Yes** in the drop-down list under the **AllowNull** attribute.
        - Select **Yes** in the drop-down list under the **MustExist** attribute.
        - Select the checkbox before the **WordsRepeat** element, and then enter **2** in the **Number** field.
6. Save the check.
7. Run a Compliance Scanner job. The test suite used in this job contains the check configured above.

Review the check test logic:

- See the **TextCompare** section: the node **<a href="http://www.google.com <http://www.google.com/> >google** in the file contains the value **google**, so the check result in the **TextCompare** section is True.

- See the attributes under **Element**: **True** has been selected in the drop-down list under **ValidWhen**, and the check result for the element **A** in this check is True, so the result for **ValidWhen** section is Valid.
- See the **ListLoc** section: the result for **ValidWhen** is **Valid**, so the location of the node **<a href="http://www.google.com <http://www.google.com/> >google** will be temporarily recorded (the location of the node is TEMPORARILY recorded, but is NOT really recorded in the Compliance Guardian database. For this type of check, only the location of the instance found by the **SecondaryElement** check can be recorded).
- See the **SecondaryElement** section: because we have set **Yes** for the **MustNext** attribute, the node **** in file A will be checked, the node **** will not be checked:
    - See the **Attributes** section under **SecondaryElement**: we have specified **2** in the **Number** field under the **WordsRepeat** attribute, the value in the node **** contains two repeated words: **test**, so the check for **Attributes** is False.
    - See the attributes under **Element**: **True** has been selected in the drop-down list under **ValidWhen**, but the check result of this check is False, so the result for **ValidWhen** field is **Invalid**.
    - See the **ListLoc** section: the result for **ValidWhen** is **Invalid**, so the check status is **Warn**, and this check status will be recorded in the Compliance Guardian database, users cannot see the status in the Compliance Guardian GUI.
- For this type of check, if there are nothing temporarily recorded in the **EnhancedElement** check section, the **SecondaryElement** check will not start, and the check result of this check will be True. If there are something that are recorded in the **EnhancedElement** check section, the **SecondaryElement** check will start. If there are something recorded based on the **SecondaryElement** check, the result of this check will be False. On the contrary, if there are nothing recorded based on the **SecondaryElement** check, the result of this check will be True.
- Since there is something recorded in the Compliance Guardian database in this use case, the check result of this check is False. According to the setting in **False Result and Message** in the **Report Text** step, the returning status is **User Review Required**, which will be displayed in the Compliance Guardian report.

MatchedElement Type Check

The MatchedElement type check is used to validate the matching relationship between two elements.

The following section provides a general introduction about configuring attributes for this type of check, as well as a test example for you to understand the test logic.

Configuring Attributes for MatchedElement Type Check

Configure the attributes for the MatchedElement type check according to the instructions in the following sections.

MatchElement

There are the five attributes under this element. For the details about the five attributes, refer to the Configuring Attributes for Element Type section.

ListLoc

There are two attributes under this element. For the details about the two attributes, refer to the Configuring Attributes for Element Type section.

Attributes

This section is optional. For the details about the attributes under this element, refer to the Configuring Attributes for Element Type section.

ElementContent

This section is optional. The details about the attributes under this element, refer to the Configuring Attributes for Element Type section.

ChildElement

This section is optional. The details about the attributes under this element, refer to the Configuring Attributes for Element Type section.

SecondaryMatch

This section is optional. Select the checkbox before the element, and configure the following attributes:

- **SecondaryMatch** – Configure the following attributes for this element:
    - **Name** – Specify the element that will be tested.
    - **CaseSensitive** – Specify if the element name being tested for must match the case exactly.
    - **ResultNA** – Specify a result when the specified element is not found. If **TrueResult** is selected, then if the specified element is not found, the True result will be returned. If **FalseResult** is selected, then if the specified element is not found, the False result will be returned. If **NAResult** is selected, then if the specified element is not found, the status of the tested file will be **Not Applicable**, which will be displayed in the Compliance Guardian report. This is basically stating that you have the option to set the result to **Not Applicable** if none of the elements are found.

- **TrueIf** – There are two values for this attribute: **All** and **One**. If **One** is selected, the scan will stop when one instance is found (to save scan time). If **All** is selected, the scan will only stop when all instances are found.
- **ValidWhen** – This is used to indicate if the result is valid when the condition is one of two values: True or False.

- **Attribute** – Configure the following attributes for this element:
  - **Name** – Specify the name of the attribute to be tested.
  - **CaseSensitive** – Specify if the attribute name being tested for must match the case exactly.
  - **AllowNull** – Specify whether the attribute that has no value will be tested.
  - **MustExist** – Specify whether or not the attribute has to exist. If **True** is selected, then the test will fail if the specified attribute does not exist.
- **TextCompare** – Configure the following attributes for this element:
  - **MatchElementValue** – If the **Attributes** element under the **MatchElement** section has been configured, this radio button will be selectable. If this radio button is selected, configure the following attributes:
    - **Name** – All the attribute names configured under the **MatchElement** section will be loaded. Select a name from the drop-down list for the test.
    - **CaseSensitive** – Specify if the attribute name being tested for must match the case exactly.
    - **CompareType** – There are two values for this attribute: **MustContain** and **MustNotContain**. If **MustContain** is selected, the test condition is: the value of the attribute under the **SecondaryMatch** section must contain the value of the attribute under the **MatchElement** section, or the check will be failed; If **MustNotContain** is selected, the test condition is: the value of the attribute under the **SecondaryMatch** section must not contain the value of the attribute under the **MatchElement** section, or the check will be failed.
  - **TextCompare** – If this radio button is selected, configure the following **attributes**:
    - **CompareType** – Specify a compare type. The attributes for **CompareType** are **MustContain**, **MustNotContain**, **MustEqual**, and **MustNotEqual**.
    - **Separator** – Specify a separator if multiple values are specified.
    - **CaseSensitive** – Specify if the attribute being tested for must match the case exactly.
    - **Value** – Define one or more values for the test, use the separator specified before to separate the values.

Filter

The content that meets the condition configured in this element field can be tested. The following elements with specific attributes are available in the optional **Filter** section:

- **Attributes** – For the details about the attributes, refer to Attributes.
- **ElementContent** – For the details about the attributes, refer to ElementContent.

MatchedElement Check Test Logic Example

Refer to the following example to better understand the test logic of the MatchedElement type check.

The selected file A that will be tested contains the following nodes:

<Input id="search-keyword"/>
<Input id=".docx">
<label For=".docx">
<label For="keyword"/>

Create and configure the MatchedElement check test logic:

1. Create a **MatchedElement** type check. In the **Report Text** step, in the **True Result and Message** field, select **Passed** in the True Result drop-down list.
2. Configure the **Element** section:
    - Specify the element name **Input** for the **Name** attribute.
    - Select **No** in the drop-down list under the **CaseSensitive** attribute.
    - Select **ResultNA** in the drop-down list under the **ResultNA** attribute.
    - Select **One** in the drop-down list under the **TrueIf** attribute.
    - Select **True** in the drop-down list under the **ValidWhen** attribute.
3. Configure the **ListLoc** section:
    - Select **Valid** in the drop-down list under the **Type** attribute.
    - Select **Note** in the drop-down list under the **Status** attribute.
4. Select the checkbox before **Attributes**, and configure the following attributes:
    - Specify the attribute name **ID** for the **Name** attribute
    - Select **No** in the drop-down list under the **CaseSensitive** attribute.
    - Select **Yes** in the drop-down list under the **AllowNull** attribute.
    - Select **True** in the drop-down list under the **MustExist** attribute.
    - Select the checkbox before **Length**, and configure the following attributes:
        - Select **GreaterThan** in the drop-down list under the **CompareType** attribute.

- Enter **5** as the value of the **Characters** attribute.

5. Select the checkbox before **SecondaryMatch**:
    - Configure the following attributes:
        - Specify the element name **Label** for the **Name** attribute.
        - Select **No** in the drop-down list under the CaseSensitive attribute.
        - Select **ResultNA** in the drop-down list under the **ResultNA** attribute.
        - Select **One** in the drop-down list under the **TrueIf** attribute.
        - Select **False** in the drop-down list under the **ValidWhen** attribute.
    - In the **Attributes** section:
        - Specify the attribute name **FOR** for the **Name** attribute.
        - Select **No** in the drop-down list under the **CaseSensitive** attribute.
        - Select **Yes** in the drop-down list under the **AllowNull** attribute.
        - Select **True** in the drop-down list under the **MustExist** attribute.
    - In the **TextCompare** section, select the **MatchElementValue** radio button:
        - Select the attribute name **ID** for the **Name** attribute.
        - Select **No** in the drop-down list under the **CaseSensitive** attribute.
        - Select **MustContain** in the drop-down list under the **CompareType** attribute.
6. Save the check.
7. Run a Compliance Scanner job, the test suite used in this job contains the check configured above.

Review the check test logic:

- See the **Attributes** section under **MatchElement**: under the **Length** element: we have set **GreaterThan** for the **CompareType** attribute, and set **5** for the **Characters** attribute, that means the check for the node **<Input id="keyword"/>** in file A is True, while the check for the node **<Input id=".docx">** is False, and according to the value set for **ValidWhen**, the node **<Input id="keyword"/>** will be valid. According to the logic of the **ListLoc** section, the location of the node **<Input id="keyword"/>** will be TEMPORARILY recorded (the location of the node **<Input id=" keyword"/> is** TEMPORARILY recorded, but is Not really recorded in the Compliance Guardian database, only there are something temporarily recorded in the **MatchElement** check section, can the **SecondaryMatch** section check start. If there are nothing recorded in the **MatchElement** check, the **SecondaryMatch** section check will not start, and the result of the check will be True).
- In the **SecondaryMatch** section, see the following nodes in file A:

  <Input id="keyword"/>
  <Input id=".docx">

<label For=".docx">
<label For="search-keyword"/>

- According to the logic set in the **MatchElement** section, the node **<Input id=" keyword"/>** meets the condition and is taken to participate to the secondary check.
- See the **Attributes** section under **SecondaryMatch** section, see the node: **<label For="search-keyword"/>**, the value of the attribute **For** (search-keyword) contains the value of the attribute **id**, so the check result of the **SecondaryMatch** section is True.
- See the **ValidWhen** attribute under **SecondaryMatch**, **False** has been selected in the drop-down list under **ValidWhen**, but the check result of this check is True, so the result for **ValidWhen** attribute is Invalid.
- See the **ListLoc** field, the result for **ValidWhen** is Invalid, so the check status (Note) and the location of the node **<Input id="keyword"/>** (the location of the attribute specified in the **SecondaryMatch** section will not be recorded, the location of the attribute that is specified in the **MatchElement** and meets the condition will be recorded in the database) will be recorded in Compliance Guardian database, users cannot see the status in the Compliance Guardian GUI.

- In the **SecondaryMatch** section, if you select the **MatchElementValue** radio button under the **TextCompare** section, the result of this check is not determined by the check result of the **MatchElement** section, and not determined by the check result of the **SecondaryMatch** section either. In the **MatchElement** section, if there are nothing temporarily recorded, the **SecondaryMatch** section check will not start, and the result of this check will be True; while in the **MatchElement** section, if there are something temporarily recorded, the **SecondaryMatch** section check will start. According to the logic in the **SecondaryMatch** section, if there are something recorded in the **SecondaryMatch** check, the result of this check will be False. While if there are nothing recorded in the **SecondaryMatch** check, the result of this check will be True.

  In this use case, according to the **SecondaryMatch** section, the node **<Input id="keyword"/>** will be recorded in Compliance Guardian database. So the result of this check will be False.

- In the **SecondaryMatch** section, if you select **TextCompare** radio button under the **TextCompare** section, if the element specified in the **MatchElement** section is not found, the result of this check will be the value set for the **ResultNA** attribute; if the element specified in the **MatchElement** section is found, the check result will be determined by the logic in the **SecondaryMatch** section, the attributes configured in the **MatchElement** section will not affect the result of this check.

FindText Type Check

The FindText type check is used to find specified text in a document. The following section provides a general introduction about configuring attributes for this type of check, as well as a test example for you to understand the test logic.

Configuring Attributes for FindText Type Check

Configure the attributes for the FindText type check according to the instructions in the following sections.

FindText

This element has the following attributes:

- **TrueIf** – Specify the condition when the check result is True. If **Found** is selected in the drop-down list under the **TrueIf** attribute, when finding an instance, the check result of this check will be True. If **NotFound** is selected in the drop-down list under the **TrueIf** attribute, when finding an instance, the check result of this check will be False.
- **SearchAll** – Specify whether or not to check the comments and scripts.
- **ListLocation** – Specify whether or not to record the instance's location in the Compliance Guardian database. If **Yes** is selected in the drop-down list under the **ListLocation** attribute, then every location of the instance found will be recorded in the Compliance Guardian database. If **No** is selected in the drop-down list under the **ListLocation** attribute, the check continues, but the locations of the instances found will not be recorded in the database.
- **ListLocStatus** – Specify the status for the instance that is found. The status will be recorded in the Compliance Guardian database. Note that if the status set for **True** Result or False Result is **Failed** in the **Report Text** step, the value for the **ListLocStatus** attribute will be **Fail**, and the value cannot be changed.
- **CaseSensitive** – Specify if the text being tested for must match the case exactly.
- **MustRepeat** – Specify the amount of times a word or phrase must be found before considering the condition to be Found. When configuring the check, if you do not enter a value for this attribute, the value for this attribute will be considered 1 in the test.
- **CompareType** – Select **MustContain** or **MustEqual** for this attribute.
- **Value** – Specify a scanned value.

FindText Check Test Logic Example

Refer to the following example to better understand the test logic of the FindText type check.

The content of the file A that will be tested contains the following two values: 508, 508. Create and configure the FindText check test logic:

1. Create a **FindText** Type check. In the **Report Text** step, in the **False Result and Message** field, select **User Review Required** in the False Result drop-down list.
2. Configure the elements in the check:
    - Select **NotFound** in the drop-down list under the **TrueIf** attribute.
    - Select **Yes** in the drop-down list under the **SearchAll** attribute.
    - Select **Yes** in the drop-down list under the **ListLocation** attribute.
    - Select **Note** in the drop-down list under the **ListLocStatus** attribute.
    - Select **No** in the drop-down list under the **CaseSensitive** attribute.
    - Enter **2** as the value for the **MustRepeat** attribute.
    - Select **MustEqual** for the **CompareType** attribute.
    - Enter **508** in the **Value** field.
3. Save the check.
4. Run a Compliance Scanner job. The test suite used in this job contains the check configured above.

Review the FindText Check test logic:

- If **MustEqual** is selected for the **CompareType** attribute, then the content must exactly equal the value we specified in order to be found. If **MustContain** is selected for this attribute, then the content only needs to contain the value in order to be found. For example, if the tested file contains the word **Front-end**, and we select **MustEqual** for the **CompareType** attribute with the value specified as **end**, then the word **Front-end** will not be found, but if we select **MustContain** for the **CompareType** attribute, the word **Front-end** will be found.
- We have set 2 for the **MustRepeat** attribute, and the value **508** has repeated 2 times in the file A, so the check is Found. We have set **NotFound** for the **TrueIf** value, so the check result of this check is False. According to the setting in **False Result and Message** in the **Report Text** step, the returning status is **User Review Required**, which will be displayed in the Compliance Guardian report.
- We have set **Yes** for the **ListLocation** attribute, and have set **Note** as the status, so the location of 508 in the file A will be recorded in the Compliance Guardian database, the status is **Note**.

ComplexFindText Type Check

The ComplexFindText type check offers a more complex way to detect if two text strings are coexisting in one document. The functionality of the ComplexFindText type check is similar to the FindText type check. The following section provides a general introduction about configuring attributes for this type of check, as well as a test example for you to better understand the test logic.

Configuring Attributes for ComplexFindText Type Check

Configure the attributes for the ComplexFindText type check according to the instructions in the following sections.

Primary

Configure the following attributes in this section:

- **TrueIf** – Specify the condition when the check result is True. If **Found** is selected in the drop-down list under the **TrueIf** attribute: when finding an instance, the check result of this check will be True. If **NotFound** is selected in the drop-down list under the **TrueIf** attribute: when finding an instance, the check result of this check will be False.
- **SearchAll** – Specify whether or not to check the comments and scripts.
- **ListLocation** – Specify whether or not to record the instance's location in the Compliance Guardian database. If **Yes** is selected in the drop-down list under the **ListLocation** attribute, then every location of the instance found will be recorded in the Compliance Guardian database. If **No** is selected in the drop-down list under the **ListLocation** attribute, the check continues, but the locations of the instances found will not be recorded in the database.
- **ListLocStatus** – Specify the status for the instance that is found. The status will be recorded in the Compliance Guardian database. Note that if the status set for **True** Result or False Result is **Failed** in the **Report Text** step, the value for the **ListLocStatus** attribute will be **Fail**, and the value cannot be changed.
- **CaseSensitive** – Specify if the text being tested for must match the case exactly.
- **MustRepeat** – Specify the amount of times a word or phrase must be found before considering the condition to be True. When configuring the check, if you do not enter a value for this attribute, the value for this attribute will be considered 1 in the test.
- **CompareType** – Select **MustContain** or **MustEqual** for this attribute.
- **ResultNA** – If the primary check in this check is not fulfilled, the scan status will be the value you selected for the **ResultNA** attribute.
- **Value** – Specify a scanned value for the primary check section.

Secondary

Configure the following attributes in this section:

- **TrueIf** – Specify the condition when the check result is True. If **Found** is selected in the drop-down list under the **TrueIf** attribute: when finding an instance, the check result of this check will be True. If **NotFound** is selected in the drop-down list under the **TrueIf** attribute: when finding an instance, the check result of this check will be False.
- **SearchAll** – Specify whether or not to check the comments and scripts.
- **ListLocation** – Specify whether or not to record the instance's location in the Compliance Guardian database. If **Yes** is selected in the drop-down list under the **ListLocation** attribute, then every location of the instance found will be recorded in the Compliance Guardian database. If **No** is selected in the drop-down list under the ListLocation attribute, the check continues, but the locations of the instances found will not be recorded in the database.
- **ListLocStatus** – Specify the status for the instance that is found. The status will be recorded in the Compliance Guardian database. Note that if the status set for **True** Result or False Result is **Failed** in the Report Text step, the value for the **ListLocStatus** attribute will be **Fail**, and the value cannot be changed.
- **CaseSensitive** – Specify if the text being tested for must match the case exactly.
- **MustRepeat** – Specify the amount of times a word or phrase must be found before considering the condition to be True. When configuring the check, if you do not enter a value for this attribute, the value for this attribute will be considered 1 in the test.
- **CompareType** – Select **MustContain** or **MustEqual** for this attribute.
- **MaxDistanceToPrimary** – Specify the number of the characters. The scan engine extracts text as the scanning contents. In the contents, if the characters between a primary check instance (instance found in the primary check) and the secondary check instance (instance found in the secondary check) are less than the number specified here, the secondary check is Found.
- **Value** – Specify a scanned value for the secondary check section.

ComplexFindText Check Test Logic Example

Refer to the following example for better understanding the test logic of the ComplexFindText type check.

The content of the selected file A that will be tested contains the following values: 508, Justice.

Create and configure the ComplexFindText check test logic:

1. Create a **FindText** Type check. In the **Report Text** step, in the **False Result and Message** field, select **User Review Required** in the False Result drop-down list.

2. Configure the Primary section:
    - Select **Found** in the drop-down list under the **TrueIf** attribute.
    - Select **Yes** in the drop-down list under the **SearchAll** attribute.
    - Select **Yes** in the drop-down list under the **ListLocation** attribute.
    - Select **Note** in the drop-down list under the **ListLocStatus** attribute.
    - Select **No** in the drop-down list under the **CaseSensitive** attribute.
    - Select **MustContain** in the drop-down list under the **CompareType** attribute.
    - Select **FalseResult** in the drop-down list under the **ResultNA** attribute.
    - Enter **508** in the **Value** field.
3. Configure the Secondary section:
    - Select **NotFound** in the drop-down list under the **TrueIf** attribute.
    - Select **Yes** in the drop-down list under the **SearchAll** attribute.
    - Select **Yes** in the drop-down list under the **ListLocation** attribute.
    - Select **Note** in the drop-down list under the **ListLocStatus** attribute.
    - Select **No** in the drop-down list under the **CaseSensitive** attribute.
    - Select **MustContain** in the drop-down list under the **CompareType** attribute.
    - Enter **10** in the **MaxDistanceToPrimary** attribute field.
    - Enter **JUSTICE** in the **Value** field.
4. Save the check.
5. Run a Compliance Scanner job, the test suite used in this job contains the check configured above.

Review the check test logic:

- If **MustEqual** is selected for the **CompareType** attribute, then the content must exactly equal the value we specified in order to be found. If **MustContain** is selected for this attribute, then the content only needs to contain the value in order to be found. For example, if the tested file contains the word **Front-end**, and we select **MustEqual** for the **CompareType** attribute with the value specified as **end**, then the word **Front-end** will not be found, but if we select **MustContain** for the **CompareType** attribute, the word **Front-end** will be found.
- In this type of check, if the result of the primary check is True, the secondary check can start for this check. If the result of the primary check is False, the secondary check will not start for this check and the result of this check will be determined by the primary check. For the **ResultNA** attribute, if **TrueResult** is set as the value of this attribute, the result of this check will be True. If **FalseResult** is set as the value of this attribute, the result of this check will be False. If **NAResult** is set as the value of this attribute, the

status of the tested file will be Not Applicable, and Not Applicable will be displayed in the Compliance Guardian report.

- According to the **MaxDistanceToPrimary** attribute, if the secondary check starts in the extracted file content:
    - If the characters between the instance found in the primary check and the instance found in the secondary check are less than the number of characters specified in the **MaxDistanceToPrimary** attribute, the result of the secondary check is Found.
    - If the characters between the instance found in the primary check and instance found in the secondary check are greater than the number of characters specified in the **MaxDistanceToPrimary** attribute, the result of the secondary check is Not Found.
- In this use case:
    - In the primary check, the value that will be searched for in the file is **508**, which can be found in the file A, so the result is Found. According to the logic of the **TrueIf** attribute, the result of the primary check is True. The secondary check will start.
    - In the secondary check, the value that will be searched for in the file is JUSTICE, which can be found in the file A. In the extracted file content, the characters between **JUSTICE** and **508** are less than 10 characters, so the result of the secondary check is Found. According to the logic of the TrueIf attribute, the result of the secondary check is False. According to the setting in False Result and Message in the Report Text step, the returning status is User Review Required which will be displayed in the Compliance Guardian report.

RegularExpression Type Check

The RegularExpression type check is used to find a string of text that fits the format of the defined regular expression. The following section provides a general introduction about configuring attributes for this type of check, as well as a test example for you to understand the test logic.

Configuring Attributes for RegularExpression Type Check

Configure the attributes for the RegularExpression type check according to the instructions in the following sections.

RegularExpression

Configure the following attributes in this section:

- **IsFindText** – Specify whether or not to extract the text as the scanning content. If **Yes** is selected in the drop-down list under this attribute, the scan engine will extract the text as the scanning content. if **No** is selected in the drop-down list under this attribute, the scan engine will use the source code as the scanning content.

- **SearchAll** – Specify whether or not to check the comments and scripts.
- **CaseSensitive** – Specify if the text being tested for must match the case exactly.
- **TrueIf** – Specify the condition when the check result is True. If **Found** is selected in the drop-down list under the **TrueIf** attribute: when finding an instance, the check result of this check will be True. If **NotFound** is selected in the drop-down list under the **TrueIf** attribute: when finding an instance, the check result of this check will be False.
- **ListLocation** – Specify whether or not to record the instance's location in the Compliance Guardian database. If **Yes** is selected in the drop-down list under the **ListLocation** attribute, then every location of the instance found will be recorded in the Compliance Guardian database. If **No** is selected in the drop-down list under the **ListLocation** attribute, the check continues, but the locations of the instances found will not be recorded in the database.
- **ListLocStatus** – Specify the status for the instance that is found. The status will be recorded in the Compliance Guardian database. Note that if the status set for **True** Result or False Result is **Failed** in the **Report Text** step, the value for the **ListLocStatus** attribute will be **Fail**, and the value cannot be changed.
- **MustRepeat** – Specify the amount of times the value that matches the regular expression must be found before considering the condition to be True. When configuring the check, if you do not enter a value for this attribute, the value for this attribute will be considered 1 in the test.
- **CustomCheck** – Enter a CustomCheck name for this attribute. The CustomCheck is used to calculate check digit on the result of the regular expressions, in order to validate the result. For more information on CustomCheck, refer to Using CustomScan in Compliance Guardian.. This attribute is optional.

Filter

If you want to configure the **Filter** section, select the checkbox before the element (this section is optional). Select the checkbox before **Text** if you want to configure the **Text** section:

- **CaseSensitive** – Specify if the element being tested must match the case exactly.
- **Separator** – Specify a separator if multiple values are specified.
- **Value** – Define one or more values for the test, and use the separator specified before to separate the values. If the scanned result that matches the specified regular expression exactly matches the value specified here, this result will be filtered out.

Select **Add Another Text** to add another Text filter check rule. Select the delete button ( ) to delete a Text filter check rule.

Select the checkbox before **Regex** if you want to configure the **Regex** section:

- **CaseSensitive** – Specify if the element being tested must match the case exactly.

- **Value** – Define a regular expression. If the scanned result that matches the specified regular expression also matches the regular expression specified here, this result will be filtered out.

Select **Add Another Regex** to add another Regex filter check rule. Select the delete button ( ) to delete a Regex filter check rule.

Value Field

Specify a regular expression. The value that matches the regular expression will be scanned.

RegularExpression Check Test Logic Example

Refer to the following example to better understand the test logic of the RegularExpression type check. The file A that will be tested contains two words: Server-Side and front-end.

Create and configure the RegularExpression type check:

1. Create a **RegularExpression** Type check. In the **Report Text** step, in the **True Result and Message** field, select **Passed** in the False Result drop-down list.
2. Configure the elements in the **RegularExpression** section:
    - Select **Yes** in the drop-down list under the **IsFindText** attribute.
    - Select **Yes** in the drop-down list under the **SearchAll** attribute.
    - Select **No** in the drop-down list under the **CaseSensitive** attribute.
    - Select **Found** in the drop-down list under the **TrueIf** attribute.
    - Select **Yes** in the drop-down list under the **ListLocation** attribute.
    - Select **Warn** in the drop-down list under the **ListLocStatus** attribute.
3. Select the checkbox before **Filter**, and select the checkbox before **Text**. Configure the following attributes in the **Text** section:
    - Select **No** in the drop-down list under the **CaseSensitive** attribute.
    - Enter **;** as the separator.
    - Enter **front-end;Server-Side** in the **Value** field.
4. Enter the regular expression **\b[a-zA-Z]+-[a-zA-Z]+\b** in the **Value** field. A word that contains a hyphen can match the regular expression.
5. Save the check.
6. Run a Compliance Scanner job. The test suite used in this job contains the check configured above.

Review the check test logic.

- In this case, in the file A, the words **Server-Side** and **front-end** match the specified regular expression, but according to the logic we configured in the **Filter** section, the

two words will be filtered out, so the result is Not Found. We set **NotFound** for the **TrueIf** value, so the check result of this check is True. According to the setting in **True Result and Message** in the **Report Text** step, the returning status is **Passed**, which will be displayed in the Compliance Guardian report.

- We set **Yes** for the **ListLocation** attribute, but no result that meets the condition in the check was found. No location will be recorded in the Compliance Guardian database.

ComplexRegEx Type Check

The ComplexRegEx type check offers a more complex way to detect if two strings of text are coexisting in one document. The functionality of the ComplexRegEx type check is similar to the RegularExpression type check. The following section provides a general introduction about configuring attributes for this type of check, as well as a test example to better understand the test logic.

Configuring Attributes for ComplexRegEx Type Check

Configure the attributes for the ComplexRegEx type check according to the instructions in the following sections.

ComplexRegex

Configure the following attribute in this section:

- **IsFindText** – Specify whether or not to extract the text as the scanning content. If **Yes** is selected in the drop-down list under this attribute, the scan engine will extract the text as the scanning content; if **No** is selected in the drop-down list under this attribute, the scan engine will use the source code as the scanning content.

Primary Check

Configure the following attributes in this section:

- **SearchAll** – Specify whether or not to check the comments and scripts.
- **CaseSensitive** – Specify if the text being tested for must match the case exactly.
- **TrueIf** – Specify the condition when the check result is True. If **Found** is selected in the drop-down list under the **TrueIf** attribute: when finding an instance, the check result of this check will be True. If **NotFound** is selected in the drop-down list under the **TrueIf** attribute: when finding an instance, the check result of this check will be False.
- **ListLocation** – Specify whether or not to record the instance's location in the Compliance Guardian database. If **Yes** is selected in the drop-down list under the **ListLocation** attribute, then every location of the instance found will be recorded in the Compliance Guardian database. If **No** is selected in the drop-down list under the **ListLocation** attribute, the check continues, but the locations of the instances found will not be recorded in the database.

- **ListLocStatus** – Specify the status for the instance that is found. The status will be recorded in the Compliance Guardian database. Note that if the status set for **True** Result or False Result is **Failed** in the **Report Text** step, the value for the **ListLocStatus** attribute will be **Fail**, and the value cannot be changed.
- **MustRepeat** – Specify the amount of times the value that matches the regular expression must be found before considering the condition to be True. When configuring the check, if you do not enter a value for this attribute, the value for this attribute will be considered 1 in the test.
- **CustomCheck** – Enter a **CustomCheck** name for this attribute. The **CustomCheck** is used to calculate the check digit on the result of the regular expressions, in order to validate the result. For more information about CustomCheck, refer to Using CustomScan in Compliance Guardian. This is optional.
- **ResultNA** – If the primary check in this check is not fulfilled, the scan status will be the value you selected for the **ResultNA** attribute.
- **Filter** – This field is optional. Select the checkbox before **Filter**, the **Text** section and the **Regex** section appear:
    - **Text** – Select the checkbox before Text, and configure the following attributes:
        - **CaseSensitive** – Specify if the element being tested for must match the case exactly.
        - **Separator** – Specify a separator if multiple values are specified.
        - **Value** – Define one or more values for the test, and use the separator specified before to separate the values. If the scanned result that matches the specified regular expression exactly matches the value specified here, this result will be filtered out.

      Select **Add Another Text** to add another Text filter check rule. Select the delete button ( ) to delete this check rule.
    - **Regex** – Select the checkbox before Text, and configure the following attributes:
        - **CaseSensitive** – Specify if the element being tested for must match the case exactly.
        - **Separator** – Specify a separator if multiple values are specified.
        - **Value** – Define a regular expression. If the scanned result that matches the specified regular expression also matches the regular expression specified here, this result will be filtered out.

      Select **Add Another Regex** to add another Text filter check rule. Select the delete button ( ) to delete this Regex filter check rule.
- **Value** – Specify a regular expression for the secondary check section. The value that matches the regular expression will be scanned.

Secondary Check

Configure the following attributes in this section:

- **SearchAll** – Specify whether or not to check the comments and scripts.
- **CaseSensitive** – Specify if the text being tested for must match the case exactly.
- **TrueIf** – Specify the condition when the check result is True. If **Found** is selected in the drop-down list under the **TrueIf** attribute, when finding an instance, the check result of this check will be True. If **NotFound** is selected in the drop-down list under the **TrueIf** attribute, when finding an instance, the check result of this check will be False.
- **ListLocation** – Specify whether or not to record the instance's location in the Compliance Guardian database. If **Yes** is selected in the drop-down list under the **ListLocation** attribute, then every location of the instance found will be recorded in the Compliance Guardian database. If **No** is selected in the drop-down list under the **ListLocation** attribute, the check continues, but the locations of the instances found will not be recorded in the database.
- **ListLocStatus** – Specify the status for the instance that is found. The status will be recorded in the Compliance Guardian database. Note that if the status set for **True** Result or False Result is **Failed** in the **Report Text** step, the value for the **ListLocStatus** attribute will be **Fail**, and the value cannot be changed.
- **MustRepeat** – Specify the amount of times the value that matches the regular expression must be found before considering the condition to be True. When configuring the check, if you do not enter a value for this attribute, the value for this attribute will be considered 1 in the test.
- **CustomCheck** – Enter a CustomCheck name for this attribute. The CustomCheck is used to calculate check digit on the result of the regular expressions, in order to validate the result. For more information on CustomCheck, refer to Using CustomScan in Compliance Guardian. This attribute is optional.
- **MaxDistanceToPrimary** – Specify the number of the characters. The scan engine extracts text as the scanning contents. In the contents, if the characters between a primary check instance (instance found in the primary check) and the secondary check instance (instance found in the secondary check) are less than the number specified here, the secondary check is Found.
- **Filter** – This is optional. Select the checkbox before **Filter**, the **Text** section and the **Regex** section appear:
    - **Text** – Select the checkbox before Text, and configure the following attributes:
        - **CaseSensitive** – Specify if the element being tested for must match the case exactly.
        - **Separator** – Specify a separator if multiple values are specified.
        - **Value** – Define one or more values for the test, and use the separator specified before to separate the values. If the scanned result that

matches the specified regular expression exactly matches the value specified here, this result will be filtered out.

Select **Add Another Text** to add another Text filter check rule. Select the delete button ( ) to delete this filter check rule.

- **Regex** – Select the checkbox before Text, and configure the following attributes:
  - **CaseSensitive** – Specify if the element being tested for must match the case exactly.
  - **Separator** – Specify a separator if multiple values are specified.
  - **Value** – Define a regular expression. If the scanned result that matches the specified regular expression also matches the regular expression specified here, this result will be filtered out.

  Select **Add Another Regex** to add another Text filter check rule. Select the delete button ( ) to delete this Regex filter check rule.

- **Value** – Specify a regular expression for the secondary check section. The value that matches the regular expression will be scanned.

ComplexRegEx Check Test Logic Example

Refer to the following example to better understand the test logic of the ComplexRegEx type check.

The file A that will be tested contains a word **Server-Side**, and contains the Canadian Social Insurance Number: **046-454-286**.

Create and configure the ComplexRegEx check test logic:

1. Create a **ComplexRegEx** Type check. In the **Report Text** step, in the **False Result and Message** field, select **User Review Required** in the False Result drop-down list.
2. Configure the elements in the check:
   - Select **Yes** for the **IsFindText** attribute.
   - In the Primary section:
     - Select **No** in the drop-down list under the **SearchAll** attribute.
     - Select **No** in the drop-down list under the **CaseSensitive** attribute.
     - Select **Found** in the drop-down list under the **TrueIf** attribute.
     - Select **No** in the drop-down list under the **ListLocation** attribute.
     - Select **FalseResult** in the drop-down list under the **ResultNA** attribute.
     - Enter **1** for the **MustRepeat** attribute.
     - Enter the regular expression **\b[a-zA-Z]+-[a-zA-Z]+\b** in the **Value** field. A word that contains a hyphen can match the regular expression.

- In the Secondary section:
    - Select **No** in the drop-down list under the **SearchAll** attribute.
    - Select **No** in the drop-down list under the **CaseSensitive** attribute.
    - Select **Found** in the drop-down list under the **TrueIf** attribute.
    - Select **No** in the drop-down list under the **ListLocation** attribute.
    - Enter **1** for the **MustRepeat** attribute.
    - Enter **10** in the **MaxDistanceToPrimary** attribute field.
    - Enter the regular expression **(?<=^|\b)\d{3}([-])\d{3}(\1)\d{3}(?=$|\b)** in the **Value** field. The Social Insurance Number can match the regular expression.

3. Save the check.
4. Run a Compliance Scanner job. The test suite used in this job contains the check configured above.

Review the check test logic:

- In this type of check, if the result of the primary check is True, the secondary check can start for this check. If the result of the primary check is False, the secondary check will not start for this check and the result of this check will be determined by the primary check. For the **ResultNA** attribute, if **TrueResult** is set as the value of this attribute, the result of this check will be True. If **FalseResult** is set as the value of this attribute, the result of this check will be False. If **NAResult** is set as the value of this attribute, the status of the tested file will be Not Applicable, and Not Applicable will be displayed in the Compliance Guardian report.
- According to the **MaxDistanceToPrimary** attribute, if the secondary check starts in the extracted file content:
    - If the characters between the instance found in the primary check and the instance found in the secondary check are less than the number of characters specified in the **MaxDistanceToPrimary** attribute, the result of the secondary check is Found.
    - If the characters between the instance found in the primary check and instance found in the secondary check are greater than the number of characters specified in the **MaxDistanceToPrimary** attribute, the result of the secondary check is Not Found.
- In the primary and secondary check section, we have set **No** for the ListLocation attribute. The location of the instance will not be recorded in the Compliance Guardian database, so the value for **LisLocStatus** is not required to be set.
- In this use case:
    - In the primary check, the value that matches the regular expression in the file is **Server-Side**, so the result is Found. According to the logic set of the **TrueIf**

attribute, the result of the primary check is True. So the secondary check will be used.

- In the secondary check, the value that matches the regular expression in the file is **046-454-286**. In the extracted file content, the characters between **046-454-286** and **Server-Side** are less than 10 characters, so the result of the secondary check is Found. According to the logic set of the **TrueIf** attribute, the result of the secondary check is False. So the result of this check is False. According to the setting in **False Result and Message** in the **Report Text** step, the returning status is **User Review Required**, which will be displayed in the Compliance Guardian report.

Dictionary Type Check

The Dictionary type check groups **FindText** check and **RegularExpression** check in one check, and take the **AND** operation on the search result. The dictionary settings enable end users to define multiple checking in each **FindText** or **RegularExpression** section. The following section provides a general introduction about configuring attributes for this type of check, as well as a test example for you to understand the test logic.

Configuring Attributes for Dictionary Type Check

Configure the attributes for the Dictionary type check according to the instructions in the following sections.

Dictionary

Configure the following attribute:

- **BreakIfFound** – Select **Yes** or **No** for this attribute. If **Yes** is selected, the scan will stop when one instance is found (to save scan time). If **No** is selected, the scan will only stop when all instances are found.

FindText

This section is optional. Configure the following attributes:

- Select the checkbox before **FindText**, the following attributes appear:
  - **TrueIf** – Specify the condition when the check result is True. If **Found** is selected in the drop-down list under the **TrueIf** attribute, when finding an instance, the check result of this check will be True. If **NotFound** is selected in the drop-down list under the **TrueIf** attribute, when finding an instance, the check result of this check will be False.
  - **SearchAll** – Specify whether or not to check the comments and scripts.
  - **ListLocation** – Specify whether or not to record the instance's location in the Compliance Guardian database. If **Yes** is selected in the drop-down list under the **ListLocation** attribute, then every location of the instance found will be

recorded in the Compliance Guardian database. If **No** is selected in the drop-down list under the **ListLocation** attribute, the check continues, but the locations of the instances found will not be recorded in the database.

- **ListLocStatus** – Specify the status for the instance that is found. The status will be recorded in the Compliance Guardian database. Note that if the status set for True Result or False Result is **Failed** in the **Report Text** step, the value for the **ListLocStatus** will be **Fail**, and the value cannot be changed.
- **CaseSensitive** – Specify if the text being tested for must match the case exactly.
- **CompareType** – Select **MustContain** or **MustEqual** for this attribute.

- **Dictionary** – Configure the following attributes:
  - **Separator** – Specify a separator if multiple values are specified.
  - **Value** – Define one or more values for the test, use the separator specified before to separate the values.

  Select the delete button ( ) to delete this **Dictionary** check rule. Select **Add Another Dictionary** to add another rule.

Regex

This section is optional. Configure the following attributes:

- Select the checkbox before **Regex**, the following attributes appear:
  - **TrueIf** – Specify the condition when the check result is True. If **Found** is selected in the drop-down list under the **TrueIf** attribute, when finding an instance, the check result of this check will be True. If **NotFoun**d is selected in the drop-down list under the **TrueIf** attribute, when finding an instance, the check result of this check will be False.
  - **SearchAll** – Specify whether or not to check the comments and scripts.
  - **ListLocation** – Specify whether or not to record the instance's location in the Compliance Guardian database. If **Yes** is selected in the drop-down list under the **ListLocation** attribute, then every location of the instance found will be recorded in the Compliance Guardian database. If **No** is selected in the drop-down list under the **ListLocation** attribute, the check continues, but the locations of the instances found will not be recorded in the database.
  - **ListLocStatus** – Specify the status for the instance that is found. The status will be recorded in the Compliance Guardian database. Note that if the status set for True Result or False Result is **Failed** in the **Report Text** step, the value for the **ListLocStatus** attribute will be **Fail**, and the value cannot be changed.
  - **CaseSensitive** – Specify if the text being tested for must match the case exactly.
  - **CustomCheck** – Enter a CustomCheck name for this attribute. The CustomCheck is used to calculate the check digit on the result of the regular expressions, in

order to validate the result. For more information on CustomCheck, refer to Using CustomScan in Compliance Guardian. This is optional.

- **Dictionary** – Configure the following attributes:
  - **Separator** – Specify a separator if multiple values are specified.
  - **Value** – Define one or more values for the test, use the separator specified before to separate the values.

  Select the delete button ( ) to delete this **Dictionary** check rule. Select **Add Another Dictionary** to add another rule.

- **Filter** – This is optional. Select the checkbox before **Filter**, the **Text** section and the **Regex** section appear:
  - **Text** – Select the checkbox before Text, and configure the following attributes:
    - **CaseSensitive** – Specify if the element being tested for must match the case exactly.
    - **Separator** – Specify a separator if multiple values are specified.
    - **Value** – Define one or more values for the test, and use the separator specified before to separate the values. If the scanned result that matches the specified regular expression exactly matches the value specified here, this result will be filtered out.

    Select **Add Another Text** to add another Text filter check rule. Select the delete button ( ) to delete this filter check rule.

  - **Regex** – Select the checkbox before Regex, and configure the following attributes:
    - **CaseSensitive** – Specify if the element being tested for must match the case exactly.
    - **Separator** – Specify a separator if multiple values are specified.
    - **Value** – Define a regular expression. If the scanned result that matches the specified regular expression also matches the regular expression specified here, this result will be filtered out.

    Select **Add Another Regex** to add another Text check rule. Select the delete button ( ) to delete this Regex filter check rule.

Dictionary Check Test Logic Example

Refer to the following example for better understanding the test logic of the Dictionary type check. The file A that will be tested contains a word **Server**, and contains the Canadian Social Insurance Number: **046-454-286**.

Create and configure the Dictionary check test logic:

1. Create a **Dictionary** Type check. In the **Report Text** step, in the **True Result and Message** field, select **Passed** in the True Result drop-down list.
2. Configure the elements in the check:
    - Select **Yes** in the drop-down list under the **BreakIfFound** attribute.
    - In the **FindText** section:
        - Select **Found** in the drop-down list under the **TrueIf** attribute.
        - Select **Yes** in the drop-down list under the **SearchAll** attribute.
        - Select **No** in the drop-down list under the **ListLocation** attribute.
        - Select **MustContain** in the drop-down list under the **CompareType** attribute.
        - Select **No** in the drop-down list under the **CaseSensitive** attribute.
        - Enter **server** in the **Value** field.
    - In the **Regex** section:
        - Select **Found** in the drop-down list under the **TrueIf** attribute.
        - Select **Yes** in the drop-down list under the **SearchAll** attribute.
        - Select **Yes** in the drop-down list under the **ListLocation** attribute.
        - Select **Note** in the drop-down list under the **ListLocStatus** attribute.
        - Select **No** in the drop-down list under the **CaseSensitive** attribute.
        - Enter the regular expression **(?<=^|\b)\d{3}([-])\d{3}(\1)\d{3}(?=$|\b)** in the **Value** field. The Social Insurance Number can match the regular expression.
3. Save the check.
4. Run a Compliance Scanner job. The test suite used in this job contains the check configured above.

Review the Dictionary Check test logic:

- For the **CompareType** attribute in **FindText** section, if **MustEqual** is selected for this attribute, then the content must be exactly equal to the value we specified in order to be found. If **MustContain** is selected for this attribute, the content will be found if the content contains the value we specified. For example, if the tested file contains the word **Front-end**, and we select **MustEqual** for the **CompareType** attribute with the

value specified as **end**, then the word **Front-end** will not be found, but if we select **MustContain** for the **CompareType** attribute, the word **Front-end** will be found.

- See the logic set in the **FindText** section, the value that will be searched for in the file is **server**, so the result is Found. According to the logic of the **TrueIf** attribute, the result of the **FindText** section is True.
- According to the logic of the **BreakIfFound** attribute, if one instance is found, the scan will stop, so the test of the Regex section will not be continued.
- So the result of this check is True. According to the setting in **True Result and Message** in the **Report Text** step, the returning status is **Passed**, which will be displayed in the Compliance Guardian report.

Cookie Type Check

The Cookie type check is used to validate cookie domain and expiration dates. The following section provides a general introduction about configuring attributes for this type of check.

Configuring Attributes for Cookie Type Check

Configure the attributes for the Cookie type check according to the instructions in the following sections.

Cookie

Configure the following attributes under this element:

- **ThirdParty** – Instruct the scan engine to check if the cookie is from a third party.
- **PrivacyLinReq** – Instruct the scan engine (based on the cookie condition) to check for a privacy link.
- **ResultNA** – Specify a result when the specified element is not found. If **TrueResult** is selected, then if the specified element is not found, the True result will be returned; if **FalseResult** is selected, then if the specified element is not found, the False result will be returned. If **NAResult** is selected, then if the specified element is not found, the status of the tested file will be **Not Applicable**, which will be displayed in the Compliance Guardian report. This is basically stating that you have the option to set the result to **Not Applicable** if none of the elements are found.
- **Expires** – Instruct the testing core to check when the cookie expires in N seconds.
- **cPIITDF** – Instruct the testing core to use the specified check to identify PII in the webpage.
- **CType** – Identify the cookie type to test for (allowed values 1, 2, 3):
    - **1** – Single session. This tier encompasses any use of single session Web measurement and customization technologies.

- **2** – Multi-session without PII. This tier encompasses any use of multi-session Web measurement and customization technologies when no PII is collected (including when the agency is unable to identify an individual as a result of its use of those technologies).
- **3** – Multi-session with PII. This tier encompasses any use of multi-session Web measurement and customization technologies when PII is collected (including when the agency is able to identify an individual as a result of its use of those technologies).

- **PrivacyLink** – Enter a value in this field, if the privacy link in the file contains the value, this check will be True.

Cookie Check Test Logic Example

Refer to the following example for better understanding the test logic of the Cookie type check. A user's session cookie will be tested. Create and configure the Cookie check test logic:

1. Create a Cookie type check. In the **Report Text** step, in the **True Result and Message** field, select **Passed** in the True Result drop-down list.
2. Configure the elements in the check:
   - Select **True** in the drop-down list under the **ThirdParty** attribute.
   - Select **True** in the drop-down list under the **PrivacyLinkReq** attribute.
   - Select **TrueResult** in the drop-down list under the **ResultNA** attribute.
   - Select **1** in the drop-down list under the **CType** attribute.
   - Enter **privacy.htm** in the **PrivacyLink** field.
3. Save the check.
4. Run a Compliance Scanner job. The test suite used in this job contains the check configured above.

Review the Cookie check test logic:

- If the cookie is from a third party, the check result for this attribute will be True.
- Since we have selected **True** in the drop-down list under the **PrivacyLinkReq** attribute, and specified **privacy.htm** in the **PrivacyLink** field, so if the privacy link of the cookie contains **privacy.htm**, the check result for this attribute will be True.
- In this use case, if the check result for the **ThirdParty** attribute is True, and the check result for the **PrivacyLinkReq** attribute is True, the check result of this check will be True.

SSL Type Check

The SSL type check is used to validate HTTPS protocol encryption levels. The following section provides a general introduction about configuring attributes for this type of check, as well as a test example for you to understand the test logic.

Configuring Attributes for SSL Type Check

Configure the attributes for the SSL type check according to the instructions in the following sections.

SSL

Configure the following attributes under this element:

- **ElementName** – This is the element that will be tested.
- **CaseSensitive** – Instruct the testing core if the element name being tested for must match the case exactly.
- **ResultNA** – Specify a result when the specified element is not found. If **TrueResult** is selected, then if the specified element is not found, the True result will be returned. If **FalseResult** is selected, then if the specified element is not found, the False result will be returned; if **NAResult** is selected, then if the specified element is not found, the status of the tested file will be **Not Applicable**, which will be displayed in the Compliance Guardian report. In other words, you have the option to set the result to **Not Applicable** if none of the elements are found.
- **AttrName** – This is the attribute that will be tested.
- **AttrCaseSensitive** – Instruct the testing core if the attribute name being tested for must match the case exactly.
- **MinLevel** – Represent the minimum HTTPS protocol encryption level required by the check.

TextCompare

This section is optional. Select the checkbox before this element, and the following attributes appear:

- **CompareType** – Specify a compare type. The attributes for CompareType are **MustContain**, **MustNotContain**, **MustEqual**, **MustNotEqual**, **MustMatch**, and **MustNotMatch**
- **Separator** – Specify a separator if multiple values are specified.
- **CaseSensitive** – Specify if the attribute being tested for must match the case exactly.
- **Value** – Define one or more values for the test, use the separator specified before to separate the values.

Select the delete button ( ) to delete this check rule. Select **Add Another TextCompare** to add another rule.

TextCompare Check Test Logic Example

Refer to the following example for better understanding the test logic of the SSL type check. The webpage that will be scanned contains a node: *<input type="password" name="Passwd" id="Passwd">*. Create and configure the SSL check test logic:

1. Create a **SSL** Type check. In the **Report Text** step, in the **True Result and Message** field, select **Passed** in the True Result drop-down list.
2. Configure the elements in the check:
    - Specify the element name **input** for the **ElementName** attribute.
    - Select **No** in the drop-down list under the **CaseSensitive** attribute.
    - Select **ResultNA** in the drop-down list under the **ResultNA** attribute.
    - Specify the attribute name **id** for the **AttrName** attribute.
    - Select **No** in the drop-down list under the **AttrCaseSensitive** attribute.
    - Enter **128** for the **MinLevel** attribute.
    - Select the checkbox before **TextCompare**, and configure the following attributes:
        - Select **MustContain** in the drop-down list under the **CompareType** attribute.
        - Enter **;** as the separator.
        - Select **No** in the drop-down list under the **CaseSensitive** attribute.
        - Enter **Pass** in the Value field.
3. Save the check.
4. Run a Compliance Scanner job. The test suite used in this job contains the check configured above.

Review the TextCompare check test logic:

- The webpage contains the node <input type="password" name="Passwd" id="Passwd">, the value of the attribute **id** contains the value **Pass**, so the webpage meets the condition.
- If the minimum HTTPS protocol encryption level of the webpage is higher than 128, the result of this check will be True, or the result will be False.

WebBeacons Type Check

The WebBeacons type check is used to detect if Web Beacons are present on a webpage. The following section provides a general introduction about configuring attributes for this type of check, as well as a test example for you to understand the test logic.

Configuring Attributes for WebBeacons Type Check

Configure the attributes for the WebBeacons type check according to the instructions in the following sections.

WebBeacons

Configure the following attributes under this element:

- **ElementName** – Specify the element name that will be tested.
- **CaseSensitive** – Specify if the element name being tested for must match the case exactly.
- **ResultNA** – Specify a result when the specified element is not found. If **TrueResult** is selected, then if the specified element is not found, the True result will be returned; if **FalseResult** is selected, then if the specified element is not found, the False result will be returned; if **NAResult** is selected, then if the specified element is not found, the status of the tested file will be **Not Applicable**, which will be displayed in the Compliance Guardian report. This is basically stating that you have the option to set the result to **Not Applicable** if none of the elements are found.
- **AttrName** – Specify the attribute name that will be tested.
- **AttrCaseSensitive** – Specify if the attribute name being tested for must match the case exactly.
- **ValidWhen** – This is used to indicate if the result is valid when the condition is one of two values: True or False.

Elements

Configure the following attribute under this element:

- **Scope** – There are two values for this attribute: **All** and **One**. If **One** is selected, the scan will stop when one instance is found (to save scan time). If **All** is selected, the scan will only stop when all instances are found.

ListLoc

Configure the following attributes under this element:

- **Type** – There are two values for this attribute, **Valid** and **Invalid**. All elements that are considered valid or invalid are stored to the database (the Location).
- **Status** – This is used to indicate the disposition of the element and the severity selected by the user. Note that in the **Report Text** step, if the status set for True Result or False Result is **Failed**, the value for the **Status** attribute will be **Fail**, and the value cannot be changed.

DomainExclude

Configure the following attributes under this element:

- **Separator** – Specify a separator if multiple values are specified.
- **Value** – Enter one or more domains here, the links that are located in these domains will not be checked. Use the separator specified before to separate the values.

WebBeacons Check Test Logic Example

Refer to the following example to better understand the test logic of the WebBeacons type check. The webpage that will be tested contains the following nodes:

<html>
<body>
* *
</body>
</html>

The domain of this webpage is **simer.com**.

Create and configure the WebBeacons check test logic:

1. Create a **WebBeacons** Type check. In the **Report Text** step, in the **True Result and Message** field, select **Passed** in the True Result drop-down list.
2. Configure the elements in the check:
    - In the **WebBeacons** section:
        - Specify **img** for the **ElementName** attribute.
        - Select **No** in the drop-down list under the **CaseSensitive** attribute.
        - Select **TrueResult** in the drop-down list under the **ResultNA** attribute.
        - Specify **src** for the **AttrName** attribute.
        - Select **No** in the drop-down list under the **AttrCaseSensitive** attribute.
        - Select **Yes** in the drop-down list under the **ValidWhen** attribute.
    - In the **Elements** section:
        - Select **One** in the drop-down list under the **Scope** attribute.
    - In the **ListLoc** section:
        - Select **Invalid** in the drop-down list under the **Type** attribute.
        - Select **Warn** in the drop-down list under the **Status** attribute.

- In the **DomainExclude** section:
    - Enter **http://www.hello.com** in the **Value** field under the **DomainExclude** attribute.

3. Save the check.
4. Run a Compliance Scanner job. The test suite used in this job contains the check configured above.

Review the check test logic:

- According to the logic set in the **WebBeacons** section, the node meets the condition.
- The domain of this webpage is **simer.com**, while the domain of the link in the node is **hello.com**, but according to the value we specified for the **DomainExclude** attribute, the domain **hello.com** will not be checked. So the result of this check is True.
- According to the logic set for the **ValidWhen** attribute as well as the logic set in the **ListLoc** section, the location of this node will not be recorded in the Compliance Guardian database.
- According to the setting in **True Result and Message** in the **Report Text** step, the returning status is **Passed**, which will be displayed in the Compliance Guardian report.

FindFile Type Check

The FindFile type check is used to find a specified file. The following section provides a general introduction about configuring attributes for this type of check, as well as a test example for you to understand the test logic.

Configuring Attributes for FindFile Type Check

Configure the following attributes:

- **TrueIf** – Specify the condition when the check result is **True**. If **Yes** is selected in the drop-down list under the **TrueIf** attribute, when finding an instance, the check result of this check will be True; If **No** is selected in the drop-down list under the **TrueIf** attribute: when finding an instance, the check result of this check will be False.
- **Path** – Enter the file's relative path or full path.

FindFile Check Test Logic Example

Refer to the following example to better understand the test logic of the FindFile type check. Create and configure the FindFile check test logic:

1. Create a **FindFile** type check. In the **Report Text** step, in the **True Result and Message** field, select **Passed** in the True Result drop-down list.

2. Configure the elements in the check:
    - Select **Yes** in the drop-down list under the **TrueIf** attribute.
    - Enter *http://sharepoint.avepoint.net/file/findthis.txt* for the Path attribute.
3. Save the check.
4. Run a Compliance Scanner job. The test suite used in this job contains the check configured above.

Review the FindFile check test logic:

- If the file **findthis.txt** exists, the result will be Found. Note that if you enter a relative URL **file/findthis.txt** for the Path attribute, by default, the full path of this file that Compliance Guardian will scan is **http://host name (IP address) + relative URL**. For example: if the URL of the selected site that will be performed a Compliance Guardian job is *http://avepoint2010a:10086/sites/1229url/0112site*, and the relative URL specified for the **Path** attribute in this check is **file/findthis.txt**, then CCE will scan the URL *http://avepoint2010a/file/findthis.txt* to check if the file exists.
- According to the logic set in the **TrueIf** attribute, the result of this check will be True.
- According to the setting in **True Result and Message** in the **Report Text** step, the returning status is **Passed**, which will be displayed in the Compliance Guardian report.

LinkValidation Type Check

The LinkValidation check is a check type that tests for the validity of links or bookmarks within any content that can contain links or bookmark references. The following section provides a general introduction about configuring attributes for this type of check, as well as a test example for you to understand the test logic.

Configuring Attributes for LinkValidation Type Check

Configure the attributes for the LinkValidation type check according to the instructions in the following sections.

LinkValidation

Configure the following attributes under this element:

- **ValidWhen** – This is used to indicate if the result is valid when the condition is one of two values: **True** or **False**.
- **TrueIf** – There are two values for this attribute: **All** and **One**. If **One** is selected, the scan will stop when one instance is found (to save scan time). If **All** is selected, the scan will only stop when all instances are found.
- **ResultNA** – Specify a result when no link is found. If **TrueResult** is selected, then if no link is found, the True result will be returned. If **FalseResult** is selected, then if no link is found, the False result will be returned. If **NAResult** is selected, then if no link is found,

the status of the tested file will be **Not Applicable**, which will be displayed in the Compliance Guardian report. In other words, you have the option to set the result to **Not Applicable** if none of the links are found.

- **ValidateBookmarks** – Select **True** or **False** for this attribute. If **True** is selected, the check will check whether the bookmarks work. If **False** is selected, the check will not check the bookmarks.
- **GetAllowCallHead** – Select **True** or **False** for this attribute. If **True** is selected, the link will be checked using the HEAD method, if the corresponding server does not support the HEAD method, the GET method will be used. If **False** is selected, the link will be checked using the HEAD method, if the corresponding server does not support the HEAD method, the GET method will not be used.

ListLoc

Configure the following attributes under this element:

- **Type** – There are two values for this attribute, **Valid** and **Invalid**. All elements that are considered valid or invalid are stored to the database (the Location).
- **Status** – This is used to indicate the disposition of the element and the severity selected by the user. In the **Report Text** step, if the status set for True Result or False Result is **Failed**, the value for the Status attribute will be **Fail**, and the value cannot be changed.

TextCompare

Configure the following attributes under this element:

- **CompareType** – Specify a compare type. The attributes for CompareType are **MustContain**, **MustNotContain**, **MustEqual**, **MustNotEqual**, **MustMatch**, and **MustNotMatch**
- **Separator** – Specify a separator if multiple values are specified.
- **CaseSensitive** – Specify if the attribute name being tested for must match the case exactly.
- **Value** – Define one or more values for the test, use the separator specified before to separate the values.

Select the delete button ( ) to delete this check rule. Select **Add Another TextCompare** to add another rule.

Attributes

Configure the following attributes under this element:

- **Node** – Enter the node that you want to test.
- **Value** – Enter the corresponding node value.

Select the delete button ( ) to delete this check rule. Select **Add Another Attribute** to add another rule.

LinkValidation Check Test Logic Example

Refer to the following example to better understand the test logic of the LinkValidation type check. The selected file 1 will be tested. It contains two links, one of the two links contain a character A, while the other one does not.

Create and configure the LinkValidation check test logic:

1. Create a LinkValidation type check. In the **Report Text** step, in the **True Result and Message** field, select **Passed** in the **True Result** drop-down list.
2. Configure the **LinkValidation** section:
    - Select **True** in the drop-down list under the **ValidWhen** attribute.
    - Select **All** in the drop-down list under the **TrueIf** attribute.
    - Select **ResultNA** in the drop-down list under the **ResultNA** attribute.
    - Select **True** in the drop-down list under the **ValidateBookmarks** attribute.
3. Configure the **ListLoc** section:
    - Select **Invalid** in the drop-down list under the **Type** attribute.
    - Select **Warn** in the drop-down list under the **Status** attribute.
4. Configure the **TextCompare** section:
    - Select **MustContain** in the drop-down list under the **CompareType** attribute.
    - Enter **,** as the separator.
    - Select **No** in the drop-down list under the **CaseSensitive** attribute.
    - Enter **A,B** in the **Value** field.
5. Save the check.
6. Run a Compliance Scanner job. The test suite used in this job contains the check configured above.

Review the LinkValidation check test logic:

- See the **TextCompare** section: since we have entered **A,B** in the **Value** field in this check, it means that the link that contains A or B will be tested. So the link that contains A in the selected file 1 will be tested by this check.
- See the **LinkValidation** section and **ListLoc** section: we have selected **Valid** for the **ValidWhen** attribute in the **LinkValidation** section, and have selected Invalid for the **Type** attribute in **ListLoc** section, so the location of the link will not be recorded in the Compliance Guardian database.

- See the **ValidateBookmarks** attribute in the **LinkValidation** section: since we have selected **True** for the **ValidateBookmarks** attribute, the check will check whether the bookmarks in the file 1 work. If one of the bookmarks in the file does not work, this check is False.

  Although the check result in other field is True, if the check result of **ValidateBookmarks** attribute field is False, the check result of this check is False.

FileProperty Type Check

The FileProperty check is a check type that test for the file properties, it is specifically designed for use with the MobileOK standard. The following section provides a general introduction about configuring attributes for this type of check, as well as a test example for you to understand the test logic.

Configuring Attributes for FileProperty Type Check

Configure the attributes for the FileProperty type check according to the instructions in the following sections.

FileProperty

Configure the following attributes under this element:

- **TrueIf** – There are two values for this attribute: **All** and **One**. If **One** is selected, the scan will stop when one instance is found (to save scan time). If **All** is selected, the scan will only stop when all instances are found.
- **ValidWhen** – This is used to indicate if the result is valid when the condition is one of two values: **True** or **False**

ListLoc

Configure the following attributes under this element:

- **Type** – There are two values for this attribute, **Valid** and **Invalid**. All elements that are considered valid or invalid are stored to the database (the Location).
- **Status** – This is used to indicate the disposition of the element and the severity selected by the user. Note that in the **Report Text** step, if the status set for True Result or False Result is **Failed**, the value for the Status attribute will be **Fail**, and the value cannot be changed.

Size

Configure the following attributes under this element:

- **MaxValue** – Specify a value as the maximum size, select a unit in the drop-down list.

Type

Configure the following attributes under this element:

- **CompareType** – Specify a compare type. The attributes for **CompareType** are **MustContain**, and **MustEqual**.
- **Separator** – Specify a separator if multiple values are specified.
- **CaseSensitive** – Specify if the element being tested for must match the case exactly.
- **Value** – Define one or more Content-types for the test, use the separator specified before to separate the values.

Filter

This element is optional. Select the checkbox before **Filter**, and configure the following attributes under this element:

- **CompareType** – Specify a compare type. The attributes for **CompareType** are **MustNotContain**, and **MustNotEqual**.
- **Separator** – Specify a separator if multiple values are specified.
- **CaseSensitive** – Specify if the element being tested for must match the case exactly.
- **Value** – Define one or more values for the test, use the separator specified before to separate the values.

Select the delete button ( ) to delete this check rule. Select **Add Another Filter** to add another rule.

FileProperty Check Test Logic Example

Refer to the following example to better understand the test logic of the FileProperty type check. In this example, we are testing file 1.

Create and configure the FileProperty check test logic:

1. Create a FileProperty type check. In the **Report Text** step, in the **False Result and Message** field, select **User Review Required** in the False Result drop-down list.
2. Configure the **FileProperty** section:
    - Select **All** in the drop-down list under the **TrueIf** attribute.
    - Select **True** in the drop-down list under the **ValidWhen** attribute.
3. Configure the **ListLoc** section:
    - Select **Invalid** in the drop-down list under the **Type** attribute.
    - Select **Warn** in the drop-down list under the **Status** attribute.
4. Configure the **Size** section:

- Enter **10** in the **MinValue** field, select **KB** as the unit.
- Enter **20** in the **MaxValue** field, select **KB** as the unit.

5. Configure the **Type** section:
    - Select **MustContain** in the drop-down list under the **CompareType** attribute.
    - Enter **;** as the separator.
    - Select **No** in the drop-down list under the **CaseSensitive** attribute.
    - Enter **text/html;text/xml;mage/gif;image/jpeg** in the **Value** field.
6. Select the checkbox before **Filter**, configure the **Filter** section:
    - Select **MustNotContain** in the drop-down list under the **CompareType** attribute.
    - Enter **;** as the separator.
    - Select **No** in the drop-down list under the **CaseSensitive** attribute.
    - Enter **A;B** in the **Value** field.
7. Save the check. Run a Compliance Scanner job, the test suite used in this job contains the check configured above.

Review the FileProperty check test logic:

- In the **Filter** section, we only compare the values specified with the **src** attribute's value in the **img** element, the **href** attribute's value in the **link** element, and the **data** attribute's value in the **object** element in the selected file.

  In this case, we specified **A;B** in the Value field, and selected **MustNotContain** for the **CompareType** value. The **img** elements whose values of the **src** attributes do not contain the characters **A** and **B** will be tested; the **link** elements whose values of the **href** attributes do not contain the characters **A** and **B** will be tested. The **object** elements whose values of the **data** attributes do not contain the characters A and B will tested.

- In the **Type** section, after the check in the **Filter** section, the **img** elements, **link** elements, and the **object** elements that meet the **Filter** check section (in this case, the **img** elements whose values of the **src** attributes do not contain the characters **A** and **B**, the **link** elements whose values of the **href** attributes do not contain the characters **A** and **B**, and the **object** elements whose values of the **data** attributes do not contain the characters **A** and **B** meet the **Filter** check section) will be taken to the check in the **Type** section.

  In this case, if one of the Content-types of the file or the three kinds of attributes' (**src**, **href** and **data**) values is not **text/html**, **text/xml**, **mage/gif** or **image/jpeg**, the check in the **Type** section will be False.

- In the **Size** section, the size = the file size + the size of the **src** attribute's value in the **img** element in the file (the corresponding image's size) + the size of the **href**

attribute's value in the **link** element in the file (the corresponding linked file's size) + the size of the **data** attribute's value in the **object** element in the file (the corresponding image's size). If the size is not in the range we specified in the **Size** section of this check, this check result of this section will be False.

- If the result of the **Filter** check or **Size** check is False, the check result of this check is False.
- If the check result of this check is False, see the **ValidWhen** attribute in the **FileProperty** section. We have selected **Valid**, so the result of this attribute is Invalid. In the **ListLoc** section, the result for **ValidWhen** is Invalid, so the check status will be **Warn**, and this check status will be recorded in the Compliance Guardian database. Users cannot see the status in the Compliance Guardian GUI.

  According to the settings in **False Result and Message** in the **Report Text** step, the returning status is **User Review Required**, which will be displayed in the Compliance Guardian report.

Redaction Type Check

The Redaction check is used to redact the specified content in a file.

Configuring Attributes for Redaction Type Check

Configure the attributes for the Redaction type check according to the instructions in the following sections.

Redaction

Configure the following attributes under this element:

- **RedactType** – Select a value for this attribute: **Delete** or **Replace**. If **Delete** is selected, the found instance will be deleted directly during the scan; if **Replace** is selected, you must specify a value and configure the related attributes, refer to Value Configuration Field. The found instance will be replaced with the value you specified.

FindText

This element has the following attributes:

- **SearchAll** – Specify whether or not to check the comments and scripts.
- **ListLocation** – Specify whether or not to record the instance's location in the Compliance Guardian database. If **Yes** is selected in the drop-down list under the **ListLocation** attribute, then every location of the instance found will be recorded in the Compliance Guardian database. If **No** is selected in the drop-down list under the **ListLocation** attribute, the check continues, but the locations of the instances found will not be recorded in the database.

- **ListLocStatus** – Specify the status for the instance that is found. The status will be recorded in the Compliance Guardian database. Note that if the status set for True Result or False Result is **Failed** in the **Report Text** step, the value for the **ListLocStatus** will be **Fail**, and the value cannot be changed.
- **CaseSensitive** – Specify if the text being tested for must match the case exactly.
- **CompareType** – Select **MustContain** or **MustEqual** for this attribute.
- **Dictionary** – Configure the following attributes:
    - **Separator** – Specify a separator if multiple values are specified.
    - **Value** – Define one or more values for the test, use the separator specified before to separate the values.

  Select the delete button ( ) to delete this **Dictionary** check rule. Select **Add Another Dictionary** to add another rule.

Regex

This element has the following attributes:

- **SearchAll** – Specify whether or not to check the comments and scripts.
- **ListLocation** – Specify whether or not to record the instance's location in the Compliance Guardian database. If **Yes** is selected in the drop-down list under the **ListLocation** attribute, then every location of the instance found will be recorded in the Compliance Guardian database. If **No** is selected in the drop-down list under the **ListLocation** attribute, the check continues, but the locations of the instances found will not be recorded in the database.
- **ListLocStatus** – Specify the status for the instance that is found. The status will be recorded in the Compliance Guardian database. Note that if the status set for True Result or False Result is **Failed** in the **Report Text** step, the value for the **ListLocStatus** attribute will be **Fail**, and the value cannot be changed.
- **CaseSensitive** – Specify if the text being tested for must match the case exactly.
- **CustomCheck** – Enter a CustomCheck name for this attribute. The CustomCheck is used to calculate the check digit on the result of the regular expressions, in order to validate the result. For more information on CustomCheck, refer to Using CustomScan in Compliance Guardian.
- **Dictionary** – Configure the following attributes:
    - **Separator** – Specify a separator if multiple values are specified.
    - **Value** – Define one or more values for the test, use the separator specified before to separate the values.

  Select the delete button ( ) to delete this **Dictionary** check rule. Select **Add Another Dictionary** to add another rule.

- **Filter** – This is optional. Select the checkbox before **Filter**, the **Text** section and the **Regex** section appear:
    - **Text** – Select the checkbox before Text, and configure the following attributes:
        - **CaseSensitive** – Specify if the element being tested for must match the case exactly.
        - **Separator** – Specify a separator if multiple values are specified.
        - **Value** – Define one or more values for the test, and use the separator specified before to separate the values. If the scanned result that matches the specified regular expression exactly matches the value specified here, this result will be filtered out.

      Select **Add Another Text** to add another Text filter check rule. Select the delete button ( ) to delete this filter check rule.
    - **Regex** – Select the checkbox before **Regex**, and configure the following attributes:
        - **CaseSensitive** – Specify if the element being tested for must match the case exactly.
        - **Value** – Define a regular expression. If the scanned result that matches the specified regular expression also matches the regular expression specified here, this result will be filtered out.

      Select **Add Another Regex** to add another Text check rule. Select the delete button ( ) to delete this Regex filter check rule.

Value Configuration Field

If **Replace** is selected as the value of the **RedactType** attribute, this field appears. Configure the following attributes:

- **Type** – Select to redact a word or a section.
- **BeforeCount** – If you select **Section** for the **Type** attribute, you must configure this attribute. Specify the number of the characters before the value you specified. The characters in the range of the specified number will also be redacted.
- **AfterCount** – If you select **Section** for the **Type** attribute, you must configure this attribute. Specify the number of the characters after the value you specified. The characters in the range of the specified number will also be redacted.
- **Repeat** – Specify whether or not to repeat the specified value to make sure the replaced result keeping the same length as the original value.
- **Value** – Specify the value that is used to replace the found instance.

Redaction Check Test Logic Example

Refer to the following example to better understand the test logic of the Redaction type check. The selected file will be tested. It contains the content: **Canadian Social Insurance Number: 046-454-286**.

Create and configure the Redaction check test logic:

1. Create a Redaction type check. In the **Report Text** step, in the **False Result and Message** field, select **User Review Required** in the False Result drop-down list.
2. Configure the **Redaction** section:
    - Select **Replace** in the drop-down list under the **RedactType** attribute.
3. Select the checkbox before **Regex**, and configure the **Regex** section:
    - Select **Yes** in the drop-down list under the **SearchAll** attribute.
    - Select **Yes** in the drop-down list under the **ListLocation** attribute.
    - Select **Warn** in the drop-down list under the **ListLocStatus** attribute.
    - Select **No** in the drop-down list under the **CaseSensitive** attribute.
    - Select **No** in the drop-down list under the **CustomCheck** attribute.
    - In the **Dictionary** section, enter the regular expression **(?<=^|\b)\d{3}([-])\d{3}(\1)\d{3}(?=$|\b)** in the **Value** field. The Social Insurance Number can match the regular expression.
4. In the **Value Configuration** field, configure the following attributes:
    - Select **Word** in the drop-down list under the **Type** attribute.
    - Select **True** in the drop-down list under the **Repeat** attribute.
    - Enter ***** in the Value field.
5. Save the check. Run a Compliance Scanner job, the test suite used in this job contains the check configured above.

Review the Redaction check test logic:

- In this case:
    - In the **Redaction** field, we have set **Replace** as the **RedactType**, so the found instance will be replaced.
    - In the **Regex** field: the Canadian Social Insurance Number **046-454-286** in the tested file match the specified regular expression. We have set **Yes** for the **ListLocation** attribute, so the location of the instance is recorded in the Compliance Guardian database. The status of the instance in the database is **Warn**.
    - In the **Value Configuration** field: the found instance is the Canadian Social Insurance Number: **046-454-286**. And we have set **True** for the **Repeat**

attribute. So the Canadian Social Insurance Number **046-454-286** is redacted to **********.

- Detailed logic introduction about the **Value Configuration** field:
  - If we select **Word** as the **Type**, and select **False** as the **Repeat** attribute. The found instance **046-454-286** will be redacted to *.
  - If we select Section as the Type, enter 9 as the value of the BeforeCount attribute, and select True as the Repeat attribute. The found instance 046-454-286 will be redacted, 9 characters before the instance will also be redacted. So the content in the tested file Canadian Social Insurance Number: 046-454-286 will be redacted to Canadian Social Insurance**********.

CustomScan

The CustomScan type check is used to implement a customized check method on the check level and works as an extension of current check types. It is used in combination with other checks to find information on a file and act on it.

Configuring Attributes for CustomScan Type Check

Only the attribute **Class** needs to be configured for the check. Specify the Namespace.Class and AssemblyName in the **Class** attribute field. Use the comma (**,**) to separate them.

For more information, refer to Using CustomScan in Compliance Guardian.

Fingerprinting

The Fingerprinting type check allows you to use the content stored in documents or files as the search condition to find another document or file that has the exact or similar information.

Select the forms of matching:

- **Exact matching** – Based on file size and the binary signature of the file. This form is targeted to find duplicated documents that have the exact same content.
- **Raw matching** – Based on compare result from RDC Algorithm. RDC divides a file's data into chunks by computing the local maxima of a fingerprinting function that is computed at every byte position in the file. A fingerprinting function is a checksum function that can be computed incrementally.

  Compliance Guardian does not consider the file format or file size using this form, so this form can not only find different versions of a file but can also identify if different kinds of Microsoft Office files have the same or similar content.

- **Text matching** – Match of discrete passages of extracted and normalized file contents. Compliance Guardian extracts 100% of the file contents, normalizes it by removing whitespaces, punctuation, and formatting, and then creates a checksum.

The behavior of **Text matching** is different from the other two forms, in this form of matching, Compliance Guardian detects only the file contents that are indexed as the template in the Fingerprinting check. For example, consider a situation where you define a one-page document in the Fingerprinting check as the template, and that one page document is included as part of another 100 page document. The 100-page document is considered a 100% match because its content matches the one page document.

This form can be used to find a PDF file that is converted from the template file.

Select the files that will be used as the templates for searching. Select **Add Another File**, and then select **Browse** to select a file. Select **Add Another File** to add another file. Select the delete ( ) button to delete a selected template file.

Fingerprinting Check Test Logic Example

If you want to find the filled forms from multiple files, you can use this type of check. Select **Raw matching**, and enter **75%** in the **Minimum percentage of context matches** field in the check. Then, select a new form as the template file. Configure the related test suite for classification and tagging attributes and action policy to have the passed files (check result is **True**) moved to another location. For details about configuring the test suite for classification and tagging, refer to Test Suite for Classification and Tagging File Body Configuration. The scanned files whose similarity is greater than 75% of the template file will be considered the passed files and then moved to another location. These moved files will be the filled forms.

Context

The Context check is used to discover SharePoint site/list/item properties, file properties, and AD properties that match the test conditions.

Configuring Attributes for Context Type Check

Configure the attributes for the Context type check according to the instructions in the following sections.

NA

If any of the configured conditions cannot find the properties, the results will be the value selected in the **NA** drop-down list: **TureResult**, **FalseResult** or **NAResult**.

Condition

- **Source** – Enter the macro expression. You can define the search for SharePoint site, list or item properties, file properties, AD properties or properties in Yammer. The format is **{$object.Name}**.

- SharePoint Site, List or Item Properties – If you want to search a SharePoint site, list or item properties, the object is **$SPSite**, **$SPWeb**, **$SPItem**.
  - **$SPSite** – Search properties of the scanned item's corresponding SharePoint site collection. The format of the Source is **$SPSite.Properties[Property Name]**. The **Property Name** can be: **URL**, **Title**, **Modified Time**, **Created Time**, **Primary Administrator**, **Template Name**, or **Template Id**.
  - **$SPWeb** – Search properties of the scanned item's corresponding SharePoint site. The formats of the Source can be:
    - **$SPWeb.Properties[Property Name]** – The **Property Name** can be: **URL**, **Title**, **Modified Time**, **Created Time**, **Primary Administrator**, **Template Name**, **Template Id** or the custom properties of the site.
    - **$SPWeb.Redirect[Relative Redirected URL].Props[Property Name]** – **Relative Redirected URL** means the site's corresponding Web application's relative URL. Compliance Guardian will search the properties of the redirected URL. The **Property Name** can be: **URL**, **Title**, **Modified Time**, **Created Time**, **Primary Administrator**, **Template Name**, **Template Id** or the custom properties of the site.
    - **$SPWebParent.Properties[Property Name]** – Compliance Guardian will scan the item's corresponding site's properties as well as the parent sites' properties.

      For example: There is a site collection **Site Collection A**. The top-level site of **Site Collection A** contains the site properties: **P1**; there are two sites **Site 1** and **Site 2** under **Site Collection A**. **Site 1** contains the site properties: **P2**. **Site 2** contains the site properties: **P3**. The scanned item is in **Site 1**. If Compliance Guardian is required to search site property **P3**. **Site 1** and **Site 1**'s parent **Site Collection A** contains **P2** and **P1**, but do not contain **P3**. In this case, **P3** is not found.
  - **$SPItem** – Search properties of an item. The format of the Source is **$SPItem.Fields.[Field Name]**. **Field Name** is the item's column names.
- Properties of Files in File System – Search properties of a file in file system. The format of the Source is **$File.Properties[Property Name]**. The **Property Name** can be: **Name**, **Created Time**, **Modified Time**, **Type**, **Size**, or **Owner**.
- Website Properties – Search website properties. The format of the Source is: **$SPSite.Properties[Property Name]**. The **Property Name** can be: **Content Type, Size, URL, Modified Time, Host**, **Domain**, or **Title.**
- AD Properties – Search the AD properties. The format of the Source is: **$AD.Users[User Display Name].Properties[Property Name]**. **User Display**

Name is the AD user's display name. Property Name is the AD user's properties, like **Department**, **Company**, etc.

- File Properties – Search a SharePoint file, website content or file system file's own properties. The format of the Source is: **$Doc.Properties[Property Name]**. **Property Name** is the file's own properties.
- Yammer – Search properties in Yammer. The format of the Source is **$Yammer.Current[Property Name]**. This is used to search the current scanned content properties. The **Property Name** can be:
  - **CreatorId** – Search the post's creator ID.
  - **CreateTime** – Search the post's created time.
  - **Privacy** – The value can be Public or Private.
  - **SendToGroup** – Search the ID of the group to which the post is sent.
  - **MessageType** – The value can be Message, File or Note.
  - **Topics** – Search the post's topic.

  The expression can also be used to search a user or group's properties. The format is **$Yammer.Users[macro expression].Properties[Property Name]** or **$Yammer.Groups[macro expression].Properties[Property Name]**. The **Property Name** can be: **Id**, **Name**, **NetworkId**, **FullName**, **Description** and **Privacy**. **FullName** is specifically used for searching user's full name; **Description** and **Privacy** are specifically used for searching group's description and privacy properties.

  For example:
  $Yammer.Users[$Yammer.Current["CreatorId"]].Properties[Department]: use this macro expression to search the current scanned post's creator ID, and finally search the creator's department.

  $Yammer.Groups[$Yammer.Current["SendToGroup"]].Properties[Description] : use this macro expression to search the group to which the post is sent, and finally search the group's description.

- **Operator** – Select **AND** or **OR** as the logical relationship.
- **Add a Compare** – Select **Add a Compare** to configure a compare condition. Select the delete ( ) button to delete a compare condition. The added compare conditions in one Condition group are using the logical relationship selected in **Operator**.

Select **Add a Condition** to add another condition, and then configure the condition.

Select the delete ( ) button after each Condition to delete the Condition.

Operator Conditions

If multiple Conditions are configured, you must specify the logical relationship among the Conditions. The relationships are **AND** and **OR**. Arrange the operator condition expression by using the relationships, Condition ID (the sequence of the Condition), and parentheses. For example, if you have configured three Conditions, and you specify **((1 And 2) Or 3)**. The properties that meet both the Condition 1 and Condition 2, or meet the Condition 3, will be searched out.

Context Check Test Logic Example

Refer to the following example to better understand the test logic of the Context type check.

Use a check to scan if the SharePoint files contain SSN. The files that contain SSN will be scanned by the Context check.

Create and configure the Redaction check test logic:

1. Create a Context type check. In the **Report Text** step, in the **True Result and Message** field, select **Failed** in the True Result drop-down list.
2. Configure the **Context** section:
    - Select **NAResult** in the drop-down list under the **NA** attribute.
3. Configure the **Condition** section:
    - Enter **$SPItem.Fields[Created Time]** in the **Source** text box.
    - Select **AND** in the drop-down list under the **Operator** attribute.
    - Select **Add a Compare**. Select **Before** as the **Compare Type**, and select **2014-10-20** as the **Value**.
    - Select **Add a Compare** again. Select **After** as the **Compare Type**, and select **2014-1-20** as the **Value**.
    - Select **Add a Condition**. Configure settings in the newly added condition:
        - Enter **$AD.Users[$SPItem.Fields[Created By]].Properties[Department]** in the **Source** text box.
        - Select **AND** in the drop-down list under the **Operator** attribute.
        - Select **Add a Compare**. Select **MustEqual** as the **Compare Type**, and enter **HR** as the **Value**.
4. In the **Operator Conditions** field, enter **1 AND 2**.
5. Save the check. Run a Compliance Scanner job, the test suite used in this job contains the check configured above.

Review the Context check test logic:

- According to the Condition 1, if the files or items are created before **2014-10-20** and after **2014-1-20**. The Condition is true.
- According to the Condition 2, if the files or items whose creators belong to the **HR** department, the Condition will be true.
- According to the **Operator Conditions** field: the logical relationship is **AND**, so if both of the two Conditions are true, the check result will be true. If the matching instance in Condition 1 or Condition 2 is not found, the result will be the value selected in the **NA** attribute.

Configuring Test Suite File Attributes

Refer to the following sections for configuring the test suite file attributes.

Test Suite for Compliance Reporting File Body Configuration

Configure the following attributes for the test suite for compliance reporting file.

RiskFormula

Select a Raw Risk Formula, Stepped Risk Formula, and a Weighted Risk Formula in the corresponding drop-down list. You can create a new Risk Formula by selecting **New Formula** in the drop-down list. A pop-up window will appear if you select **New Formula**. In the pop-up window, enter the name and the optional description for the Risk formula, define your own formula, and select **OK**. The new Risk Formula then will be created.

RunAsTestGroup

Group the specified checks. The checks can test files according to one checkpoint.

- Select the checkbox before the **RunAsTestGroup** element, and configure the following attributes:
    - **Name** – Enter a name for the test group.
    - **DatabaseField** – This is the location in the Compliance Guardian database where the scan result data is stored. Compliance Guardian will automatically specify the location for storing data.
    - **ContentType** – Select the content types that will be scanned. If you do not select the content types, all the file content types that are supported to be scanned in Compliance Guardian will be scanned. Refer to the following steps for selecting the content types:
        - Select the text field under the **ContentType** attribute, a pop-up window appears.

- In the pop-up window, select the checkbox before the desired content types, and select **OK**.

Select the delete button ( ) to delete the **RunAsTestGroup** check rule.

- **Policy URL** – Specify a URL that will link to a website defining rules for how checks in this check group will test files.
- **Description** – Enter the description for the test group. In Scan Result of Compliance Guardian report, the description will display in the file's corresponding detailed report.

- **SubCheck** – Configure the following attributes for this element:
  - **CheckName** – Select a check. Refer to the following steps for selecting the check:
    - Select the text field under the **CheckName** attribute, a pop-up window appears.
    - In the pop-up window, select the radio button before the desired check, and select **OK**.
  - **RunCheck** – If **True** is selected for this attribute, when running a Compliance Guardian job using the test suite, the files will be scanned according to the rule set in this check. If **False** is selected for this attribute, the corresponding check will not be used to scan the files.
  - **RiskLevel(r1)** – The Item Initial Risk value assigned on the initial occurrence of the compliance failure (related to the check being tested for) in the document or stream. Allowed values for **RiskLevel(r1)** are 1-10.
  - **RiskLevel(r2)** – The Item Additional Risk Level factor that the risk level grows at for every additional failure at the check level (for the same type) found in the document or stream. This number is optional where the integer "-1" means ignore the value (allowing to use the third value). If the value is -1 then the factor will be 1. Allowed values are -1 to 10. This is optional.
  - **RiskLevel(r3)** – The Item risk in relation to other checks. This Item is optional. If this number is missing then it is assumed that its value is "1". Allowed values are 1-10. This is optional.

    According to the formulas selected in the **RiskFormula** section, the check will have three risk levels after the scan job.
  - **ContentType** – Select the content types that will be scanned. If you do not select the content types, all the file content types that are supported to be scanned in Compliance Guardian will be scanned. Refer to the following steps for selecting the content types:
    - Select the text field under the **ContentType** attribute, a pop-up window appears.

- In the pop-up window, select the checkbox before the desired content types, and select **OK**.

Select the delete button ( ) to delete the **SubCheck** check rule. Select **Add Another Check** to add another rule.

- **Operator** – If you select the **Operator** checkbox, the **SubCheck** checkbox above the **Operator** checkbox will be grayed out. You can determine the condition of the check group's result. Configure the following attributes for this element:
  - **Type** – Depending on the sub checks you added in the SubCheck field, you can change the logical relationships between the sub check results. There are currently two logical relationships: **AND** and **OR**. By default, the logic is set to **And**.
  - **Result Field** – Specify the result of the check group according to the check result. The check result will be **True**, **False** or **NA**, the result of the check group will be the selected value under the corresponding check result attribute.
  - **SubCheck Field** – Configure the following attributes for this element:
    - **CheckName** – Select a check. Refer to the following steps for selecting the check:
      - Select the text field under the **CheckName** attribute. A pop-up window appears.
      - In the pop-up window, select the radio button before the desired check, and select **OK**.
    - **TrueIf** – Select which check results will be considered **True** in this check group. For example: if you just select a check, and then select **Pass** and **HR** for the **TrueIf** attribute. When the result of the check is **Pass** or **HR**, the check result in this check group is considered **True**.
      - When all of the checks' results in this check group are **True**, the result of this check group is considered **True**.
      - If you have selected **AND** in the **Type** field:

        When you add multiple checks in the **SubCheck** field, one of the checks' results in this test suite is **False**, and the check with a **False** check result is not the last check you added in the **SubCheck** field, the result of the checks added in the **SubCheck** field is **NA**. If the check with a **False** check result is the last check you added in the **SubCheck** field, then the result of the checks added in the **SubCheck** field is **False**.

      - If you have selected **Or** in the **Type** field:

        When you add multiple checks in the **SubCheck** field, one of the checks' results in this test suite is **True**, and the check with a

True check result is not the last check you added in the **SubCheck** field, the result of the checks added in the **SubCheck** field is **NA**. If the check with a **True** check result is the last check you added in the **SubCheck** field, the result of the checks added in the **SubCheck** field is **True**.

- **RunCheck** – If **True** is selected for this attribute, when running a Compliance Guardian job using the test suite, the files will be scanned according to the rule set in this check. If **False** is selected for this attribute, the corresponding check will not be used to scan the files.
- **RiskLevel(r1)** – The Item Initial Risk value assigned on the initial occurrence of the compliance failure (related to the check being tested for) in the document or stream. Allowed values for **RiskLevel(r1)** are 1-10.
- **RiskLevel(r2)** – The Item Additional Risk Level factor that the risk level grows at for every additional failure at the check level (for the same type) found in the document or stream. This number is optional where the integer "-1" means ignore the value (allowing to use the third value). If the value is -1 then the factor will be 1. Allowed values are -1 to 10. This is optional.
- **RiskLevel(r3)** – The Item risk in relation to other checks. This Item is optional. If this number is missing then it is assumed that its value is "1". Allowed values are 1-10. This is optional.
- According to the formulas selected in the **RiskFormula** section, the check will have three risk levels after the scan job.
- **ContentType** – Select the content types that will be scanned. If you do not select the content types, all the file content types that are supported to be scanned in Compliance Guardian will be scanned. Refer to the following steps for selecting the content types:
  - Select the text field under the **ContentType** attribute. A pop-up window appears.
  - In the pop-up window, select the checkbox before the desired content types, and select **OK**.

Select the delete button ( ) to delete the **SubCheck** check rule. Select **Add Another Check** to add another rule.

DoRunCheck

The specified checks will not run as a group, they scan files separately. Select the checkbox before the **RunAsTestGroup** element, and then configure the following attributes:

- **CheckName** – Select a check. Select the text field under the **CheckName** attribute. A pop-up window appears. In the pop-up window, select the radio button before the desired check, and select **OK**.
- **DatabaseField** – This is the location in the Compliance Guardian database where the scan result data is stored. Compliance Guardian will automatically specify the location for storing data.
- **RunCheck** – If **True** is selected for this attribute, when running a Compliance Guardian job using the test suite, the files will be scanned according to the rule set in this check. If **False** is selected for this attribute, the check will not be used to scan the files.
- **RiskLevel(r1)** – The Item Initial Risk value assigned on the initial occurrence of the compliance failure (related to the check being tested for) in the document or stream. Allowed values for **RiskLevel(r1)** are 1-10.
- **RiskLevel(r2)** – The Item Additional Risk Level factor that the risk level grows at for every additional failure at the check level (for the same type) found in the document or stream. This number is optional where the integer "-1" means ignore the value (allowing to use the third value). If the value is -1 then the factor will be 1. Allowed values are -1 to 10. This is optional.
- **RiskLevel(r3)** – The Item risk in relation to other checks. This Item is optional. If this number is missing then it is assumed that its value is "1". Allowed values are 1-10. This is optional.

  According to the formulas selected in the **RiskFormula** section, the check will have three risk levels after the scan job.

- **ContentType** – Select the content types that will be scanned. If you do not select the content types, all the file content types that are supported to be scanned in Compliance Guardian will be scanned. Select the text field under the **ContentType** attribute, a pop-up window appears. In the pop-up window, select the radio button before the desired check, and select **OK**.
- **Role** – Assign a role to the corresponding check.
  - **MaxRow** – After scanned by the check that is assigned to the MaxRow role, the failed files will be reported in the Compliance Guardian File Errors Report, the error type of the failed file is Maximum Row Exception.
  - **DataTable** – After scanned by the check that is assigned to the DataTable role, the locations of the instances that are recorded will be reported in the Compliance Guardian Data Table Report.
  - **Cookie** – The check that is assigned this role can be used for the Cookie check.

Select the delete button ( ) to delete the **DoRunCheck** check rule. Select **Add Another DoRunCheck** to add another rule.

Test Suite for Classification and Tagging File Body Configuration

Configure the following attributes for the test suite for classification and tagging file.

RiskFormula

If you have selected **False** as the value of the **NoRisk** attribute, you must configure the **RiskFormula** field, or this field will be grayed out.

Select a Raw Risk Formula, Stepped Risk Formula, and a Weighted Risk Formula in the corresponding drop-down list. You can create a new Risk Formula by selecting **New Formula** in the drop-down list. A pop-up window will appear if you select **New Formula**. In the pop-up window, enter the name and the optional description for the Risk formula, define your own formula, and select **OK**. The new Risk Formula then will be created.

Test Suite Attributes

- **Tag** – Specify the name of the metadata element that will be created.
- **PlaceTags** – Define where the tag will be placed. There are four values for this attribute:
    - **0** – Do not add tag
    - **1** – Add the tag to the file only
    - **2** – Add the tag to the file, and SharePoint or Yammer
    - **3** – Add the tag to SharePoint or Yammer only
- **OverrideUser** – If the specified metadata already exists, select whether or not to override the original metadata.
- **OverrideCG** – If the value of **OverrideUser** is **Yes**, the **OverrideCG** attribute will not take effect. If the value of **OverrideUser** is **No**, the **OverrideCG** attribute will take effect.

  If the value of **OverrideCG** is **True**, the tag value of this scan will be used to do the corresponding Classification action.

  If the value of **OverrideCG** is **False**, the original file's tag value will be used to do the corresponding Classification action. In this case, there are the following conditions:

    - If there is one original tag value in the file or in SharePoint, the value is used to do the Classification action.
    - If there are two original values (one is in file, one is in SharePoint), the one that will be used to do the action depends on the priority we specified for the **AllowedTagValues** attribute in this test suite.
        - If the two original values are also specified for the **AllowedTagValues** attribute of this test suite, the one that will be used to do the action depends on the priority we specified for the **AllowedTagValues** attribute of this test suite.

- If one of the two original values is specified for the **AllowedTagValues** attribute of this test suite, Compliance Guardian will compare the priority of the original tag value and the tag value in this scan. The one with the higher priority will be used to do the corresponding Classification action.
- If none of the two original values is specified in this test suite, the tag value of this scan will be used to do the corresponding Classification action.

Select the delete button ( ) to delete the check rule.

AllowedTagValues

Configure the following attributes for this element:

- **Priority** – Specify the priority of the tag value. When scanning a file, different checks will return different scan results. This is used to determine which tag value will be added to the file.
- **Type** – Select **Static** or **Dynamic** as the type.
  - **Static** – Select this type to specify a certain value that will be used as the tag value.
  - **Dynamic** – Select this type, and then specify a macro expression to search the corresponding value that will be used as the tag value.
- **HolderName** – This feature is only available if you choose Dynamic. If **Static** is selected as the type, this field will be grayed out. If **Dynamic** is selected as the type, you must enter a holder name. You can enter any value as the holder name as long as it is not duplicated in another **AllowedTagValues** nodes. The holder name is used when the Compliance Guardian engine analyzes the macro expression and finds the corresponding values.
- **Value** – If **Static** is selected as the type, specify the tag value. If you do not want to add a tag value to a scanned file, enter **None** or **none**. The field is not case sensitive. If **Dynamic** is selected as the type, enter a macro expression to search the corresponding properties. The results will be added to the file, SharePoint, and/or Yammer. The method of using the macro expression here are same as that of the macro expression specified in the **Source** field of the Context check. For more details, refer to Condition in the Context check section.
- **NA** – If **Dynamic** is selected as the type, you can enter a value as this attribute. If no properties are found according to the macro expression, this value will be used as the tag value to add to a file. The default value is **$Empty**, then no value will be added.
- **DefaultRiskValue_Raw** – Enter a value as the raw risk score of the file. The attribute will take effect when the value of **OverrideUser** is **No**. When the original file's metadata is not overridden, the risk score is not calculated by the Raw type risk formula that is selected in the **RiskFormula** element field of the test suite. The risk core is the value you specified here.

- **DefaultRiskValue_Stepped** – Enter a value as the stepped risk score of the file. The attribute will take effect when the value of **OverrideUser** is **No**. When the original file's metadata is not overridden, the risk score is not calculated by the Stepped type risk formula that is selected in the **RiskFormula** element field of the test suite. The risk core is the value you specified here.
- **DefaultRiskValue_Weighted** – Enter a value as the weighted risk score of the file. The attribute will take effect when the value of **OverrideUser** is **No**. When the original file's metadata is not overridden, the risk score is not calculated by the Weighted type risk formula that is selected in the **RiskFormula** element field of the test suite. The risk core is the value you specified here.

Select the delete button ( ) to delete the rule. Select **Add Another Tag Value** to add another tag value.

CheckIdGroup

Configure the following attributes for this element:

- **CheckName** – Select a check. Select the text field under the **CheckName** attribute, a pop-up window appears. In the pop-up window, select the radio button before the desired check, and then select **OK**.
- **True** – Select a value. If the test of this check evaluates to True, then the tag value will be this one.
- **False** – Select a value. If the test of this check evaluates to False, then the tag value will be this one.
- **N/A** – Select a value. If the test of this check evaluates to N/A, then the tag value will be this one.
- **RiskLevel(r1)** – The Item Initial Risk value assigned on the initial occurrence of the compliance failure (related to the check being tested for) in the document or stream. Allowed values for **RiskLevel(r1)** are 1-10.
- **RiskLevel(r2)** – The Item Additional Risk Level factor that the risk level grows at for every additional failure at the check level (for the same type) found in the document or stream. This number is optional where the integer "-1" means ignore the value (allowing to use the third value). If the value is -1 then the factor will be 1. Allowed values are -1 to 10. This is optional.
- **RiskLevel(r3)** – The Item risk in relation to other checks. This Item is optional. If this number is missing then it is assumed that its value is "1". Allowed values are 1-10. This is optional.

  According to the formulas selected in the **RiskFormula** section, the check will have three risk levels after the scan job.

Select the delete button ( ) to delete a rule. Select **Add Another Check** to another rule.

Operator

Select the checkbox before **Operator**, and configure the attributes for this element. You can determine the condition of the check group's result.

- **Type** – Depending on the sub checks you added in the **SubCheck** field, you can change the logical relationships between the sub check results. There are currently two logical relationships: **AND** and **OR**. By default, the logic is set to **And**.
- **Result Field** – Specify the result of the check group according to the check result. The check result will be **True**, **False** or **NA**, the result of the check group will be the selected value under the corresponding check result attribute.
- **SubCheck Field** – Configure the following attributes for this element:
    - **CheckName** – Select a check. Refer to the following steps for selecting the check:
        - Select the text field under the **CheckName** attribute. A pop-up window appears.
        - In the pop-up window, select the radio button before the desired check, and select **OK**.
    - **TrueIf** – Select which check results will be considered **True** in this check group. For example, if you just select a check, and then select **Pass** and **HR** for the **TrueIf** attribute. When the result of the check is **Pass** or **HR**, the check result in this check group is considered **True**.
        - When all of the checks' results in this check group are **True**, the result of this check group is considered **True**.
        - If you have selected **AND** in the **Type** field:

          When you add multiple checks in the **SubCheck** field, one of the checks' results in this test suite is **False**, and the check with a **False** check result is not the last check you added in the **SubCheck** field, the result of the checks added in the **SubCheck** field is **NA**. If the check with a **False** check result is the last check you added in the **SubCheck** field, the result of the checks added in the **SubCheck** field is **False**.

        - If you have selected **Or** in the **Type** field:

          When you add multiple checks in the **SubCheck** field, one of the checks' results in this test suite is **True**, and the check with a **True** check result is not the last check you added in the **SubCheck** field, the result of the checks added in the **SubCheck** field is **NA**. If the check with a **True** check

result is the last check you added in the **SubCheck** field: the result of the checks added in the **SubCheck** field is **True**.

- **RiskLevel(r1)** – The Item Initial Risk value assigned on the initial occurrence of the compliance failure (related to the check being tested for) in the document or stream. Allowed values for **RiskLevel(r1)** are 1-10.
- **RiskLevel(r2)** – The Item Additional Risk Level factor that the risk level grows at for every additional failure at the check level (for the same type) found in the document or stream. This number is optional where the integer "-1" means ignore the value (allowing to use the third value). If the value is -1 then the factor will be 1. Allowed values are -1 to 10. This is optional.
- **RiskLevel(r3)** – The Item risk in relation to other checks. This Item is optional. If this number is missing then it is assumed that its value is "1". Allowed values are 1-10. This is optional.

  According to the formulas selected in the **RiskFormula** section, the check will have three risk levels after the scan job.

Select the delete button ( ) to delete the **SubCheck** check rule. Select **Add Another Check** to add another rule.

Select **Add Another Tag** to add another **test suite** rule.

Test Suite for Redaction

Configure the following attributes for the test suite for redaction file.

RiskFormula

If you have selected **False** as the value of the **NoRisk** attribute, you must configure the **RiskFormula** field, or this field will be grayed out.

Select a Raw Risk Formula, Stepped Risk Formula, and a Weighted Risk Formula in the corresponding drop-down list. You can create a new Risk Formula by selecting **New Formula** in the drop-down list. A pop-up window will appear if you select **New Formula**. In the pop-up window, enter the name and the optional description for the Risk formula, define your own formula, and select **OK**. The new Risk Formula then will be created.

Test Suite Attributes

Configure the following attributes:

- **CheckName** – Select a check. Select the text field under the **CheckName** attribute, a pop-up window appears. All of the Redaction type checks are displayed in the pop-up window. Select the radio button before the desired Redaction check, and then select **OK**.

- **RiskLevel(r1)** – The Item Initial Risk value assigned on the initial occurrence of the compliance failure (related to the check being tested for) in the document or stream. Allowed values for **RiskLevel(r1)** are 1-10.
- **RiskLevel(r2)** – The Item Additional Risk Level factor that the risk level grows at for every additional failure at the check level (for the same type) found in the document or stream. This number is optional where the integer "-1" means ignore the value (allowing to use the third value). If the value is -1 then the factor will be 1. Allowed values are -1 to 10. This is optional.
- **RiskLevel(r3)** – The Item risk in relation to other checks. This Item is optional. If this number is missing then it is assumed that its value is "1". Allowed values are 1-10. This is optional.

Select the delete button ( ) to delete the **SubCheck** check rule. Select **Add Another DoRunCheck** to add another rule.

Using CustomScan in Compliance Guardian

CustomScan is used to implement a customized check method on the check level, works as an extension of current check types. It is used in combination with other checks to find information on a file and act on it.

Method

Define an Interface ICustomTDF in CCE, all the implementation classes need to implement the interface. This interface is initially defined as:

```
public interface ICustomTDF
{
    ReportResult TrueResult { get; set; }
    ReportResult FalseResult { get; set; }
    TDFContentType ContentType { get; set; }
    TestResult Scan(ScanContext context, ScanContent content);
}
```

ScanContext and **ScanContent** include everything a built-in check needs for scanning:

```
public class ScanContent
{
   // File extension
    public string FileType;
public string Url;
```

// Original file path

```
        public string FilePath;
```

// including cookie, SSL level, SharePoint metadata etc.

```
        public IDictionary<string, object> Metadata;
}
```

The following code is the check:

```
<Tdf TdfID="CustomTDFID">
  <ReportText>
    <Name>CustomTDF</Name>
    <PolicyURL>http://www.avepoint.com</PolicyURL>
    <Description>CustomTDF definition</Description>
    <True result="Pass">Passed</True>
    <False result="Fail">Failed</False>
  </ReportText>
  <CustomTDF Class="Namespace.Class, DllName" />
</Tdf>
```

Refer to the following helpful notes:

- The custom DLL should implement the interface defined as above.
- When scanning, CCE calls the constructor, passing the XML content as parameter. Then CCE calls the **scan()** method defined in the interface.
- The result returned by the **scan()** method should be treated as a regular check result.

The following is an example of a regular check result:

```
public class TestResult
{
    public string TdfId;
    public ReportResult Status;   //Check Result
    // A list of all violations
    public List<TestResultUnit> ResultList;
}
```

```
public class TestResultUnit

{

        public string TdfId;

        public int Line;          // Location of violations (which lines the violations
appear).

        public int Column;        // Location of violations (which columns the
violations appear).

        public int StartIndex;    // Location by start index

        public int Length;        // Start Index and Length are used together for
defining the actual result.

        public ListLocStatus Result;     // Note, Warn, Fail

        public string MatchResult;       // The actual matched value.

}
```

After writing the check DLL file, you must put it in …*Compliance Guardian**Agent**Bin*, then the CustomScan check works.

CustomCheck

CustomCheck is used to calculate the check digit on the result of the regular expressions, in order to validate the result.

Using CustomCheck

Refer to the following section for using the CustomCheck function.

Method

Define an Interface IValidation, all the implementation classes need to implement the interface and expose a public method “Validate” for CCE to use them. This Interface is initially defined as:

```
    public interface IValidation

    {

        string Parameters { get; set; }

        bool Validate(string id);

}
```

Configuration

Define the DLL and the class configuration file “ContentComplianceConfig.xml”. The value of “Class” should be the full name of the class and the full name of the DLL, separated by a comma(**,**). Name refers to the name of the checksum algorithm. Regex will call the algorithm from this value. Node <Parameters> is for the parameters needed for specific algorithms, all content will be passed internally as a string.

```
<!-- CustomCheck Node -->

<CustomCheck Name="Credit Card Number"
Class="DocAve.ContentCompliance.Engine.Checksum, CommonChecksum">

       <Parameters>

       <![CDATA[ Parameter as string ]]>

       </Parameters>

</CustomCheck>
```

***Note**: In order to load the external DLLs, they must be put either in the agent\bin folder or in GAC.

Example

```
<!-- Canadian SIN & Credit Card Number-->

<RegEx CaseSensitive="No" ListLocStatus="Fail" ListLoc="Yes" SearchAll="True"
TrueIf="NotFound" CustomCheck="Credit Card Number">

<![CDATA[(?<=^|\b)\d{3}([- ])\d{3}(\1)\d{3}(?=$|\b)]]>
```

</RegEx>This is an example that how a checksum is defined in check. Note the checksum algorithm to the RegEx is defined by CustomCheck="Credit Card Number". A Class example which implements the interface:

```
public class LuhnAlgorithm : IValidation

{

    public string Parameters { get; set; }

    public LuhnAlgorithm(string parameters)

   {

        this.Parameters = parameters;

    }

    public bool Validate(string number)

    {
```

```
        if (string.IsNullOrEmpty(this.Parameters))
        {
            return ValidateInternal(number);
        }
        else
        {
            return ValidateInternal(number, this.Parameters);
        }
    }
    public bool ValidateInternal(string number)
    {
        //  Method without parameter
    }
    public bool ValidateInternal(string number, string parameters)
    {
        //  Method with parameter
    }
}
```

Related Configuration File

The configuration file ContentComplianceConfig.xml provides several built-in CustomCheck methods. The configuration file resides in …*Compliance Guardian**Agent**Bin.* You can add your customized CustomCheck methods in the configuration file.

Appendix C: Supported File Types in Compliance Guardian

Condition	File Type
Supported for Scanning	DOC
	DOCX
	XLS
	XLSX
	PPT
	PPTX
	PDF
	ASP
	ASPX
	HTM
	HTML
	TXT
	XML
	ZIP
	JSP
	PHP
Supported for Adding Tag	DOCX
	XLSX
	PDF
	HTM
	HTML
	ASPX
	PPTX
	PPT
	DOC
	XLS

***Note:** Compliance Guardian currently supports to scan Microsoft Office 2003 files after installing a compatibility pack. In the XLS file and the XLSX file, the hidden sheet whose **Visible** property is set to **2 – xlSheetVeryHidden** is also supported to be scanned.

***Note:** PDFs with unstructured textual content are not supported to be scanned in Compliance Guardian.

Appendix D: Compliance Guardian Configuration File

When a user uploads checks or test suites to Compliance Guardian, the ZIP file of the checks or test suites will be temporarily unzipped to a default directory. The default directory is *…\Compliance Guardian\Manager\Work*. The full path of the checks or test suites that will be uploaded is *…\Compliance Guardian\Manager\Work\Test Suite Name\Check Name or …\Compliance Guardian\Manager\Work\Test Suite Name*. Due to the limitation of Microsoft Windows, the length of the check or test suite's full path cannot exceed 260 characters, or the check or test suite will not be uploaded to Compliance Guardian.

Compliance Guardian has a configuration file named **ComplianceSetting.config** that allows you to customize the directory where the checks or test suites will be temporarily unzipped through the customized directory to reduce the length of the check or test suite's full path.

To change the default directory where the checks or test suites will be temporarily unzipped, complete the following steps:

1. Go to the machines with Compliance Guardian Manager installed and open *the …\Compliance Guardian\Manager\Control\Config* directory to find the **ComplianceSetting.config** file.
2. Open the **ComplianceSetting.config** file and find the **ConfigureFilePath** node.
3. Change the value of the **IsConfigured** attribute to **True**. Then specify a path for the **path** attribute. Restart the Compliance Guardian Timer Service. The checks or test suites will be temporarily unzipped under the specified path.

   ***Note:** The path that you specified for the **path** attribute must exist.

Appendix E: Using the Scan Engine API

Refer to the information below to use the Scan Engine API.

***IMPORTANT**: In this appendix, all references to TDFs refer to checks, and all references to TDF collections refer to test suite.

Initialize the ScanEngine Class

The use of Scan Engine API requires the support of the Compliance Guardian license. The third-party project must be compiled in the operating system where the Compliance Guardian agent is installed, and the third-party project must reference the CCE.Engine.dll in the bin folder of the Compliance Guardian agent installation path.

Currently, the Scan Engine supports to perform the single thread scan. When initializing the ScanEngine class, the constructor requires taking one argument with *ScanSetting* Class. The following coding sample indicates the construction:

```
ScanSetting setting = new ScanSetting();
ScanEngine engine = new ScanEngine(setting);
```

Figure 53: Coding sample 1.

Parameters of the ScanEngine.Scan Method

The following parameters are used for this method for completing the scan progress.

```
public object Scan(string xml, string url, string filePath, IDictionary<string, object> metadata)
```

Figure 54: Parameters used for the ScanEngine.Scan method.

- **string xml** – A string in the XML format, it combines the CCC/MCC XML string with the TDF XML string.
- **string url** – The original URL of the file that will be scanned.
- **string filePath** – The physical storage path of the file that will be scanned.
- **IDictionary<string, object> metadata** – A dictionary which holds the scanned file's related metadata information.

Usage Example

Refer to the following examples to understand how to scan files using CCC (the configuration file of TDF collection used for the Compliance Scanner) and MCC (the configuration file of TDF collection used for the Classification Scanner).

Scan Files Using CCC

To combine files using CCC, complete the following steps:

1. Combine TDFs according to the CCC XML file.

```
<?xml version="1.0" encoding="UTF-8"?>
<!-- Copyright 2001-2012 AvePoint All Rights Reserved. -->
- <CCC IsAccessibility="true">
    <Name>Accessibility Validation for Office Documents (508 and WCAG)</Name>
    <Description>Accessibility Validation for Office Documents</Description>
  - <TDFs>
      <DoRunTDF RiskLevel="3" RunCheck="True" DatabaseField="TDFResult2" tdfID="508_office_1"/>
      <DoRunTDF RiskLevel="3" RunCheck="True" DatabaseField="TDFResult3" tdfID="508_office_17"/>
    </TDFs>
</CCC>
```

Figure 55: The CCC XML file.

```
<?xml version="1.0" encoding="UTF-8"?>
<!-- Copyright 2001-2012 AvePoint All Rights Reserved. -->
- <Tdf TdfID="508_office_1">
  - <ReportText>
      <Name>A.1 All image objects require alternate text.</Name>
      <PolicyURL>http://www.avepoint.com/support/ComplianceGuardian/TestSuites/officeaccessibility.html</PolicyURL>
      <Description>All image objects use alternate text. Alternate text doesn't contain an image or file extension.</Description>
      <True result="Pass">All objects use alternate text.</True>
      <False result="Fail">Failed, one or more object failed the alternative text quality validation</False>
    </ReportText>
  - <Element ValidWhen="True" TrueIf="All" ResultNA="NAResult" CaseSensitive="No" Name="img">
      <ListLoc Status="Fail" Type="Invalid"/>
    - <Attributes>
      - <Attribute CaseSensitive="No" Name="alt" MustExist="Yes" AllowNull="No">
          <TextCompare CaseSensitive="No" Separator="," CompareType="MustNotContain">.emf</TextCompare>
          <TextCompare CaseSensitive="No" Separator="," CompareType="MustNotContain">.jpg</TextCompare>
          <TextCompare CaseSensitive="No" Separator="," CompareType="MustNotContain">.jpeg</TextCompare>
          <TextCompare CaseSensitive="No" Separator="," CompareType="MustNotContain">.wmf</TextCompare>
          <TextCompare CaseSensitive="No" Separator="," CompareType="MustNotContain">.jfif</TextCompare>
          <TextCompare CaseSensitive="No" Separator="," CompareType="MustNotContain">.jpe</TextCompare>
          <TextCompare CaseSensitive="No" Separator="," CompareType="MustNotContain">.png</TextCompare>
          <TextCompare CaseSensitive="No" Separator="," CompareType="MustNotContain">.bmp</TextCompare>
          <TextCompare CaseSensitive="No" Separator="," CompareType="MustNotContain">.dib</TextCompare>
          <TextCompare CaseSensitive="No" Separator="," CompareType="MustNotContain">.rle</TextCompare>
          <TextCompare CaseSensitive="No" Separator="," CompareType="MustNotContain">.gif</TextCompare>
          <TextCompare CaseSensitive="No" Separator="," CompareType="MustNotContain">.emz</TextCompare>
          <TextCompare CaseSensitive="No" Separator="," CompareType="MustNotContain">.wmz</TextCompare>
          <TextCompare CaseSensitive="No" Separator="," CompareType="MustNotContain">.pcz</TextCompare>
          <TextCompare CaseSensitive="No" Separator="," CompareType="MustNotContain">.tif</TextCompare>
          <TextCompare CaseSensitive="No" Separator="," CompareType="MustNotContain">.tiff</TextCompare>
          <TextCompare CaseSensitive="No" Separator="," CompareType="MustNotContain">.cgm</TextCompare>
          <TextCompare CaseSensitive="No" Separator="," CompareType="MustNotContain">.eps</TextCompare>
          <TextCompare CaseSensitive="No" Separator="," CompareType="MustNotContain">.pct</TextCompare>
          <TextCompare CaseSensitive="No" Separator="," CompareType="MustNotContain">.pict</TextCompare>
          <TextCompare CaseSensitive="No" Separator="," CompareType="MustNotContain">.wpg</TextCompare>
        </Attribute>
      </Attributes>
    </Element>
</Tdf>
```

Figure 56: Related TDF - 508.office.a.1.xml.

```
<?xml version="1.0" encoding="UTF-8"?>
<!-- Copyright 2001-2012 AvePoint All Rights Reserved. -->
- <Tdf TdfID="508_office_17">
  - <ReportText>
      <Name>J. Page numbering codes must be used for multiple pages.</Name>
      <PolicyURL>http://www.avepoint.com/support/ComplianceGuardian/TestSuites/officeaccessibility.html</PolicyURL>
      <Description>Page numbering codes must be used as opposed to manually typed page numbers.</Description>
      <True result="Pass">Automated Page numbering codes used.</True>
      <False result="HR">Did not find page numbers</False>
    </ReportText>
  - <Element ValidWhen="True" TrueIf="All" ResultNA="NAResult" CaseSensitive="No" Name="word">
      <ListLoc Status="Warn" Type="Invalid"/>
    - <Attributes>
      - <Attribute CaseSensitive="No" Name="ContainsPageNumber" MustExist="Yes" AllowNull="No">
          <TextCompare CaseSensitive="No" Separator="," CompareType="MustContain">true</TextCompare>
        </Attribute>
      </Attributes>
    </Element>
</Tdf>
```

Figure 57: Related TDF - 508.office.j.xml.

With all CCC XML files and TDFs available, by using the **GetC3sDefinition** method in **ContentComplianceCollectionDefinitionUtility** class, the required argument **string xml** required by **ScanEngine.Scan** can be returned. Refer to **Error! Reference source not found.** for a coding sample.

```
string cccContent = File.ReadAllText(@"C:\ScanEgine Test\508 Office.xml");
List<string> list = new List<string>();
list.Add(File.ReadAllText(@"C:\ScanEgine Test\508.office.a.1.xml"));
list.Add(File.ReadAllText(@"C:\ScanEgine Test\508.office.j.xml"));
ContentComplianceCollectionDefinitionUtility utility = new ContentComplianceCollectionDefinitionUtility();
string xml = utility.GetC3sDefinition(cccContent, list);
```

Figure 58: Coding sample 2.

2. Set the original URL of the file that will be scanned.

```
string url = "http://www.avepoint.com/CG Document/Example.docx";
```

Figure 59: Set the original URL.

3. Set the physical storage path of the file that will be scanned.

```
string testingFile = @"C:\ScanEgine Test\Example.docx";
```

Figure 60: Set the physical storage path.

4. Set the scanned file's related metadata information.

```
Dictionary<string, object> metadata = new Dictionary<string, object>();
metadata["Cookie"] = "no cookie information";
metadata["Key"] = "key value";
```

Figure 61: Set the scanned file's related metadata information.

For detail information of constructing Metadata Dictionary, refer to **Error! Reference source not found.**.

5. Call the **ScanEngine.Scan** method.

```
object result = engine.Scan(xml, url, testingFile, metadata);
```

Figure 62: Call the ScanEngine.Scan method.

Result Explanation

The screenshot shows the sample word document containing a picture without Alt Text, which violates the scan language defined in the TDF **508.office.a.1.xml**.

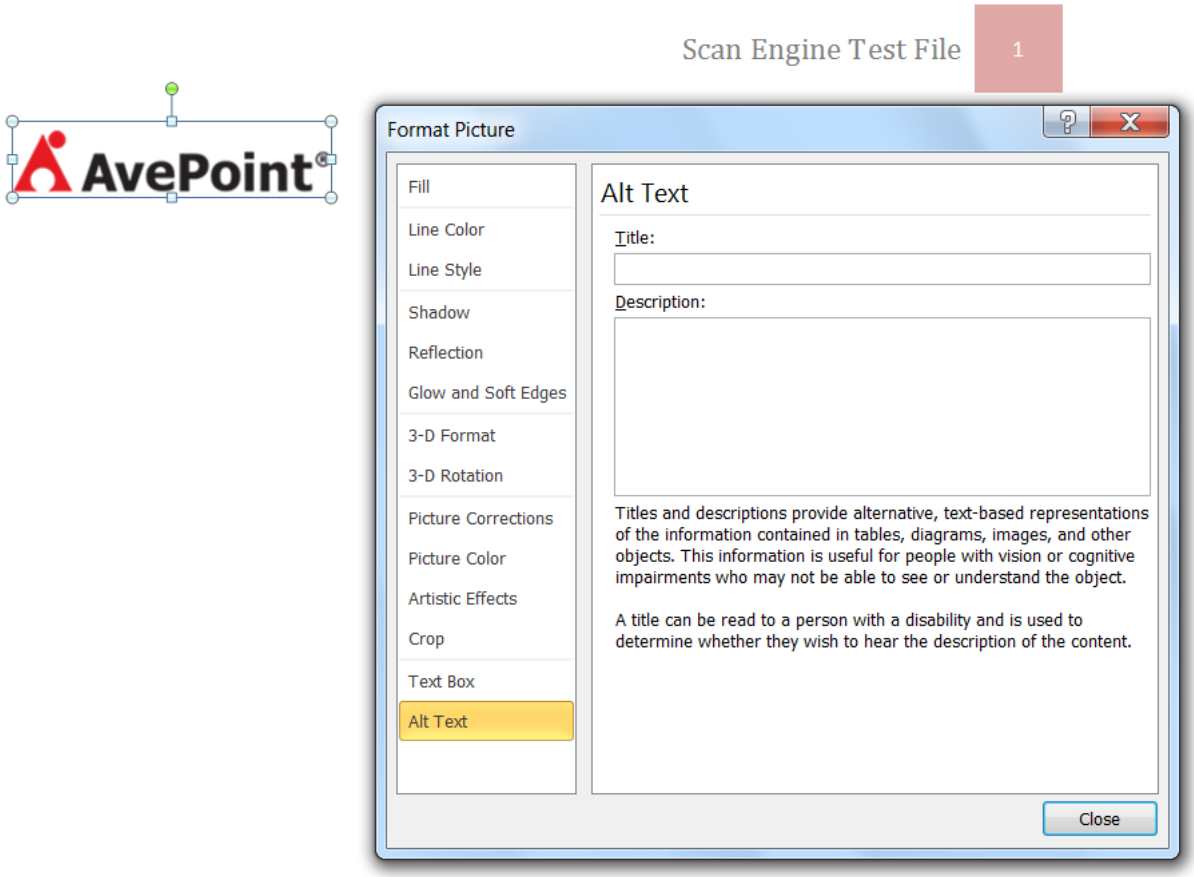

Figure 63: Screenshot of the sample Microsoft Word document 1.

The screenshot shows the pages in a sample word document with a page number set up. This fulfills the TDF **508.office.j.xml**.

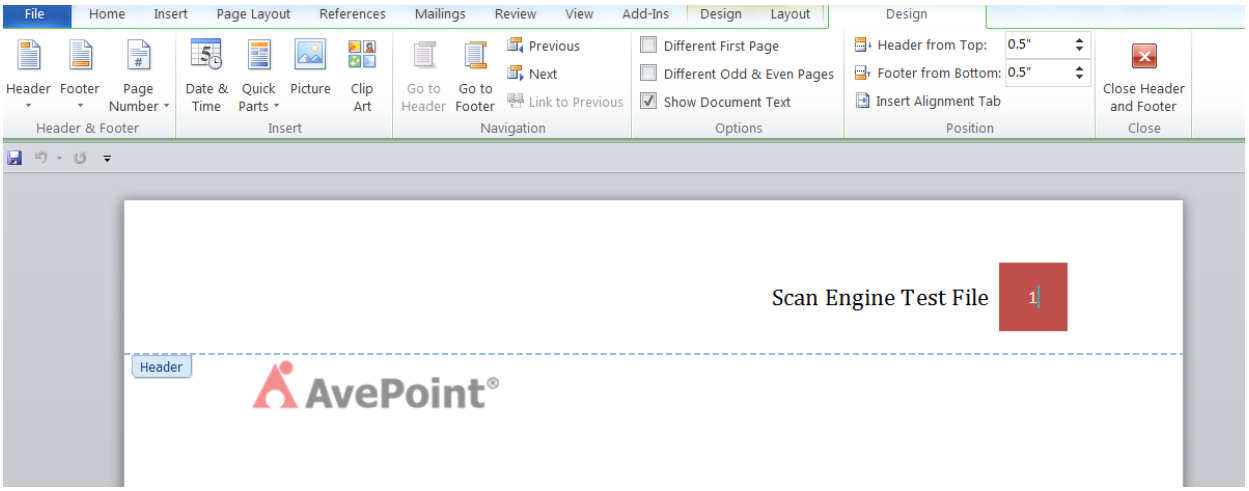

Figure 64: Screenshot of the sample Microsoft Word document 2.

Basing this sample document settings, the scan result status for this word document should be **Fail** (the **GetStatus** value in the screenshot. Furthermore, when drilling down to the details, the status (in the **TestResultList**) for the TDF **508.office.a.1.xml** is **Fail**, and the status for TDF **508.office.j.xml** is **Pass**.

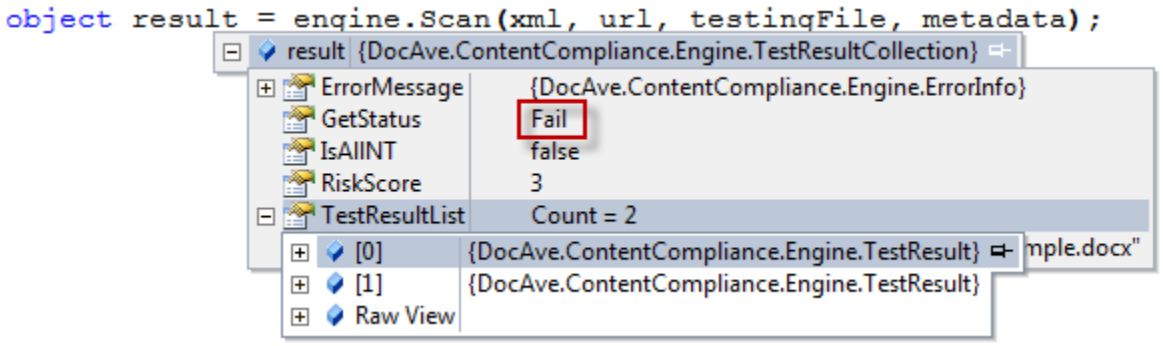

Figure 65: Scanned result 1.

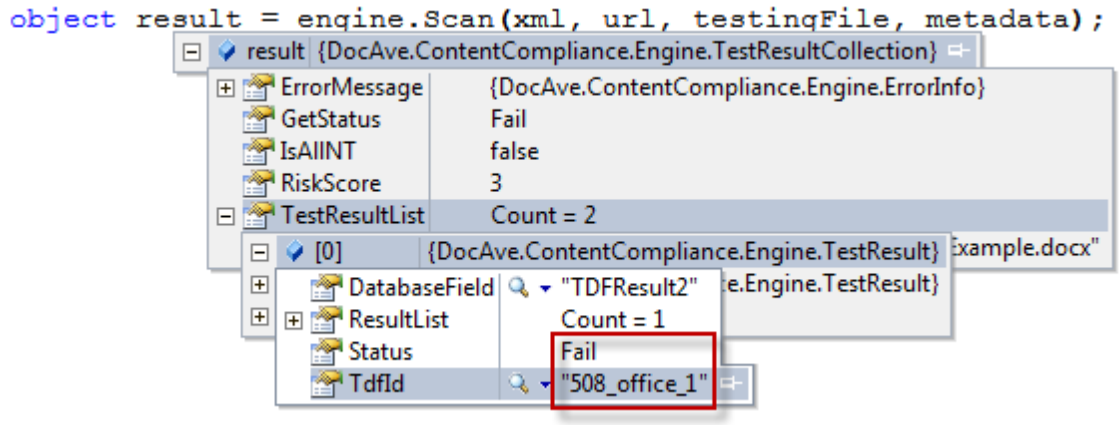

Figure 66: Scanned result 2.

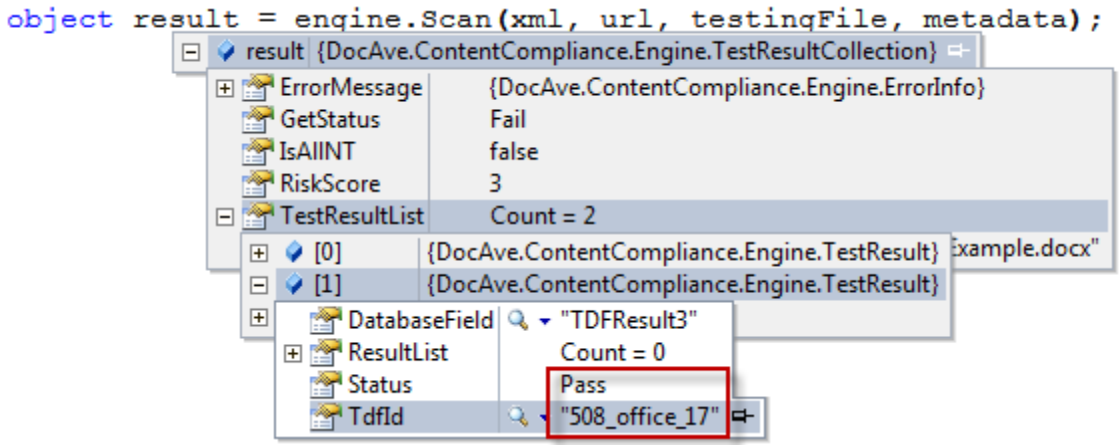

Figure 67: Scanned result 3.

Scan Files Using MCC

To scan files using MCC, complete the following steps:

1. Combine TDFs according to the MCC XML file.

```
<?xml version="1.0" encoding="UTF-8"?>
<!-- Copyright 2001-2013 AvePoint All Rights Reserved. -->
<!-- metadata definition file Created By User via USES positive test to define tag value -->
- <Classification>
    <Name>Classification</Name>
    <Description>Classification Control</Description>
  - <TagName overrideuser="True" placetags="2" tag="Sensitivity">
    - <AllowedTagValues>
        <TagValue priority="0">Low</TagValue>
        <TagValue priority="1">Medium</TagValue>
        <TagValue priority="2">High</TagValue>
      </AllowedTagValues>
    - <automated>
      - <tdfidgroup>
          <tdfid refine="true" na="Low" false="Low" true="Medium" id="Eric_7"/>
          <tdfid refine="false" na="Low" false="Low" true="High" id="Eric_8"/>
        </tdfidgroup>
      </automated>
    </TagName>
</Classification>
```

Figure 68: The MCC XML file.

The related TDFs:

```
<?xml version="1.0" encoding="UTF-8"?>
<!-- Copyright 2001-2012 AvePoint All Rights Reserved. -->
- <Tdf TdfID="Eric_7">
  - <ReportText>
      <Name>PHI Check</Name>
      <PolicyURL>http://www.avepoint.com/</PolicyURL>
      <Description>No Personal Health Information should be visible.</Description>
      <True result="HR">PHI found</True>
      <False result="Pass">PHI not found</False>
    </ReportText>
    <FindText SearchAll="True" CaseSensitive="No" ListLocStatus="Warn" ListLoc="No"
      TrueIf="Found">HAV</FindText>
</Tdf>
```

Figure 69: HAV.xml.

```
<?xml version="1.0" encoding="UTF-8"?>
<!-- Copyright 2001-2012 AvePoint All Rights Reserved. -->
- <Tdf TdfID="Eric_8">
  - <ReportText>
      <Name>PHI Check</Name>
      <PolicyURL>http://www.avepoint.com/</PolicyURL>
      <Description>No Personal Health Information should be visible.</Description>
      <True result="HR">PHI found</True>
      <False result="Pass">PHI not found</False>
    </ReportText>
    <FindText SearchAll="True" CaseSensitive="No" ListLocStatus="Warn" ListLoc="No"
      TrueIf="Found">HIV</FindText>
</Tdf>
```

Figure 70: HIV.xml.

With all MCC and TDF XMLs available, by using the **GetMCCDefinition** method in **ContentComplianceCollectionDefinitionUtility** class, the required argument **string xml** required by **ScanEngine.Scan** can be returned.

```
string mccContent = File.ReadAllText(@"C:\ScanEngine Test\MetadataDefinition.xml");
List<string> list = new List<string>();
list.Add(File.ReadAllText(@"C:\ScanEgine Test\HAV.xml"));
list.Add(File.ReadAllText(@"C:\ScanEgine Test\HIV.xml"));
ContentComplianceCollectionDefinitionUtility utility = new ContentComplianceCollectionDefinitionUtility();
string xml = utility.GetMCCDefinition(mccContent, list);
```

Figure 71: Coding sample 3.

2. Set the original URL of the file that will be scanned.

```
string url = "http://www.avepoint.com/CG Document/MCCExample.docx";
```

Figure 72: Set the original URL.

3. Set the physical storage path of the file that will be scanned.

```
string testingFile = @"C:\ScanEgine Test\MCCExample.docx";
```

Figure 73: Set the physical storage path.

4. Set the scanned file's related metadata information.

```
Dictionary<string, object> metadata = new Dictionary<string, object>();
metadata["Cookie"] = "no cookie information";
metadata["Key"] = "key value";
```

Figure 74: Set the scanned file's related metadata information.

5. Call the **ScanEngine.Scan** method.

```
object result = engine.Scan(xml, url, testingFile, metadata);
```

Figure 75: Call the ScanEngine.Scan method.

Result Explanation

Refer to the following screenshot for a sample of the Microsoft Word document.

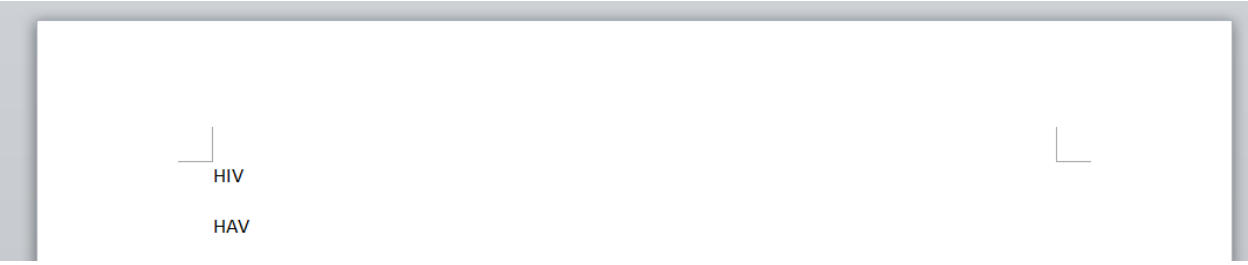

Figure 76: Screenshot of the sample Microsoft Word document 3.

The screen shows the sample word document containing sensitive information **HIV** and **HAV**. According to the Language defined in the MCC's TDF **HAV.xml**, the **true** result for **HAV.xml** was set with the value **Medium**, when the scan engine found **HAV**, **TagValue** will be set as **Medium**. However, as what was defined in the MCC, since the value **High** for **HIV** has a higher priority, when the scan engine found **HIV** in the document, the final value for **TagValue** was overwritten by **High**. In this case, the scan result will be shown as the screenshot below.

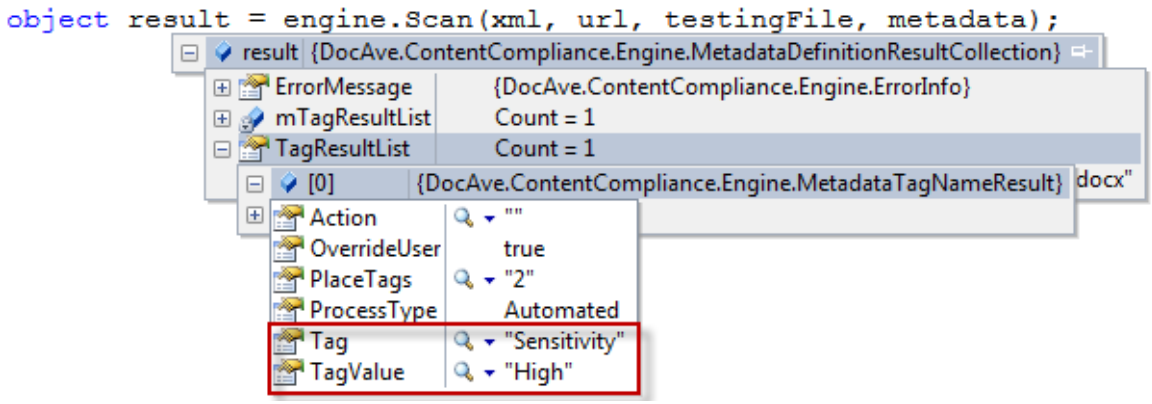

Figure 77: Scanned result 4.

Scan Metadata

Regarding the TDF language, the user is able to define a customized TDF to perform a customized scan according to their requirements. Among all kinds of supported TDF types, the SSL and Cookie Validation type TDFs will require the scan engine to test the SSL level or Cookie domain and expiration. The Compliance Guardian SharePoint metadata test is supported in the installation package.

Therefore, for Scan Engine API, the scan method requires the SSL level, Cookie information, or SharePoint Metadata for the source document, to be passed via an argument **metadata** if the corresponding SSL/Cookie /Metadata checking is defined and used in MCC/CCC.

Dictionary<string, object> metadata = new Dictionary<string, object>();

For SSL Level information, if the source site is under the HTTPS protocol and SSL level checking TDF is used, the SSL level for the source site should be set in metadata. The key for the scan engine to recognize SSL information is **PublicKeySize**, and the security level value should be an **Integer**.

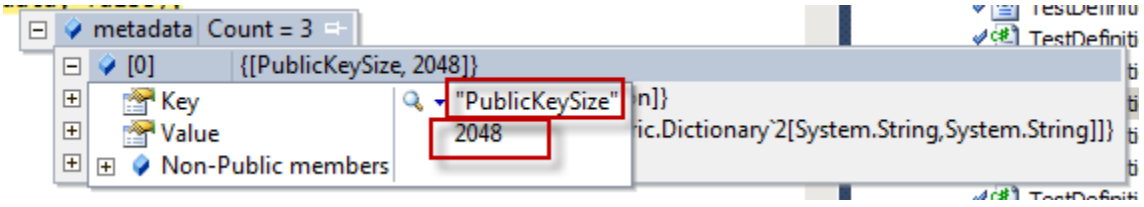

Figure 78: The key and value for SSL Level information.

For cookie information, if the cookie validation TDF is used in the CCC, the cookie collection should be passed via the **metadata** Dictionary. The Key should be **Cookie** and the value should be a **System.Net.CookieCollection** object, which contains all the cookie objects retrieved from the source environment.

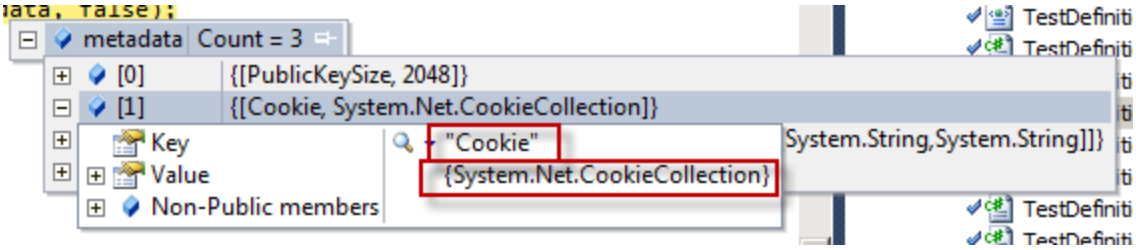

Figure 79: The key and value for cookie information.

For SharePoint Metadata information, the **Key** should be **Metadata**, however the **Value** object should be another **Dictionary<string, string>** instance, which uses the SharePoint column name as the key, and uses the SharePoint column value as the value.

***Notes**: For SharePoint build-in columns, the key should end with **\0\0**. The indicator **\0\0** tells the scan engine that the column is a SharePoint build-in column, which will be ignored by the scan engine during the scanning progress.

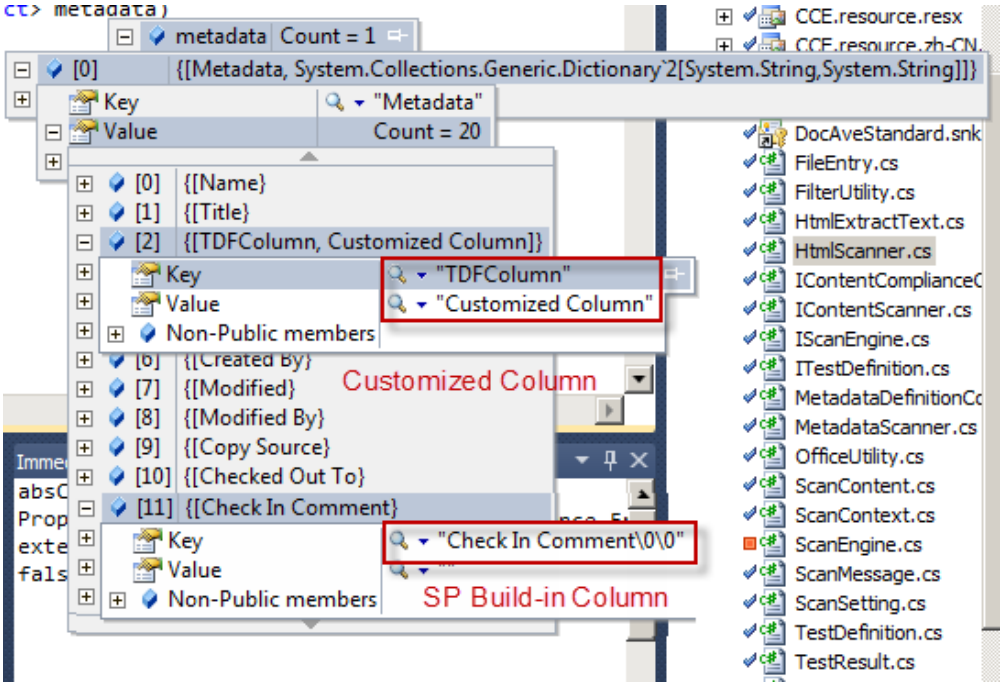

Figure 80: The key and value for SharePoint metadata.

CCE.EngineWorker.exe Mode

Use the parameter of the ScanSetting's object to modify the method of starting **CCE.EngineWorker.exe**. After the ScanSetting's object **setting** is created, the attribute **CommunicationSetting** of the ScanSetting's object is used to configure the method of starting **CCE.EngineWorker.exe**:

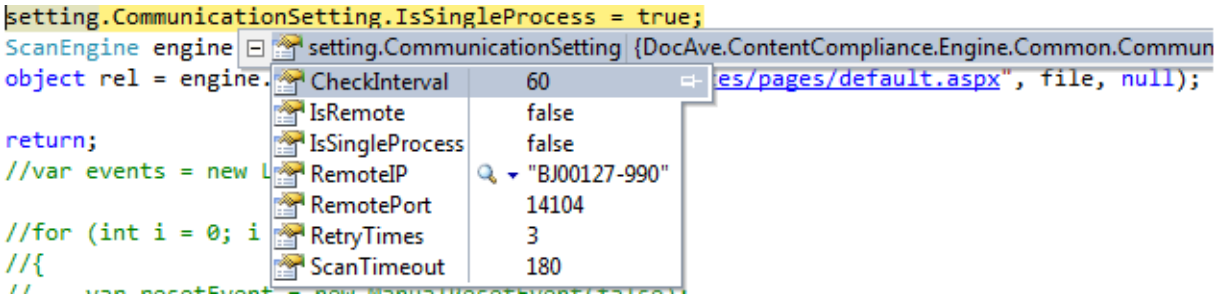

Figure 81: The condition after the ScanSetting's object setting is created.

- **IsSingleProcess** – This attribute is used to configure if the **CCE.EngineWorker.exe** is started using the singe process. The default value is **false**.
    - If the value of this attribute is set to **false**: After creating the **engine** object, the **ScanEngine.Scan** method will be called and the CCE.EngineWorker.exe will start to scan files.

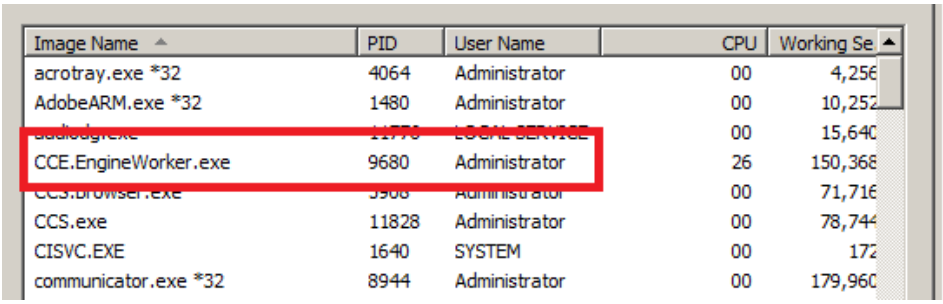

Figure 82: The CCE.EngineWorker.exe starts.

    - If the value of this attribute is set to **true**: The CCE.EngineWorker.exe will not be started for scanning files.

- **IsRemote** – The attribute will take affect when the value of **IsSingleProcess** is set to **false**. It is used to configure whether the **CCE.EngineWorker.exe** process and the user process that is creating the **engine** object are running in a same machine where the corresponding agent is installed.
    - If the value of this attribute is set to **true**, the **CCE.EngineWorker.exe** process can run on another machine where another agent (this agent and the agent that is used to create **engine** object must connect to a same server) is installed. The values of the **RemoteIp** node and the **RemotePort** node must be specified. The default values are the IP and port of the machine where the agent that creates the **engine** object is installed. The **CCE.EngineWorker.exe** process will run on

the specified machine (according to the values you specified for the **RemoteIp** node and the **RemotePort** node).

- If the value of this attribute is set to **false**, the **CCE.EngineWorker.exe** process will run on the machine where the agent that creates the **engine** object. The values of the **RemoteIp** node and the **RemotePort** node are invalid, and do not need to be specified.

- **ScanTimeOut** – The attribute will take effect when the value of the **IsSingleProcess** attribute is **false**. It is used to configure the timeout period. The default value is 180. The unit is **seconds**.
- **RetryTimes** – The attribute will take effect when the value of the **IsSingleProcess** attribute is **false**. It is used to define the times of retrying when an error occurred during scanning a file. The default value is **3**.
- **CheckInterval** – The attribute will take effect when the value of the **IsSingleProcess** attribute is **false**. It is used to define the interval of checking the **Keepalive** thread. The default value is 60. The unit is **seconds**.

Appendix F: Using the ComplianceSetting.config file

The ComplianceSetting.config file can be used to realize the following functions.

Configuring to Scan User Profiles

Compliance Guardian supports scanning user properties and social notes in user profiles. Compliance Guardian accesses the user profiles through the personal site. However, if the personal site is not created, you cannot scan the corresponding user profile since there is no personal site node in the tree. Compliance Guardian provides a method to scan the user profile in Compliance Scanner and Scheduled Classification Scanner when the personal site is not created. The User Profile Service node is loaded on the farm tree by changing the **UserProfile Used="false"** node in the ComplianceSetting.config file.

To change the node for displaying the User Profile Service node in the tree, complete the following steps:

1. Go to the machines with Compliance Guardian Manager installed.
2. Open the …*Compliance Guardian**Manager**Control**Config* directory to find the **ComplianceSetting.config** file.
3. Open the **ComplianceSetting.config** file.
4. Locate the **UserProfile** node.
5. Change the value of the **Used** attribute to **true**.
6. Save the file. The User Profile Service node appears in the farm tree in Compliance Scanner and Scheduled Classification Scanner.

Configuring Restricted Attachment Types and Modifying the Allowed Maximum Size of Uploaded Attachments in Incident Manager

Incident Manager allows the option to upload attachments when you add a comment to a quarantined, encrypted or redacted file. You can configure the file types that are restricted to upload to Classification Report > Incident Manager as attachments, and modify the allowed maximum size of the uploaded file by configuring the ComplianceSetting.config file.

Refer to the following steps:

1. Go to the machines with Compliance Guardian Manager installed.
2. Open the …*Compliance Guardian**Manager**Control**Config* directory to find the **ComplianceSetting.config** file.
3. Open the **ComplianceSetting.config** file.
4. Locate the **IMSAttachmentSetting** node:

- **SingleFileSizeMax** – The value is the current allowed maximum size of uploading each attachment. You can change the value to the desired size. You can also change the unit of the size by change the value of **SizeUnit**.
- **Blacklist** – The values are the files that are currently restricted to upload to Compliance Guardian. Add the extension of the file types that are restricted to upload to AvePoint Privacy Impact Assessment in the node. Use the comma (,) as the separator.

```
<settings>
  <TimeoutSetting timeout="1800"/>
  <ConfigureFilePath IsConfigured="false" path="C:\temp"/>
  <FSScanJobSetting depth ="1"/>
  <WebSiteSetting CheckUniquePageTitle="true" DepthFirst="true"/>
  <UserProfile Used="false"></UserProfile>
  <IMSAttachmentSetting SingleFileSizeMax="50" SizeUnit="MB">
    <Blacklists>ade, adp, asa, ashx, asmx, asp, bas, bat, cdx, cer, chm, class, cmd, cnt, com, config, cpl, cr
    dll, exe, fxp, gadget, grp, hlp, hpj, hta, htr, htw, ida, idc, idq, ins, isp, its, jse, json, ksh, lnk,
    mad, maf, mag, mam, maq, mar, mas, mat, mau, mav, maw, mcf, mda, mdb, mde, mdt, mdw, mdz, msc, msh,
    msh1, msh1xml, msh2, msh2xml, mshxml, msi, ms-one-stub, msp, mst, ops, pcd, pif, pl, prf, prg, printer, ps
    ps1xml, ps2, ps2xml, psc1, psc2, pst, reg, rem, scf, scr, sct, shb, shs, shtm, shtml, soap, stm, svc,
    url, vb, vbe, vbs, vsix, ws, wsc, wsf, wsh, xamlx
    </Blacklists>
  </IMSAttachmentSetting>
</settings>
```

Figure 83: The IMSAttachmentSetting node in the configuration file.

5. Save the file.

Appendix G: Displaying Only Violations in the Error Highlight Report

This function is used for **Compliance Guardian Scan Result > Failed Files > Error Highlight Report**. If a file size is quite large, it may affect the performance to display the whole file in the Error Highlight Report. Compliance Guardian provides you with a way to control whether the whole file with the violations (non-compliant content) is displayed in the Error Highlight Report, or just the file's violations (non-compliant content) are displayed in the report.

The configuration file **ContentComplianceConfig.xml** provides you with a node to provide this function. The configuration file resides in …*Compliance Guardian**Agent**Bin*.

Open the file, and find the node **<ViolationSummaryThreshold aCount="20" bCount="40">600</ViolationSummaryThreshold>**:

- **aCount** – The value of this attribute means the number of the characters after the non-compliant content that can be displayed in the error highlight report. The default value is 20. You can customize the value.
- **bCount** – The value of this attribute means the number of the characters before the non-compliant content that can be displayed in error highlight report. The default value is 40. You can customize the value.
- **Node Value** – If a file size is greater than the node value, the whole file will not be displayed in the Error Highlight Report for the performance consideration, only the violations (non-compliant content) along with the characters next to the violations (the characters before the violations and the characters after the violations) are displayed in the report. The default node value is 600 KB. You can customize the value.

Appendix H: Configuring for Supporting Load Balancing

Configuring for Supporting Network Load Balancing

Compliance Guardian supports Network Load Balancing.

Working Process

For the Compliance Guardian Agents in agent group:

- Users first configure several file share locations on the Compliance Guardian Agent servers.
- The Agents run jobs from Compliance Guardian Manager.
- The Agents send the files that will be scanned to the file share locations, and then pass the UNC path of the temporary file in file share locations to Compliance Guardian engine workers (The Compliance Guardian Agents added in cluster are used as the Compliance Guardian engine workers).

For the Compliance Guardian Agents in NLB cluster:

- The Compliance Guardian Agents are used as Compliance Guardian engine workers. They are not assigned jobs from Compliance Guardian Manager.
- The Compliance Guardian Agents scan the files in file share locations.

Installing Network Load Balancing Feature

The Network Load Balancing feature must be installed in the Compliance Guardian Agent servers that you want to be used as Compliance Guardian engine workers. Ensure that two network interface cards must be installed on the machines before installing the feature.

To install the NLB feature, complete the following steps:

1. Navigate to **Administrative Tools** > **Server Manager**.
2. Select **Features** in the left pane.
3. Select **Add Features** in the right pane.
4. In the **Add Features Wizard**, select the checkbox before **Network Load Balancing** in the **Features** field of the middle pane.
5. Select **Install**.

Editing Network Load Balancing Cluster Properties

After installing the NLB feature, open Network Load Balancing Manager, and then add a cluster. Add the Compliance Agent servers that you want to be used as Compliance Guardian engine workers to the cluster. You must edit the cluster properties.

To edit the cluster properties, complete the following steps:

1. Double select the cluster.
2. Select **Cluster Properties** in the drop-down list. The Cluster Properties window appears.
3. Select the **Cluster Parameters** tab, and make sure the **Unicast** mode is selected.
4. Select the **Port Rules** tab.
5. Select **Edit…**. The **Add/Edit Port Rule** window appears.
6. Edit the following settings in the **Add/Edit Port Rule** window:
    - Deselect the checkbox before **All** in the **Cluster IP address** field.
    - Select **TCP** in the **Protocols** field.
    - Select **None** for **Affinity** in the **Filtering mode** field.
7. Select **OK** in the **Add/Edit Port Rule** window.
8. Select **OK** in the **Cluster Properties** window.

Configuring File Share Locations

File share locations must be configured for storing the files that will be scanned temporarily. All of the Compliance Guardian Agents must configure the file share locations.

To configure file share locations on the Compliance Guardian Agent servers, complete the following steps:

1. Find the **ContentComplianceConfig.xml** file under the path …*Compliance Guardian**Agent**Bin*.
2. Open the **ContentComplianceConfig.xml** file with Notepad.
3. Find the **<FileShares>** node.
4. Specify the username and password to access the file share location.
5. Specify the file share path. For example:

```
<FileShares>
  <FS>
    <User>bj\administrator</User>
    <Password>encrypted password</Password>
```

```
    <Path>\\BJ\shared</Path>
  </FS>
</FileShares>
```

You can configure several file share locations for the consideration of performance by adding more **<FS>** nodes. Also you can add, edit or delete the nodes through the **CCE.EngineWorker.exe** file. Refer to Doing Operations on the <FS> Node.

For security considerations, the password must be encrypted. Refer to Encrypting Passwords for Accessing File Share Locations for how to encrypt the password.

6. Save the **ContentComplianceConfig.xml** file.

***Note**: The file share settings configured for each Compliance Guardian agent servers must be same.

Using CCE.EngineService.exe file to Encrypt Passwords and Do Operations on the <FS> Node

Refer to the following section for using **CCE.EngineService.exe** file to encrypt passwords and do operations on the **<FileShares>** node.

Encrypting Passwords for Accessing File Share Locations

For security considerations, the password used to access the file share location must be encrypted. Refer to the following steps to encrypt the password.

1. Find the **cmd.exe** on the servers where Compliance Guardian Agents (added in the agent group) install.
2. Select **cmd.exe**, and then select **Run as administrator**. The command line interface appears.
3. Enter **cd** and the path of the **CCE.EngineWorker.exe**: *…\Compliance Guardian\Agent\Bin.* If the file is not in the disk C, you must add **\disk** before the path, for example: *cd /d d:\AvePoint\Compliance Guardian\Agent\bin*. Press **Enter**.
4. Enter *…\Compliance Guardian\Agent\Bin***CCE.EngineWorker.exe**, and then enter the command **–encrypt**. Press **Enter**. The password will be encrypted.

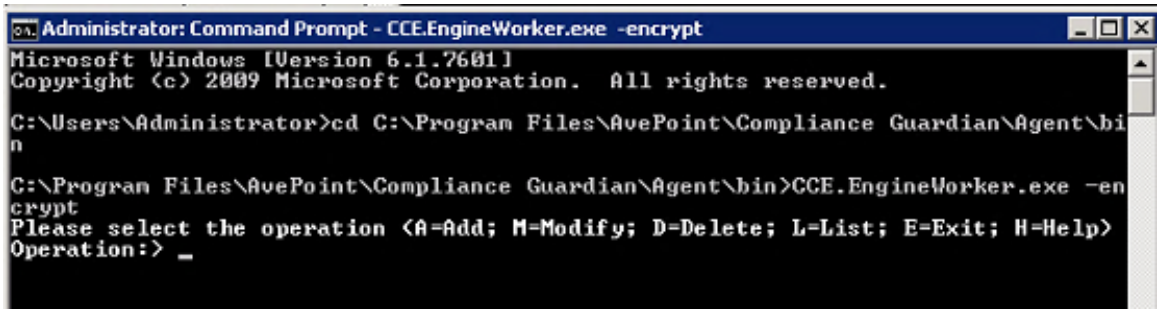

Figure 84: Using CCE.EngineWorker.exe and the command –encrypt to encrypt the password.

***Note**: You must use **CCE.EngineWorker.exe** and the command **–encrypt** to encrypt the password in all of the servers where Compliance Guardian Agents (added in the agent group) install.

Doing Operations on the <FS> Node

You can use the **CCE.EngineWorker.exe** file to add, edit and delete the **<FS>** node.

After you encrypt the password (refer to Encrypting Passwords for Accessing File Share Locations), the message **Please select the operation <A=Add; M=Modified; D=Delete; L=List; E=Exit; H=Help>** appears in the command line.

- **A=Add** – Enter **A** to add another **<FS>** node.
- **M=Modified** – Enter **M** to modify the **<FS>** node.
- **D=Delete** – Enter **D** to delete a **<FS>** node.
- **L=List** – Enter **L** to list all of the **<FS>** nodes.
- **E=Exit** – Enter **E** to exit the command line interface.
- **H=Help** – Enter **H** to get the help information.

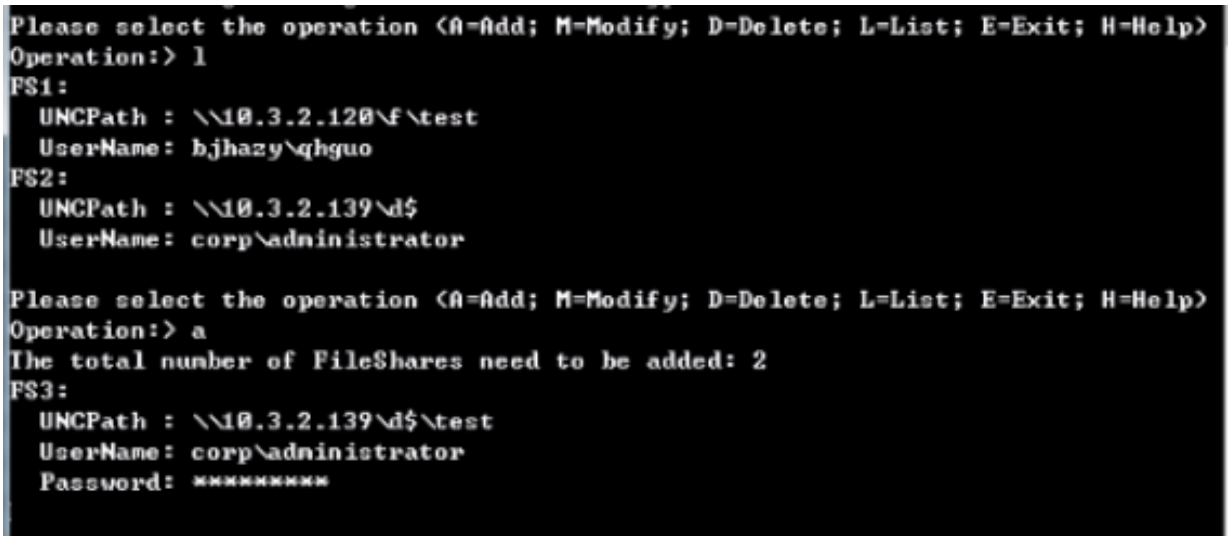

Figure 85: Doing Operations on the <FS> Node.

Configuring Communication Settings

All of the Compliance Guardian Agents must configure the communication settings for supporting Network Load Balancing.

To configure the communication settings, complete the following steps:

1. Find the **ContentComplianceConfig.xml** file under the path …*Compliance Guardian**Agent**Bin*.
2. Open the **ContentComplianceConfig.xml** file with Notepad.

3. Find the **<Communication>** node.

   For the agent server that has been added in the cluster, the first line of the node is:

   ```
   <Communication IsSingleProcess="False" IsRemote="False" InCluster="True">
   ```

   For the agent server that has been added into the agent group, the first line of the node is:

   ```
   <Communication IsSingleProcess="False" IsRemote="True" InCluster="False">
   ```

   Configure the following attributes for the **<Communication>** node to support Network Load Balancing:

   - **RemoteIP** – Enter the cluster IP address as the attribute's value.
   - **RemotePort** – Enter the cluster IP address' corresponding port.
   - **ScanTimeOut** – Enter the timeout value for a scan. This is optional. The default value is 180 seconds.
   - **RetryTimes** – Enter the value of the retrying scan times. This is optional. The default value is 3 times.
   - **CheckInterval** – Enter the interval of checking scanning job. This is optional. The default value is 60 seconds.

***Note**: The value of the **RemoteIP** attribute and the value of the **RemotePort** attribute configured for each server must be same.

Control Service Load Balancing

Refer to the following sections for details about the Compliance Guardian Control Service load balancing.

Installing Compliance Guardian Manager Control Service Load Balancing Environment

To install the Compliance Guardian Manager Control Service Load Balancing environment, complete the following steps:

1. Prepare the environment.
   a. Configure Windows Network Load Balancing. There are two nodes in the environment, which are node **A** and node **B**. Node **A**'s IP address is **IP02** and node **B**'s IP address is **IP03**.
   b. The public IP address is **IP01**: **10.1.4.207**.
   c. Node A's IP address **IP02** is **10.1.4.203**, its hostname is **PerfA7**.
   d. Node B's IP address **IP03** is **10.1.4.204**, its hostname is **PerfB7**.

2. Install Compliance Guardian Manager Control service **Control01** on node **A** with its own **IP02**/Hostname.

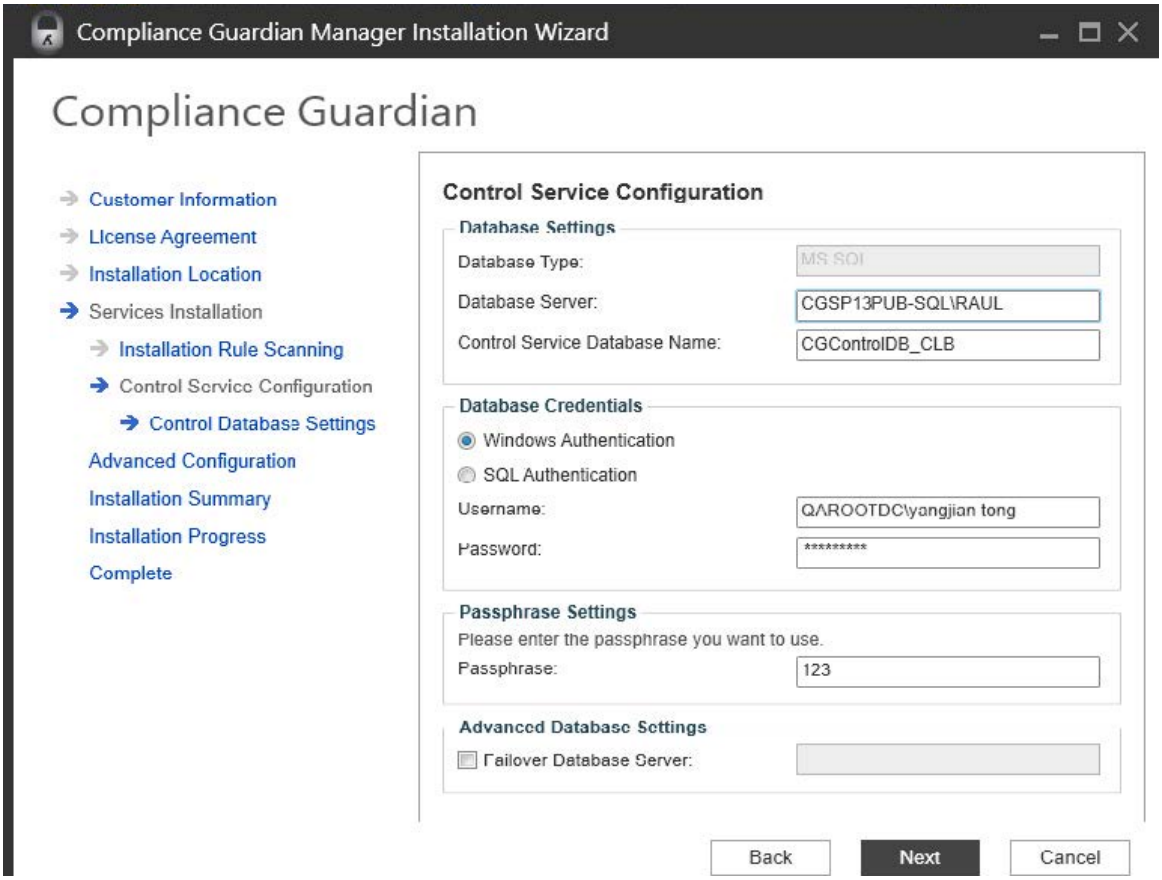

Figure 86: Control Service Configuration.

3. Install Compliance Guardian Manager Control service **Control02** on node **B** with its own **IP03**/Hostname.

   ***Note**: Make sure that the Database Server and Control Service database names entered in the **Control Database Server** and **Control Service Database Name** fields are the ones used when installing Compliance Guardian Manager Control service **Control01** and the passphrase is the one used when installing Compliance Guardian Manager service **Control01**.

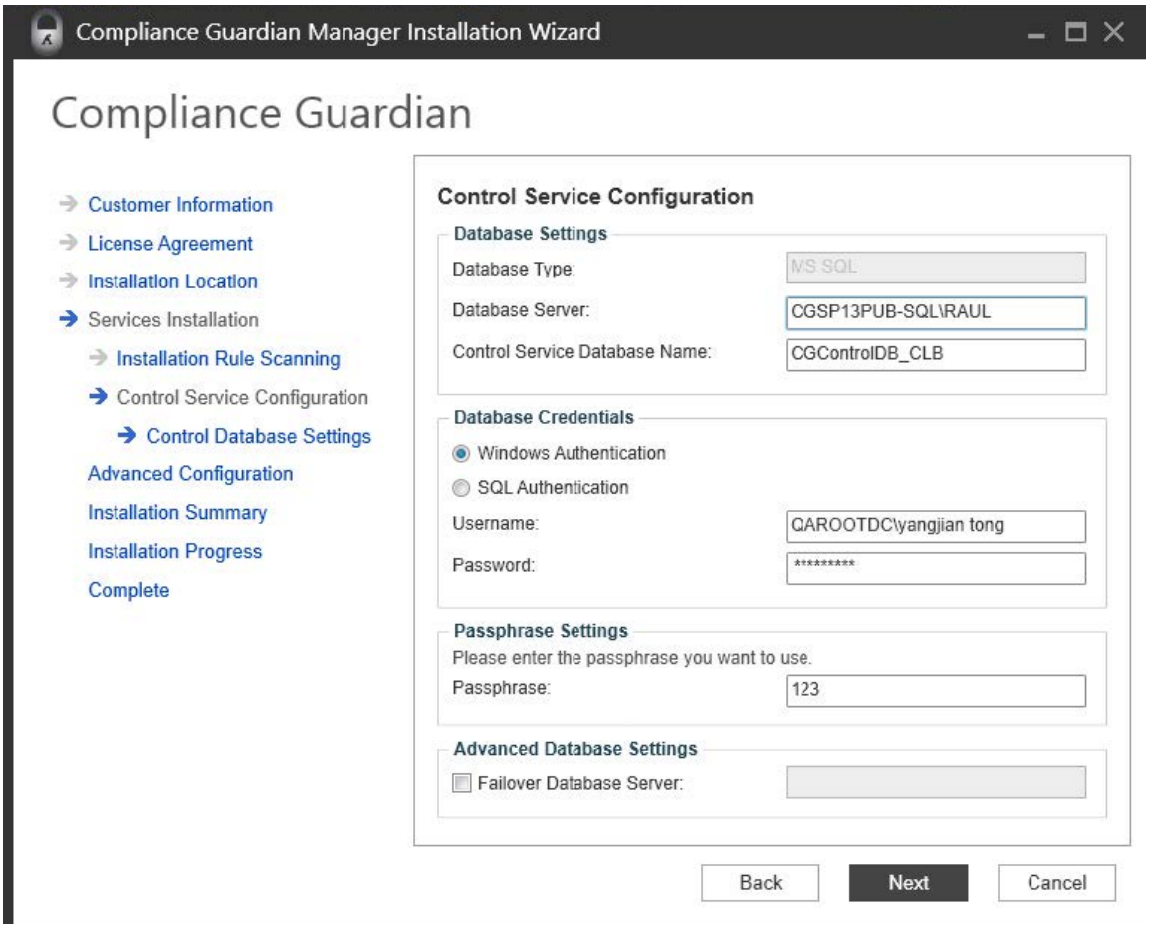

Figure 87: Control Service Configuration.

4. When installing Compliance Guardian Agents to connect to Control Service host, ensure using the public IP **IP01** as **Control Service Host**.

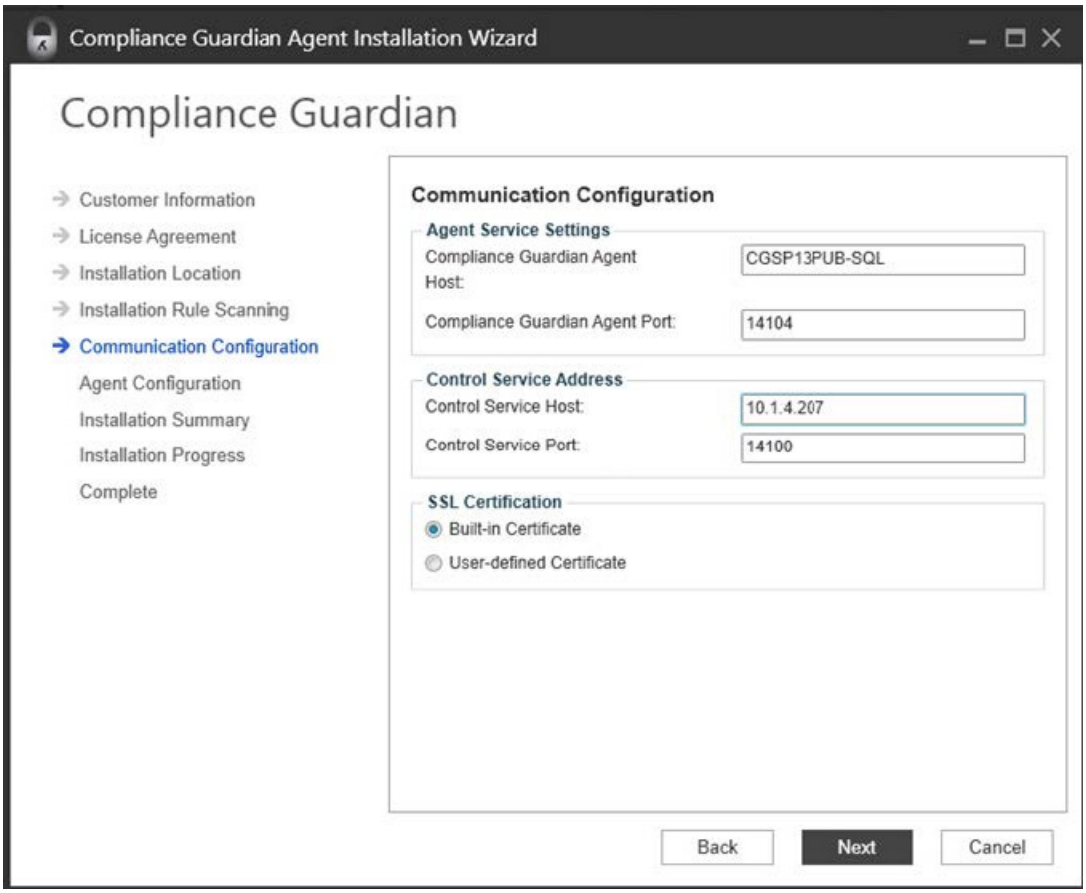

Figure 88: Communication Configuration.

The installed Compliance Guardian Manager Control Service Load Balancing environment is based on the load balancing of the Windows Network Load Balancing environment.

Compliance Guardian Manager Control Service Load Balancing fulfills Load Balancing and Control Service High Availability.

Compliance Guardian Manager Control Service Load Balancing supports to access and operate Compliance Guardian Manager by using the public IP address **IP01**. Windows Network Load Balancing will automatically handle the received requests and send them to the optimal node. The Compliance Guardian Manager Control service of the node that is chosen by Windows Network Load Balancing will then handle the request.

When turning off the network of one node that has installed Compliance Guardian Manager Control Service, other Control Services will continue working as usual.

***Note**: In a Compliance Guardian Manager Control Service Load Balancing environment, all of the Control services will operate cooperatively and are regarded as one Control service for the end users; so issues may occur when involving the local files and local machine's memory status. Therefore, it is recommended configuring a UNC path as the **Job Report Path** before running any job.

Appendix I: Compliance Guardian Control Service Disaster Recovery

Refer to the following sections for details about Compliance Guardian Control Service disaster recovery.

Preparations and Configuration

The following sections provide a solution for the Compliance Guardian Manager Control service disaster recovery.

Prerequisite

Prepare a production (PROD) environment and a disaster recovery (DR) environment for simulating the Control service disaster recovery process in your testing environment.

Make sure a DNS Alias Record for the machine where the Compliance Guardian Manager Control Service on the PROD is installed has been created on your DNS server.

SQL Express is unsupported for the Compliance Guardian Manager Control Service disaster recovery.

Compliance Guardian Installation

Install the Compliance Guardian platform using **SQL databases** on both PROD and DR environments respectively:

- Install Compliance Guardian Manager Control Services for both PROD and DR environments.
- Make sure the name of Compliance Guardian Manager Databases of the PROD and DR environments are the same.
    - Control Database name: **ComplianceGuardian_ControlDB**

  ***Note**: The Compliance Guardian Control database must have the same passphrase in PROD and DR environments.
- Create the Compliance Report Database of the PROD environment.
    - Report Database name: **ComplianceGuardian_ReportDB**
- Install Compliance Guardian Agents on both PROD and DR environments and have all of them connected to the Compliance Guardian Manager Control service where installed on PROD.

Figure 89: Compliance Guardian Agent Configuration.

***Note**: Make sure all of the Compliance Guardian Agents are connected to the same DNS Alias record for the machine where Compliance Guardian Manager Control Service on the PROD is installed.

Synchronizing Databases from PROD Environment to DR Environment

Refer to the following sections for details about synchronizing databases from the PROD environment to the DR environment.

Deleting the Specified Databases from the SQL Instance at the DR Side

In order to set up SQL mirroring or log shipping, the empty database of the DR environment needs to be deleted first. Stop the Compliance Guardian Manager Control Service at the DR side and delete the following database: Control Database: **ComplianceGuardian_ControlDB**

***Note:** This step is preparing for synchronizing the production Compliance Guardian Manager databases to the SQL instance of the DR side.

Setting Up Database Synchronization

PROD SQL Instance	DR SQL Instance
ComplianceGuardian_ControlDB	ComplianceGuardian_ControlDB
ComplianceGuardian_ReportDB	ComplianceGuardian_ReportDB

There are three ways to do database synchronization: Database SQL Log Shipping, SQL Mirroring, and Availability Group (if SQL 2012).

***Note**: Change the **Recovery Mode** of the Compliance Guardian databases to **full** before setting up the Synchronization.

Simulating the Disaster Recovery Process

To simulate the disaster recovery process, complete the following steps:

- Shut down the PROD environment (for testing purposes).
- Start up the database on DR environment.
- Start the Compliance Guardian Manager Control Service at the DR side. Start all of the Compliance Guardian Manager Control Services within the DR environment. Make sure

all of the Compliance Guardian Manager Control Services are started before proceeding to the next step.

- Switch to the DR Compliance Guardian Manager Control Service in DNS Alias Record. Go to the DNS server and change the IP address of the DNS alias record. Modify the IP address to the one of the machine where the Compliance Guardian Manager Control Service is installed on DR environment.

Appendix J: Limitations of Scanning Oracle Database and SQL Server

Prerequisite and Limitation of Scanning Oracle Database

Compliance Guardian supports scanning Oracle Database. Before you can begin a scan in Oracle you have to complete the prerequisites. There are some limitation to this feature.

Prerequisite

Before you run an Oracle Database scan make sure the .Net framework version 4.0 or above is installed and ODF.NET Provider is installed.

Installing ODP.NET Provider

Refer to the following steps to install ODP.NET Provider:

***Note**: You must have the local administrator permission for installing ODP.NET Provider.

1. Open the hyperlink http://www.oracle.com/technetwork/topics/dotnet/downloads/index.html. If your computer is 32-bit, select **32-bit ODAC Xcopy Downloads**; if your computer is 64-bit, select **64-bit ODAC Downloads** in the opened webpage.

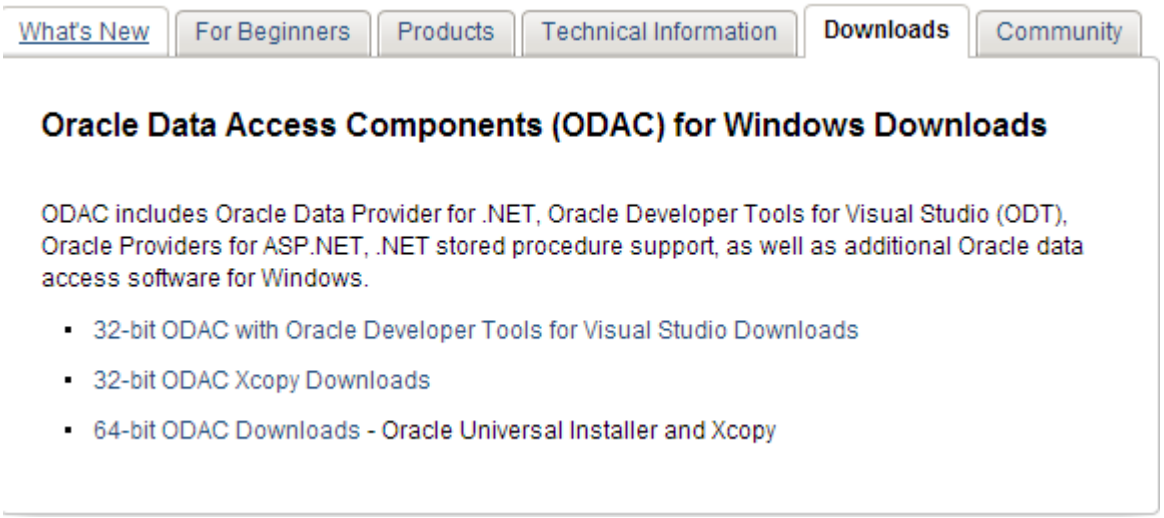

Figure 90: Oracle Data Access Components (ODAC) for Windows Downloads interface.

2. The Downloads interface appears after you select **32-bit ODAC Xcopy Downloads** or **64-bit ODAC Downloads.** Select **ODP.NET_MangedSerialNumber.zip** to download.

Figure 91: 32-bit Oracle Data Access Components (ODAC) Downloads interface.

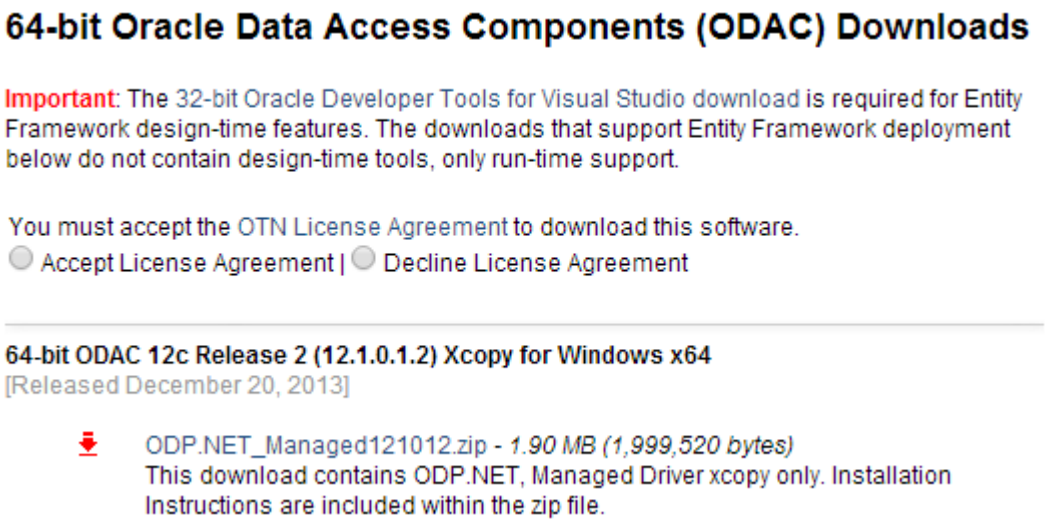

Figure 92: 64-bit Oracle Data Access Components (ODAC) Downloads interface.

3. After download the Zip file, unzip it to a specified location, for example: C:\ODP.NET_Managed121012.
4. Open the unzipped folder *ODP.NET_ManagedSerialNumber\odp.net\managed\64* or *ODP.NET_Managedxxx\odp.net\managed\32*, and then find **configure.bat**. Right-click **configure.bat**, and select **Run as administrator** to install ODP.NET Provider.

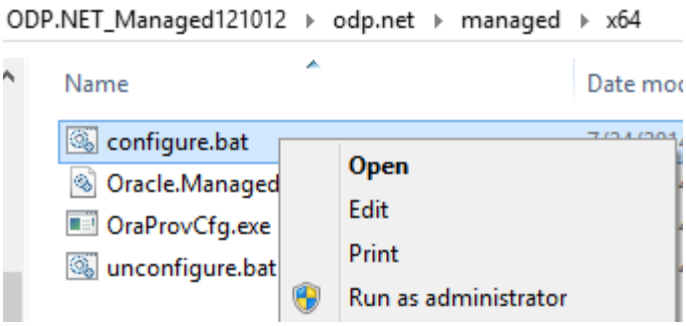

Figure 93: Finding configure.bat.

Limitation of Scanning Oracle Database

There are some limitations for scanning Oracle database:

- The table must include primary key or index to be scanned in Compliance Guardian. A table that does include a primary key or index will not be scanned.
    - Function-based Indexes are not supported.
    - The field in the object type cannot be defined as index.
- If you want to perform the incremental scan job, Change Data Capture must be enabled. For details about how to enable Change Data Capture and the related performance details, refer to http://docs.oracle.com/cd/B28359_01/server.111/b28313/cdc.htm#i1025455. Note that Oracle 9i only supports Synchronous Change Data Capture.
    - The captured columns must include a complete unique index list, or include the primary key columns.
    - Before enabling Change Data Capture, make sure the time zone of the database is same as the host where the database service resides.
    - When enabling Change Data Capture, pass the parameter **"timestamp=>'Y'"** to DBMS_CDC_PUBLISH.CREATE_CHANGE_TABLE to generate the **timestamp** column.
    - After enabling Change Data Capture, if you use a user (for example, user1) to connect to the Oracle database, but the Change Data Capture publisher is another user (for example, user2), you must run the following command to grant the user1 the **SELECT** permission to the captured table, or the result of querying the table will not return:

      GRANT SELECT ON “publisher user name”.”captured table name” to the user used to connect to the Oracle database.

      For example: **GRANT SELECT ON "user2"."table1" to user2.**

Limitation of Scanning SQL Server

There are some limitation when scanning SQL server in Compliance Guardian. The table must include primary key or unique index to be scanned in Compliance Guardian.

- The column whose type is **CLR** is not supported.
- If the table contains multiple unique indexes and also contains the primary key, the key has the priority to be picked up to identify the table row; if the table does not have key, Compliance Guardian will select the index whose size is the smallest one to identify the table row.
- If you want to perform the incremental scan job, Change Data Capture must be enabled. For details about how to enable Change Data Capture, refer to http://msdn.microsoft.com/en-us/library/cc627369.aspx; for details about the performance details after enabling Change Data Capture, refer to http://technet.microsoft.com/en-us/library/dd266396%28v=SQL.100%29.aspx; for details about the increase of the disk space, refer to the **Remarks** section in http://msdn.microsoft.com/en-us/library/bb510627.aspx.
    - The captured columns must include a complete unique index list, or include the primary key columns.
    - You must adjust the schedule of Change Data Capture cleanup job and adjust the Compliance Guardian incremental job schedule. For details about the Change Data Capture cleanup job schedule, refer to http://technet.microsoft.com/en-us/library/cc645885%28v=sql.105%29.aspx.
    - If you have enabled multiple Change Data Capture instances (only two Change Data Capture instances can be enabled on one table at most) on a table, Compliance Guardian first selects the Change Data Capture instance that contains the columns of the unique index (whose size is the smallest) to scan content; if both of the Change Data Capture instances contain the columns of the unique index, the instance that captured more columns will be used.
- SQL Server 2005 does not support Change Data Capture. The incremental scan job will fail if Compliance Guardian scans SQL Server 2005 database.

Appendix K: Customizing the Interval of Retrieving Social Report Data

Compliance Guardian retrieves social report data from the report database and updates the social report every hour. You can customize the interval by modifying the related configuration file.

Complete the following steps to modify the interval:

1. Go to the machines with Compliance Guardian Manager installed.
2. Open the …*Compliance Guardian**Manager**Control**Config**CastleConfigs* directory to find the **ControlActionReportsCastle.config** file.
3. Open the **ControlActionReportsCastle.config** file with Notepad.
4. Locate the **Interval** node.
5. The value of **Interval** is **3600** seconds. You can modify to meet your requirement. The unit is seconds.
6. Save the file.

Appendix L: Using the Discovery Function

Compliance Guardian supports a discovery function to achieve the following requirements:

- Discover the number of files and items in the SharePoint scopes (site collection, site or list).
- Calculate the number of file types and the number of files in each file type.
- Discover the number of files scanned by the Compliance Guardian engine, and the number of files scanned by iFilter.
- Calculate the total size of files and items in each SharePoint scope (site collection, site or list).
- Calculate the size of files in each file type.

There are two methods:

- Using the EXE File
- Using the BAT File

Using the EXE File

1. Go to the machines with Compliance Guardian Agent installed and open the …*Compliance Guardian**Agent**Bin* directory to find the **CCS.Toolkit.v2.exe** or **CCS.Toolkit.v4.exe** file.
2. In the SharePoint 2007 or SharePoint 2010 environment, select **CCS.Toolkit.v2.exe**; in the SharePoint 2013 environment, select **CCS.Toolkit.v4.exe.**
3. Select **Run as administrator**. The command line interface appears.
4. Enter **spd** to select the Discovery SharePoint function.
5. Enter the job mode.
    - **1** – Enter **1** and then enter the URL of the site collection, site or list that will be discovered. Then, enter the scope level.
    - **2** – Enter **2** and then enter a path of a CSV file containing the URLs that will be discovered. You can discovery multiple site collections, sites or lists by entering **2**. For details on configuring the CSV file, refer to Configuring the CSV File.

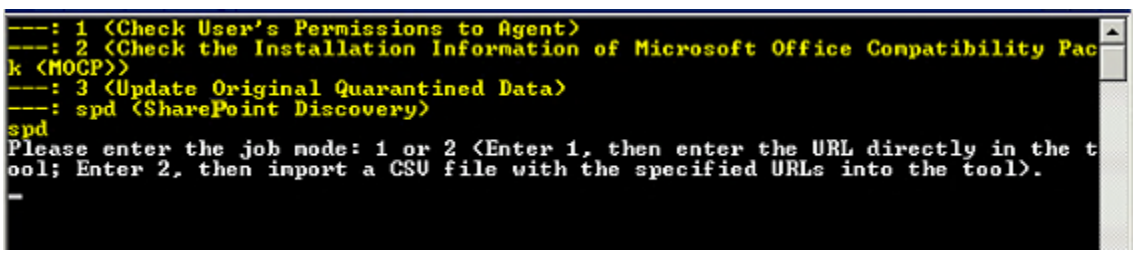

Figure 94: Enter the job mode.

6. Enter the folder path of the exported file that contains the discovery results.
7. The tool take action and then export a file with the discovery results in the specified folder path.

Using the BAT File

Refer to the following step to create a BAT file to realize the function.

1. Create an XML file under the directory …*Compliance Guardian**Agent**Bin.*
2. Configure the file:
    - **cd** – Enter the path of the **CCS.Toolkit.v2.exe** or **CCS.Toolkit.v4.exe** file that will be invoked.
    - **–o** – Enter **spd** to use the discovery function.
    - **-Location** – Enter the scope URL or enter a path of a CSV file that contains the URLs that will be discovered. For details on configuring the CSV file, refer to xx. If you enter a scope URL, you must enter **–scope** and then enter the scope level.
    - **-path** – Enter the path of the exported file with the discovery results.

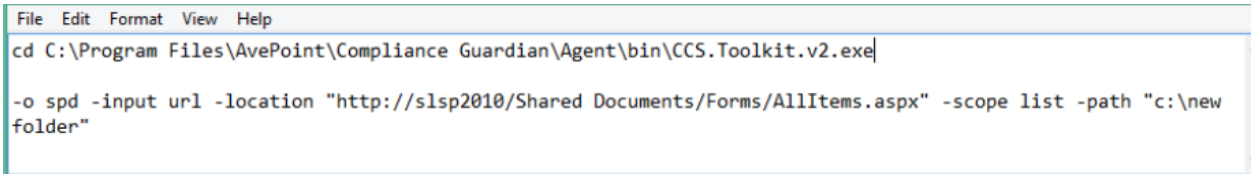

Figure 95: The XML File.

3. Save the file.
4. Change the file's extension from .**xml** to **.bat**.
5. Double-click the BAT file. The discovery progress will start. Once the process has finished you can check the results in the specified folder.

Configuring the CSV File

You must specify two columns in the CSV file: **URL** and **Type**:

- **URL** – The URL of the site collection, site or list.
- **Type** – The scope type: Site Collection, Site or List.

	A	B	C	D
1	URL	Type		
2	http://alan/sites/asdf/_layouts/15/start.aspx#/SitePages/Home.aspx	site collection		
3	http://alan/_layouts/15/start.aspx#/SitePages/Home.aspx	site collection		
4				

Figure 96: The CSV File.

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