Compliance Guardian 3

Release Notes

Service Pack 2

Issued June 2014

Known Issues

- If you add the AvePoint Yammer Connecter Web part to a site collection and the site collection URL contains any spaces or special characters including **[ ] ; ^**, an error page appears after you select **Log In** to log in to Yammer interface through the Web part.

- In Scheduled Classification Scanner, if an item contains an attachment with a type not supported for scanning in Compliance Guardian, then this item will not be scanned. The status of the item in Job Monitor will indicate it has failed.

- If you insert an object in a Microsoft Office file and select the **Link to file** checkbox, the object name will have illegal characters according to a rule defined in test definition files (TDFs). Compliance Guardian will scan the object name, but not the object content. If you insert an object (with a supported object type) in a Microsoft Office file and uncheck the **Link to file** checkbox, then the object name will not be scanned, but the object content will be scanned (Applies to SharePoint 2010 SP1).

- In Real-time Classificaiton Scanner in SharePoint, activate the corresponding SharePoint Server Publishing Infrastructure feature and SharePoint Server Publishing feature. Select **Site Actions** > **New Page**, then enter the page name and select **Create**. The page should take action according to rule but instead the page redirected to Edit page. (Applies to SharePoint 2007 & SharePoint 2010)

- Scheduled Classification Scanner will not scan files with a checked out status. Once the files are checked in, the files can be scanned as normal. (Applies to SharePoint 2010 SP1)

- In Scheduled Classification Scanner, when the configuration of the Test Definition File collection indicates that the type of metadata that should be applied is SharePoint only, the tags are actually applied to both SharePoint and the document properties. (Applies to SharePoint 2010 SP1)

- If a real-time classification rule contains an associated action policy and the action is based on a library column with a default value that will trigger the action, Compliance Guardian will execute the action even if the user overrides the default value when uploading with a value that should not trigger the action (Applies to SharePoint 2010 SP1).

- If a full Compliance Scanner plan's status is Finished with Exception, the configured Report Retention Rule will not take effect.

- The following objects cannot be redacted on a SharePoint page: Video and Audio, App Part, Web Part, Picture, Uploaded Files, and The Alt information of a picture.

- If you apply a Real-Time Classification Scanner rule to a library, the tag will be added to the file and SharePoint according to the scan policy in the rule. In SharePoint, if you select the library and select **New Document** on the ribbon, the tag cannot be added to the newly created document and cannot be added to SharePoint.

- If you scanned websites using CG 3 SP1 CU1, and then updated from CG 3 SP1 CU1 to CG 3 SP2, none of the data appears in the Information Painter report in CG 3 SP2. The report data does not appear because the Information Painter report functionality is a new feature in CG 3 SP2. As a workaround, run the job again in CG 3 SP2 (applies to SharePoint 2013).

- If you restore a file or item that has taken the Out of place quarantine action, the restored file or item's rating and SharePoint tags and notes will no longer exist after it is restored to SharePoint (applies to SharePoint 2013).

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